

# 2020 Census Operational Delivery 8: Service Based Enumeration (SBE)

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# 2020 Census Service Based Enumeration Bottom Line Up Front (BLUF)

**As of September 22, 2020**

- Initial Workload: 39,304
- SBE Adds: 12,668
- Current Workload: 51,972
  - Emergency and Transitional Shelters: 10,006
  - Soup Kitchens: 5,336
  - Regularly Scheduled Mobile Food Vans: 683
  - Targeted Non-sheltered Outdoor Locations (TNSOLs): 35,974
- The SBE operation began today: 9/22 for service-based locations
  - Soup Kitchens
  - Regularly scheduled mobile food vans
  - Emergency and transitional shelters with sleeping facilities
- ACO staff continue to update Targeted non-sheltered Outdoor Locations (TNSOLs)
  - Adding of TNSOLs will continue until 9/22
  - Today, 9/22 is final date for all SBE Adds.

# 2020 Census OD 8 SBE Staff Selections

As of September 15, 2020 – DAPPS Combined #s

## SBE Enumerator \*

- Training Goal/Goal to Hire: 42,531
- Goal in Production: 37,316
- Trained: 33,382

\*Using NRFU, ETL, and any GQE Enumerators still around. These are self reported numbers.

## SBE CFS\*\*

- Training Goal/Goal to Hire: 1,275
- Goal in Production: 1,275
- Paid (Sept 6 – Sept 12): 328

\*\*Using GQE CFS.

## 2020 Census OD 8 SBE Workload Distribution by Region

| Date:<br><b>9/22/20</b> | SBE Initial Workload | SBE Adds      | SBE Total Workload | Workload Distribution |                  |          |        |
|-------------------------|----------------------|---------------|--------------------|-----------------------|------------------|----------|--------|
|                         |                      |               |                    | Soup Kitchens         | Mobile Food Vans | Shelters | TNSOLs |
| <b>Nationwide</b>       | <b>39,304</b>        | <b>12,668</b> | <b>51,972</b>      | 5,336                 | 683              | 10,006   | 35,947 |
| New York                | 5,342                | 4,667         | 10,009             | 2,259                 | 174              | 2,661    | 4,915  |
| Philadelphia            | 3,932                | 1,066         | 4,998              | 527                   | 33               | 1,164    | 3,274  |
| Chicago                 | 3,388                | 690           | 4,078              | 712                   | 127              | 1,270    | 1,969  |
| Atlanta                 | 3,915                | 789           | 4,704              | 425                   | 18               | 930      | 3,331  |
| Dallas                  | 3,743                | 1,476         | 5,219              | 406                   | 145              | 840      | 3,828  |
| Los Angeles             | 18,984               | 3,980         | 22,964             | 1,007                 | 186              | 3,141    | 18,630 |

# 2020 Census OD 8 SBE Completion Goals and Progress

| Completion Rate per UTS Report |                       |      |      |                    |
|--------------------------------|-----------------------|------|------|--------------------|
| Date: 9/22/2020                | Actual Completion (%) |      |      | Remaining Workload |
|                                | 9/22                  | 9/23 | 9/24 |                    |
| Nationwide                     |                       |      |      |                    |
| New York                       |                       |      |      |                    |
| Philadelphia                   |                       |      |      |                    |
| Chicago                        |                       |      |      |                    |
| Atlanta                        |                       |      |      |                    |
| Dallas                         |                       |      |      |                    |
| Los Angeles                    |                       |      |      |                    |

# Current Issues/ Concerns/Resolutions

## Fires/Smoke Hazard

LARCC informed us that some people impacted by the fires were being moved to Fairgrounds type areas. Some people who were moved to these areas had homes on April 1 and others might have been experiencing homelessness, but were forced to move from their locations. The question was how to classify these locations, GQs, TLs, or SBE locations.

If these temporary shelters were enumerated via SBE, then they would be treated as people experiencing homelessness (which means they could not be counted at a UHE during post-processing, unless they were classified as a soup kitchen or regularly scheduled mobile food van). The ability to add cases for GQ type code for Victims of Natural Disaster had past.

