

# 2020 dDaaS Device Return/Decom Progress Report

Date: 12/15/2020

Presented by

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United States<sup>®</sup>  
Census  
2020

Pre-decisional - Internal Only - Not for Public Distribution

## Notes:

- **As of 12/15/2020**
  - **2 ACOs have between 5 and 10 devices in their inventory (excluding Lost/Stolen devices)**
  - **179 ACOs have less than 5 devices in their inventory (excluding Lost/Stolen devices)**
  - **67 ACOs have zero (0) devices in their inventory (excluding Lost/Stolen)**
- **Due to the increase in holiday shipping, UPS is limiting the number of device returns to their stores to 5 devices per person, per local UPS store, per day.**

# dDaaS Peak Ops Devices – Field Breakdown

Data as of: 5:31 AM 12/8/2020  
Source ITMS

	Paper Op Devices	NRFU Devices	UL Devices	Situational TW Devices	RCC Devices	ACO Office Support Devices	Total
<b>New York</b>	6,626	102,159	12,471	151	1,526	946	123,879
<b>Philadelphia</b>	5,676	81,855	3,271	116	1,435	772	93,125
<b>Chicago</b>	6,596	71,257	2,604	134	1,308	866	82,765
<b>Atlanta</b>	5,868	105,408	3,572	158	1,922	927	117,855
<b>Dallas</b>	6,138	99,882	7,000	149	2,017	918	116,104
<b>Los Angeles</b>	8,266	86,391	3,363	117	1,625	1,499	101,261
<b>2020 FLD Device Total</b>	<b>39,170</b>	<b>546,952</b>	<b>32,281</b>	<b>825</b>	<b>9,833</b>	<b>5,928</b>	<b>634,989</b>

# Eligible dDaaS Device Returns By Region

Data as of: 5:31 AM 12/15/2020  
Source ITMS

	Returned Devices	To Be Returned	% Returned	Total of Eligible Devices
New York	121,834	518	99.58%	122,353
Philadelphia	91,367	323	99.65%	91,960
Chicago	80,904	549	99.32%	81,457
Atlanta	115,441	492	99.58%	115,933
Dallas	113,729	357	99.69%	114,087
Los Angeles	99,293	344	99.66%	99,636
<b>FLD Total</b>	<b>622,568</b>	<b>2,583*</b>	<b>99.58%</b>	<b>625,156</b>

