

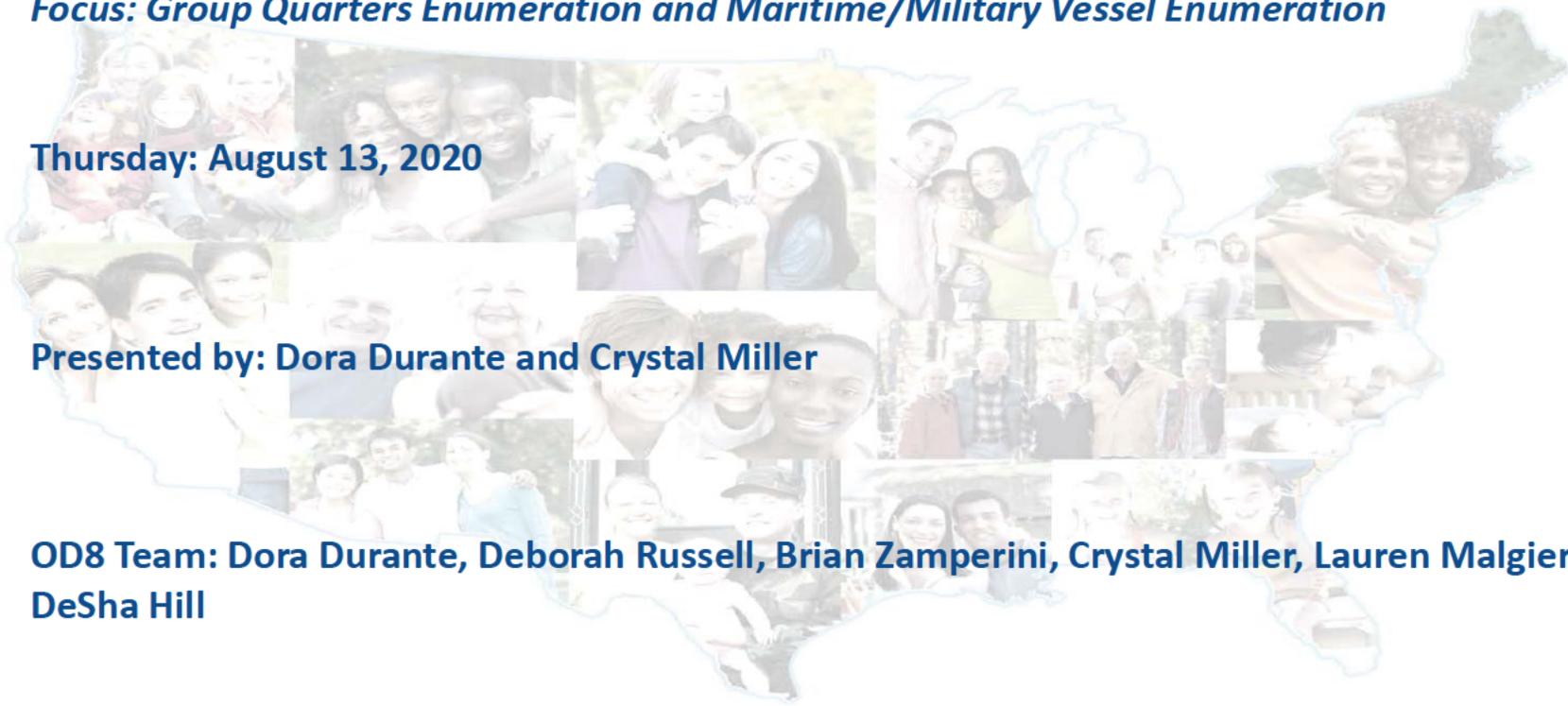
2020 Census Operational Delivery 8: Group Quarters Update

Focus: Group Quarters Enumeration and Maritime/Military Vessel Enumeration

Thursday: August 13, 2020

Presented by: Dora Durante and Crystal Miller

OD8 Team: Dora Durante, Deborah Russell, Brian Zamperini, Crystal Miller, Lauren Malgieri, Sonya DeSha Hill



Shape
your future
START HERE >

United States[®]
Census
2020

2020 Census Group Quarters Bottom Line Up Front (BLUF)

Update as of August 13, 2020

- GQE Workload with adds* **211,097**; Current Workload: **44,202**; Overall response rate: **79.06%**
 - Overall GQ level response rate is based on submissions that have been “checked in” via FOCS and ATAC.
- MVE Workload with Adds: **1,432**; Current Workload: **432**; Overall response rate: **69.83%**
 - Overall MVE data collection response rate is based on vessel location reports that have been checked / keyed in ATAC.

