2020 Census Nonresponse Followup Readiness

Operational Delivery 10.0

Date: 08/10/2020

Presented by

Team of Four: Dominic Beamer, Amy Fischer, Mariam Elisashvili

SMEs: Letitia Jones, Tammy Adams, Donna Scheleur

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DRB Approval Number: CBDRB-FY21-DSEP-002

Agenda

- Milestone Schedule
- Operation Overview
- Soft Launch Overview
  - Expected Workload
  - Schedule
  - Summary
  - Staffing
- Production System Update

Status Legend

Complete	On Track	Management Focus	Requires Attention

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Milestone Schedule

As of: 08/10/2020

Activity	Date
Soft Launch	
Cycle 1A Enumeration Start	07/16/20A
Cycle 1B Enumeration Start	08/05/20A
Cycle 2 Enumeration Start	07/30/20A
Cycle 3 Enumeration Start	08/03/20A
Full Launch	
NRFU Begins	08/09/20A
NRFU RI Begins	08/10/20A
NRFU Production Ends	09/30/20
NRFU Re-interview Ends	09/30/20

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Periodic Performance Management Reports

2020 Census: Nonresponse Followup Progress and Cost*

Data as of: 08/09/2020
Source: Unified Tracking System
*Data are aggregated for all ACOs regardless of soft launch cycle.

Status:
On Track

Data current as of:
August 9, 2020

Start Date:
July 16, 2020

Completion Date:
September 30, 2020

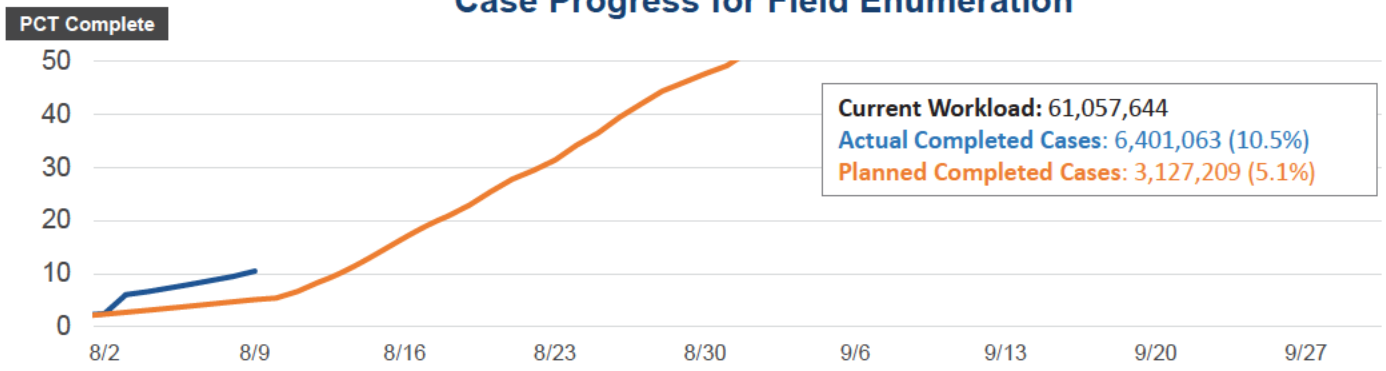
Notes:
Current workload reflects all case types. Costs include training and production costs for NRFU Enumerators and CFS.

Cases Completed by Self-Response:
2,774,199 (43.3% of completed cases)

Remaining Workload:
54,656,581 cases

Active ACOs: 248 out of 248

Case Progress for Field Enumeration



Actual Total Cost

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NRFU Progress Management

Executive Overview of Progress

Data as of: Multiple, see footnotes
Source: Multiple, see footnotes

Case Completion by Region

Region	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed	Case Completion Goal
New York	9,668,801	507,322	5.25%	5.16%	1.20%	0.49%	1,169,184	12.09%	7.80%
Philadelphia	9,405,900	554,791	5.90%	4.51%	1.88%	0.31%	1,184,735	12.60%	7.56%
Chicago	8,806,669	490,575	5.57%	4.44%	1.90%	0.38%	1,082,127	12.29%	8.87%
Dallas	11,372,045	403,367	3.55%	4.50%	1.01%	0.42%	1,077,489	9.47%	3.54%
Los Angeles	9,119,303	550,965	6.04%	5.19%	1.49%	0.59%	1,214,498	13.32%	4.34%
Atlanta	12,684,926	127,169	1.00%	3.75%	0.20%	0.36%	673,030	5.31%	0.66%
Total	61,057,644	2,634,189	4.31%	4.54%	1.20%	0.42%	6,401,063	10.48%	5.12%

Data Source: Unified Tracking System - Executive Overview Report. Data as of 11:59PM yesterday. Includes progress for all case types.
Case completion includes cases closed by self-response, field work, or ACO closure.

