

2020 dDaaS Device Return/Decom Progress Report

Date: 11/24/2020

Presented by

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United States[®]
Census
2020

Pre-decisional - Internal Only - Not for Public Distribution

Notes:

- **ACOs are given the opportunity to schedule a bulk return (100+ devices) to a carrier once every two weeks.**
 - **As of 11/25/2020**
 - **213 ACOs have less than 10 devices in their inventory (excluding Lost/Stolen devices)**
 - **33 ACOs have zero (0) devices in their inventory (excluding Lost/Stolen)**
- **Due to the increase in holiday shipping, UPS is limiting the number of device returns to their stores to 5 devices per person, per local UPS store, per day.**

dDaaS Peak Ops Devices – Field Breakdown

Data as of: 5:32 AM 11/24/2020
Source ITMS

	Paper Op Devices	NRFU Devices	UL Devices	Situational TW Devices	RCC Devices	ACO Office Support Devices	Total
New York	6,626	102,159	12,471	151	1,526	946	123,879
Philadelphia	5,676	81,855	3,271	116	1,435	772	93,125
Chicago	6,596	71,257	2,604	134	1,308	866	82,765
Atlanta	5,868	105,408	3,572	158	1,922	927	117,855
Dallas	6,138	99,882	7,000	149	2,017	918	116,104
Los Angeles	8,266	86,391	3,363	117	1,625	1,499	101,261
2020 FLD Device Total	39,170	546,952	32,281	825	9,833	5,928	634,989

Eligible dDaaS Device Returns By Region

Data as of: 5:32 AM 11/24/2020
Source ITMS

	Returned Devices	To Be Returned	% Returned	Total of Eligible Devices
New York	121,744	609	99.50%	122,353
Philadelphia	91,238	452	99.51%	91,960
Chicago	80,766	680	99.16%	81,457
Atlanta	115,098	835	99.28%	115,933
Dallas	113,619	468	99.59%	114,087
Los Angeles	99,259	377	99.62%	99,636
FLD Total	621,734	3,421*	99.45%	625,156

***Number includes 2,188 devices reported as Lost, Missing, or Stolen .**

Note: This table does not include devices delivered to RCC.