*Excludes SBE and MVE

- FACO
 - As of 8/13, per UTS 106/108 received = **98 %** complete.
- Transitory Locations Advance Contact (TLAC) workload: **199,961**; Current Workload: **0**; Overall Completion rate: **100.00%**
- TLAC 2 ended Friday, August 7, 2020.

GQE Completion Goals and Progress

GQE Completion Rate 7/1 – 8/26/2020

Date	Projected Completion Goal (%)	Actual Completion Goal (%)	Remaining Workload
7/10/20	30%	46.82%	109,339
7/17/20	45%	53.43%	96,276
7/24/20	55%	60.13%	82,784
7/31/20	65%	66.94%	69,137
8/7/20	75%	74.41%	53,411
8/14/20	85%	79.06% thru AM of 8/13/2020	44,202
8/21/20	95%		
8/26/20	100%		

GQE Reinterview Progress

As of Aug. 13 at 9:50AM:

- 4,356 GQs had been selected for reinterview
- 3,548 GQs had been re-interviewed out of the 4,356
 - 61 GQs have received a soft fail*
 - There have been zero hard fails
- GQE Reinterview is scheduled to end 9/3/2020.

* A soft fail means that the enumerator made an honest mistake or the respondent made a mistake. Decisions regarding whether a soft fail requires rework are made on a case by case basis (i.e. the respondent forgot to return some of the ICQs).

2020 Census: Rescheduling GQs Appointments and Enumeration Methods Progress *As of 8/12/2020

ACO	INCOMPLETE ERESPONSE CASES	NO INTERVIEW SCHEDULED	SCHEDULED BEFORE JULY 1	SCHEDULED ON/AFTER JULY 1	TOTAL (INCOMPLETE)
NYRCC	3,978	661	2,241	4,988	13,868
PHRCC	864	15	112	4,906	5,897
CGRCC	5,311	1,196	2,967	5,857	15,331
ATRCC	3,591	179	2,267	2,952	8,989
DNRCC	1,243	29	556	1,495	3,323
LARCC	406	75	664	1,109	2,254
National Total	15,393	2,155	8,807	21,307	47,662

Column Name	Column Description
RCC	RCC Name
INCOMPLETE ERESPONSE CASES	Number of GQs that have currently selected eResponse but have not submitted their eResponse data via Centurion yet. If a GQ selected eResponse but then switched to another enumeration method, the GQ would not be included in this column.
NO INTERVIEW SCHEDULED	Number of GQs that have no appointment scheduled. Does not include GQs that selected eResponse, completed cases or SBE cases.
SCHEDULED BEFORE JULY 1	Number of GQs with appointments made in April, May, and June. Does not include GQs that selected eResponse, completed cases or SBE cases.
SCHEDULED ON/ AFTER JULY 1	Number of GQs with appointments scheduled on or after July 1. Does not include GQs that selected eResponse, completed cases or SBE cases.
TOTAL INCOMPLETE	Total number of remaining incomplete cases in the RCC.

2020 Census: Group Quarters Enumeration Progress & Cost as of 8/13/2020

Group Quarters Enumeration Progress*					
Initial Workload	GQs Added	Total Workload	Completed & Closed Cases	Current Workload	Percent Completed & Closed
195,656	15,441	211,097	166,895	44,202	79.06%

*Only includes the GQE eResponse (56.6%) and GQE in-field sub-operations (43.4%).