NRFU Contact Strategy Phase Progression

	Phase 1	Phase 2	Closeout	Total CFS Areas	Phase 2 Eligible	Closeout Eligible
Number of CFS Areas	13,478	58	4	13,540	139	12
Percent of All CFS Areas	99.5%	0.4%	0.0%	100%	1.0%	0.1%

Data Source – MOJO NRFU HQ Production Progress Report as of this morning.

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NRFU Progress Management

Executive Overview of Progress – Soft Launch Cycle 1A*

Data as of: Multiple, see footnotes
Source: Multiple, see footnotes
*Data are shown for ACOs in Cycle 1A of the soft launch.

Case Completion by ACO

ACO #	ACO Name	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
2262	Gardiner, ME	396,152	104,435	26.36%	4.89%	6.29%	0.22%	149,600	37.76%
2390	Beckley, WV	495,402	165,884	33.48%	5.84%	5.76%	0.42%	225,415	45.50%
2581	Kansas City, MO	428,905	137,982	32.17%	5.22%	8.35%	0.55%	198,542	46.29%
2990	New Orleans, LA	181,775	66,452	36.56%	4.97%	7.09%	0.59%	89,452	49.21%
3167	Oklahoma County, OK	267,533	61,900	23.14%	5.41%	6.29%	0.56%	94,708	35.40%
3256	Boise, ID	305,030	124,644	40.86%	6.88%	8.03%	0.74%	172,406	56.52%
Total Cycle 1A		2,074,797	661,297	31.87%	5.55%	6.92%	0.49%	930,123	44.83%

Completion Goal: 46.53%

Data Source: Unified Tracking System - Executive Overview Report. Data as of 11:59PM yesterday.
Includes progress for all case types. Case completion includes cases closed by self-response, field work, or ACO closure.

NRFU Contact Strategy Phase Progression

	Phase 1	Phase 2	Closeout	Total CFS Areas	Phase 2 Eligible	Closeout Eligible
Number of CFS Areas	381	54	3	438	98	3
Percent of All CFS Areas	87.0%	12.3%	0.7%	100%	22.4%	0.7%

Data Source – MOJO NRFU HQ Production Progress Report as of this morning.

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Periodic Performance Management Reports

Enumerator Productivity – Soft Launch Cycle 1A*

Data as of: 08/09/2020
Source: MOJO
*Data are aggregated for ACOs in Cycle 1A of the soft launch.