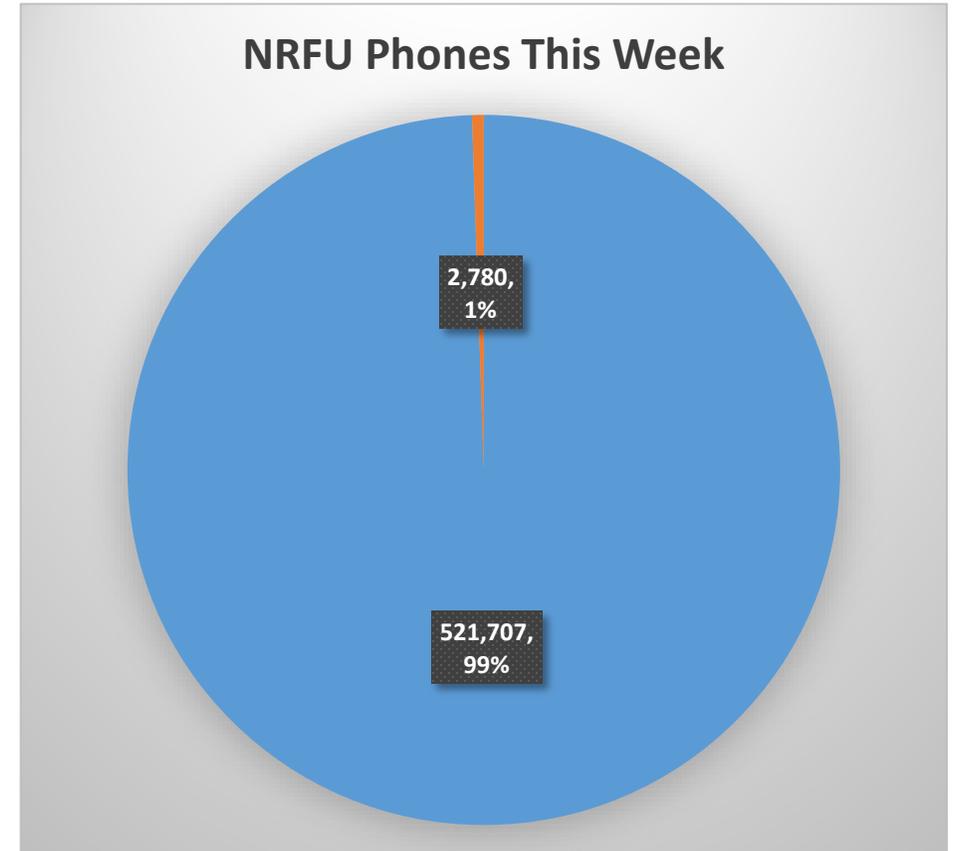
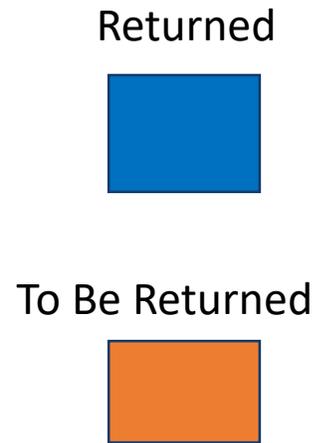
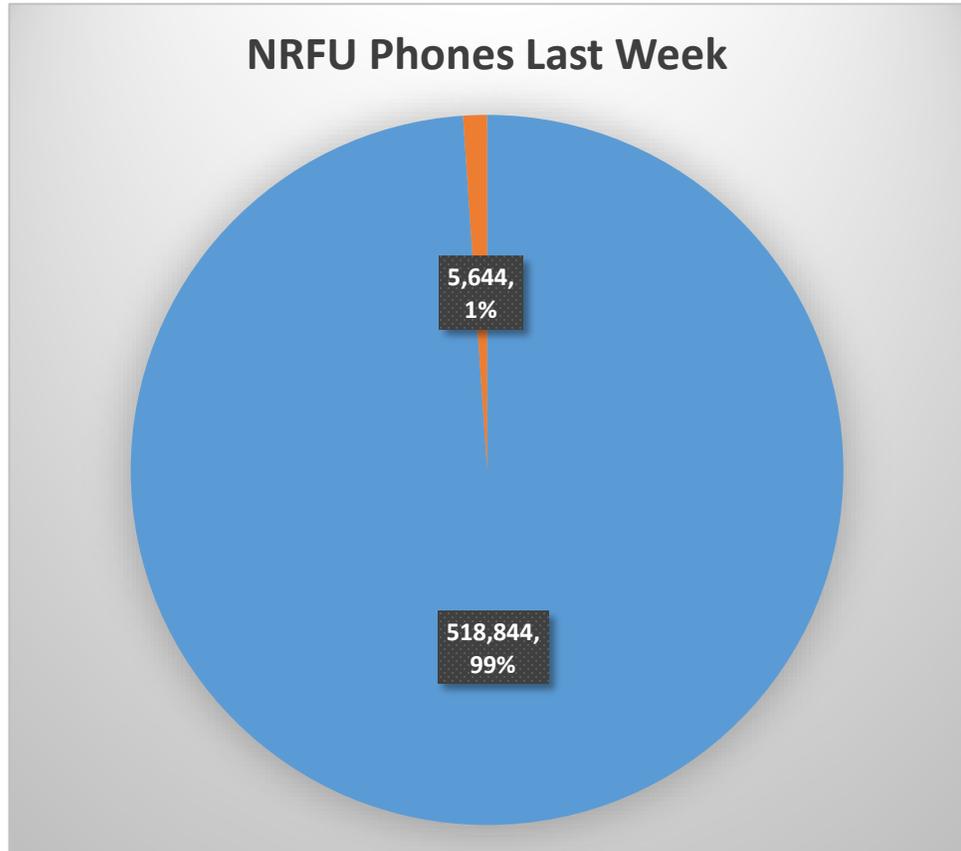
Lost, Missing or Stolen Devices by Region