Maritime Vessels Enumeration Progress					
Initial Workload	GQs Added	Total Workload	Vessel Location Reports Checked Into ATAC	Current Workload	Percent Vessel Location Reports Checked Into ATAC
1,420	12	1,432	1000	432	69.83%



GQE Progress by GQ Type as of 8/5/2020 (Source – CES)

GQ Type Code	# of GQs from GQAC / Initial Workload	# of GQs in GQE Adds	# of GQs in Current GQE Workload	# of GQs Closed / Completed*	Remaining Workload	Response Rate
101 - Federal Detention Centers	2,352	18	2,370	2,361	9	99.62%
102 - Federal Prisons	220	16	236	235	1	99.58%
103 - State Prisons	8,906	1337	10,243	9,400	843	91.77%
104 - Local Jails and Other Municipal Confinement Facilities	3,707	101	3,808	3008	800	78.99%
105 - Correctional Residential Facilities	1,143	63	1,206	1003	203	83.17%
106 - Military Disciplinary Barracks and Jails	38	-1	37	21	16	56.76%
201 - Group Homes for Juveniles (non-correctional)	4,482	406	4,888	3,787	1,101	77.48%
202 - Residential Treatment Centers for Juveniles (non-correctional)	2,437	159	2,596	2059	537	79.31%
203 - Correctional Facilities Intended for Juveniles	1,902	38	1,940	1526	414	78.66%
301 - Nursing Facilities/Skilled-Nursing Facilities	29,768	1251	31,019	23,984	7,035	77.32%
401 - Mental (Psychiatric) Hospitals and Psychiatric Units in Other Hospitals	1,314	101	1,415	1123	292	79.36%
402 - Hospitals with Patients Who Have No Usual Home Elsewhere	517	35	552	421	131	76.27%
403 - In-Patient Hospice Facilities	771	41	812	637	175	78.45%
404 - Military Treatment Facilities with Assigned Patients	37	-2	35	25	10	71.43%
405 - Residential Schools for People with Disabilities	776	43	819	640	179	78.14%

GQE Progress by GQ Type as of 8/12/2020 (Source – CES)

GQ Type Code	# of GQs from GQAC / Initial Workload	# of GQs in GQE Adds	# of GQs in Total GQE Workload	# of GQs Closed / Completed*	Remaining Workload	Response Rate
501 - College/University Student Housing (owned/leased/managed by a college/university)	35,146	1,812	36,958	28,995	7,963	78.45%
502 - College/University Student Housing (owned/leased/managed by a private company/agency)	3,363	330	3,693	2602	1,091	70.46%
601 - Military Quarters	4,017	526	4,543	2801	1,742	61.66%
801 - Group Homes Intended for Adults	59,484	6,411	65,895	50876	15,019	77.21%
802 - Residential Treatment Centers for Adults	10,866	775	11,641	8,834	2,807	75.89%
901 - Workers' Group Living Quarters and Job Corps Centers	9,961	810	10,771	8,315	2,456	77.20%
902 - Religious Group Quarters	9,514	412	9,926	7,645	2,281	77.02%
903 - Living Quarters for Victims of Natural Disasters	95	4	99	65	34	65.66%
999 - Unassigned or Unknown Type	4,513	118	4,631	3,609	1,022	77.93%
Blank/Null	360	319	679	370	309	54.49%
Total	195,689	15,123	210,812	164,342	46,470	77.96%

MVE Progress by GQ Type* Source NPC as of 8/5/2020

GQ Type Code	# of Vessels from Initial Workload	# Vessels added	# of Vessels in Total MVE Workload	Vessels Checked in ATAC	Current Workload	Response Rate
602 - Military Ships	267	2	269	223	46	82.53%
900 - Maritime/Merchant Vessels	1,153	10	1,163	777	386	64.64%
Total	1,420	12	1,432	1000	432	69.62%

Issues

FLD/ ACOs Need Means to Track Progress of Rescheduling Appointments for the SBE operation

- Submitted CR today to Change Control Board requesting modification of SBE Rescheduling Report without resolution
- SBE rescheduling starts Monday, 8/17.

Apportionment Timeline Impacts

- **Late GQE** - Canceled
- **GQE and GQ Maritime** - Working with stakeholders to ensure all dependencies are met to make the final collection universe and CUF processing (e.g. ADDUPs, Response Processing)
- **ETL and SBE** - Discussions ongoing for the following
 - Obtaining POP counts by State for inclusion in Apportionment and ensuring this matches counts in Redistricting
 - Including response data in Redistricting that is geocoded to the block level
- **FACO/Deployed Military** – Working to update the schedule/runbook to meet the FACO Final Delivery date including the unmatched deployed file

