

2020 Census Operational Delivery 8: Service Based Enumeration (SBE)

Thursday: September 24, 2020

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2020 Census Service Based Enumeration Bottom Line Up Front (BLUF)

As of September 24, 2020

- Initial Workload: 39,304
- SBE Adds: 12,244
- Current Workload: 53,548
 - Emergency and Transitional Shelters: 10,423
 - Soup Kitchens: 5,474
 - Regularly Scheduled Mobile Food Vans: 700
 - Targeted Non-sheltered Outdoor Locations (TNSOLs): 36,951

Budget

Estimated Budget: \$14.0M

Actual Budget: \$1.7M

2020 Census OD 8 SBE Staff Selections

As of September 22, 2020 – DAPPS Combined #s	
SBE Enumerator *	SBE CFS**
<ul style="list-style-type: none">• Training Goal/Goal to Hire: 42,531• Goal in Production: 37,316• Trained: 33,382 <p>*Using NRFU, ETL, and any GQE Enumerators still around. These are self reported numbers.</p>	<ul style="list-style-type: none">• Training Goal/Goal to Hire: 1,275• Goal in Production: 1,275• Paid (Sept 6 – Sept 12): 328 <p>**Using GQE CFS.</p>

2020 Census OD 8 SBE Workload Distribution by Region

Date: 9/24/20	SBE Initial Workload	SBE Adds	SBE Total Workload	Workload Distribution			
				Soup Kitchens	Mobile Food Vans	Shelters	TNSOLs
Nationwide	39,304	14,244	53,548	5,474	700	10,423	36,951
New York	5,342	4,953	10,295	2,326	180	2,703	5,086
Philadelphia	3,932	1,280	5,212	536	32	1,169	3,475
Chicago	3,388	1,133	4,521	716	131	1,539	2,135
Atlanta	3,915	940	4,855	453	18	944	3,440
Dallas	3,743	1,631	5,374	420	152	857	3,945
Los Angeles	18,984	4,307	23,291	1,023	187	3,211	18,870

Periodic Performance Management Reports

2020 Census: Service-Based Enumeration Progress & Cost

Status:

● On Track

Data current as of:

September 24, 2020

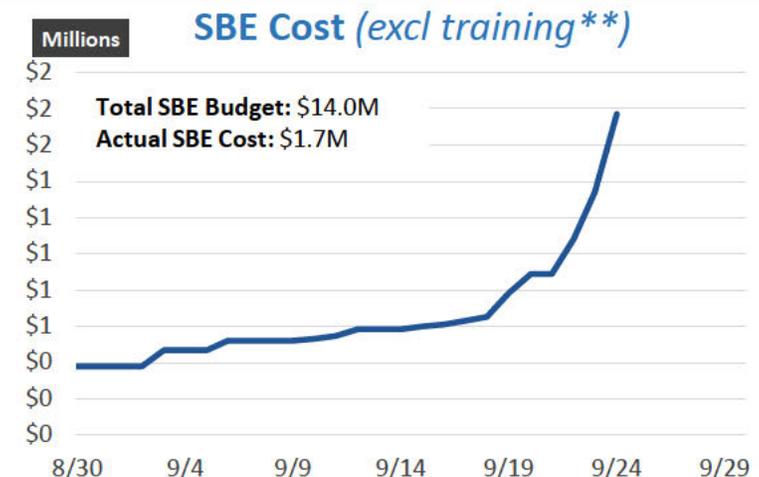
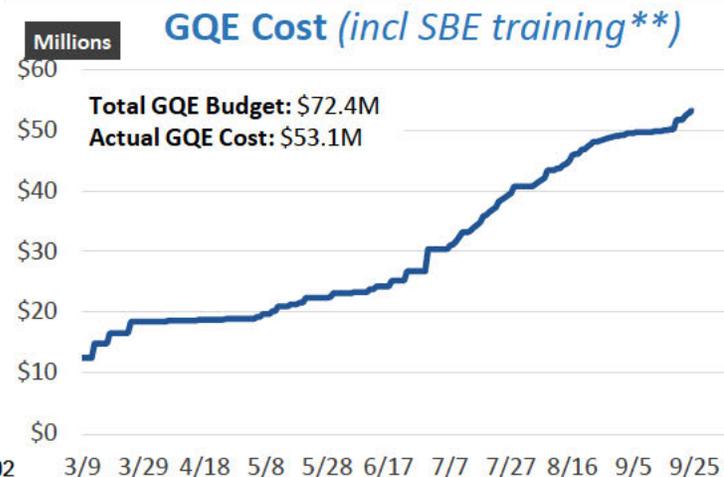
Start Date:

September 22, 2020

Completion Date:

September 24, 2020

SBE Progress (9-24-2020)						
	Initial Workload	GQs Added	Total Workload*	Current Workload	# Closed/ Completed	% Closed/ Completed
Soup Kitchens	3,295	2,179	5,474	2,384	3,090	56.45%
Regularly Scheduled Mobile Food Vans	491	209	700	392	308	44.00%
Shelters	8,776	1,647	10,423	6,029	4,394	42.16%
Targeted Non-Sheltered Outdoor Locations	26,742	10,209	36,951	33,677	3,274	8.86%
All SBE	39,304	14,244	53,548	42,482	11,066	20.67%



Source: Census Data Lake

2020 Census OD 8 SBE Completion Goals and Progress

Completion Rate per UTS Report as of 9/24/2020			
Date Started: 9/22/2020	Actual Completion (%)		
	9/22	9/23	9/24
Nationwide	17.68%	20.67%	<i>Will be reported in 9/25 UTS report</i>
New York	27.20%	30.11%	
Philadelphia	18.94%	21.18%	
Chicago	31.83%	33.13%	
Atlanta	26.29%	29.97%	
Dallas	15.91%	21.29%	
Los Angeles	9.36%	11.87%	

Completion Rate by Enumeration Method per UTS Report as of 9/24/2020	
Enumeration Method	Response Rate (%)
In-Person/ (Blank/Null)	82.73%
Paper Listing	11.95%
Drop-Off/ Pick-Up	5.32%

Issues/ Concerns/Resolutions

Areas with TNSOL Issues

PHRCC

- [REDACTED] – some enumeration delayed due to civil unrest
- [REDACTED] – some enumeration delayed due to civil unrest
- [REDACTED] – some enumeration delayed due to civil unrest
- [REDACTED] – some enumeration delayed due to civil unrest

DNRCC

- [REDACTED] – some enumeration delayed due to civil unrest
- [REDACTED] – some enumeration delayed due to civil unrest
- Cities of [REDACTED] started enumeration around 2am after civil unrest subsided.

ATRCC

[REDACTED] – enumeration delayed due to civil unrest

NYRCC – no major issues reported

CGRCC – no major issues reported

LARCC – no major issues reported



Issues/ Concerns/Resolutions

Resolution for Areas with TNSOL Issues Due to Civil Unrest :

RCCs/ACOs will work to complete the enumeration of TNSOLs affected by civil unrest as soon as possible based on the environment.

- PHRCC
 - [REDACTED] and [REDACTED] have plans to complete their remaining cases on Friday morning, 9/25.
- DNRCC
 - [REDACTED] and [REDACTED] have plans to complete their remaining cases on Friday, 9/25.
- ATRCC
 - Awaiting an update for [REDACTED]

Backup Slides

Current Issues/ Concerns/Resolutions

Fires/Smoke Hazard

LARCC informed us that some people impacted by the fires were being moved to Fairgrounds type areas. Some people in these areas had homes on April 1st and others might have been experiencing homelessness but were forced to move from their locations.

If these temporary shelters were enumerated via SBE, then they would be treated as people experiencing homelessness (which means they could not be counted at a UHE during post-processing, unless they were classified as a soup kitchen or regularly scheduled mobile food van).