**\*Number includes 2,362 devices reported as Lost, Missing, or Stolen .**

**Note: This table does not include devices delivered to RCC.**

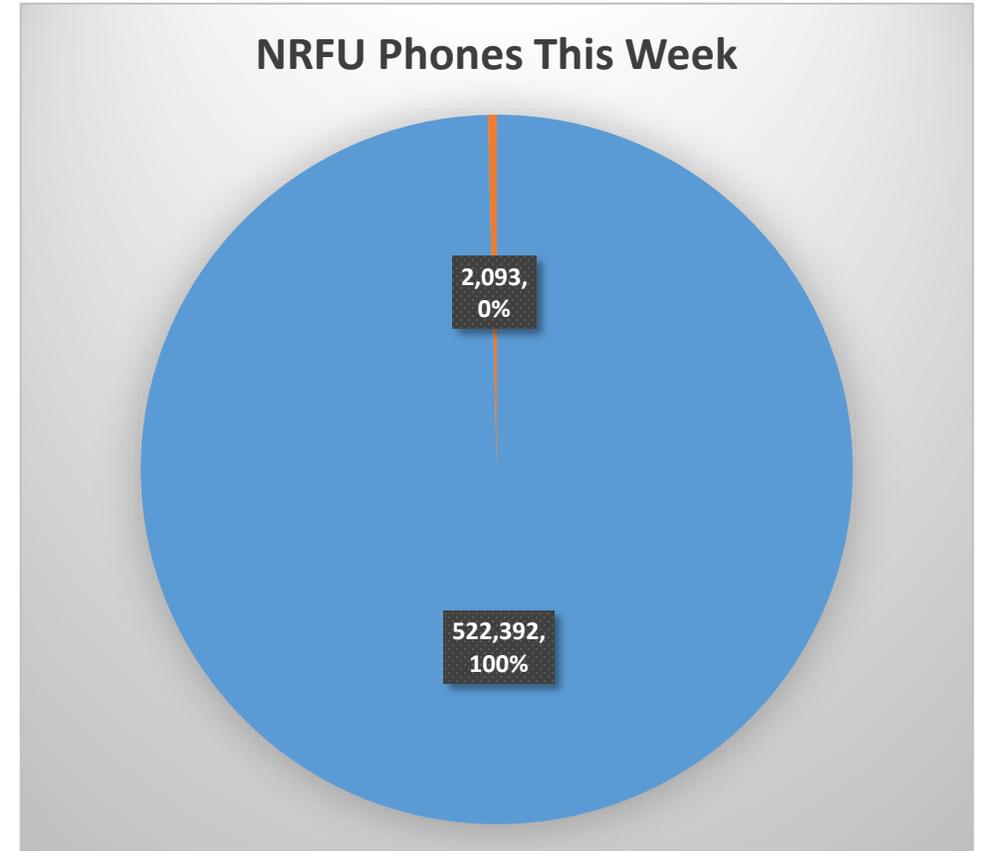
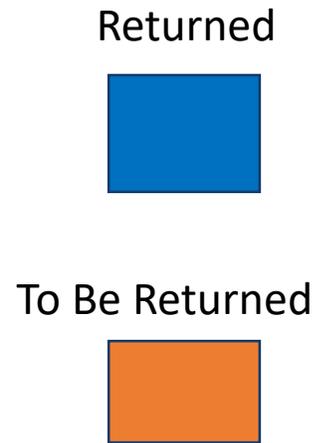
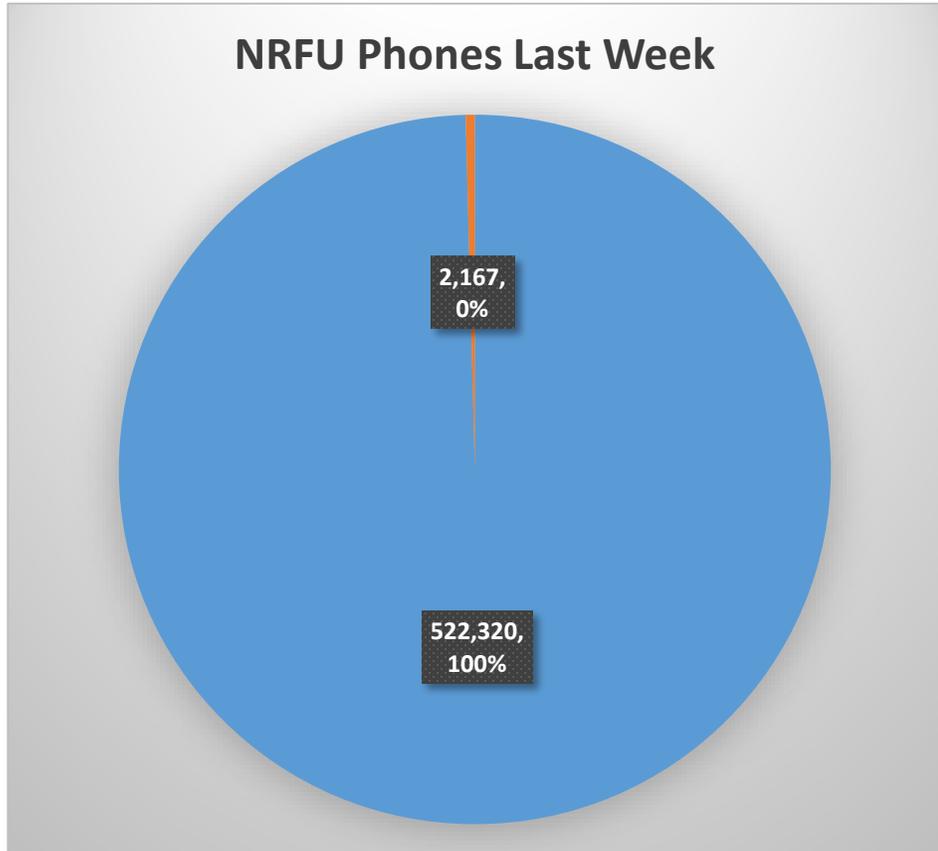
# Lost, Missing or Stolen Devices by Region

