

2020 dDaaS Device Return/Decom Progress Report

Date: 12/1/2020

Presented by

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United States[®]
Census
2020

Pre-decisional - Internal Only - Not for Public Distribution

Notes:

- **As of 12/1/2020**
 - **235 ACOs have less than 10 devices in their inventory (excluding Lost/Stolen devices)**
 - **37 ACOs have zero (0) devices in their inventory (excluding Lost/Stolen)**
- **Due to the increase in holiday shipping, UPS is limiting the number of device returns to their stores to 5 devices per person, per local UPS store, per day.**

dDaaS Peak Ops Devices – Field Breakdown

Data as of: 5:32 AM 11/24/2020
Source ITMS

| | Paper Op Devices | NRFU Devices | UL Devices | Situational TW Devices | RCC Devices | ACO Office Support Devices | Total |
|------------------------------|------------------|----------------|---------------|------------------------|--------------|----------------------------|----------------|
| New York | 6,626 | 102,159 | 12,471 | 151 | 1,526 | 946 | 123,879 |
| Philadelphia | 5,676 | 81,855 | 3,271 | 116 | 1,435 | 772 | 93,125 |
| Chicago | 6,596 | 71,257 | 2,604 | 134 | 1,308 | 866 | 82,765 |
| Atlanta | 5,868 | 105,408 | 3,572 | 158 | 1,922 | 927 | 117,855 |
| Dallas | 6,138 | 99,882 | 7,000 | 149 | 2,017 | 918 | 116,104 |
| Los Angeles | 8,266 | 86,391 | 3,363 | 117 | 1,625 | 1,499 | 101,261 |
| 2020 FLD Device Total | 39,170 | 546,952 | 32,281 | 825 | 9,833 | 5,928 | 634,989 |

Eligible dDaaS Device Returns By Region

Data as of: 5:31 AM 12/1/2020
Source ITMS

| | Returned Devices | To Be Returned | % Returned | Total of Eligible Devices |
|------------------|------------------|----------------|---------------|---------------------------|
| New York | 121,793 | 560 | 99.54% | 122,353 |
| Philadelphia | 91,314 | 376 | 99.59% | 91,960 |
| Chicago | 80,854 | 602 | 99.26% | 81,457 |
| Atlanta | 115,342 | 591 | 99.49% | 115,933 |
| Dallas | 113,685 | 402 | 99.65% | 114,087 |
| Los Angeles | 99,278 | 358 | 99.64% | 99,636 |
| FLD Total | 622,266 | 2,889* | 99.54% | 625,156 |

***Number includes 2,247 devices reported as Lost, Missing, or Stolen .**

Note: This table does not include devices delivered to RCC.