Data as of: 5:32 AM 11/24/2020
Source ITMS

	Found Devices		Devices not Found					Change Since Last Week
	Recovered but not Rec'd at CDW	Change Since Last Week	iPhones	Tablets	Laptops	Total	% LMS	
New York	562	+235	373	30	6	409	0.33%	-11
Philadelphia	431	+196	256	11	2	269	0.29%	-10
Chicago	803	+254	427	15	2	444	0.54%	+10
Atlanta	1,322	+345	380	19	4	403	0.34%	-39
Dallas	623	+291	291	11	7	309	0.27%	+20
Los Angeles	630	-2	316	34	4	354	0.35%	+3
Total	4,371	+1,319	2,043	120	25	2,188	0.34%	-27

NRFU Device Return Progress - iPhones

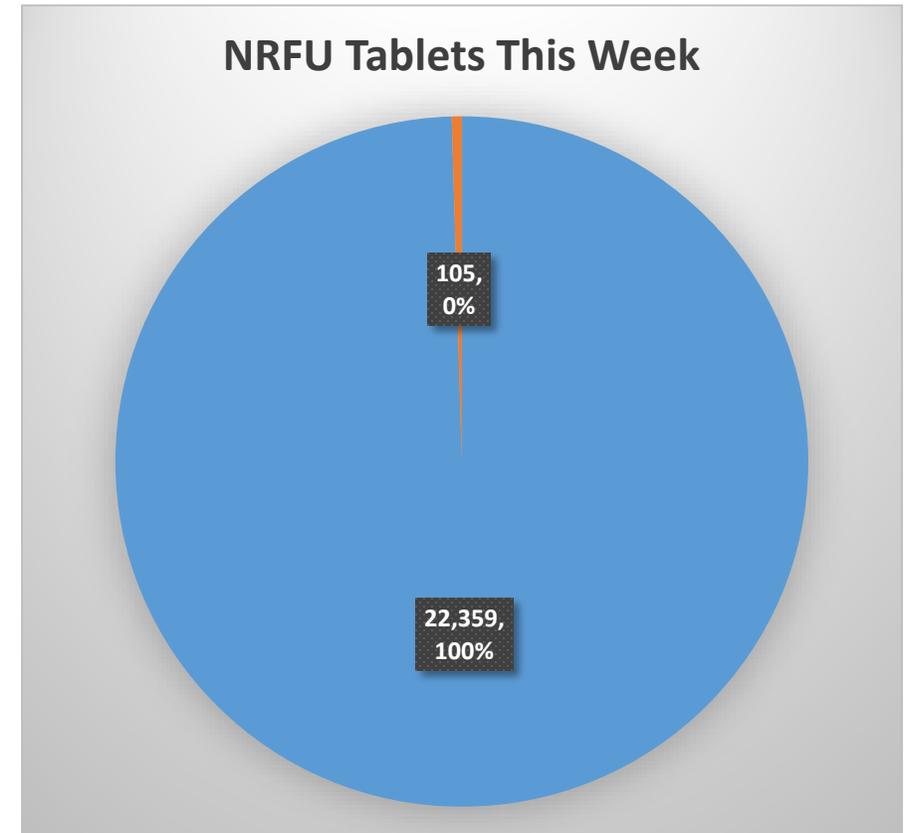
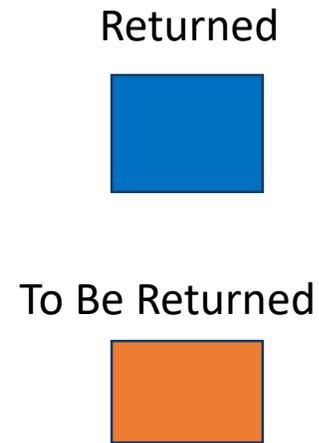
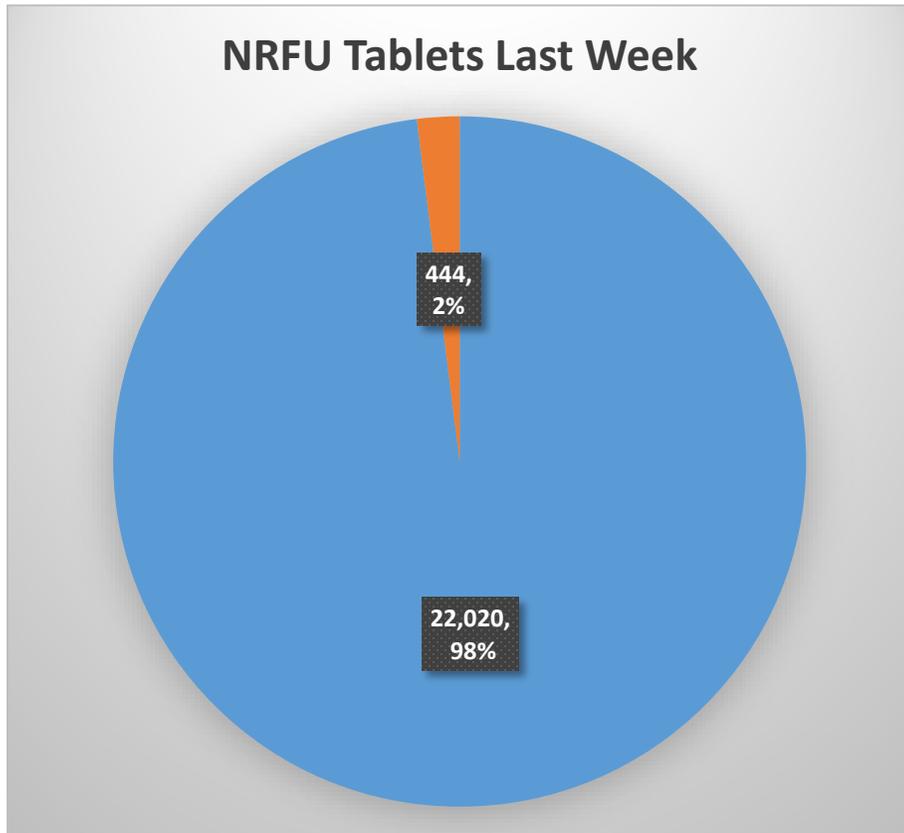
Data as of: 5:32 AM 11/24/2020
Source ITMS