Status:
On Track

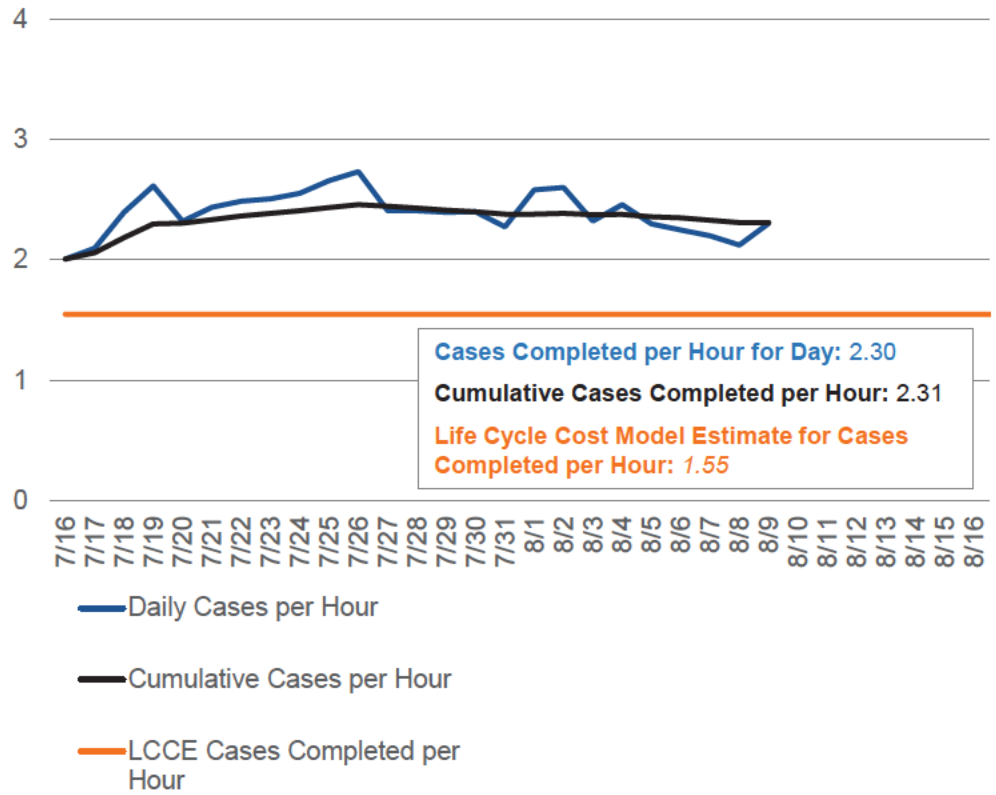
Data current as of:
August 9, 2020

Start Date:
July 16, 2020

Completion Date:
September 30, 2020

Notes:
Cases completed per hour include cases that were resolved by enumeration, administrative records, or self-response.

Productivity (Cases per Hour) for the NRFU Operation by Day



ACO #	ACO Name	Cumulative Cases Completed Per Hour
2262	Gardiner, ME	2.43
2390	Beckley, WV	2.16
2581	Kansas City, MO	2.72
2990	New Orleans, LA	2.29
3167	Oklahoma County, OK	2.29
3256	Boise, ID	2.07
	Cycle 1A	2.31

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NRFU Progress Management

Executive Overview of Progress – Soft Launch Cycle 1B*

Data as of: Multiple, see footnotes
Source: Multiple, see footnotes
*Data are shown for ACOs in Cycle 1B of the soft launch.

Case Completion by ACO

ACO #	ACO Name	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
2254	Hartford, CT	224,516	49,922	22.24%	7.21%	9.31%	0.49%	88,120	39.25%
2379	State College, PA	334,911	52,129	15.57%	4.68%	3.76%	0.16%	80,944	24.17%
2384	Crystal City, VA	118,933	28,531	23.99%	8.09%	10.64%	0.71%	51,643	43.42%
2569	Evansville, IN	250,551	42,203	16.84%	5.14%	4.63%	0.31%	67,454	26.92%
3159	Wichita, KS	305,534	66,346	21.71%	4.83%	5.24%	0.44%	98,448	32.22%
3297	Tacoma, WA	172,189	35,046	20.35%	7.52%	7.50%	0.62%	61,981	36.00%
Total Cycle 1B		1,406,634	274,177	19.49%	5.83%	6.16%	0.40%	448,590	31.89%

Completion Goal: 35.06%

Data Source: Unified Tracking System - Executive Overview Report. Data as of 11:59PM yesterday.
Includes progress for all case types. Case completion includes cases closed by self-response, field work, or ACO closure.

NRFU Contact Strategy Phase Progression

	Phase 1	Phase 2	Closeout	Total CFS Areas	Phase 2 Eligible	Closeout Eligible
Number of CFS Areas	319	2	0	321	15	1
Percent of All CFS Areas	99.4%	0.6%	0.0%	100%	4.7%	0.3%

Data Source – MOJO NRFU HQ Production Progress Report as of this morning.

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Periodic Performance Management Reports

Enumerator Productivity – Soft Launch Cycle 1B*

Data as of: 08/09/2020
Source: MOJO
*Data are aggregated for ACOs in Cycle 1B of the soft launch.