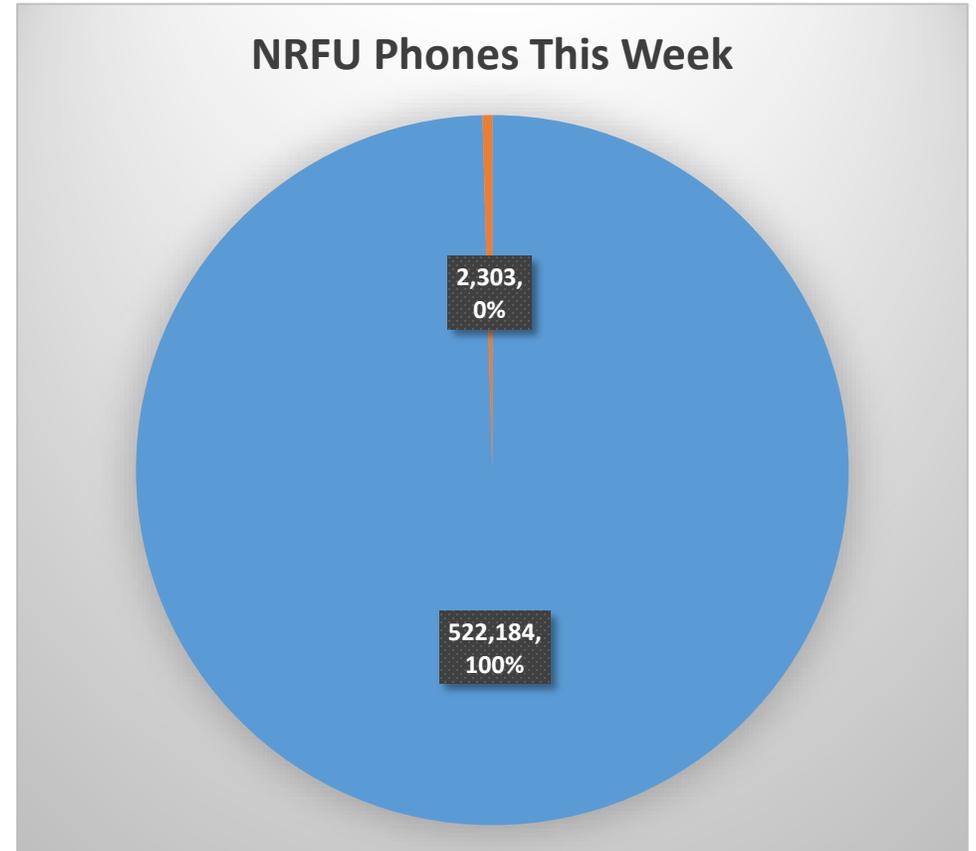
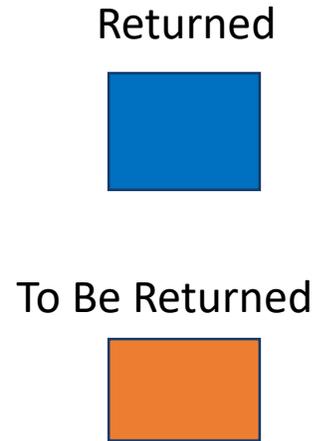