2,863 iPhones returned in the last week

NRFU Device Return Progress - Tablets

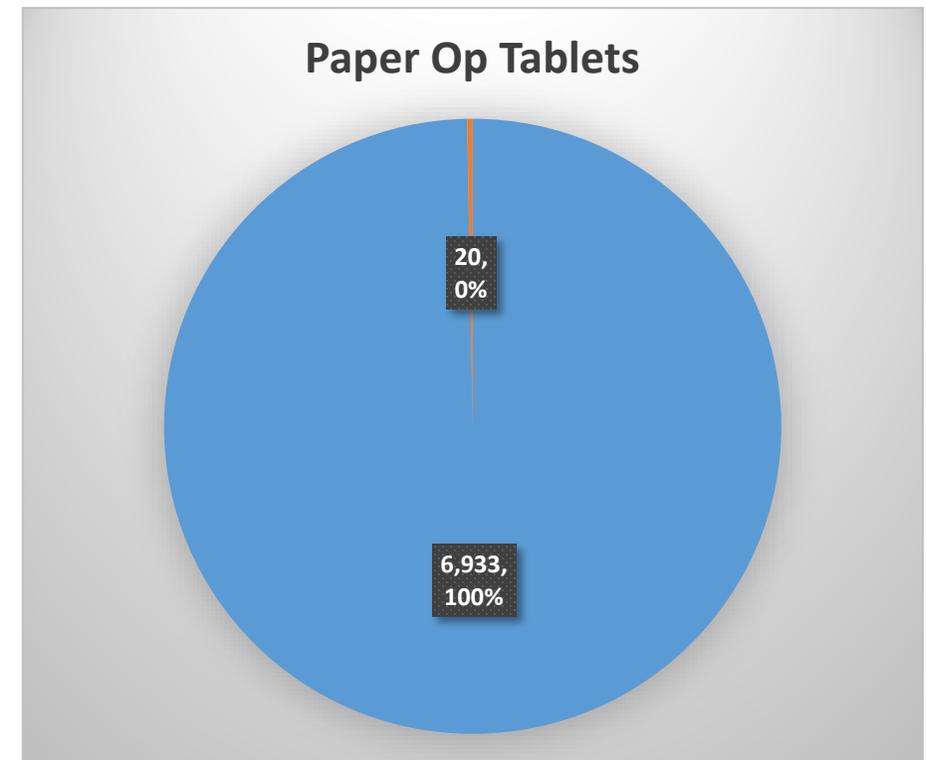
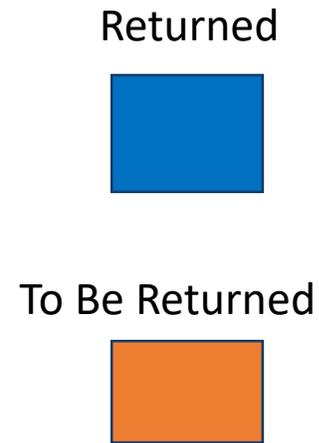
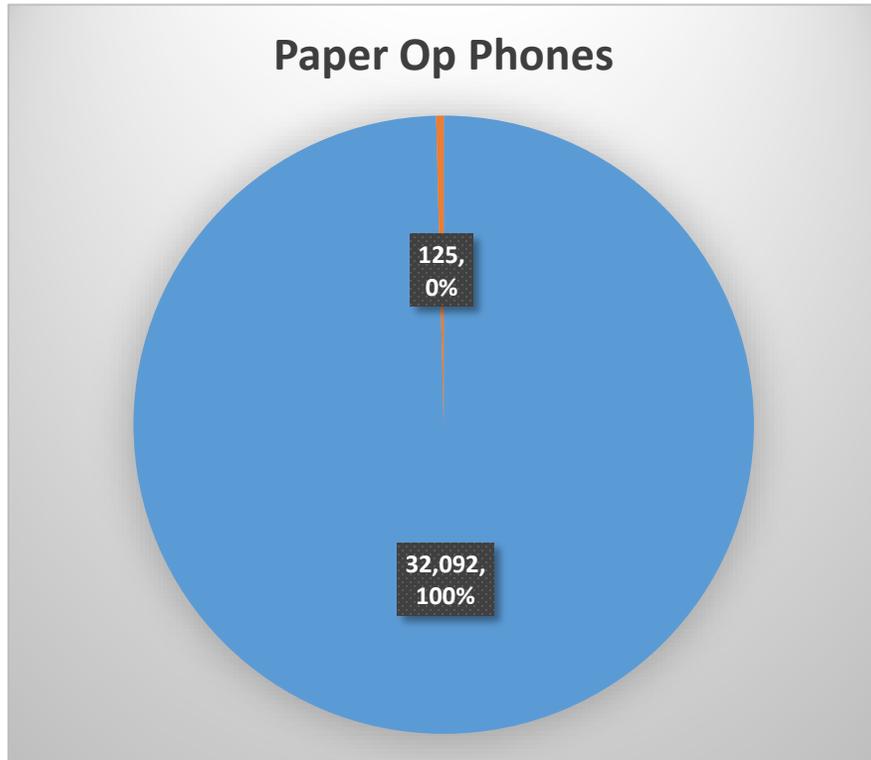
Data as of: 5:32 AM 11/24/2020
Source ITMS