Status:
On Track

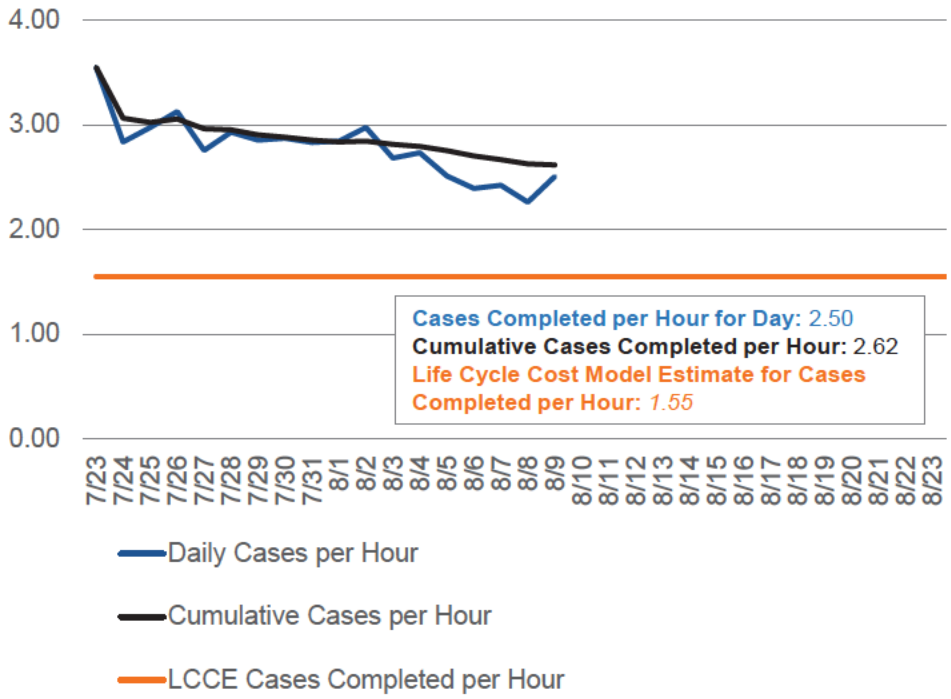
Data current as of:
August 9, 2020

Start Date:
July 23, 2020

Completion Date:
September 30, 2020

Notes:
Cases completed per hour include cases that were resolved by enumeration, ACO staff, administrative records, or self-response.

Productivity (Cases per Hour) for the NRFU Operation by Day



ACO #	ACO Name	Cumulative Cases Completed Per Hour
2262	Hartford, CT	2.61
2390	State College, PA	2.71
2581	Crystal City, VA	2.45
2990	Evansville, IN	2.82
3167	Wichita, KS	2.72
3256	Tacoma, WA	2.32
	Cycle 1B	2.62

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NRFU Progress Management

Executive Overview of Progress – Soft Launch Cycle 2*

Data as of: 08/09/2020
Source: Unified Tracking System
*Data are shown for ACOs in Cycle 2 of the soft launch.

Case Completion by ACO – Top and Bottom 5 ACOs based on %Total Cases Completed

ACO #	ACO Name	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
2567	Skokie, IL	118,389	25,521	21.56%	7.54%	11.19%	0.94%	48,807	41.23%
2562	Cook County NW, IL	133,218	24,019	18.03%	7.62%	11.22%	0.85%	50,234	37.71%
2260	Waltham, MA	218,805	42,597	19.47%	6.56%	8.69%	0.72%	77,528	35.43%
3295	Seattle, WA	202,299	38,853	19.21%	6.60%	7.78%	1.34%	70,668	34.93%
3293	Everett, WA	257,791	46,621	18.08%	6.41%	5.38%	0.69%	78,795	30.57%
2572	Lake County, IN	303,758	28,304	9.32%	4.53%	2.55%	0.22%	50,488	16.62%
2362	Towson, MD	284,107	21,025	7.40%	4.82%	3.63%	0.28%	45,833	16.13%
2253	Danbury, CT	179,890	12,175	6.77%	5.29%	2.96%	0.48%	27,871	15.49%
3155	Colorado North, CO	271,104	19,682	7.26%	4.56%	1.76%	0.47%	38,080	14.05%
2566	Peoria, IL	309,109	20,218	6.54%	4.07%	1.64%	0.29%	38,750	12.54%
Total		8,380,199	1,006,771	12.01%	5.67%	3.82%	0.39%	1,835,377	21.90%

Completion Goal: 20.36%

Case Completion by Region

Region	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
New York	2,469,638	301,439	12.21%	6.21%	2.12%	0.21%	512,179	20.74%
Philadelphia	1,630,956	193,209	11.85%	5.60%	4.94%	0.28%	369,740	22.67%
Chicago	2,467,160	276,740	11.22%	5.40%	4.60%	0.41%	533,657	21.63%
Dallas	837,985	69,119	8.25%	4.79%	3.08%	0.72%	141,147	16.84%
Los Angeles	974,460	166,264	17.06%	5.87%	4.94%	0.73%	278,654	28.60%
Total	8,380,199	1,006,771	12.01%	5.67%	3.82%	0.39%	1,835,377	21.90%

Data Source: Unified Tracking System - Executive Overview Report. Data as of 11:59PM yesterday. Includes progress for all case types.
Case completion includes cases closed by self-response, field work, or ACO closure.

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NRFU Progress Management

Executive Overview of Progress – Soft Launch Cycle 2*

Data as of: 08/10/2020
Source: MOJO
*Data are shown for ACOs in Cycle 2 of the soft launch.

NRFU Contact Strategy Phase Progression

	Phase 1	Phase 2	Closeout	Total CFS Areas	Phase 2 Eligible	Closeout Eligible
Number of CFS Areas	2,027	2	1	2,030	26	5
Percent of All CFS Areas	99.9%	0.1%	0.0%	100%	1.3%	0.2%

Data Source – MOJO NRFU HQ Production Progress Report as of this morning.

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Periodic Performance Management Reports

Enumerator Productivity – Soft Launch Cycle 2*

Data as of: 08/09/2020
Source: MOJO
*Data are aggregated for ACOs in Cycle 2 of the soft launch.