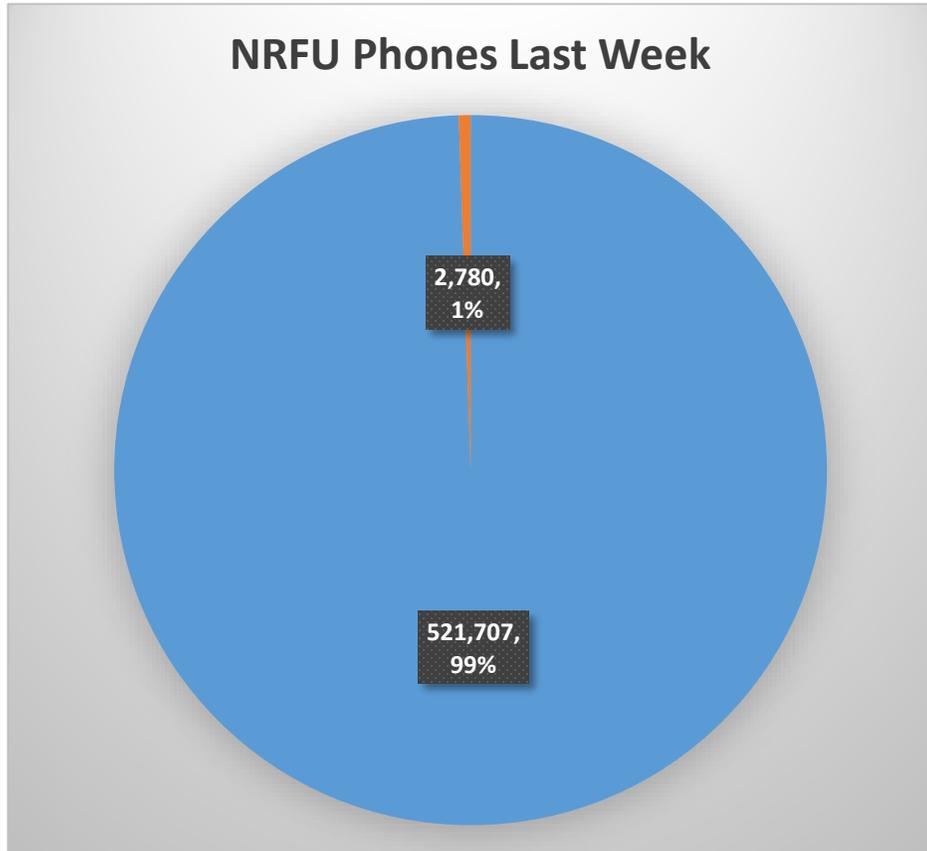
Lost, Missing or Stolen Devices by Region