357 Tablets returned in the last week

Paper Operation Device Return Progress

Data as of: 5:32 AM 11/24/2020
Source ITMS

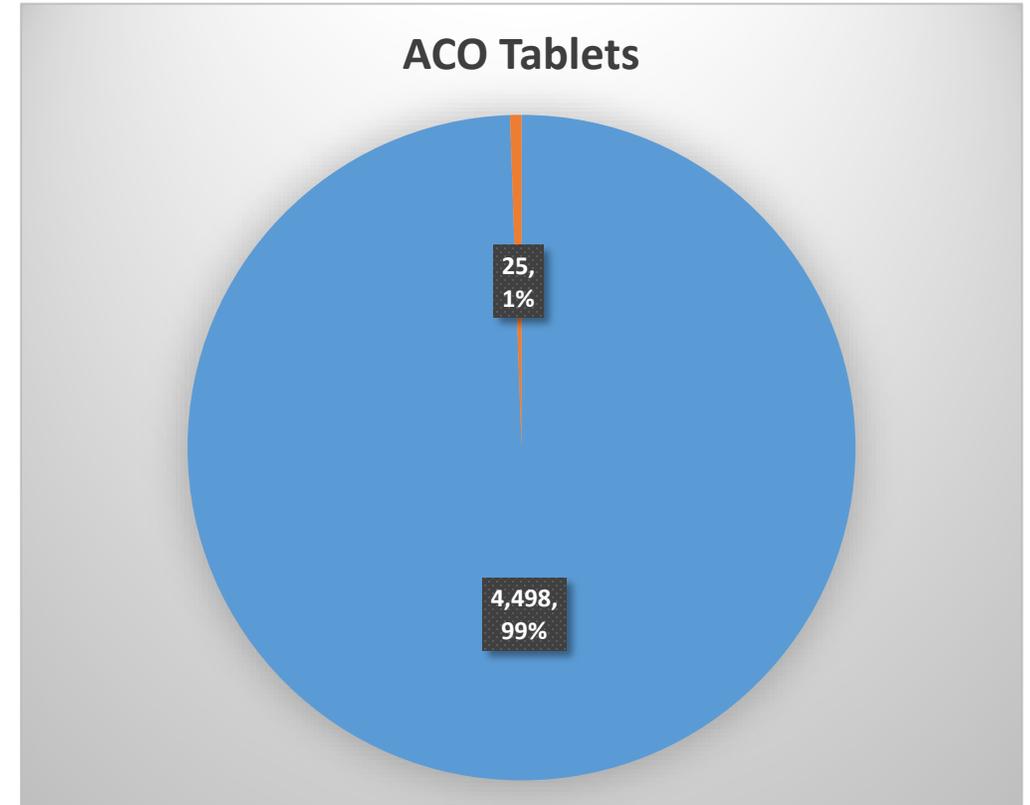
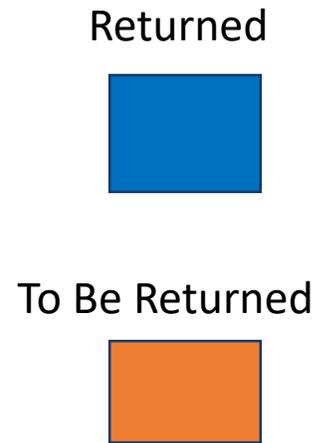
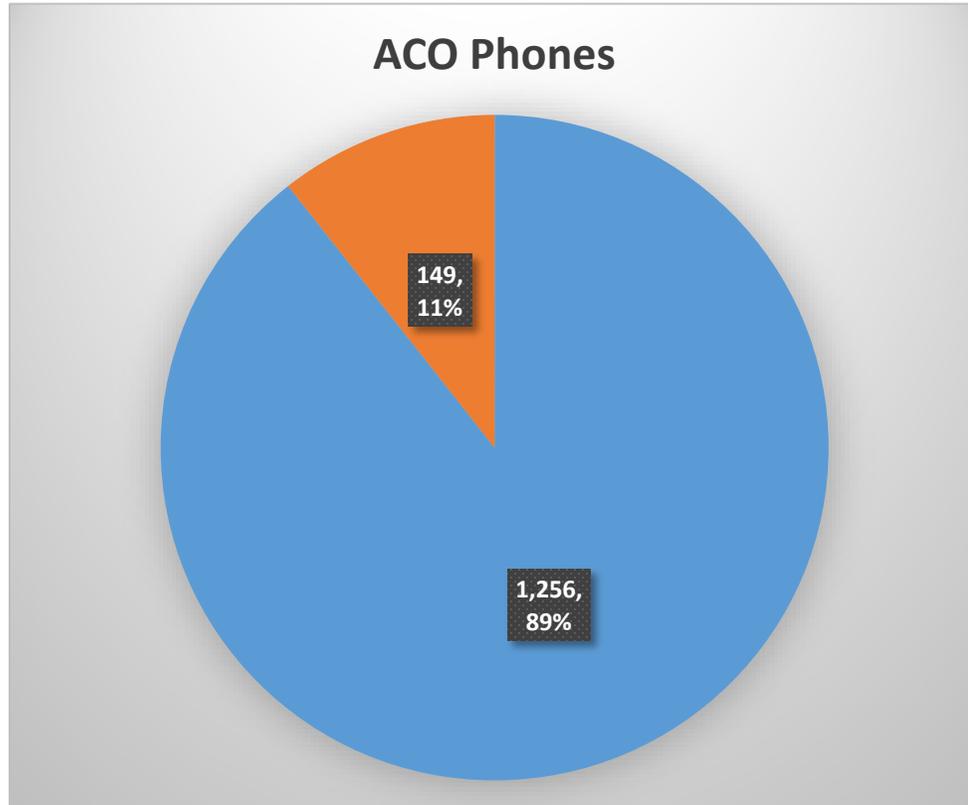