Status:
On Track

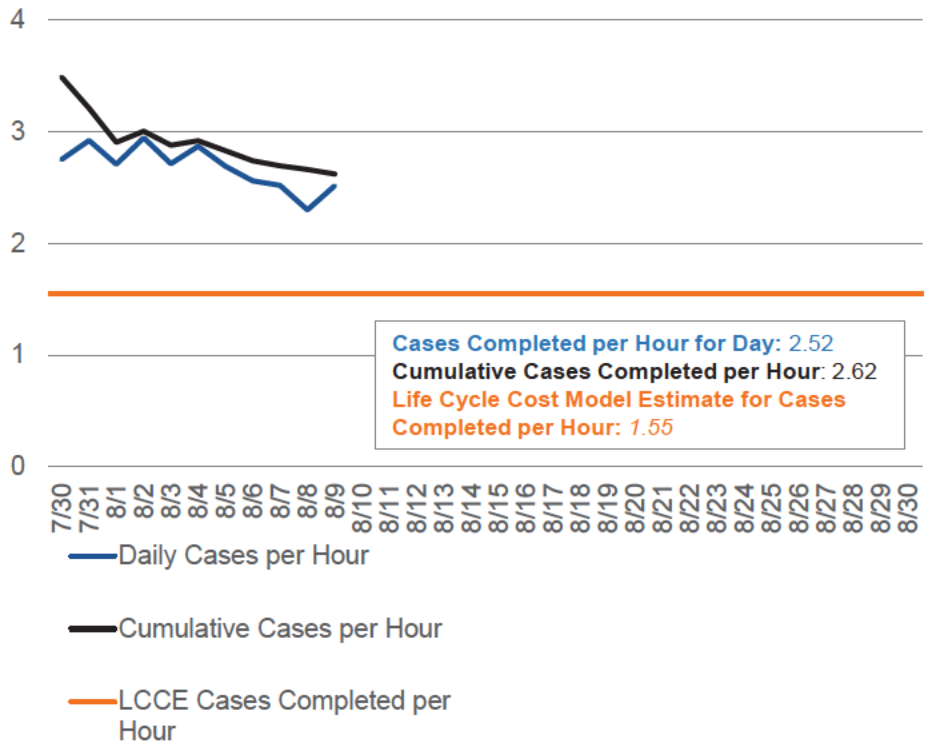
Data current as of:
August 9, 2020

Start Date:
July 30, 2020

Completion Date:
September 30, 2020

Notes:
Cases completed per hour include cases that were resolved by enumeration, ACO staff, administrative records, or self-response.

Productivity (Cases per Hour) for the NRFU Operation by Day



Top and Bottom 5 ACOs

ACO #	ACO Name	Cumulative Cases Completed Per Hour
2276	Buffalo, NY	3.23
2258	Quincy, MA	3.15
2364	Mansfield, OH	3.01
2373	Harrisburg, PA	3.01
2571	Indianapolis, IN	2.94
3295	Seattle, WA	2.29
2562	Cook County NW, IL	2.21
2561	Chicago South, IL	2.09
3255	Honolulu, HI	1.97
2567	Skokie, IL	1.72
Total		2.62

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NRFU Progress Management

Executive Overview of Progress – Soft Launch Cycle 3*

Data as of: 08/09/2020
Source: Unified Tracking System
*Data are shown for ACOs in Cycle 3 of the soft launch.

Case Completion by ACO – Top and Bottom 5 ACOs based on %Total Cases Completed

ACO #	ACO Name	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
2385	Fairfax, VA	101,177	15,258	15.08%	8.30%	8.76%	0.52%	33,046	32.66%
2374	Norristown, PA	171,063	11,259	6.58%	5.86%	4.01%	0.40%	28,825	16.85%
2277	Central Queens, NY	110,963	6,117	5.51%	7.14%	2.23%	1.26%	17,910	16.14%
2579	Minneapolis, MN	150,035	8,522	5.68%	5.60%	2.08%	1.35%	22,065	14.71%
2284	Northeast Queens, NY	120,583	4,735	3.93%	6.84%	1.96%	0.86%	16,379	13.58%
2376	Philadelphia-Penn, PA	154,888	991	0.64%	3.44%	0.40%	0.22%	7,281	4.70%
2291	Syracuse, NY	368,670	1,806	0.49%	3.72%	0.08%	0.29%	16,894	4.58%
2287	Rochester, NY	370,252	2,051	0.55%	3.63%	0.09%	0.24%	16,695	4.51%
2574	Lansing, MI	347,373	443	0.13%	3.87%	0.03%	0.33%	15,156	4.36%
2259	Taunton, MA	290,803	672	0.23%	3.73%	0.03%	0.25%	12,323	4.24%
Total		7,778,384	125,119	1.61%	4.68%	0.64%	0.58%	583,917	7.51%