Data as of: 5:31 AM 12/1/2020
Source ITMS

| | Found Devices | | Devices not Found | | | | | Change Since Last Week |
|---------------------|--------------------------------|------------------------|-------------------|------------|-----------|--------------|--------------|------------------------|
| | Recovered but not Rec'd at CDW | Change Since Last Week | iPhones | Tablets | Laptops | Total | % LMS | |
| New York | 633 | +71 | 370 | 30 | 6 | 406 | 0.33% | -3 |
| Philadelphia | 483 | +52 | 269 | 11 | 2 | 282 | 0.30% | +13 |
| Chicago | 859 | +56 | 431 | 16 | 2 | 449 | 0.54% | +5 |
| Atlanta | 1,137 | -185 | 413 | 20 | 4 | 437 | 0.37% | +34 |
| Dallas | 712 | +89 | 314 | 10 | 7 | 331 | 0.29% | +22 |
| Los Angeles | 599 | -31 | 306 | 32 | 4 | 342 | 0.34% | -12 |
| Total | 4,423 | +52 | 2,103 | 119 | 25 | 2,247 | 0.35% | +59 |

NRFU Device Return Progress - iPhones

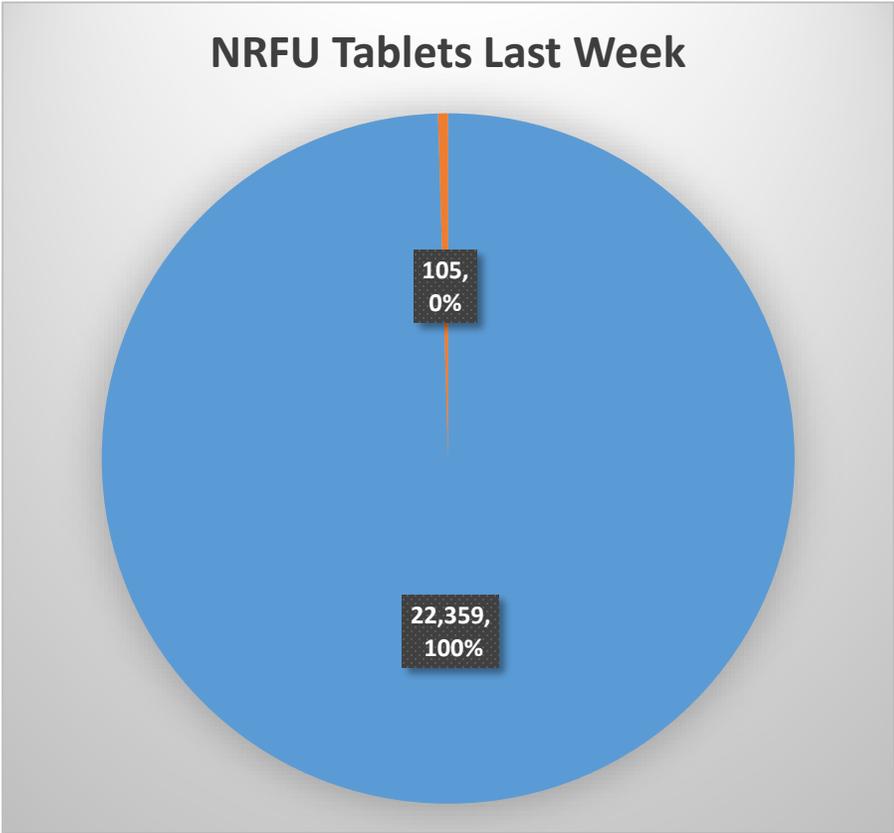
Data as of: 5:31 AM 12/1/2020
Source ITMS



