2020 Census Operational Delivery 8: Group Quarters Update

Focus: Group Quarters Enumeration and Maritime/Military Vessel Enumeration

Thursday: July 2, 2020

Presented by: Dora Durante and Crystal Miller

OD8 Team: Dora Durante, Deborah Russell, Brian Zamperini, Crystal Miller, Lauren Malgieri, Sonya DeSha Hill

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2020 Census Group Quarters Bottom Line Up Front (BLUF)

Update as of July 1, 2020

- **Group Quarters Workload excluding SBE and MVE: 204,433, Current Workload: 117,576**
- **Overall GQ level response rate is based on submissions that have been "checked in" via FOCS and ATAC. The response rate will be higher or lower based on group quarters type.**
- **Starting April 1 through June 30, we received data mainly from eResponse and Paper Listings**
- **GQ In-Person enumeration began July 1 and will continue through September 3, 2020**

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OD 8 GQE Milestone Conduct & Training Dates

Conduct Activity	Proposed Start	Proposed Finish
Conduct GQE eResponse Operation	**04/01/20 (A)**	**08/07/20 (P)**
Conduct GQE Operation Field	**04/20/20 (A)**	**08/26/20 (P)**
Conduct GQE In-Person Operation	**07/01/20 (A)**	08/26/20 (P)
Conduct GQ Reinterview Operation	07/02/20 (P)	09/03/20 (P)

Training Activity	Proposed Start	Proposed Finish
Conduct GQE CFS Refresher Training	**06/16/20 (A)**	**06/19/20 (A)**
Conduct GQE Clerk Refresher Training	**06/19/20 (A)**	
Conduct GQE Enumerator Training	**06/26/20 (A)**	**07/01/20 (A)**

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2020 Census OD 8 GQE Staff Selections

As of July 1, 2020 – DAPPS Combined #s	
GQE Enumerator *	**GQE CFS**
• Selected Applicants: 70,301 • Selection Goal: 21,015 • Training Goal/Goal to Hire: 10,718 • Cleared: 59,800 • Hired: 9,361 • Paid (June 14 - 20): 1,168	• Training Goal/Goal to Hire: 1,674 • Core Needed/Goal in Production: 1,269 • Paid (June 14 - 20): 2,563
Note *Reflects only numbers needed for GQE.	

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2020 Census: Rescheduling GQs Appointments and Enumeration Methods Progress

ACO staff began calling GQs on 6/8/20 to schedule appointments for field visits to begin July 1. Hermes created the GQ Rescheduled Report, an ad hoc report to help the RCCs to know if their ACOs were making rescheduled calls to their GQs. The universe for this report is all incomplete or remaining work. It does not include cases that have been completed via eResponse or checked into OCS. Column definitions are below.

Column Name	Column Description
RCC	RCC Name
INCOMPLETE ERESPONSE CASES	Number of GQs that have currently selected eResponse but have not submitted their eResponse data via Centurion yet. If a GQ selected eResponse but then switched to another enumeration method, the GQ would not be included in this column.
NO INTERVIEW SCHEDULED	Number of GQs that have no appointment scheduled. Does not include GQs that selected eResponse, completed cases or SBE cases.
SCHEDULED BEFORE JULY 1	Number of GQs with appointments made in April, May, and June. Does not include GQs that selected eResponse, completed cases or SBE cases.
SCHEDULED ON/ AFTER JULY 1	Number of GQs with appointments scheduled on or after July 1. Does not include GQs that selected eResponse, completed cases or SBE cases.
TOTAL COMPLETE	Total number of remaining incomplete cases in the RCC.

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Rescheduling GQs Appointments and Enumeration Methods Progress

*As of 7/1/2020

ACO	INCOMPLETE ERSPONSE CASES	NO INTERVIEW SCHEDULED	SCHEDULED BEFORE JULY 1	SCHEDULED ON/AFTER JULY 1	TOTAL COMPLETED
NYRCC	9912	1329	5525	4389	21155
PHRCC	9933	257	2225	7453	19868
CGRCC	12272	2125	4505	5258	24160
ATRCC	9911	1199	6368	2964	20442
DNRCC	8294	592	3633	2436	14955
LARCC	4578	908	7427	4551	17464
National Total	**54900**	**6410**	**29683**	**27051**	**118044**