The goal is to be able to allow these people the opportunity to report they have or had a usual home elsewhere (UHE), as it was felt that the majority of the people likely had a UHE on April 1, regardless of their current situation. It is also likely these people were counted at their April 1 address via regular self-response.

Resolution

- The decision was made to include these locations (10 location) in the ETL workload to allow individuals who had a UHE to be counted at that UHE during post-processing. GEO extended the deadline of adding cases to the ETL universe from 9/15 to 9/21.
- LARCC will complete entering these locations into the ETL PCS and will enumerate them before the end of ETL on 9/28, if those locations are still open on the day the ACO makes a visit.

ACOs are impacted by hurricanes/tropical storms

- Several Houston area ACOs are impacted by heavy flooding and rain. Still assessing to see when SBE will occur in those locations.

Issues/ Concerns/Resolutions

NY Region SBE Emergency and Transitional Shelters

- NY Region will receive enumeration data in a consolidated Excel sheet electronically on 9/25 for ~617 SBE shelters from NYC
- GEO has made provisions to be able to parse/format the file and make the files available to NPC for keying on 9/28
- Cases will bypass the standard shipping process and be marked Completed in ECaSE Field OCS once the enumeration material is confirmed

2020 Census Service Based Enumeration Response Processing

- FLD has committed to submitting all SBE adds by 9/22
- FLD has committed to shipping all SBE cases to NPC nightly via overnight carrier mail option.
- FLD has committed to having all SBE cases shipped out on 9/25.
- NPC has committed to completing all ICQ scanning/Paper Listing keying for response data delivery by 10/9
- Responses received by CDL by 10/6 will be able to have Usual Home Elsewhere results included in the DRPS send
- Started planning for a final CDL>DRPS daily job on 10/15 to ensure responses received up to 10/9 are included

Background: 2020 Census Service Based Enumeration (SBE)

- The SBE operation is conducted at service-based locations and targeted non-sheltered outdoor locations (TNSOLs) to provide an opportunity for people experiencing homelessness to be included in the census. These service-based locations include:
 - Shelters For People Experiencing Homelessness
 - Soup Kitchens
 - Regularly Scheduled Mobile Food Vans
- Planned modes of data collection for SBE are:
 - In-Person interview
 - Paper listings—Field staff pick up a paper listing from the GQ administrator.
 - Paper listings are keyed at the National Processing Center.
 - Drop Off/Pick Up – adding this option for Shelters
- Conduct SBE data collection: 9/22 – 9/24
 - TNSOL Enumeration: Evening of 9/23 through morning of 9/24

OD 8 SBE Operational Updates – COVID Risks Being Monitored

#	Title	Description	Mitigation
8	Organizations serving SBE locations cease operations (e.g. mobile food vans) – Already realized	Organizations serving locations that target people experiencing homelessness are not allowed to operate	Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census <ul style="list-style-type: none"> Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)
9	Hotels/Motels become quarantine facilities/ being used to house people experiencing homelessness – Already realized	Hotels/motels not previously considered TLs could become SBE locations or housing facility for quarantined people	Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census <ul style="list-style-type: none"> Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)

OD 8 SBE Operational Updates – 2020 Census Website

- 2020census.gov website
- Conducting the Count: <https://2020census.gov/en/conducting-the-count.html>
 - *Service-Based Enumeration*: <https://2020census.gov/en/conducting-the-count/gq/sbe.html>
 - *Group Quarters Advance Contact*: <https://2020census.gov/en/conducting-the-count/gq/gqac.html>
- 2020 Census Operational Adjustments Due to COVID-19: <https://2020census.gov/en/news-events/operational-adjustments-covid-19.html>

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More information on the 2020 Census Memorandum Series:
<http://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/memo-series.html>



More information on the 2020 Census:
<http://www.census.gov/2020Census>



More information on the American Community Survey:
<http://www.census.gov/programs-surveys/acs/>



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