477 iPhones returned in the last week

NRFU Device Return Progress - Tablets

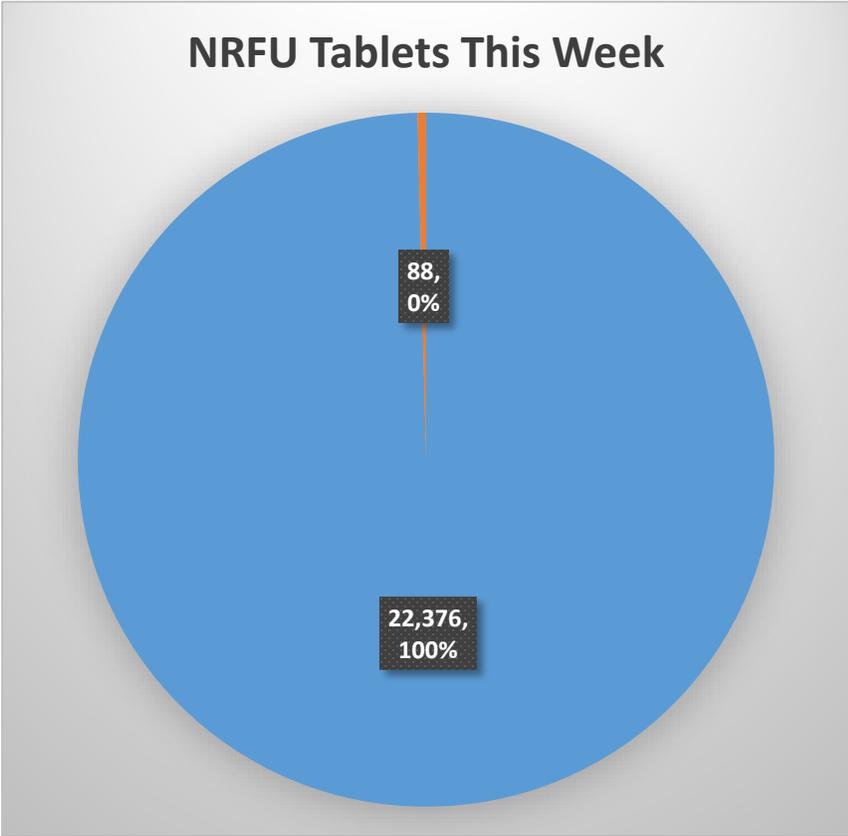
Data as of: 5:31 AM 12/1/2020
Source ITMS



Returned



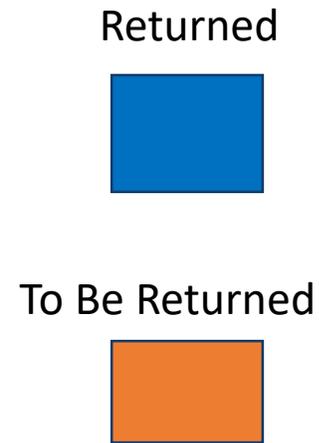
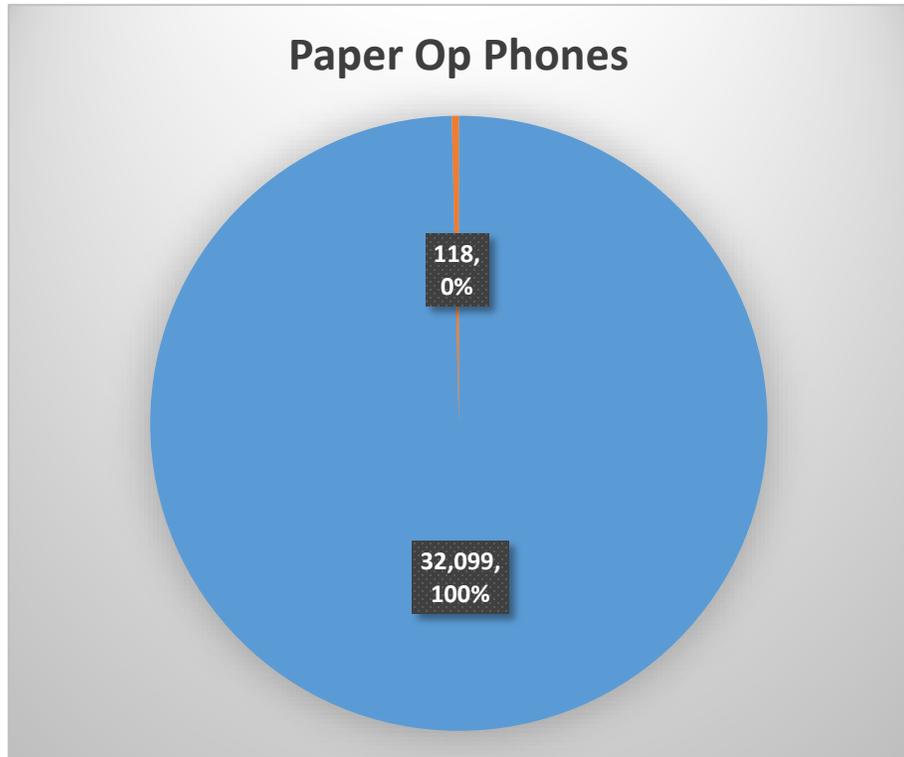
To Be Returned