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2020 Census: Group Quarters Progress

- **Slides 7 and 8 tell the story about the progress of the operation.** This enables one to see the GQ types that:
  - Are responding well
  - Require more outreach and encouragement to respond to the 2020 Census
  - Have high workload increase since GQAC
- This helps enable staff to see the problem areas to continue working with umbrella organizations and assisting facility administrators with submissions.
  - Most facility administrators are willing to participate but need more time or assistance to respond.
- The GQE workload after Advance Contact was 195,656
  - You will notice the GQE workload increasing as we move through the enumeration because facility contact persons are informing us of additional GQs when submitting their response data
- Methods of enumeration through June 1 were only eResponse and paper listings

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GQE Progress by GQ Type

GQ Type Code	# of GQs from GQAC / Initial Workload	# of GQs in GQE Adds	# of GQs in Current GQE Workload	# of GQs Closed / Completed*	Remaining Workload	Response Rate
101 - Federal Detention Centers	2,352	17	2,369	2,341	28	**98.82%**
102 - Federal Prisons	220	16	236	233	3	**98.73%**
103 - State Prisons	8,906	871	9,777	7,872	1,905	**80.52%**
104 - Local Jails and Other Municipal Confinement Facilities	3,707	91	3,798	1458	2,340	**38.39%**
105 - Correctional Residential Facilities	1,143	40	1,183	636	547	**53.76%**
106 - Military Disciplinary Barracks and Jails	38	0	38	13	25	**34.21%**
201 - Group Homes for Juveniles (non-correctional)	4,482	246	4,728	1,832	2,896	**38.75%**
202 - Residential Treatment Centers for Juveniles (non-correctional)	2,437	92	2,529	1124	1,405	**44.44%**
203 - Correctional Facilities Intended for Juveniles	1,902	23	1,925	967	958	**50.23%**
301 - Nursing Facilities/Skilled-Nursing Facilities	29,768	415	30,183	11,766	18,417	**38.98%**
401 - Mental (Psychiatric) Hospitals and Psychiatric Units in Other Hospitals	1,314	49	1,363	533	830	**39.10%**
402 - Hospitals with Patients Who Have No Usual Home Elsewhere	517	26	543	209	334	**38.49%**
403 - In-Patient Hospice Facilities	771	19	790	295	495	**37.34%**
404 - Military Treatment Facilities with Assigned Patients	37	0	37	14	23	**37.84%**
405 - Residential Schools for People with Disabilities	776	18	794	286	508	**36.02%**

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GQE Progress by GQ Type

GQ Type Code	# of GQs from GQAC / Initial Workload	# of GQs in GQE Adds	# of GQs in Current GQE Workload	# of GQs Closed / Completed*	Remaining Workload	Response Rate
501 - College/University Student Housing (owned/leased/managed by a college/university)	35,146	1,321	36,467	18,110	18,357	49.66%
502 - College/University Student Housing (owned/leased/managed by a private company/agency)	3,363	217	3,580	1223	2,357	34.16%
601 - Military Quarters	4,017	250	4,267	910	3,357	21.33%
801 - Group Homes Intended for Adults	59484	3673	63157	23812	39,345	37.70%
802 - Residential Treatment Centers for Adults	10,866	398	11,264	3896	7,368	34.59%
901 - Workers' Group Living Quarters and Job Corps Centers	9,961	503	10,464	3658	6,806	34.96%
902 - Religious Group Quarters	9514	225	9739	3343	6,396	34.33%
903 - Living Quarters for Victims of Natural Disasters	95	1	96	32	64	33.33%
999 - Unassigned or Unknown Type	4,513	184	4,697	2149	2,548	45.75%
Blank/Null	360	49	409	145	264	35.45%
Total	**195,689**	**8744**	**204,433**	**86857**	**117,576**	**42.49%**

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2020 Census: GQE Progress– Pending Centurion Submissions/ Centurion Referrals/Paper Listings

Slides 11 provides a summary of GQ cases accepted as paper listing from Centurion, GQs pending submission in Centurion, Multiple GQs submitted in Centurion using one Census ID and extra work being performed at NPC to account for GQ submissions.