Case Completion by Region

Region	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
New York	4,977,003	45,876	0.92%	4.77%	0.32%	0.69%	333,541	6.70%
Philadelphia	2,142,217	67,668	3.16%	4.42%	1.41%	0.31%	199,232	9.30%
Chicago	659,164	11,575	1.76%	4.86%	0.58%	0.56%	51,144	7.76%
Total	7,778,384	125,119	1.61%	4.68%	0.64%	0.58%	583,917	7.51%

Data Source: Unified Tracking System - Executive Overview Report. Data as of 11:59PM yesterday. Includes progress for all case types.
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NRFU Progress Management

Executive Overview of Progress – Soft Launch Cycle 3*

Data as of: 08/10/2020
Source: MOJO
*Data are shown for ACOs in Cycle 3 of the soft launch.

NRFU Contact Strategy Phase Progression

	Phase 1	Phase 2	Closeout	Total CFS Areas	Phase 2 Eligible	Closeout Eligible
Number of CFS Areas	1,800	0	0	1,800	0	0
Percent of All CFS Areas	100%	0.0%	0.0%	100%	0.0%	0.0%

Data Source – MOJO NRFU HQ Production Progress Report as of this morning.

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Hiring Process for Field Staff – Soft Launch Summary

Data as of: 08/10/2020
Source: DAPPS, LMS, Hermes

NRFU CFS

ACO	Total Goal to Hire	NRFU Goal to Hire	Hired	Started Online Training	Completed Training	Goal to Deploy	Core Number Needed
Cycle 1A	605	466	430	691	600	544	465
Cycle 1B	427	392	404	498	411	384	328
Cycle 2	2,644	2,054	2,363	3,264	2,688	2,380	2,032
Cycle 3	2,832	2,692	2,539	2,966	2,369	2,549	2,178
Full Launch	13,038	12003	11,538	14,463	12,527	11,732	10,020
Total	19,546	17,607	17,274	21,882	18,595	17,589	15,023

NRFU Enumerators

ACO	Total Goal to Hire	NRFU Goal to Hire	Hired	Started Online Training	Completed Training	Goal to Deploy	Core Number Needed	Active in FOCS	With Work Availability	With an Assignment
Cycle 1A	13,485	11,973	10,520	11,098	8,792	11,966	9,300	7,260	4,599	4,483
Cycle 1B	9,512	9,158	7,588	7,407	5,930	8,465	6,560	5,314	3,101	3,047
Cycle 2	60,046	51,473	42,941	44,769	34,009	52,201	40,640	31,865	19,365	18,983
Cycle 3	62,215	60,893	40,513	34,172	12,412	55,644	42,980	10,128	5,949	5,837
Full Launch	360,631	340,120	171,628	151,083	65,477	319,459	248,780	53,766	35,190	34,460
Total	505,889	473,617	273,190	248,529	126,620	447,735	348,260	108,333	68,204	66,810

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2020 NRFU Production System Updates

As of: 08/10/2020

New Incidents

- INC%XXXX – UL UTW blocks not included in NRFU workload – the fix is identified, working on test and deployment schedule.
- INC000000921718 – ENUM Phone icon is displaying on case list when toggle display is off – the fix is identified, working on test and deployment schedule.

Open Incidents

- INC000000879220 - Hard Fail Employee Alert - Hard Fail alerts being generated on all clusters. Workaround is implemented, FOCS team is working on a fix.

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Questions?

Thanks!

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Back Up Slides

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Periodic Performance Management Reports

2020 Census: Nonresponse Followup Progress and Cost – Soft Launch*

Data as of: 08/09/2020
Source: Unified Tracking System
*Data are aggregated for all ACOs currently in the soft launch to date regardless of cycle.