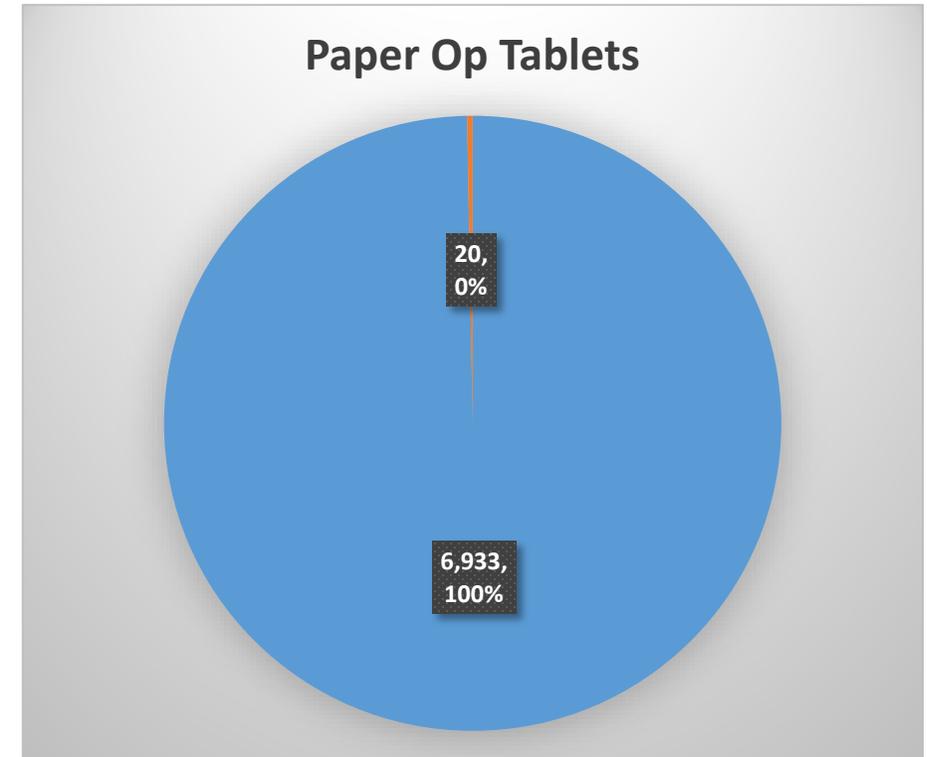
17 Tablets returned in the last week

Paper Operation Device Return Progress

Data as of: 5:31 AM 12/1/2020
Source ITMS



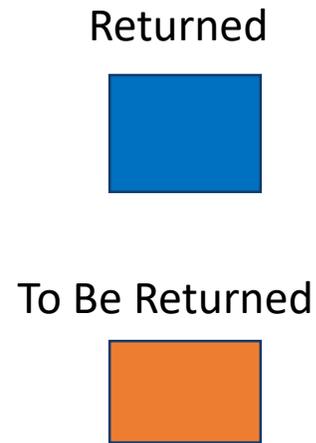
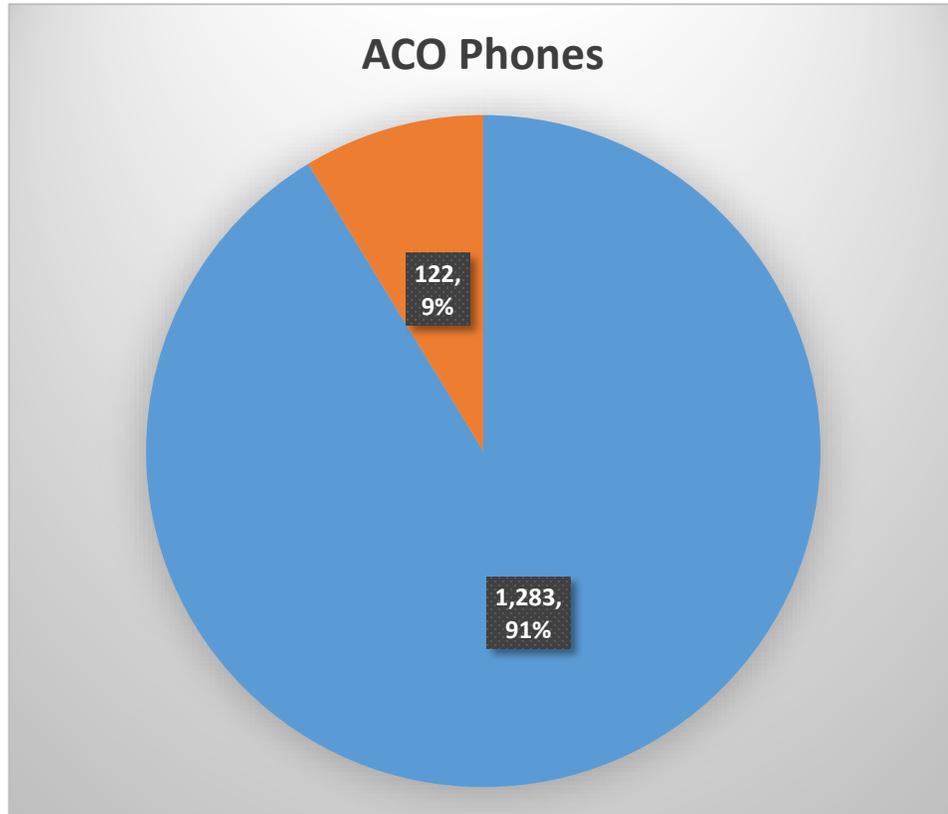
7 Paper Ops phones returned last week.