Centurion Referrals/Pending Submissions

- During the planning for GQE and review of results of the 2018 Census Test, it was determined there was a need to allow GQ administrators the option to use both a standard template and a non-standard format for uploading and submitting their response.
  - Centurion accepts data submitted via non-standard formats and passes it to NPC for review and keying. Response data are keyed and captured via Data Capture Tracking System (DCTS)
- During a review of responses from GQ administrators who stated they had completed a response, DCMD reached out to Centurion to determine if any submission could still be pending in Centurion where the GQ administrators failed to complete the uploading process by pushing the "submit" button.

Multiple GQs Submitted Under One Census ID

- A number of GQ administrators who were responsible for several GQs submitted them all under one Census ID. This is not good because staff has to manually indicate in FOCS that all GQs are accounted for and closed out in FOCS.

Submissions Shipped Directly to NPC by GQ Administrators.

- Non-standard paper listings that are sent directly to the NPC by GQ administrators are reviewed, Census IDs confirmed and then keyed and data captured.
- Completed Informational ICQs received at NPC from GQ administrators are being transcribed onto original ICQs to allow for linking to the GQ.

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GQE Progress: Centurion Referrals /Pending Submissions/Paper Listings

	Centurion Referral Paper Listing (non-standard formats)	Submissions Remaining with Pending Status in Centurion	One GQ Census IDs with Possibly Multiple GQs Included*
Received	700	389	1167 where a diff $\geq$ 10

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2020 Census: GQE Progress– How Is DCMD and FLD Managing the GQ Operation and Staying On Schedule?

Slides 12 provides an overview of activities performed by DCMD Special Enumerations Branch (SEB) staff along with the help of other DCMD and External Staff that is necessary to keep the operation moving forward. The work of the GQ operation requires daily engagement with the 'gate keepers' or the GQ administrators. This engagement at times, requires assistance from our Legal experts.

A timeline of outreaches and other activities performed by the above group is located in Back up slides.

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OD 8 GQE, SBE, ETL, MVE & Military Operational Outreach Throughout COVID

The GQO team has been assisting GQ Admins with their 2020 Census submission by performing the following tasks:

- Responding to emails and phone calls from GQ administrators / ACO staff
- Transcribing data from Paper Listings/ non-standard formats into eResponse standard template
- Uploading eResponse submittals and walking GQ administrators through submissions
- Working with Legal to create letters to get refusing GQ administrators to respond
- Scheduling and participating in meetings with refusing GQ administrators to encourage participation and responses

2020 eResponse Helpdesk Weekly Update (6/25-6/30/20)	
Number of staff/volunteers working	26
Total Numbers of Hours Spent	361
Average number of emails received/responded	498
Average number of telephone calls/Voicemails	80
Average Emails/Calls/Cases Resolved	292
Total Uploads completed	27
Cases Referred to FLD and SEB	69

**. Table will be updated each week to show weekly progress.

Pending eResponse Submission in Centurion (as of 6/30)	
Number of Submissions Completed	66
Number of cases referred to FLD	164
PIN Reset Requests	2
Total Requiring Follow up with Admins (Submission Pending)	157
Total Cases (completed, FLD referral, PIN request, and pending submissions)	389

*As of 6/30, **157 out of 389** cases have "Submission Pending" status in Centurion. Table above depicts SEB team's progress in resolving them to closure. Numbers are expected to change each week with new additions. As of 6/16, **294** GQ admins had "Submission Pending" status for a total of **488** GQ cases.

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2020 Census Maritime/Military Vessel Bottom Line Up Front (BLUF)

Update as of July 1, 2020

- **MVE is a Mail out/Mail back operation**
- **MVE Workload: 1,428; Current/Remaining Workload (Cases not checked into ATAC):**
- **Overall MVE level response rate is based on submissions that have been "checked in" ATAC.**
- **MVE data collection will continue through July 24, 2020**
  - Consistent outreach to Project officers via reminder postcards and letters is sent to remind non-responding vessels of deadlines, missing materials, i.e. location reports, and MVQs
  - Mailed Maritime Vessel reminder letter requesting administrative records from non-responding vessels the week of June 25
  - Mailed Military Vessel reminder letters requesting administrative records from non-responding vessels July 1.
- **Data capturing/processing will continue through September 24, 2020**

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Maritime/Military Vessel Progress *As of 7/2/2020