Backup

Schedules and Systems

GQE Progress: Centurion Referrals /Pending Submissions/Paper Listings

Centurion Referral Paper Listing (non-standard formats)	Pending Submissions in Centurion	Multiple GQs Using One Census ID
<p>As of August 10, NPC received total of 823 Centurion referrals</p> <ul style="list-style-type: none"> • 772 cases had completed keying • 7 cases were remaining to be keyed • 75 cases with issues were pending, issues escalated to DCMD. <ul style="list-style-type: none"> • . 	<p>384 Pending submissions were pushed out on 8/3/2020</p>	<p>As FLD and DCMD hears from GQ admins that cases were already submitted, an outreach goes to DSSD for confirmation. This process continues to be successful in identifying GQs that fit in this category.</p>

Maritime/Military Vessel Enumeration Progress

Maritime/ Military Agency	MVE Vessels in Agency	Vessels Checked into ATAC	% Vessels Checked into ATAC	# Checked-In Vessels Out of Scope	% Checked-In Vessels Out of Scope	*Vessels Enumerated	% Vessels Enumerated
National	1,432	100	69.83%	327	22.84%	327	22.84%
CFEC	645	433	67.13%	250	38.76%	250	38.76%
GRNC	5	5	100.00%	0	0.00%	0	0.00%
LCA	50	46	92.00%	18	36.00%	18	36.00%
MARAD	235	141	60.00%	7	2.98%	7	2.98%
MSC	111	67	60.36%	7	6.31%	7	6.31%
NMFS	74	42	56.76%	16	21.62%	16	21.62%
NOAA	15	15	100.00%	7	46.67%	7	46.67%
Other Maritime/ Military	14	12	85.71%	4	28.57%	4	28.57%
UNOLS	18	17	94.44%	5	27.78%	5	27.78%
USCG	59	44	74.58%	2	3.39%	2	3.39%
USN	206	178	86.41%	11	5.34%	11	5.34%

Source: UTS Report 8/13/2020

*Per UTS, Total MVQs is 60,230

2020 Census OD 8 GQE Staff Selections

As of Aug 13, 2020 – DAPPS Combined #s

GQE Enumerator *

- Selected Applicants: 70,301
- Selection Goal: 21,015
- Training Goal/Goal to Hire: 10,718
- Cleared: 59,800
- Hired: 10,716
- Paid (July 26 – Aug 8): **4,071**

GQE CFS

- Training Goal/Goal to Hire: 1,674
- Core Needed/Goal in Production: 1,269
- Paid (July 26 – Aug 8): **2,038**

Note

*Reflects only numbers needed for GQE.

OD 8 GQE Milestone Conduct & Training Dates

Conduct Activity	Proposed Start	Proposed Finish
Conduct MVE Operation	04/01/20 (A)	07/31/20 (P)
Conduct GQE eResponse Operation	04/01/20 (A)	08/07/20 (P)
Conduct GQE Operation Field	04/20/20 (A)	08/26/20 (P)
Conduct GQE In-Person Operation	07/01/20 (A)	08/26/20 (P)
Conduct GQ Reinterview Operation	07/02/20 (A)	09/03/20 (P)
Conduct DVS Enumeration Field	07/06/20 (A)	08/26/20 (P)

2020CENSUS.GOV

Shape
your future
START HERE >

United States[®]
Census
2020

OD 8 GQE, SBE, ETL, MVE & Military Operational Outreach Throughout COVID

The GQO team has been assisting GQ Admins (Gatekeepers) with their 2020 Census submission by performing the following tasks:

- Responding to emails and phone calls from GQ administrators / ACO staff
- Transcribing data from Paper Listings/ non-standard formats into eResponse standard template
- Uploading eResponse submittals and walking GQ administrators through submissions
- Working with Legal to create letters to get refusing GQ administrators to respond
- Scheduling and participating in meetings with refusing GQ administrators to encourage participation and responses

2020 eResponse Helpdesk Weekly Update (8/7-8/12)	
Number of staff/volunteers working	10
Total Numbers of Hours Spent	210
Average number of emails received/responded	150
Average number of telephone calls/Voicemails	65
Average Emails/Calls/Cases Resolved	71
Total Uploads completed	35
Cases Referred to FLD and SEB	40
**. Table will be updated each week to show weekly progress.	