103 Paper Ops phones returned last week.

37 Paper Ops tablets returned last week.

Area Census Office Device Return Progress

Data as of: 5:32 AM 11/24/2020
Source ITMS

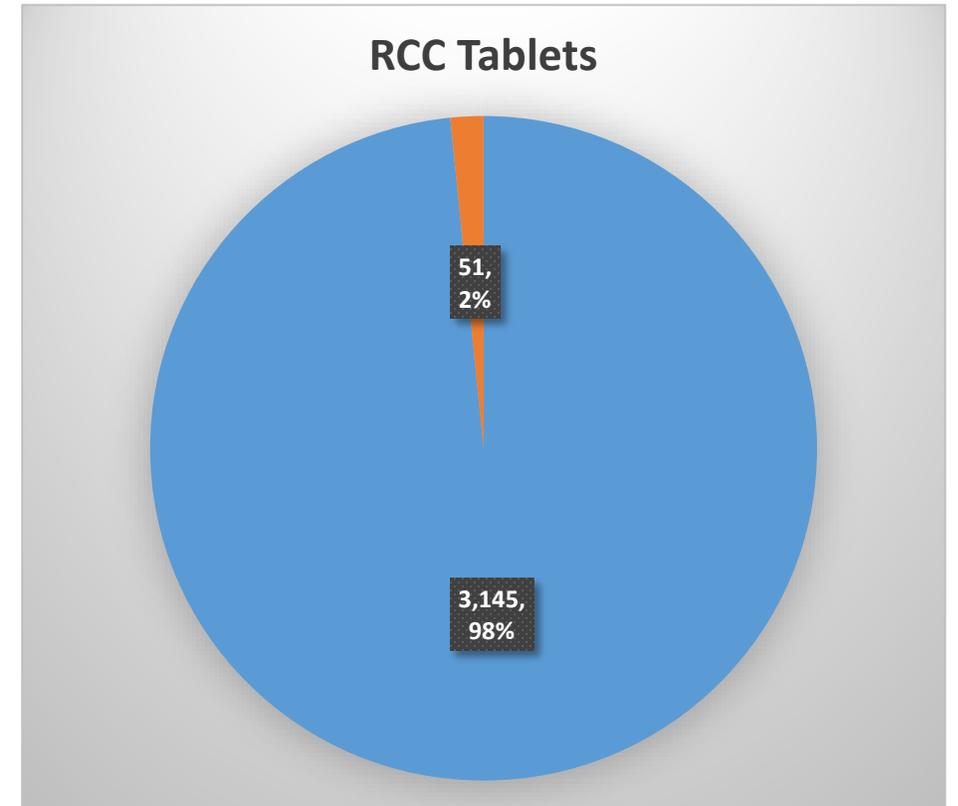
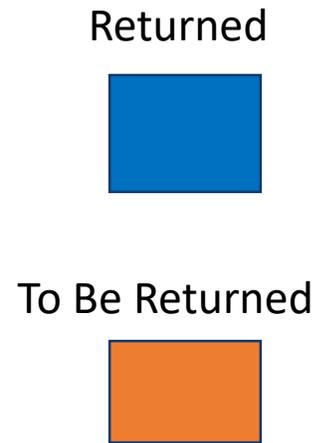
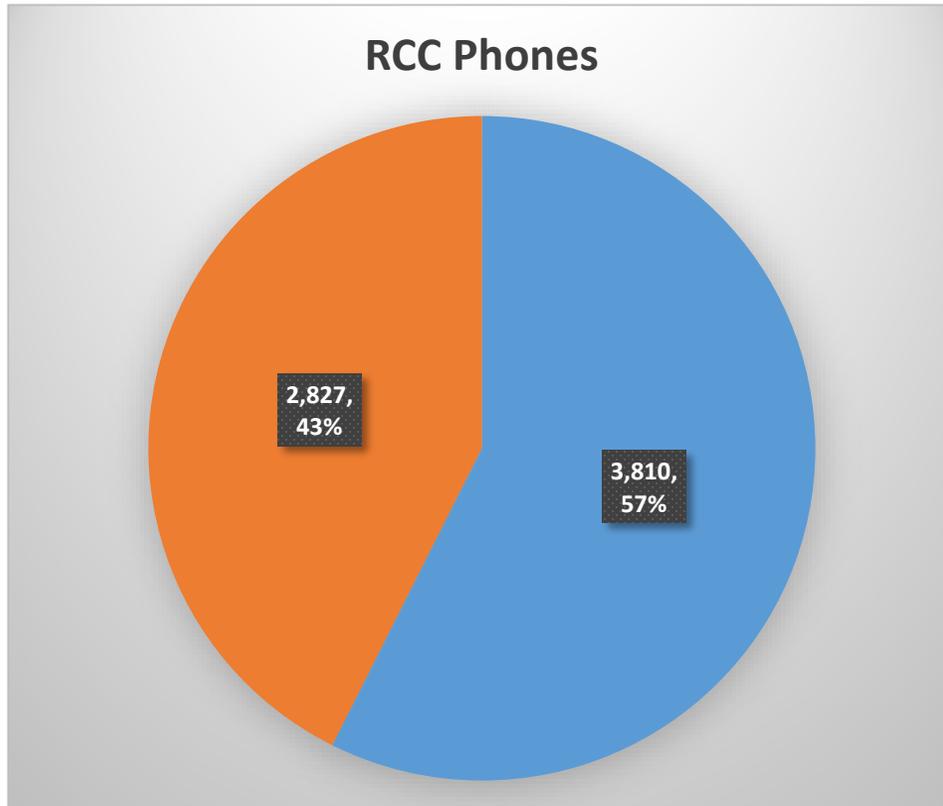


140 ACO phones returned last week.

21 ACO phones returned last week.

Regional Census Center Device Return Progress

Data as of: 5:32 AM 11/24/2020
Source ITMS



661 RCC phones returned last week.

450 ACO phones returned last week.

Device Decommissioning Progress

Data as of end of day 11/23/2020
Source ITMS

Month Ending	Rec'd at CDW	Total	Sanitized	Total
September	38,047	38,047	-	-
October	191,334	229,381	162,457	162,457
November	301,748	531,129	181,258	343,715
December				
January				

- It takes 7-10 days to receive the devices at CDW once they are picked up from the ACO.
- These numbers do not include the 30k laptops that were already decommissioned.

The number of sanitized devices increased by 71,995 since last week.