GQ Type Code	# of Vessels from Initial Workload	# Vessels added	# of Vessels in Current MVE Workload	Vessels Checked into ATAC	Remaining Workload	Response Rate
602 - Military Ships	267	0	267	127	140	47.57%
900 - Maritime/Merchant Vessels	1,153	8	1,161	573	588	49.35%
Total	**1,420**	**8**	**1,428**	**700**	**728**	**49.02%**
***46,697 MVQs have been linked to date**						

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Backup

Schedules and Systems

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Periodic Performance Management Reports

2020 Census: Group Quarters Enumeration Progress & Cost

Status:
On Track

Data current as of:
June 29, 2020

Start Date:
April 1, 2020

Completion Date:
September 3, 2020

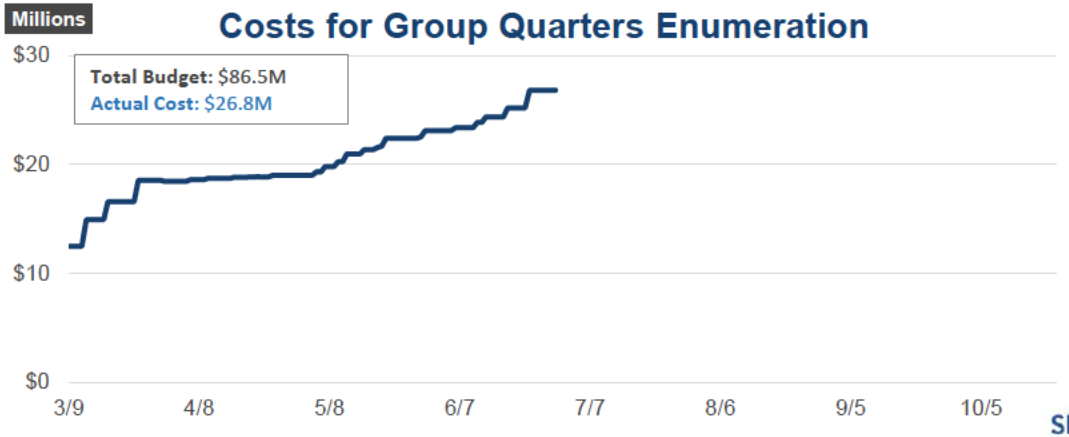
Notes:

- GQ in-field enumeration began on July 1, 2020.
- Service Based Enumeration (SBE) will be conducted September 22 - 24, 2020; the SBE workload is not reflected in this report.
- The completion data do reflect responses from some emergency and transitional shelters.

Group Quarters Enumeration Progress*				
Initial Workload	GQs Added	Current Workload	Completed & Closed Cases	Percent Completed & Closed
195,686	8,707	204,363	83,829	41.0%

*Only includes the eResponse and GQE in-field sub-operations

Maritime Vessels Enumeration Progress				
Initial Workload	GQs Added	Current Workload	Completed & Closed Cases	Percent Completed & Closed
1,420	8	1,428	700	49.02%



Source: Census Data Lake

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Maritime/ Military Agency	MVE Vessels in Agency	Vessels Checked into ATAC	% Vessels Checked into ATAC	# Checked-In Vessels Out of Scope	% Checked-In Vessels Out of Scope	*Vessels Enumerated	% Vessels Enumerated
National	1,428	700	49.02%	225	15.78%	225	15.78%
CFEC	645	334	51.78%	196	30.39%	196	30.39%
GRNC	5	4	80.00 %	0	0.00%	0	0.00%
LCA	50	21	42.00%	9	18.00%	18	18.00%
MARAD	235	108	45.95^	2	0.85%	2	0.85%
MSC	111	55	49.55%	0	0.00%	0	0.00%
NMFS	74	21	28.38%	9	12.16%	9	12.16%
NOAA	15	10	66.67%	3	20.00%	3	20.00%
Other Maritime/ Military	8	4	50.00%	1	12.50%	0	0.00%
UNOLS	18	12	66.67%	1	5.56%	1	5.56%
USCG	59	26	44.07%	0	0.00%	0	0.00%
USN	206	101	49.03%	4	1.94%	4	1.94%

Source: UTS Report as of July 1

*The MVE enumerated cases have not been sent from ATAC as event code 1.010 to CDL, thus not populating the UTS reports

