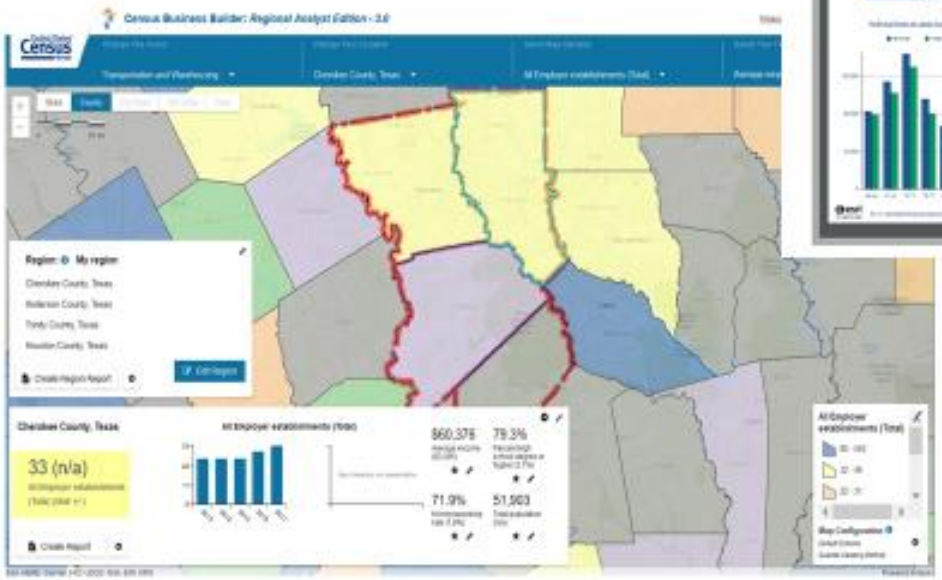
For audio, please dial:

1- 888-469-1342 | 2 1 9 8 4 8 6#

Census Resources

Census Resources

- Census COVID-19 Data Hub
- Census Business Builder
- Trade Source Newsletter



United States Census Bureau

Introduction

About DDTC:

- **Mission:** Ensuring commercial exports of defense articles and defense services advance U.S. national security and foreign policy objectives.
- **Organizational Structure:**
  - Policy Office (DTCP)
  - Licensing Office (DTCL)
  - Compliance Office (DTCC)
  - Management Office (DTCM)
- **Key Functions:**
  - Establishing and maintaining defense export regulations (ITAR)
  - Registering entities and individuals
  - Adjudicating export licenses
  - Responding to inquiries
  - Promoting and enforcing compliance

About the Speaker:

Karen Wrege, CIO

- Joined DDTC as the CIO in October 2014, Prior to DDTC, spent 10 years in economic consultancy providing auction software and services to global clients in the telecommunications industry
- Served as manager of the US Federal Communications Commission's spectrum auctions beginning in 1994 and was promoted to Chief Information Officer of the Wireless Telecommunications Bureau

Agenda

1. DECCS: Reflection
2. DECCS: User Group
3. Development Process
4. DECCS Tips, Tricks, and Customer Service
5. Q&A period

How to Ask Questions

All lines are muted

Please enter your questions in the WebEx chat

DECCS Reflection

Objectives and Goals

- **Design** an entire system to process and track registration and license applications
- **Maintain** a robust and quick turnaround time for the Response Team and Help Desk
- **Continuously** modernize and update DECCS for maximum user efficiency
- **Ensure** security standards are met for internal and external users

DECCS Help Desk Tickets
38,365

Knowledge Articles and Learning Guides
631

New Enrollments
23,009

Registrations since launch
11,872

Unique Companies
16,701

Licenses issued since launch
18,988

DECCS User Group

What is the DECCS User Group?

- The DECCS User Group is a group of external user volunteers who will come together once a quarter to provide feedback on DECCS and the applications/services within the program

Intentions of DECCS User Group

- **Goal:** Provide DDTC with direct industry feedback on any system issues that users are struggling with or any process improvements users would like to see in the future
- **Timeline:** Will launch January 2021
- **Demographics:** DDTC is looking for a wide array of companies, corporations and entities to participate in the DECCS User Group to ensure all potential parties have a chance to provide feedback