Data as of: 5:31 AM 12/15/2020  
Source ITMS

	Devices not Found					
	iPhones	Tablets	Laptops	Total	% LMS	Change Since Last Week
<b>New York</b>	390	34	6	430	0.35%	-4
<b>Philadelphia</b>	275	13	2	290	0.31%	+4
<b>Chicago</b>	480	18	2	500	0.60%	-2
<b>Atlanta</b>	435	31	4	470	0.40%	-6
<b>Dallas</b>	318	9	7	334	0.29%	-1
<b>Los Angeles</b>	304	30	4	338	0.33%	+1
<b>Total</b>	<b>2,202</b>	<b>135</b>	<b>25</b>	<b>2,362</b>	<b>0.37%</b>	<b>+123</b>

# NRFU Device Return Progress - iPhones

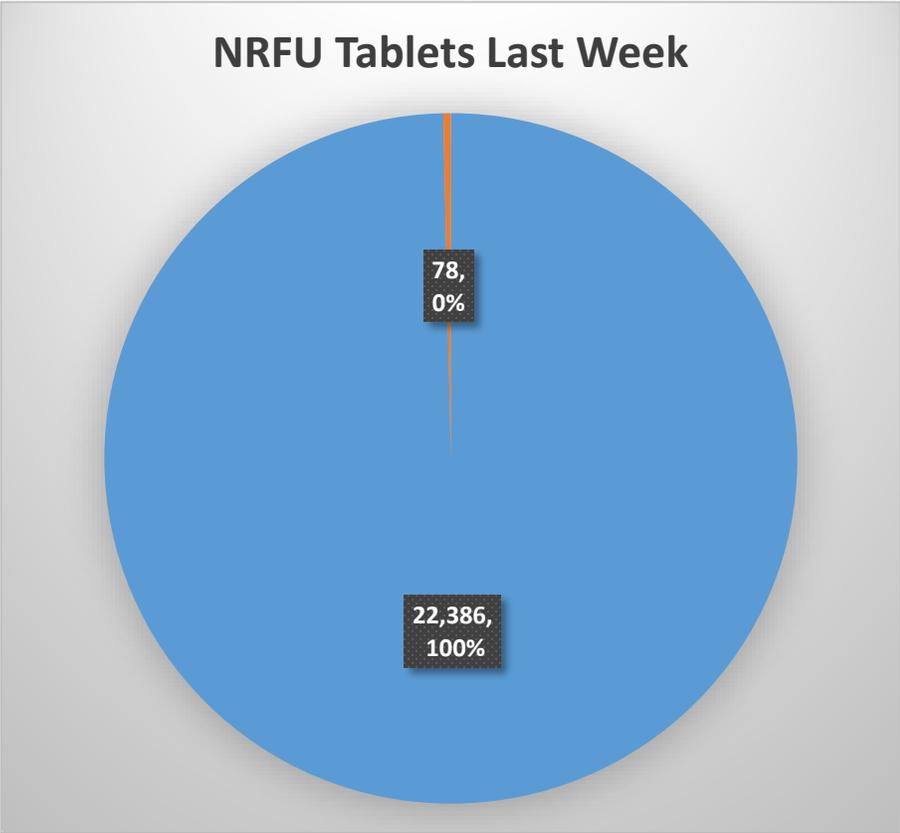
Data as of: 5:31 AM 12/15/2020  
Source ITMS