- A total of 46,697 MVQs have been linked to vessel location reports to-date

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OD 8 GQE, SBE, ETL, MVE & Military System Updates

LiMA UL Adds/Conversions Sent to SOCS and the Impact to GQE and ETL

- **GQE (workload contains 11,818 GQs)** – main concern is inclusion of 392 GQ type code of 999s (Unknown). GQE is not a validation operation.
- **ETL (workload contains 75,288 TLs)**
  - CR 1886 submitted to allow TLs from UL that are confirmed to be HUs during TLAC to be enumerated as part of NRFU, through the NRFU Adds process.
- **FACO**
  - As of 7/2 per UTS 90/108 received = 83 % complete. On going meetings with agencies to discuss data anomalies.
- **Military**
  - MOB continues to work with the military reps from the CJSWG to get POC updates and resolve issues with base access.
  - MOB/POP received the transformed deployment file on 6/23, currently being reviewed.

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2020 Census OD 8 GQE/ETL Staff Selections

As of June 25, 2020 – DAPPS Combined #s

GQE Enumerator *	ETL Enumerator
• Selected Applicants: 78,619 • Selection Goal: 21,015 • Training Goal/Goal to Hire: 10,718 • Cleared: 62,896 • Hired: 3,835 • Paid: 579	• Selected Applicants: 34,506 • Selection Goal: 22,476 • Training Goal/Goal to Hire: 10,003 • Cleared: 25,283 • Hired: 218 • Paid: 1
GQE CFS	**ETL CFS**
• Training Goal/Goal to Hire: 1,674 • Core Needed/Goal in Production: 1,269 • Paid (June 7 - 13): 1,937	• Training Goal/Goal to Hire: 1,571 • Core Needed/Goal in Production: 1,196 • Paid (June 7 - 13): 235

Note

*Reflects only numbers needed for GQE. SBE staffing will be added later.

The number of Paid CFS maybe lower than the actual number on board. This is because not everyone may have submitted time via T&E.

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Status of Collection Based On GQ Type Category

Closely monitoring all Group Quarter types. All are being encouraged to use eResponse or Paper Listing.

Correctional Facilities (100)

- Partnership with the BoP, ICE, USMS, and State Departments of Corrections (DOC)
- Complete submissions have been received via eResponse from all Federal POCs, (BoP, ICE, USMS);
- Zero pop count and duplications are being entered into FOCS by ACO staff which will bring these response rate 100 percent
- Response rate for State DOCs is approaching 75 percent; DCMD is working with POCs to submit via eResponse

Nursing/Skilled Nursing Facilities (301)

- Partnership with American Healthcare Association (AHCA)
- No in person visits expected
- Encouraging mail back of Paper Listings/Performing eResponse uploads of completed templates
- Response rate at 29-percent, but expected to increase with help of partners

Medical Facilities (400)

- Partnership with American Hospital Association
- No in person visits expected
- Encouraging mail back of Paper Listings/Performing eResponse uploads of completed templates
- Response rate at 28 percent, but expected to increase with help of partners

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Status of Collection Based On GQ Type Category

College/University Student Housing (501/502)

- Partnership with AACRAO, Department of Education
- Data for student housing steadily coming in
- Response rate close to 40 percent
- Response rate expected to be higher than data reveals due to administrators providing data for all of their students using only one Census ID/ User ID.
- Working with DSSD to determine the frequency of this action to obtain the data and work with ACOs/DCMD to split out the data across appropriate Census IDs

Military Barracks (601)

- Partnership with the Census Joint Services Working Group
- Received eResponse submissions for some barracks (Military Disciplinary Barracks)
- Military liaisons waiting for July to begin facility self enumeration, as planned earlier
- Encouraging eResponse or Paper Listing

Maritime/Military Vessels

- Partnership with the Vessel Working Group
- Working group continues to reach out to non-responding vessel operators to request return of completed Census data
- Mailed vessel reminders letter to non-responding vessel operators
- Response rate 48.88 percent

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Status of Collection Based On GQ Type Category

Group Homes/Residential Treatment Centers (Juvenile/Adults) (200/800)

- Worked with Legal to obtain a standard HIPAA compliance letter to share with juvenile and treatment facilities concerned about releasing health care information
- Includes language received from the Department of Health and Human Services regarding the Privacy Rule, under the Health Insurance Portability and Accountability Act of 1996 (HIPPA), which addresses the use and disclosure of individual health information. The Privacy Rule also sets standards for individuals' privacy rights, to understand and control how their health information is used. Since the decennial census does not request any health information, neither HIPPA nor the Privacy Rule bars response.
- Assisting GQ administrators with data uploads to minimize level of effort and stress during this pandemic

Service-Based Facilities (700)

- Three day In-person enumeration to began 9/22

All GQ types with the exception of SBEs are being encouraged to use eResponse or Paper Listing and closely monitored.