Status:
On Track

Data current as of:
August 9, 2020

Start Date:
July 16, 2020

Completion Date:
September 30, 2020

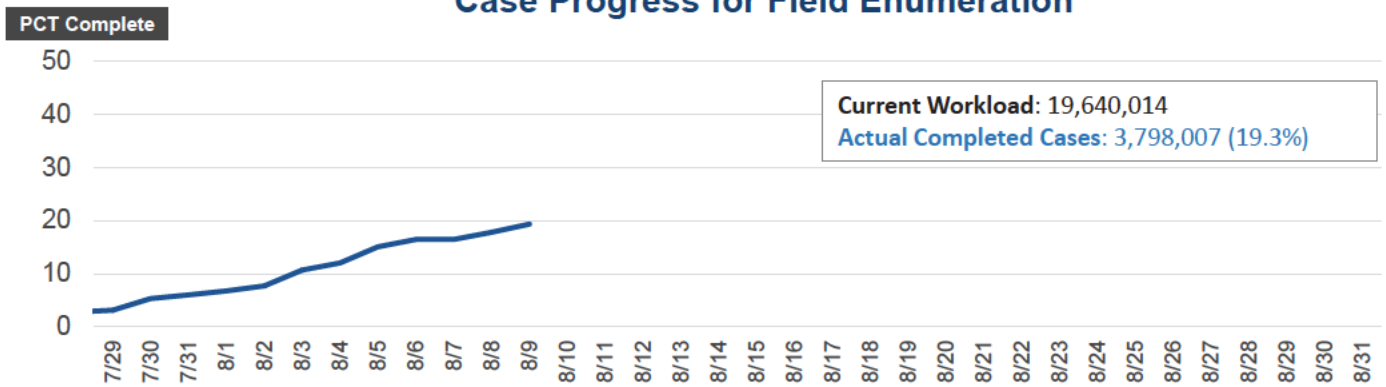
Notes:
Current workload reflects all case types. Costs include training and production costs for NRFU Enumerators and CFS.

Soft Launch Cycles included:
1A, 1B, 2, & 3

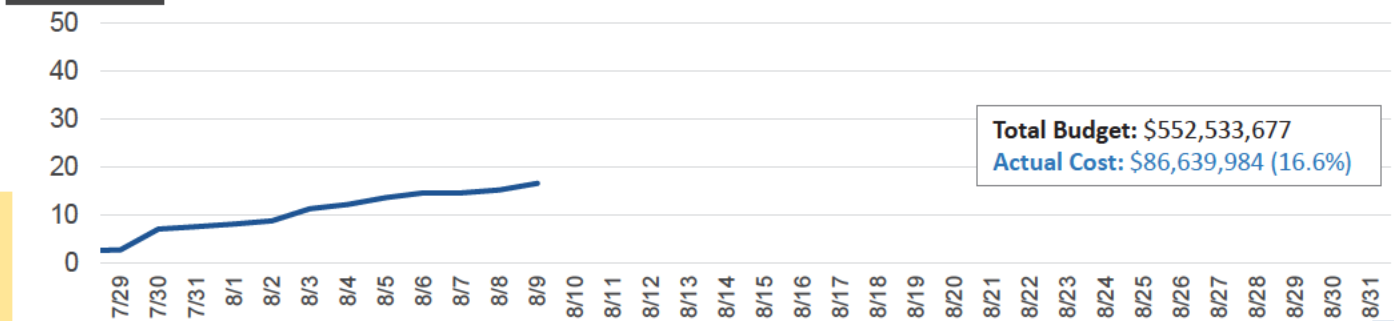
Cases Completed by Self-Response:
1,036,466 (27.3% of completed cases)

Remaining Workload:
15,842,007 cases

Case Progress for Field Enumeration



Actual Total Cost



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NRFU Progress Management

Data as of: 08/09/2020
Source: Unified Tracking System

Executive Overview of Progress

NRFU Production Case Completion by State

State	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
ID	296,890	120,446	40.57%	7.07%	8.25%	0.47%	167,337	56.36%
WV	485,486	159,858	32.93%	5.96%	5.88%	0.33%	218,913	45.09%
ME	389,637	101,428	26.03%	4.97%	6.40%	0.05%	145,920	37.45%
KS	482,449	82,365	17.07%	5.14%	4.58%	0.11%	129,784	26.90%
WA	1,153,644	155,545	13.48%	6.21%	4.59%	0.06%	280,782	24.34%
HI	263,893	41,654	15.78%	4.64%	3.15%	0.06%	62,368	23.63%
CT	568,554	59,248	10.42%	6.15%	4.63%	0.02%	120,655	21.22%
PR	1,346,371	178,498	13.26%	6.76%	0.00%	0.00%	269,532	20.02%
IL	1,940,619	185,322	9.55%	5.40%	4.34%	0.03%	374,923	19.32%
MO	1,226,242	141,414	11.53%	4.33%	2.96%	0.08%	231,784	18.90%
MD	923,587	74,109	8.02%	5.48%	4.16%	0.03%	163,409	17.69%
ND	165,538	16,405	9.91%	4.06%	2.64%	0.19%	27,800	16.79%
IN	1,070,539	95,646	8.93%	4.80%	2.89%	0.04%	178,391	16.66%
OR	720,316	62,747	8.71%	4.66%	1.93%	0.02%	110,373	15.32%
OK	876,682	71,044	8.10%	4.81%	2.13%	0.14%	133,106	15.18%
MA	1,190,060	76,092	6.39%	5.03%	2.79%	0.02%	169,358	14.23%
PA	2,211,894	155,300	7.02%	4.68%	2.40%	0.02%	312,363	14.12%
CO	975,215	53,129	5.45%	4.66%	2.24%	0.05%	120,895	12.40%

