

2020 Census Operational Delivery 8: Service Based Enumeration (SBE)

Thursday: October 1, 2020

Presented by: Dora Durante and Crystal Miller

OD8 Team: Dora Durante, Deborah Russell, Brian Zamperini, Crystal Miller, Lauren Malgieri, Sonya DeSha Hill

2020 Census Service Based Enumeration Bottom Line Up Front (BLUF)

As of October 1, 2020

- Initial Workload: 39,304
- SBE Adds: 14,387
- Current Workload: 53,691
 - Emergency and Transitional Shelters: 10,553
 - Soup Kitchens: 5,521
 - Regularly Scheduled Mobile Food Vans: 700
 - Targeted Non-sheltered Outdoor Locations (TNSOLs): 36,926
- Per UTS report, SBE is at 99.68% and has 174 cases pending confirmed receipt. An additional 10 cases were added.

Budget

Estimated Budget: \$14.0M

Actual Budget: \$7.9M

2020 Census OD 8 SBE Staff Selections

As of September 30, 2020 – DAPPS Combined #s

SBE Enumerator *

- Training Goal/Goal to Hire: 42,531
- Goal in Production: 37,316
- Trained: 33,382

*Using NRFU, ETL, and any GQE Enumerators still around. These are self reported numbers.

SBE CFS**

- Training Goal/Goal to Hire: 1,275
- Goal in Production: 1,275
- Paid (Sept 13 – Sept 19): 2,097

**Using GQE CFS.

Periodic Performance Management Reports

2020 Census: Service-Based Enumeration Progress & Cost

Status:

● Complete

Data current as of:

October 1, 2020

Start Date:

September 22, 2020

Completion Date:

September 24, 2020

SBE Progress (10-1-2020)						
	Initial Workload	GQs Added	Total Workload*	Current Workload	# Closed/ Completed	% Closed/ Completed
Soup Kitchens	3,295	2,217	5,512	21	5,491	99.62%
Regularly Scheduled Mobile Food Vans	491	209	700	2	698	99.71%
Shelters	8,776	1,777	10,553	77	10,476	99.27%
Targeted Non-Sheltered Outdoor Locations	26,742	10,184	36,926	74	36,852	99.80%
All SBE	39,304	14,387	53,691	174	53,517	99.68%



Source: Census Data Lake

2020 Census OD 8 SBE Workload Distribution by Region

Date: 10/1/2020	SBE Initial Workload	SBE Adds	SBE Total Workload	Workload Distribution			
				Soup Kitchens	Mobile Food Vans	Shelters	TNSOLs
Nationwide	39,304	14,387	53,691	5,512	700	10,553	36,926
New York	5,342	4,999	10,341	2,331	179	2,757	5,074
Philadelphia	3,932	1,293	5,225	547	32	1,174	3,472
Chicago	3,388	1,138	4,526	721	132	1,544	2,129
Atlanta	3,915	947	4,862	458	18	945	3,441
Dallas	3,743	1,654	5,397	432	153	871	3,941
Los Angeles	18,984	4,356	23,340	1,023	186	3,262	18,869

2020 Census OD 8 SBE Completion Goals and Progress

Completion Rate per UTS Report			
Date Started: 9/22 10/1/2020	Actual Completion (%)		
	9/22	9/23	10/1
Nationwide	17.68%	20.67%	99.62%
New York	27.20%	30.11%	99.91%
Philadelphia	18.94%	21.18%	99.69%
Chicago	31.83%	33.13%	99.43%
Atlanta	26.29%	29.97%	99.44%
Dallas	15.91%	21.29%	99.41%
Los Angeles	9.36%	11.87%	99.73%

SBE Completion by Method (10-1-2020)	
Enumeration Method	Response Rate (%)
In-Person/ Blank/Null)	88.5%
Paper Listing	3.1%
Drop-Off/Pick-Up	8.4%

Issues/ Concerns/Resolutions

Areas with TNSOL Issues

LARCC – enumerated 10 TNSOLs in the San Benito Co, CA on the evening of Wed, Sept 30 that had been missed. **Completed.**

Resolution for Areas with TNSOL Issues Due to Civil Unrest :

RCCs/ACOs will work to complete the enumeration of TNSOLs affected by civil unrest as soon as possible based on the environment.