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OD 8 GQE, SBE, ETL, MVE & Military Operational Updates – COVID Issues Being Monitored

#	Title	Description	Mitigation
1	Access to GQs are limited with restrictions (Nursing homes, hospitals, other health-based facilities, Universities; group homes, etc.) – Already realized	CDC recommends limiting access to group facilities- particularly nursing homes and hospitals-that could require enumerators to comply with certain restrictions, such as temperature taking or other requirements	**Offer GQ Admins alternative methods of enumeration** • Swap to eResponse • Mail in Paper Response Data Collection template with populated client level data • Exploring alternative methods of swearing in GQ admins for Self-Facility enumeration
2	Access to GQ(s) are denied due to quarantine – Already realized	GQ facility has confirmed cases or suspected cases and will not allow enumerators inside facility; operations within the facility may be dire causing enumeration priority to decrease	**Offer GQ Admins alternative methods of enumeration** • Swap to eResponse • Mail in paper response data collection template with populated client level data • Exploring alternative methods of swearing in GQ admins for Self-Facility enumeration
3	A university closes - Already realized	University decides risk exposure it too great, and closes housing facilities	**Offer GQ Admins alternative methods of enumeration** • Paper Response Data Collection • eResponse Enumeration
4	Enumerators refuse to work – Already realized	Enumerators quit en masse or refuse to enumerate certain locations due to fear of exposure – postpone/ delay operations	**Reduce field workload by offering alternative methods that require no contact with GQ facility residents in advance of offices openings..**
5	Accounting for individuals in quarantine on military bases/ ships – Already realized	Populations at military bases increase due to housing of quarantined populations; military facility is faced with unexpected enumerating duties	**Offer GQ Admins alternative methods of enumeration** • Exploring alternative methods of swearing in GQ admins for Self-Facility enumeration

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OD 8 GQE, SBE, ETL, MVE & Military Operational Updates – COVID Risks Being Monitored

#	Title	Description	Mitigation
7	Staffing not available to handle specific planned activities – Already realized	Expected mail out of letters and packages to GQ administrators to enable them to complete their enumeration process (eResponse). NPC working out logistics to be able to assist with responding to GQ Admin	**Offer alternative method of sending login credentials.** • MOJO HERMES Email Blasts using data captured and received from NPC ATAC ERDT • MOJO HERMES Email Blasts using information captured and received from FOCS in ACOs
8	Organizations serving SBE locations cease operations (e.g. mobile food vans) – Already realized	Organizations serving locations that target people experiencing homelessness are not allowed to operate	**Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census** • Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)
9	Hotels/Motels become quarantine facilities/ being used to house people experiencing homelessness – Already realized	Hotels/motels not previously considered TLs could become SBE locations or housing facility for quarantined people	**Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census** • Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)
10	TLs cease operations due to ban/quarantine (e.g. carnivals) – Already realized	City or State Government bans large crowds and gatherings due to exposure risk, such as parks, etc.	**Explore alternative methods of creating specific universe (e.g. carnival/circuses)** • Allow local knowledge to help with determining that universe. If there is a scheduled event, an appointment for enumeration would be set.

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OD 8 GQE, SBE, ETL, MVE & Military System Updates

- **GQ eResponse Mailouts**
  - Workload 3617 (eResponse letters) was sent to ATAC/NPC Printing and IPTS on 3/13/20 to begin the printing process. As the NPC Print operation has been postponed, alternatives are being proposed for providing the GQ administrators User IDs for those who selected eResponse as their option during the GQAC operation.
  - Workload 3613 (eResponse Reminder Post Cards) was sent to ATAC/NPC Printing and IPTS on 3/16/20 with a target mail out date of 4/15/20
- **GQE Universe**
  - Workload 3608 was sent downstream on 3/13/20 to FOCS, CDL, ATAC and Centurion:

2020 GQE Baseline – Sub ops	
SBE Field	39,304
GQE Field	119,163
eResponse	76,493
Subtotal (No MVE)	**234,960**
MVE	1,420
Grand Total GQ	**236,380**

2020 GQE Baseline – Enum method	
INP, blank/null	76,859
ERDT	76,493
DO/PU	55,088
PD	21,319
SE	5,201
MO/MB	1,420
Grand Total	**236,380**

- **GQE DVS Universe**
  - NPC completed printing of DVS universe materials in preparation to mail packages to ACOs on 6/24/2020.
- **GQE and ETL Reports**
  - UTS/FOCS/MOJO have discrepancies and not displaying enumeration methods against Workload 3608 (baseline data)
  - Submitted CR_1720: UTS Missing Data in GQE and ETL Reports as certain non-Remote Alaska TEAs were excluded

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OD 8 GQE, SBE, ETL, MVE & Military Operational Outreach Throughout COVID

- March – Nationwide "Stay at Home" orders
- **March:** Letter developed by DCMD for RCCs to send to GQs that selected self enumeration options to change option to eResponse or paper listings
- **March 13**: Posted letter, *Update on 2020 Census for Student Housing Administrators* on the Census Bureau and Department of Education Website, requesting administrators who selected self enumeration option to change option to eResponse or Paper Listings
- **March 25:** DCMD sent *Update on the 2020 Census for Health Care Administrator* letter to Health Care umbrella organizations providing guidance for Administrators that selected a self-enumeration option to change method of enumeration to eResponse of Paper Listings
- NPC/ Jeffersonville call center was closed due to COVID and was not available to complete task in support of eResponse. As a result:
  - NPC was unable to meet the March 27 deadline for mailing eResponse Letters with Login credentials
  - DCMD worked with NPC ATAC management to update the system to allow multiple users to view and update email address
  - DCMD stood up a Call Center with staff across ACOs and Census HQ volunteers to verify/update email address to deliver login credentials.
- **March 31:** Mojo/Hermes sent out 1st email blast with login credentials to GQ admins who has selected eResponse during GQAC
- **April 1:** GQE eResponse portal became available for GQ submittals.
- **April 13** and **April 20:** Mojo/Hermes sent out email blast 2 and 3 with login credentials for bounce back emails from 1st email blast
- **April 2:** DCMD Staff and volunteers across the Decennial Directorate and other started reaching out in response to questions from GQ administrators received via email and phone calls.
- April ? PIO developed a video to college students. Posted on website encouraging internet response or that GQ admins would respond for them if they live in student housing
- **April 20:** ACO began calling GQ admins to offer Mail out/ Mail back Paper Response Data Collection (Paper Listings)
- **May 28:** Census Bureau participated in a webinar to remind/ update student housing administrators on the 2020 Census Group Quarters operation and to inform administrators of the upcoming request for off-campus student data.
- **June 3:** NPC mailed Maritime/Military Vessel reminder letters to non-responding vessel operators
- **June 8:** ACO staff began calling GQ administrators to reschedule appointment dates for their facilities.
- **June 11:** Meeting with AACRAO...
- **June 22:** Provided updates to The Salvation Army for their Directive to be sent to their managing entities.
- **June 22:** Met with National Network to End Domestic Violence to discuss upcoming enumeration, options, and COVID-19 procedures

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United States Census 2020

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2020 Census
Partnerships and Agreements

Gaining Access and Cooperation

- Group Quarters Advance Contact Facility Manager Letter
- Group Quarters Enumeration Facility Manager Letter
- Group Quarters Health Care Facility Letter
- Group Quarters Student Housing Facility Letter

- **Department of Health and Human Services (HHS)** assured GQ entities that the Health Insurance Portability and Accountability Act of 1996 (HIPAA) permitted a covered entity to disclose protected health information to the Census Bureau to the extent required by Title 13.