Data Source: Unified Tracking System - Executive Overview Report. Data as of 11:59PM yesterday. Includes progress for NRFU Production cases only. NRFU Reinterview, Field Verification, Self-Response Quality Assurance Recollect, and Field Verification Quality Control Cases are not included. Case completion includes cases closed by self-response, field work, or ACO closure.

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NRFU Progress Management

Data as of: 08/09/2020
Source: Unified Tracking System

Executive Overview of Progress

NRFU Production Case Completion by State

State	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
LA	1,028,439	67,006	6.52%	3.74%	1.26%	0.08%	119,304	11.60%
VA	1,314,107	55,555	4.23%	4.75%	1.96%	0.03%	144,254	10.98%
DC	169,015	6,067	3.59%	4.74%	1.20%	0.02%	16,146	9.55%
WI	923,367	32,599	3.53%	3.92%	1.12%	0.04%	79,515	8.61%
AK	171,983	3,462	2.01%	6.20%	0.17%	0.03%	14,467	8.41%
CA	5,850,105	143,831	2.46%	5.16%	0.60%	0.03%	482,517	8.25%
OH	1,910,701	52,140	2.73%	4.38%	1.07%	0.02%	156,644	8.20%
TX	5,586,887	145,487	2.60%	4.57%	0.79%	0.06%	448,380	8.03%
NJ	1,442,153	20,654	1.43%	4.72%	0.73%	0.01%	99,492	6.90%
NY	3,988,189	54,420	1.36%	4.93%	0.50%	0.01%	271,360	6.80%
WY	136,336	1,989	1.46%	4.84%	0.26%	0.05%	9,013	6.61%
DE	193,261	3,633	1.88%	3.70%	0.80%	0.03%	12,387	6.41%
MN	773,745	11,120	1.44%	4.38%	0.43%	0.03%	48,633	6.29%
VT	169,557	1,299	0.77%	5.12%	0.09%	0.05%	10,225	6.03%
TN	1,330,566	22,270	1.67%	3.93%	0.39%	0.03%	80,226	6.03%
UT	424,999	3,808	0.90%	4.99%	0.10%	0.04%	25,621	6.03%
RI	204,270	1,633	0.80%	4.17%	0.26%	0.01%	10,693	5.23%

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State	Current Workload	Field Completed	%Field Completed	%Self-Response Completed	%AdRec Completed	%Other Completed	Total Cases Completed	%Total Cases Completed
AR	704,536	7,315	1.04%	3.96%	0.16%	0.03%	36,597	5.19%
MT	257,510	533	0.21%	4.83%	0.01%	0.05%	13,142	5.10%
NM	523,590	3,293	0.63%	4.37%	0.07%	0.03%	26,696	5.10%
NV	533,393	2,821	0.53%	4.23%	0.17%	0.06%	26,587	4.98%
AZ	1,389,277	9,887	0.71%	4.02%	0.17%	0.04%	68,648	4.94%
NH	268,386	1,034	0.39%	4.22%	0.10%	0.03%	12,679	4.72%
SD	161,733	1,124	0.69%	3.95%	0.02%	0.03%	7,582	4.69%
KY	787,891	7,043	0.89%	3.53%	0.20%	0.05%	36,883	4.68%
GA	2,101,980	16,053	0.76%	3.70%	0.19%	0.03%	98,373	4.68%
AL	1,082,224	7,865	0.73%	3.85%	0.05%	0.06%	50,636	4.68%
MS	654,691	5,744	0.88%	3.60%	0.06%	0.02%	29,800	4.55%
NC	2,210,755	10,103	0.46%	3.93%	0.11%	0.03%	100,096	4.53%
NE	293,973	1,052	0.36%	4.11%	0.01%	0.01%	13,201	4.49%
MI	1,599,554	3,483	0.22%	4.04%	0.06%	0.03%	69,536	4.35%
FL	4,348,031	12,168	0.28%	3.85%	0.09%	0.03%	184,467	4.24%
IA	491,426	46	0.01%	3.86%	0.01%	0.01%	19,126	3.89%
SC	1,170,637	3,922	0.34%	3.38%	0.08%	0.04%	44,786	3.83%

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