Development Process

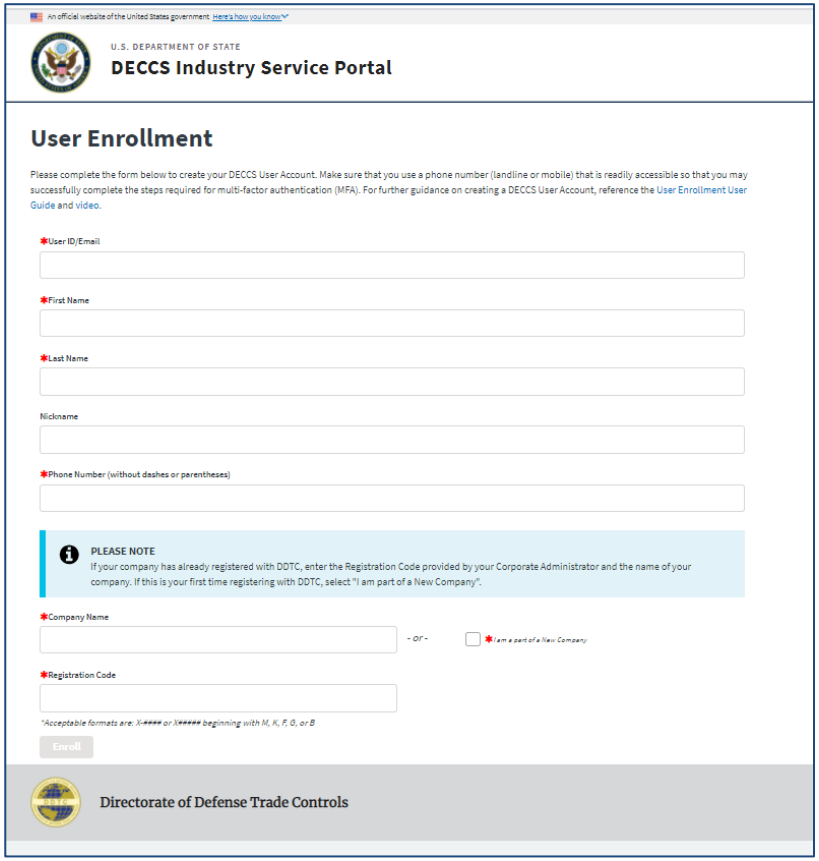
From a Request to Reality

- 16 releases since March
- Releases include bug fixes and enhancements
- Bi-weekly releases, scheduled every other Monday