- **Department of Education (DoE)** posted letter 2020 Census FERPA Letter to Postsecondary Institutions that provides detailed guidance for how colleges/universities can cooperate with the Census Bureau as it relates to FERPA was posted to Education's website on 1/14/2020 and updated on 1/29/2020.
- Based on 2010 (and the ACS), we believe that most college/university student housing facilities will use the drop off/pick up method of data collection because it allows students to self-respond.
- Met with the Dept. of Education to discuss FERPA implications in light of number of colleges/universities closings.
- Census Bureau provided an Update on 2020 Census to College/University Student Housing Administrators on 3/15/2020

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2020 Census: Partnerships and Agreements

Federal Correctional Facilities (Prisons and Detention Centers)

- The Census Bureau has an agreement with the following federal agencies to provide data via the eResponse methodology.
  - Bureau of Prisons (BoP)
  - United States Marshal Services (USMS)
  - Immigration and Customs Enforcement (ICE)
- The Census Bureau has an agreement with the Bureau of Indian Affairs to conduct enumeration via Field methodologies.

State Prisons

- Census Bureau staff held a series of meetings with Adult and Juvenile State Correctional Facilities administrators to inform them of the 2020 Census enumeration methods, including the eResponse methodology.

Domestic Violence Advocacy Group

- Partnered with National Network Against Domestic Violence to request address records of these sensitive locations to be able to remove them from the 2020 Census Enumeration Frame and managed by a separate and independent operation including designated personnel in each of the 248 ACOs.

National Association of Confidentiality Address Program

- Participated in 2019 Fall Conference of National Association of Confidentiality Address Program to share methods enumeration procedures and means of providing Census Data while maintaining anonymity.

Federal State Cooperative for Population Estimates (FSCPE) Frame Building and Count Review

- FSCPE members partner with the Census Bureau to produce population estimates.
- States have the opportunity to provide address data for housing units and group quarters for matching and comparison with the Census Bureau's MAF to identify missing housing units and missing or misallocated group quarters. .

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2020 Census
Partnerships and Agreements

Salvation Army

- The Salvation completed and will provide each of their entities with the appropriate Directive.
  - 2020 Decennial Population Census – General (Handling of Soup kitchens and mobile food vans)
  - 2020 Decennial Population Census – Residential Institutions (Adult Rehabilitation Centers, Harbor Light Centers, Transient Lodges, residential facilities for children and other temporary housing facilities such as shelters for men, women and/or families)

American Healthcare Association (AHCA)

- The Census Bureau provided final updates for the 2020 Regulatory Advisory Letter to be sent to entities of the AHCA and the National Center for Assisted Living (NCAL) to inform them of 2020 Census enumeration plans.
- The Census Bureau provided additional feedback to the 2020 Census Procedures Outlined for Long Term Care (LTC) Facilities from AHCA who also had questions about classifying their Intermediate Care Facilities for Individuals with Intellectual Disabilities Facilities (ICFs/ID) as either GQs and housing units and concerns about the health of their residents and census workers in light of the COVID-19 Outbreak. POP provided language on what health care facilities could expect, depending on which operation they had already been assigned to.

Veteran Affairs

- The Veteran Affairs/ Administration provided Census with address records of location where they house veterans who may be experiencing homelessness.

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United States Census 2020

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2020 Census
Partnerships and Agreements

American **Hospital** Association (**AHA**)

- Received Final AHA Member Advisory that has been emailed and place on the AHA website for AHA member access.

Department of **Defense**

- DoD signed the Letter of Support and Tasking Memo 11/13/19.

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OD 8 GQE, SBE, ETL, MVE & Military Operational Updates

2020census.gov website

Conducting the Count: https://2020census.gov/en/conducting-the-count.html

Counting People in Group Living Arrangements: https://2020census.gov/en/conducting-the-count/gq.html

Group Quarters Enumeration: https://2020census.gov/en/conducting-the-count/gq/gqe.html

Service-Based Enumeration: https://2020census.gov/en/conducting-the-count/gq/sbe.html

Group Quarters Advance Contact: https://2020census.gov/en/conducting-the-count/gq/gqac.html

eResponse: https://2020census.gov/en/conducting-the-count/gq/eresponse.html

Maritime and Military Vessel Enumeration: https://2020census.gov/en/conducting-the-count/gq/mve.html

Department of Education Student Privacy Policy Office: https://studentprivacy.ed.gov/faq/colleges-and-2020-census

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More information on the 2020 Census Memorandum Series: http://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/memo-series.html

More information on the 2020 Census: http://www.census.gov/2020Census

More information on the American Community Survey: http://www.census.gov/programs-surveys/acs/

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