72 iPhones returned in the last week

# NRFU Device Return Progress - Tablets

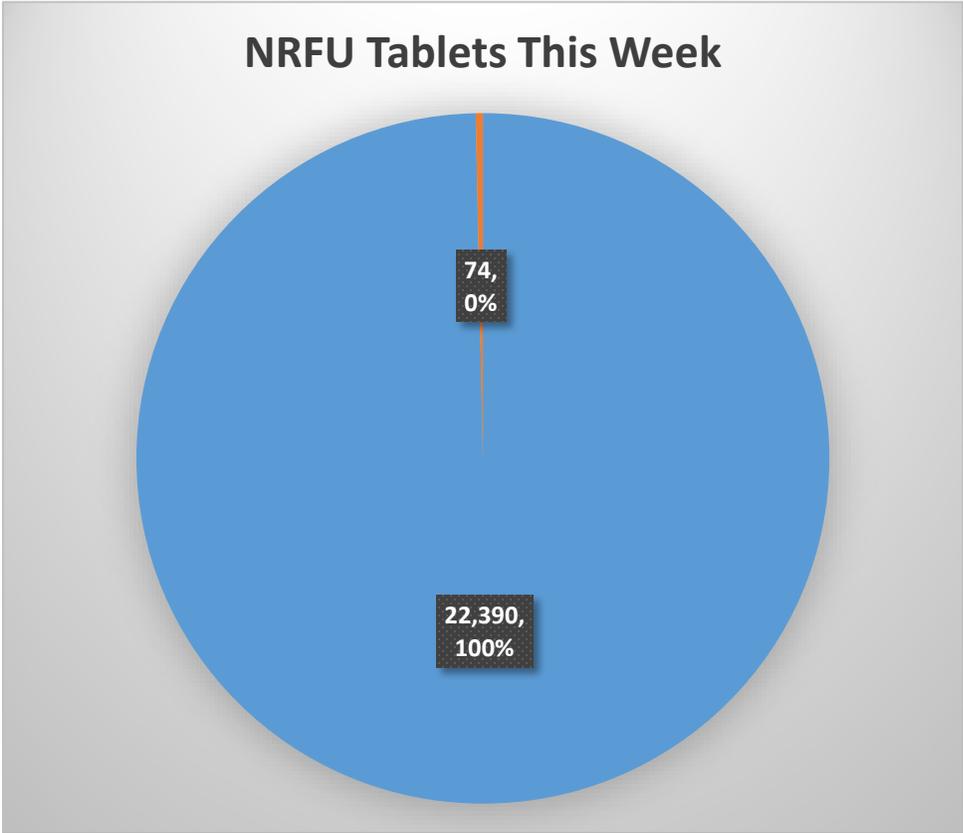
Data as of: 5:31 AM 12/15/2020  
Source ITMS