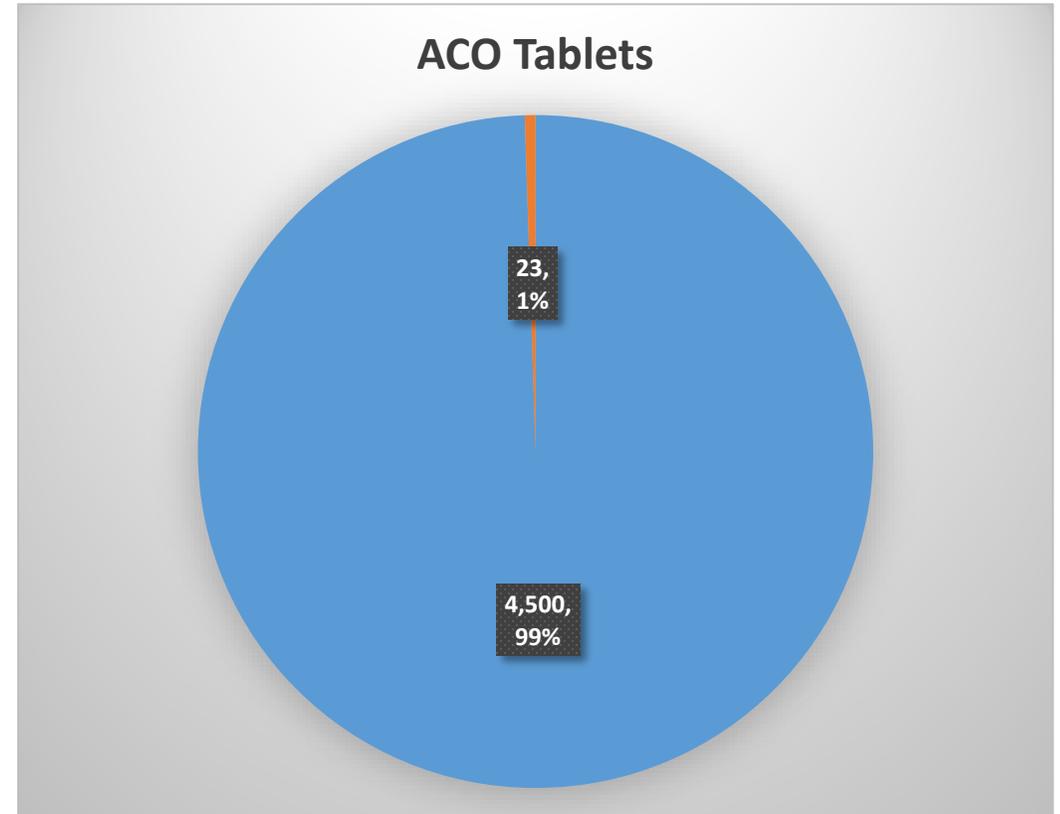
0 Paper Ops tablets returned last week.

Area Census Office Device Return Progress

Data as of: 5:31 AM 12/1/2020
Source ITMS



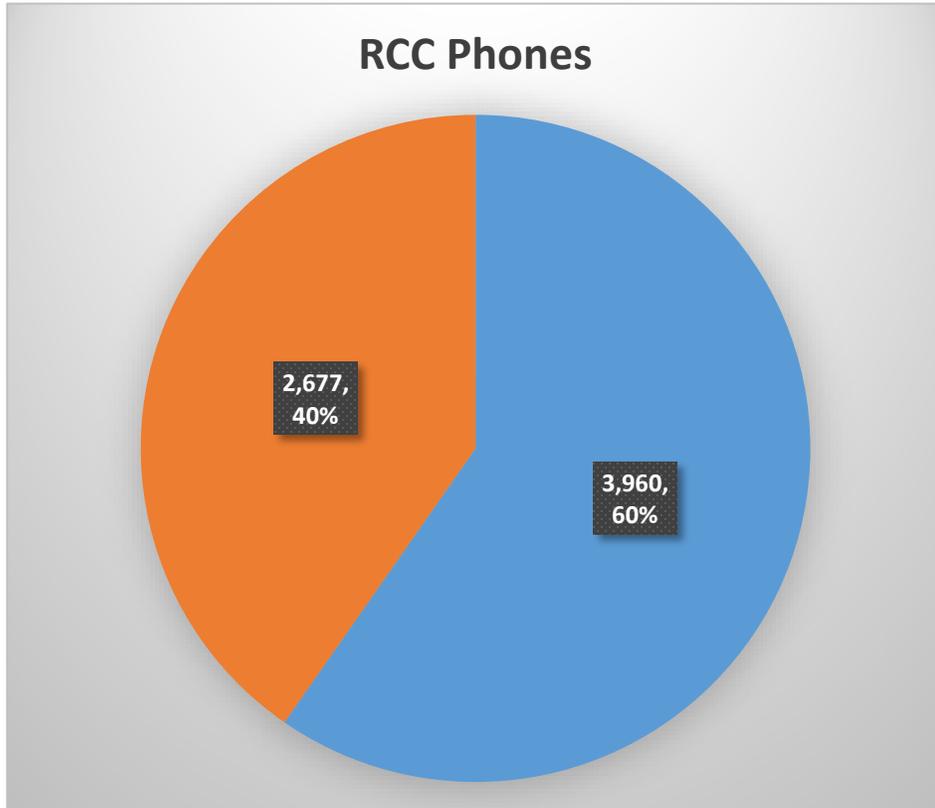
27 ACO phones returned last week.