DECCS Tips & Tricks

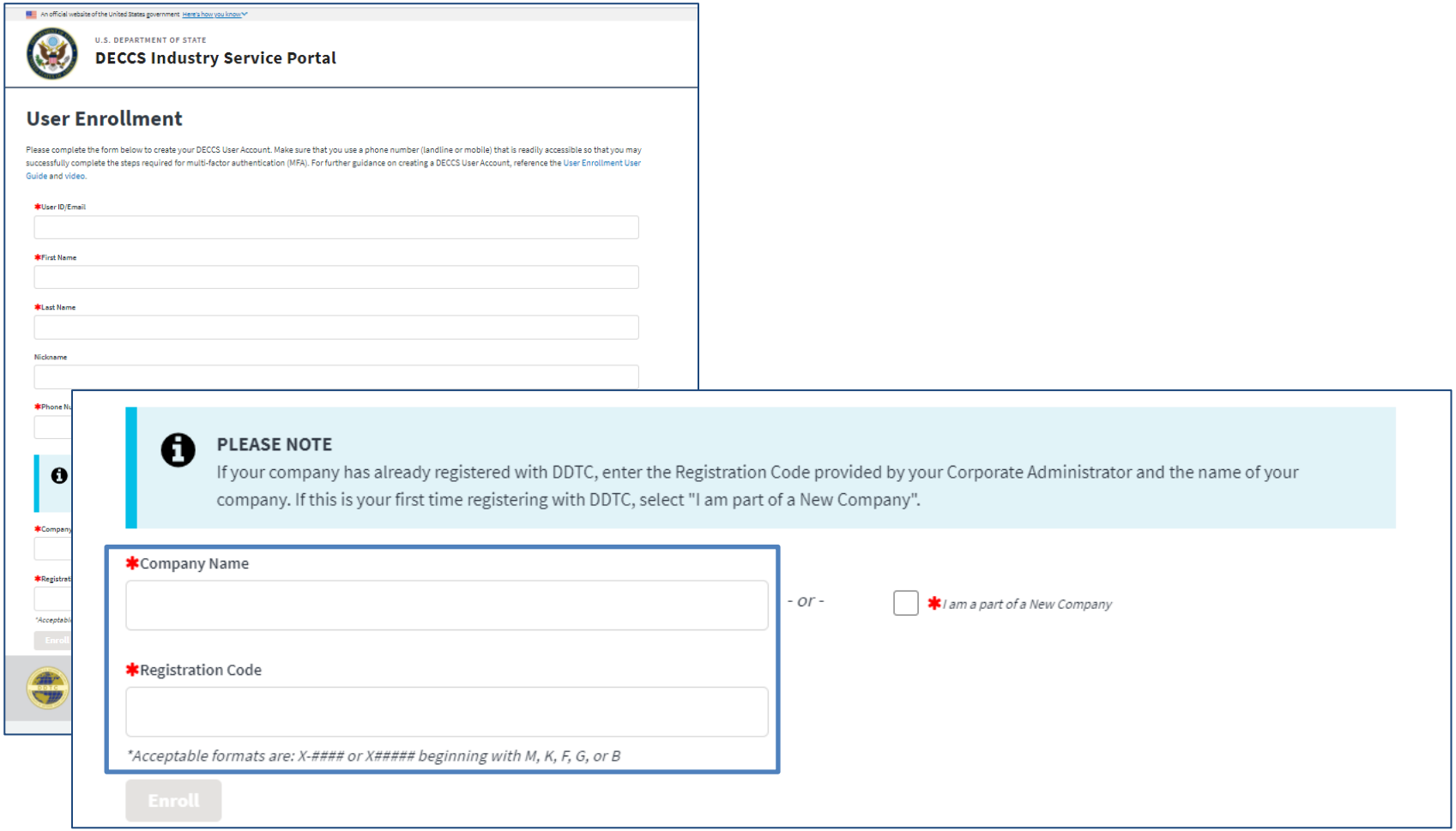
DECCS Tips & Tricks

Enroll in DECCS as a part of your company



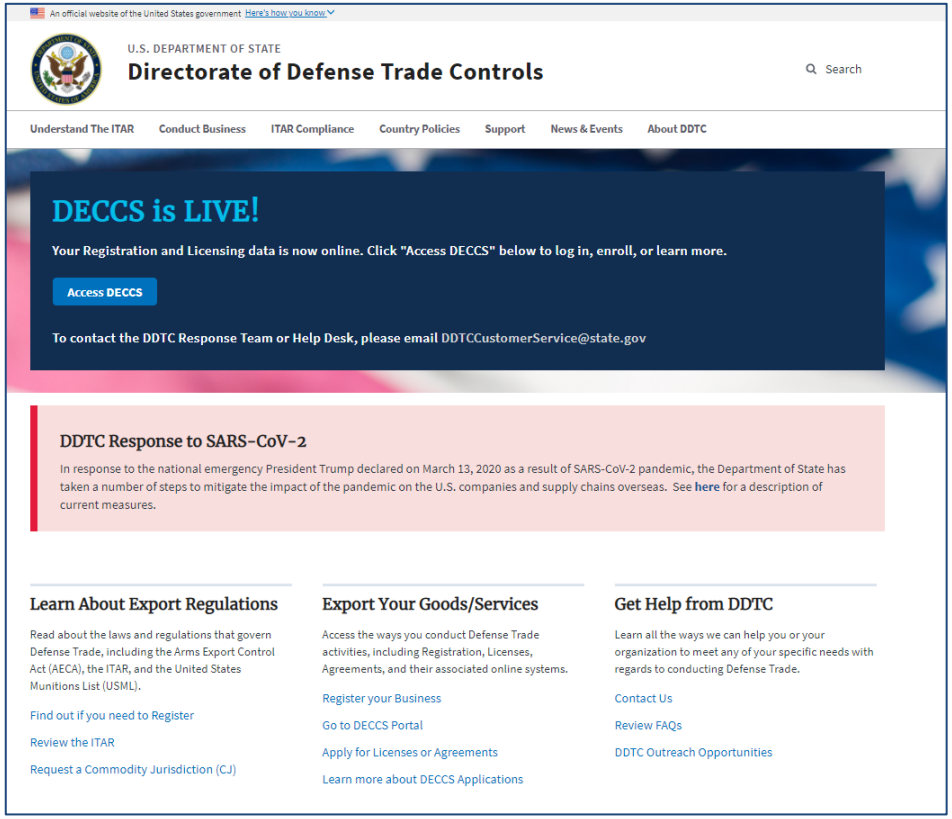
DECCS Tips & Tricks

Enroll in DECCS as a part of your company



DECCS FAQs & Help Guides

Visit our website: https://www.pmddtc.state.gov/ddtc_public



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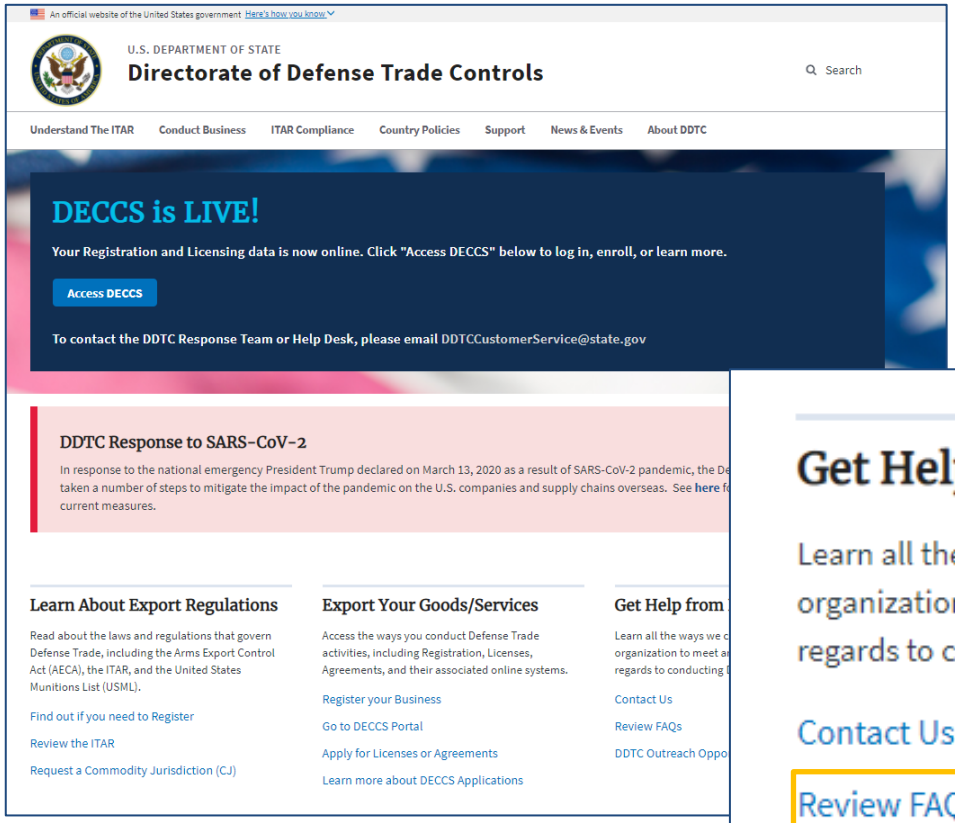
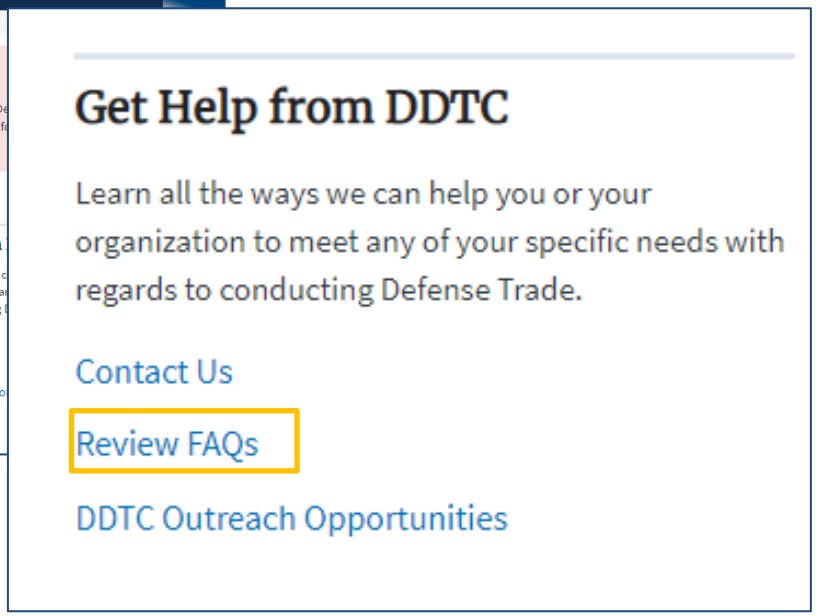