Returned



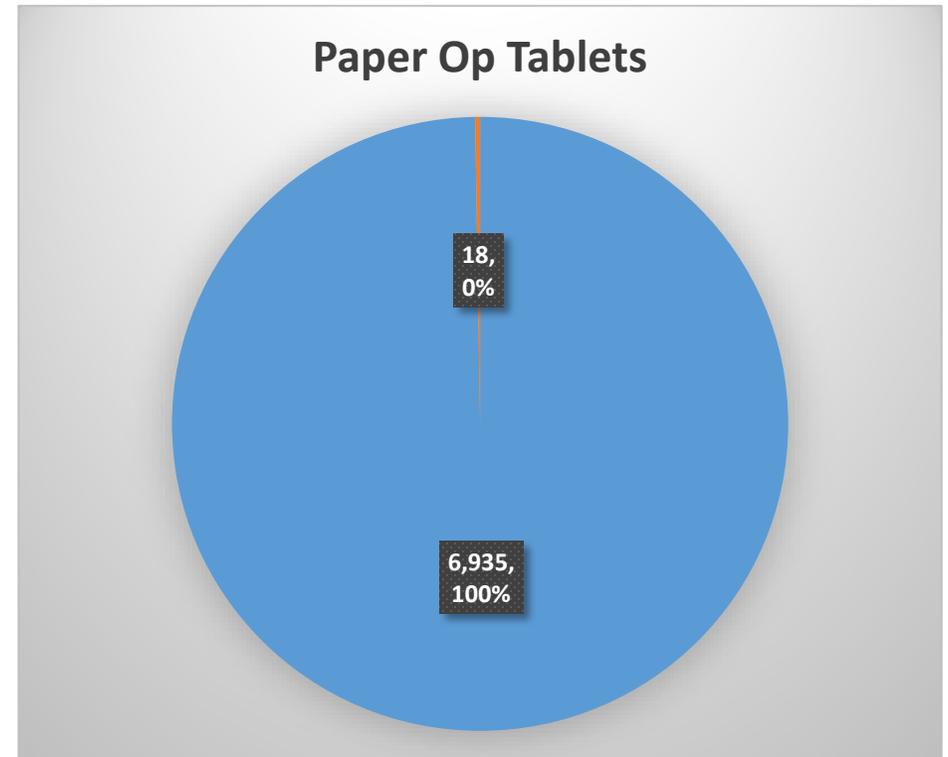
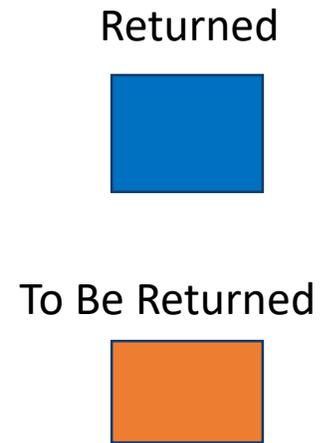
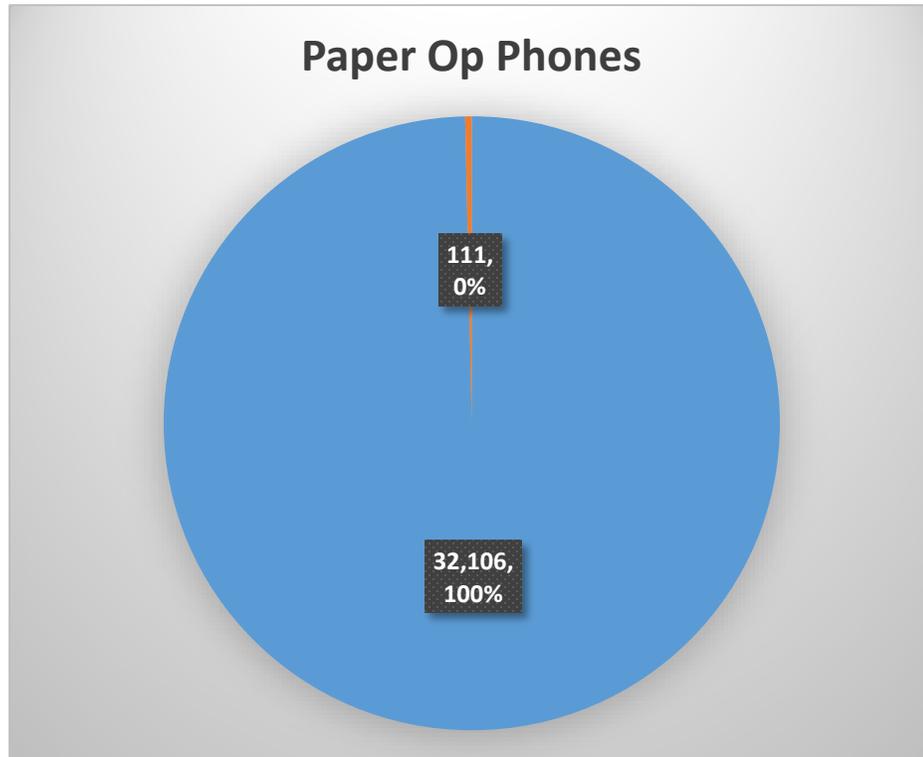
To Be Returned