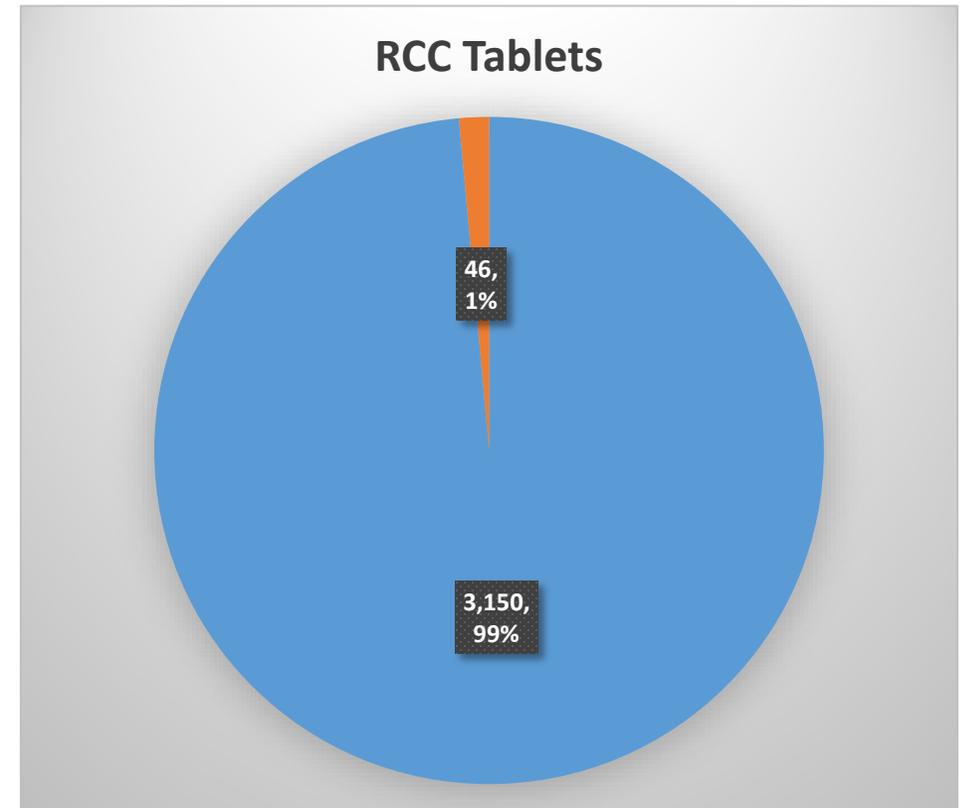
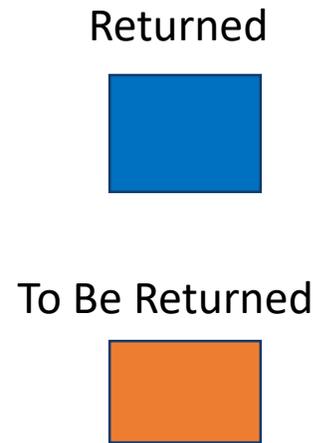
2 ACO tablets returned last week.

Regional Census Center Device Return Progress

Data as of: 5:31 AM 12/1/2020
Source ITMS



150 RCC phones returned last week.



5 ACO tablets returned last week.

Device Decommissioning Progress

Data as of end of day 11/29/2020
Source ITMS

| Month Ending | Rec'd at CDW | Total | Sanitized | Total |
|--------------|--------------|---------|-----------|---------|
| September | 38,047 | 38,047 | - | - |
| October | 191,334 | 229,381 | 162,454 | 162,454 |
| November | 379,305 | 608,686 | 247,696 | 410,150 |
| December | | | | |
| January | | | | |

- It takes 7-10 days to receive the devices at CDW once they are picked up from the ACO.
- These numbers do not include the 30k laptops that were already decommissioned.

The number of sanitized devices increased by 66,438 since last week.