OD 8 GQE, SBE, ETL, MVE & Military System Updates

- **Box Check In Issue Resolution**
 - Box Check In working group stood up with members from NPC, FOCS, CDL, UTS, DCMD, FLD, TI and DSSD to address box check in issues (which prevent cases from reaching completion status) and drive them to closure
- **Field OCS Updates**
 - CR 1853 approved which allows for more flexibility to allow cases that are currently stuck in a certain status due to user error to move forward
- **FACO**
 - As of 8/13 per UTS 106/108 received = 98% complete.
- **Military**
 - MOB continues to work with the military reps from the CJSWG to get POC updates and resolve issues with base access.

2020 Census OD 8 ETL Staff Selections

As of July 9, 2020 – DAPPS Combined #s

ETL Enumerator	ETL CFS
<ul style="list-style-type: none">• Selected Applicants: 34,506• Selection Goal: 22,476• Training Goal/Goal to Hire: 10,003• Cleared: 25,551• Hired: 248• Paid: 5	<ul style="list-style-type: none">• Training Goal/Goal to Hire: 1,571• Core Needed/Goal in Production: 1,196• Paid (June 21 - 27): 222

OD 8 GQE, SBE, ETL, MVE & Military Operational Updates – COVID Issues Being Monitored

#	Title	Description	Mitigation
1	Access to GQs are limited with restrictions (Nursing homes, hospitals, other health-based facilities, Universities; group homes, etc.) – Already realized	CDC recommends limiting access to group facilities- particularly nursing homes and hospitals-that could require enumerators to comply with certain restrictions, such as temperature taking or other requirements	Offer GQ Admins alternative methods of enumeration <ul style="list-style-type: none"> • Swap to eResponse • Mail in Paper Response Data Collection template with populated client level data • Exploring alternative methods of swearing in GQ admins for Self-Facility enumeration
2	Access to GQ(s) are denied due to quarantine – Already realized	GQ facility has confirmed cases or suspected cases and will not allow enumerators inside facility; operations within the facility may be dire causing enumeration priority to decrease	Offer GQ Admins alternative methods of enumeration <ul style="list-style-type: none"> • Swap to eResponse • Mail in paper response data collection template with populated client level data • Exploring alternative methods of swearing in GQ admins for Self-Facility enumeration
3	A university closes - Already realized	University decides risk exposure it too great, and closes housing facilities	Offer GQ Admins alternative methods of enumeration <ul style="list-style-type: none"> • Paper Response Data Collection • eResponse Enumeration
4	Enumerators refuse to work – Already realized	Enumerators quit en masse or refuse to enumerate certain locations due to fear of exposure – postpone/ delay operations	Reduce field workload by offering alternative methods that require no contact with GQ facility residents in advance of offices openings..
5	Accounting for individuals in quarantine on military bases/ ships – Already realized	Populations at military bases increase due to housing of quarantined populations; military facility is faced with unexpected enumerating duties	Offer GQ Admins alternative methods of enumeration <ul style="list-style-type: none"> • Exploring alternative methods of swearing in GQ admins for Self-Facility enumeration

OD 8 GQE, SBE, ETL, MVE & Military Operational Updates – COVID Risks Being Monitored

#	Title	Description	Mitigation
7	Staffing not available to handle specific planned activities – Already realized	Expected mail out of letters and packages to GQ administrators to enable them to complete their enumeration process (eResponse). NPC working out logistics to be able to assist with responding to GQ Admin	Offer alternative method of sending login credentials. <ul style="list-style-type: none"> • MOJO HERMES Email Blasts using data captured and received from NPC ATAC ERDT • MOJO HERMES Email Blasts using information captured and received from FOCS in ACOs
8	Organizations serving SBE locations cease operations (e.g. mobile food vans) – Already realized	Organizations serving locations that target people experiencing homelessness are not allowed to operate	Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census <ul style="list-style-type: none"> • Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)
9	Hotels/Motels become quarantine facilities/ being used to house people experiencing homelessness – Already realized	Hotels/motels not previously considered TLs could become SBE locations or housing facility for quarantined people	Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census <ul style="list-style-type: none"> • Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)
10	TLs cease operations due to ban/quarantine (e.g. carnivals) – Already realized	City or State Government bans large crowds and gatherings due to exposure risk, such as parks, etc.	Explore alternative methods of creating specific universe (e.g. carnival/circuses) <ul style="list-style-type: none"> • Allow local knowledge to help with determining that universe. If there is a scheduled event, an appointment for enumeration would be set.