4 Tablets returned in the last week

# Paper Operation Device Return Progress

Data as of: 5:31 AM 12/15/2020  
Source ITMS

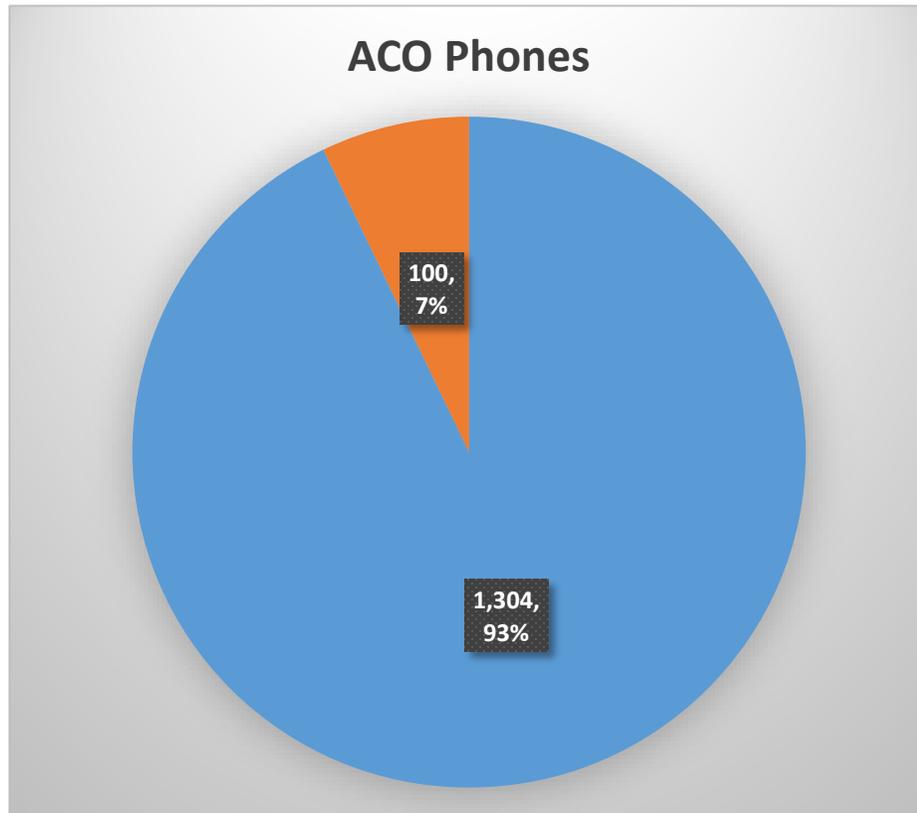


1 Paper Ops phones returned last week.

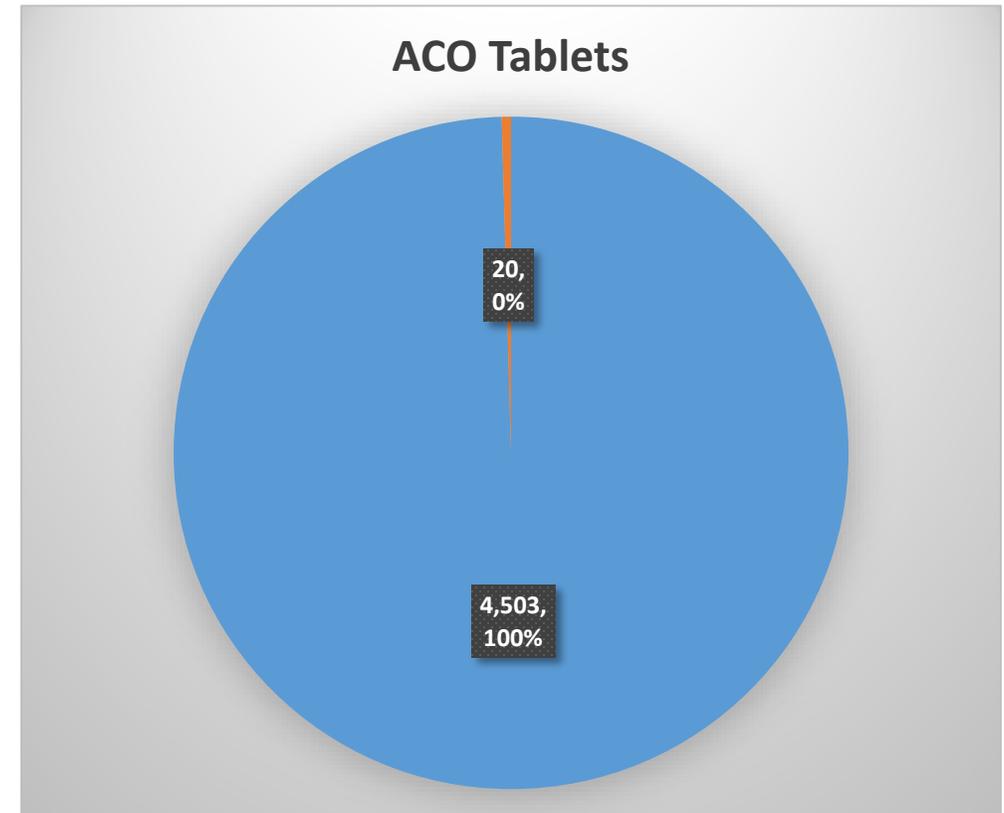
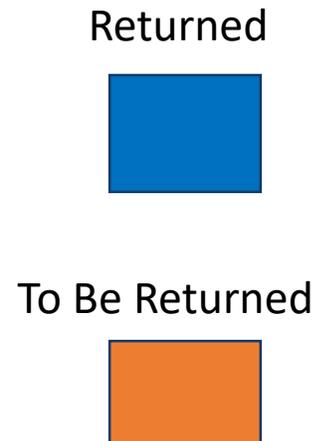
0 Paper Ops tablets returned last week.