- PHRCC
 - [REDACTED] and [REDACTED] had plans to complete their remaining cases on Friday morning, 9/25. **Completed.**
- DNRCC
 - [REDACTED] and [REDACTED] had plans to complete their remaining cases on Friday, 9/25. **Completed.**
- ATRCC
 - Awaiting an update for [REDACTED]. **Completed.**

Backup Slides

Current Issues/ Concerns/Resolutions

Fires/Smoke Hazard

LARCC informed us that some people impacted by the fires were being moved to Fairgrounds type areas. Some people in these areas had homes on April 1st and others might have been experiencing homelessness but were forced to move from their locations.

If these temporary shelters were enumerated via SBE, then they would be treated as people experiencing homelessness (which means they could not be counted at a UHE during post-processing, unless they were classified as a soup kitchen or regularly scheduled mobile food van).

The goal is to be able to allow these people the opportunity to report they have or had a usual home elsewhere (UHE), as it was felt that the majority of the people likely had a UHE on April 1, regardless of their current situation. It is also likely these people were counted at their April 1 address via regular self-response.

Resolution

- The decision was made to include these locations (10 location) in the ETL workload to allow individuals who had a UHE to be counted at that UHE during post-processing. GEO extended the deadline of adding cases to the ETL universe from 9/15 to 9/21.
- LARCC will complete entering these locations into the ETL PCS and will enumerate them before the end of ETL on 9/28, if those locations are still open on the day the ACO makes a visit.

ACOs are impacted by hurricanes/tropical storms

- Several Houston area ACOs are impacted by heavy flooding and rain. Still assessing to see when SBE will occur in those locations.

Issues/ Concerns/Resolutions

NY Region SBE Emergency and Transitional Shelters

- NY Region will receive enumeration data in a consolidated Excel sheet electronically on 9/25 for ~617 SBE shelters from [REDACTED]
- GEO has made provisions to be able to parse/format the file and make the files available to NPC for keying on 9/28
- Cases will bypass the standard shipping process and be marked Completed in ECaSE Field OCS once the enumeration material is confirmed

2020 Census Service Based Enumeration Response Processing

- FLD has committed to submitting all SBE adds by 9/22
- FLD has committed to shipping all SBE cases to NPC nightly via overnight carrier mail option.
- FLD has committed to having all SBE cases shipped out on 9/25.
- NPC has committed to completing all ICQ scanning/Paper Listing keying for response data delivery by 10/9
- Responses received by CDL by 10/6 will be able to have Usual Home Elsewhere results included in the DRPS send
- Started planning for a final CDL>DRPS daily job on 10/15 to ensure responses received up to 10/9 are included

Background: 2020 Census Service Based Enumeration (SBE)

- The SBE operation is conducted at service-based locations and targeted non-sheltered outdoor locations (TNSOLs) to provide an opportunity for people experiencing homelessness to be included in the census. These service-based locations include:
 - Shelters For People Experiencing Homelessness
 - Soup Kitchens
 - Regularly Scheduled Mobile Food Vans
- Planned modes of data collection for SBE are:
 - In-Person interview
 - Paper listings—Field staff pick up a paper listing from the GQ administrator.
 - Paper listings are keyed at the National Processing Center.
 - Drop Off/Pick Up – adding this option for Shelters
- Conduct SBE data collection: 9/22 – 9/24
 - TNSOL Enumeration: Evening of 9/23 through morning of 9/24

OD 8 SBE Operational Updates – COVID Risks Being Monitored

#	Title	Description	Mitigation
8	Organizations serving SBE locations cease operations (e.g. mobile food vans) – Already realized	Organizations serving locations that target people experiencing homelessness are not allowed to operate	Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census <ul style="list-style-type: none"> Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)
9	Hotels/Motels become quarantine facilities/ being used to house people experiencing homelessness – Already realized	Hotels/motels not previously considered TLs could become SBE locations or housing facility for quarantined people	Explore Alternative Dates to Provide This Population an Opportunity to Be Counted in the 2020 Census <ul style="list-style-type: none"> Discuss with providers who work with this population (e.g. The Salvation Army, VA, etc.)

OD 8 SBE Operational Updates – 2020 Census Website

- 2020census.gov website
- Conducting the Count: <https://2020census.gov/en/conducting-the-count.html>
 - *Service-Based Enumeration*: <https://2020census.gov/en/conducting-the-count/gq/sbe.html>
 - *Group Quarters Advance Contact*: <https://2020census.gov/en/conducting-the-count/gq/gqac.html>
- 2020 Census Operational Adjustments Due to COVID-19: <https://2020census.gov/en/news-events/operational-adjustments-covid-19.html>

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More information on the 2020 Census Memorandum Series:
<http://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/memo-series.html>



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More information on the 2020 Census:
<http://www.census.gov/2020Census>



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More information on the American Community Survey:
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