OD 8 GQE, SBE, ETL, MVE & Military Operational Outreach Throughout COVID

- March – Nationwide “Stay at Home” orders
- **March:** Letter developed by DCMD for RCCs to send to GQs that selected self enumeration options to change option to eResponse or paper listings
- **March 13:** Posted letter, *Update on 2020 Census for Student Housing Administrators* on the Census Bureau and Department of Education Website, requesting administrators who selected self enumeration option to change option to eResponse or Paper Listings
- **March 25:** DCMD sent *Update on the 2020 Census for Health Care Administrator* letter to Health Care umbrella organizations providing guidance for Administrators that selected a self-enumeration option to change method of enumeration to eResponse of Paper Listings
- NPC/ Jeffersonville call center was closed due to COVID and was not available to complete task in support of eResponse. As a result:
 - NPC was unable to meet the March 27 deadline for mailing eResponse Letters with Login credentials
 - DCMD worked with NPC ATAC management to update the system to allow multiple users to view and update email address
 - DCMD stood up a Call Center with staff across ACOs and Census HQ volunteers to verify/update email address to deliver login credentials.
- **March 31:** Mojo/Hermes sent out 1st email blast with login credentials to GQ admins who has selected eResponse during GQAC
- **April 1:** GQE eResponse portal became available for GQ submittals.
- **April 13 and April 20:** Mojo/Hermes sent out email blast 2 and 3 with login credentials for bounce back emails from 1st email blast
- **April 2:** DCMD Staff and volunteers across the Decennial Directorate and other started reaching out in response to questions from GQ administrators received via email and phone calls.
- April ? PIO developed a video to college students. Posted on website encouraging internet response or that GQ admins would respond for them if they live in student housing
- **April 20:** ACO began calling GQ admins to offer Mail out/ Mail back Paper Response Data Collection (Paper Listings)
- **May 28:** Census Bureau participated in a webinar to remind/ update student housing administrators on the 2020 Census Group Quarters operation and to inform administrators of the upcoming request for off-campus student data.
- **June 3:** NPC mailed Maritime/Military Vessel reminder letters to non-responding vessel operators
- **June 8:** ACO staff began calling GQ administrators to reschedule appointment dates for their facilities.
- **June 11:** Meeting with AACRAO...
- **June 22:** Provided updates to The Salvation Army for their Directive to be sent to their managing entities.
- **June 22:** Met with National Network to End Domestic Violence to discuss upcoming enumeration, options, and COVID-19 procedures

Along 2020CENSUS.GOV

Shape
your future
START HERE >

United States[®]
Census
2020

OD 8 GQE, SBE, ETL, MVE & Military Operational Updates

2020census.gov website

Conducting the Count: <https://2020census.gov/en/conducting-the-count.html>

Counting People in Group Living Arrangements: <https://2020census.gov/en/conducting-the-count/gq.html>

Group Quarters Enumeration: <https://2020census.gov/en/conducting-the-count/gq/gqe.html>

Service-Based Enumeration: <https://2020census.gov/en/conducting-the-count/gq/sbe.html>

Group Quarters Advance Contact: <https://2020census.gov/en/conducting-the-count/gq/gqac.html>

eResponse: <https://2020census.gov/en/conducting-the-count/gq/eresponse.html>

Maritime and Military Vessel Enumeration: <https://2020census.gov/en/conducting-the-count/gq/mve.html>

Department of Education Student Privacy Policy Office: <https://studentprivacy.ed.gov/faq/colleges-and-2020-census>

2020CENSUS.GOV

Shape
your future
START HERE >

United States[®]
Census
2020

Connect with Us



Sign up for and manage alerts at
<https://public.govdelivery.com/accounts/USCENSUS/subscriber/new>



facebook.com/uscensusbureau



More information on the 2020 Census Memorandum Series:
<http://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/memo-series.html>



twitter.com/uscensusbureau



More information on the 2020 Census:
<http://www.census.gov/2020Census>



youtube.com/user/uscensusbureau



More information on the American Community Survey:
<http://www.census.gov/programs-surveys/acs/>



instagram.com/uscensusbureau