# Area Census Office Device Return Progress

Data as of: 5:31 AM 12/15/2020  
Source ITMS



11 ACO phones returned last week.



9 ACO tablets returned last week.

# Devices for Entire dDaaS Contract (2018-2020)

Data as of end of day 12/13/2020  
Source ITMS

Count of Device Type	Column Labels				RCC Total	ACO			ACO Total	Grand Total
	Hotspot	iPhone	Laptop	Tablet		iPhone	Laptop	Tablet		
<b>Devices Currently in Production</b>	<b>33</b>	<b>2,578</b>	<b>7</b>	<b>46</b>	<b>2,664</b>	<b>409</b>	<b>1</b>	<b>4</b>	<b>414</b>	<b>3,078</b>
Atlanta RCC	2	458		2	462	81		2	83	545
Chicago RCC	1	216			217	83		1	84	301
Dallas RCC	3	390			393	74			74	467
Los Angeles RCC	2	321			323	24			24	347
New York RCC	3	411			414	87	1	1	89	503
Philadelphia RCC	3	300			303	60			60	363
Greenbelt HQ	19	482	7	44	552					552
<b>LMS</b>	<b>3</b>	<b>2,053</b>	<b>30</b>	<b>271</b>	<b>2,357</b>	<b>2,135</b>	<b>73</b>	<b>125</b>	<b>2,333</b>	<b>4,690</b>
Atlanta RCC		17		1	21	420	26	30	476	497
Chicago RCC		7		2	9	462	8	16	486	495
Dallas RCC		6		1	7	312	14	8	334	341
Los Angeles RCC		10	1	5	16	287	5	25	317	333
New York RCC		10	1	1	12	383	12	33	428	440
Philadelphia RCC		4			4	271	8	13	292	296
Greenbelt HQ		29	9	4	42					42
WashingtonDC - CQA		4		5	9					9
<b>CDW-G</b>		<b>1,996</b>	<b>19</b>	<b>252</b>	<b>2,237</b>					<b>2,237</b>
Lost In Transit		885	3	155	1,043					1,043
Found - Verifying		1,081	16	97	1,194					1,194
<b>CDW</b>	<b>10</b>	<b>595,971</b>	<b>88,432</b>	<b>39,383</b>	<b>723,796</b>					<b>723,796</b>
Pending Receipt	10	1,420	179	68	1,677					1,677
FSL Received		25,498	70	7,537	33,105					33,105
Sanitized		258,039	5	13,595	271,639					271,639
Destruction Inspection		920	5	78	1,003					1,003
COR Certified		310,094	88,173	18,105	416,372					416,372
<b>Grand Total</b>	<b>46</b>	<b>600,602</b>	<b>88,469</b>	<b>39,700</b>	<b>728,817</b>	<b>2,544</b>	<b>74</b>	<b>129</b>	<b>2,747</b>	<b>731,564</b>

# Device Decommissioning Progress

Data as of end of day 12/13/2020  
Source ITMS

Month Ending	Rec'd at CDW	Total	Sanitized	Total
September	38,047	38,047	-	-
October	191,334	229,381	161,920	161,920
November	387,915	617,296	273,560	435,480
December	12,673	629,969	159,676	595,156
January				

- It takes 7-10 days to receive the devices at CDW once they are picked up from the ACO.
- These numbers do not include the 30k laptops that were already decommissioned.

The number of sanitized devices increased by 86,281 since last week.