The goal is to be able to allow these people the opportunity to report they have or had a usual home elsewhere (UHE), as it was felt that the majority of the people likely had a UHE on April 1, regardless of their current situation. It is also likely these people were counted at their April 1 address via regular self-response.

## Resolution

- The decision was made to include these locations (10 location) in the ETL workload, which allows individuals who had a UHE to be counted at that UHE during post-processing. GEO extended the deadline of adding cases to the ETL universe from 9/15 to 9/21.
- LARCC will complete entering these locations into the ETL PCS and will enumerate them before the end of ETL on 9/28, if those locations are still open on the day the ACO makes a visit.

## ACOs are impacted by hurricanes/tropical storms

- Several Houston area ACOs are impacted by heavy flooding and rain. Still assessing to see when SBE will occur in those locations.

# Issues/ Concerns/Resolutions

## NY Region SBE Emergency and Transitional Shelters

- NY Region will receive enumeration data in a consolidated Excel sheet electronically on 9/25 for ~617 SBE shelters from NYC
- GEO has made provisions to be able to parse/format the file and make the files available to NPC for keying on 9/28
- Cases will bypass the standard shipping process and be marked Completed in ECaSE Field OCS once the enumeration material is confirmed

# Backup Slides

## 2020 Census Service Based Enumeration Response Processing

- FLD has committed to submitting all SBE adds by 9/22
- FLD has committed to shipping all SBE cases to NPC nightly via overnight carrier mail option.
- FLD has committed to having all SBE cases shipped out on 9/25.
- NPC has committed to completing all ICQ scanning/Paper Listing keying for response data delivery by 10/9
- Responses received by CDL by 10/6 will be able to have Usual Home Elsewhere results included in the DRPS send
- Started planning for a final CDL>DRPS daily job on 10/15 to ensure responses received up to 10/9 are included

## Background: 2020 Census Service Based Enumeration (SBE)

- The SBE operation is conducted at service-based locations and targeted non-sheltered outdoor locations (TNSOLs) to provide an opportunity for people experiencing homelessness to be included in the census. These service-based locations include:
  - Shelters For People Experiencing Homelessness
  - Soup Kitchens
  - Regularly Scheduled Mobile Food Vans
- Planned modes of data collection for SBE are:
  - In-Person interview
  - Paper listings—Field staff pick up a paper listing from the GQ administrator.
    - Paper listings are keyed at the National Processing Center.
  - Drop Off/Pick Up – adding this option for Shelters
- Conduct SBE data collection: 9/22 – 9/24
  - TNSOL Enumeration: Evening of 9/23 through morning of 9/24

# OD 8 SBE Operational Updates – COVID Risks Being Monitored

| # | Title   | Description   | Mitigation   |
|---|---|---|--|
| 8 | Organizations serving SBE locations cease operations (e.g. mobile food vans) – Already realized                     | Organizations serving locations that target people experiencing homelessness are not allowed to operate           | <b>Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census</b> <ul style="list-style-type: none"> <li>Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)</li> </ul> |
| 9 | Hotels/Motels become quarantine facilities/ being used to house people experiencing homelessness – Already realized | Hotels/motels not previously considered TLs could become SBE locations or housing facility for quarantined people | <b>Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census</b> <ul style="list-style-type: none"> <li>Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)</li> </ul> |

# OD 8 SBE Operational Updates – 2020 Census Website

- 2020census.gov website
- Conducting the Count: <https://2020census.gov/en/conducting-the-count.html>
  - *Service-Based Enumeration*: <https://2020census.gov/en/conducting-the-count/gq/sbe.html>
  - *Group Quarters Advance Contact*: <https://2020census.gov/en/conducting-the-count/gq/gqac.html>
- 2020 Census Operational Adjustments Due to COVID-19: <https://2020census.gov/en/news-events/operational-adjustments-covid-19.html>

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<http://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/memo-series.html>



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More information on the 2020 Census:  
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