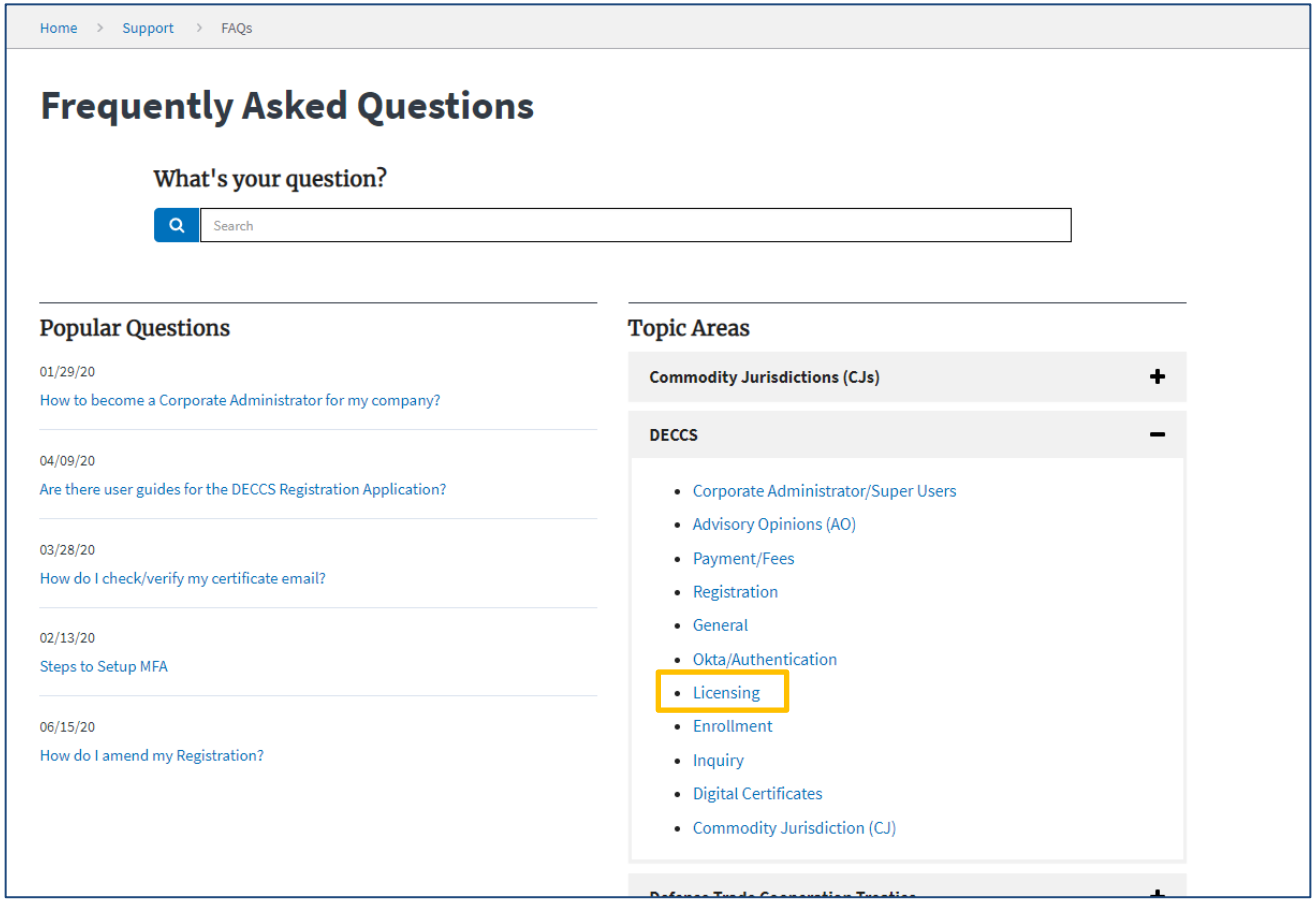
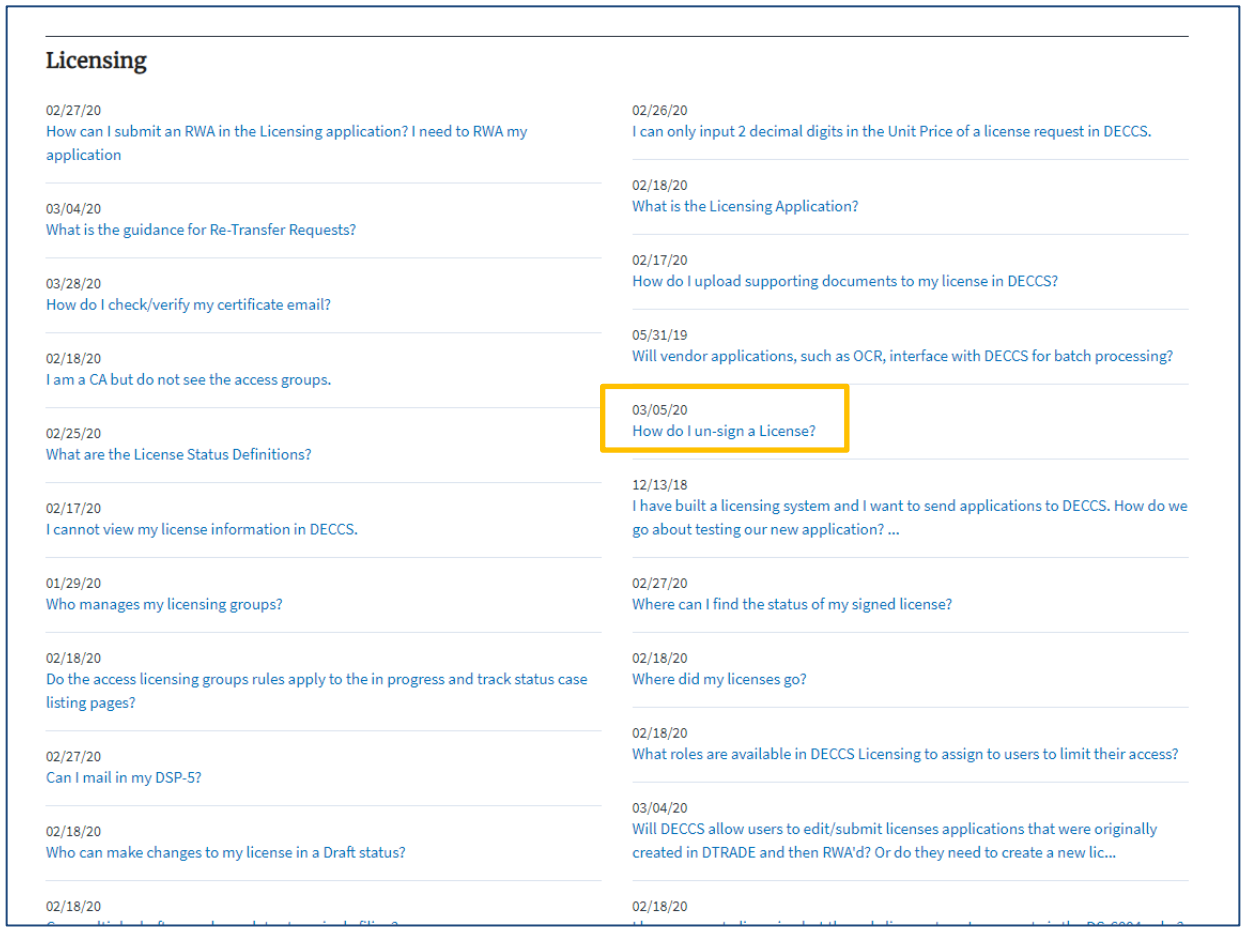




DECCS FAQs & Help Guides



DECCS FAQs & Help Guides



Licensing

02/27/20
How can I submit an RWA in the Licensing application? I need to RWA my application

03/04/20
What is the guidance for Re-Transfer Requests?

03/28/20
How do I check/verify my certificate email?

02/18/20
I am a CA but do not see the access groups.

02/25/20
What are the License Status Definitions?

02/17/20
I cannot view my license information in DECCS.

01/29/20
Who manages my licensing groups?

02/18/20
Do the access licensing groups rules apply to the in progress and track status case listing pages?

02/27/20
Can I mail in my DSP-5?

02/18/20
Who can make changes to my license in a Draft status?

02/18/20

02/26/20
I can only input 2 decimal digits in the Unit Price of a license request in DECCS.

02/18/20
What is the Licensing Application?

02/17/20
How do I upload supporting documents to my license in DECCS?

05/31/19
Will vendor applications, such as OCR, interface with DECCS for batch processing?

03/05/20
How do I un-sign a License?

12/13/18
I have built a licensing system and I want to send applications to DECCS. How do we go about testing our new application? ...

02/27/20
Where can I find the status of my signed license?

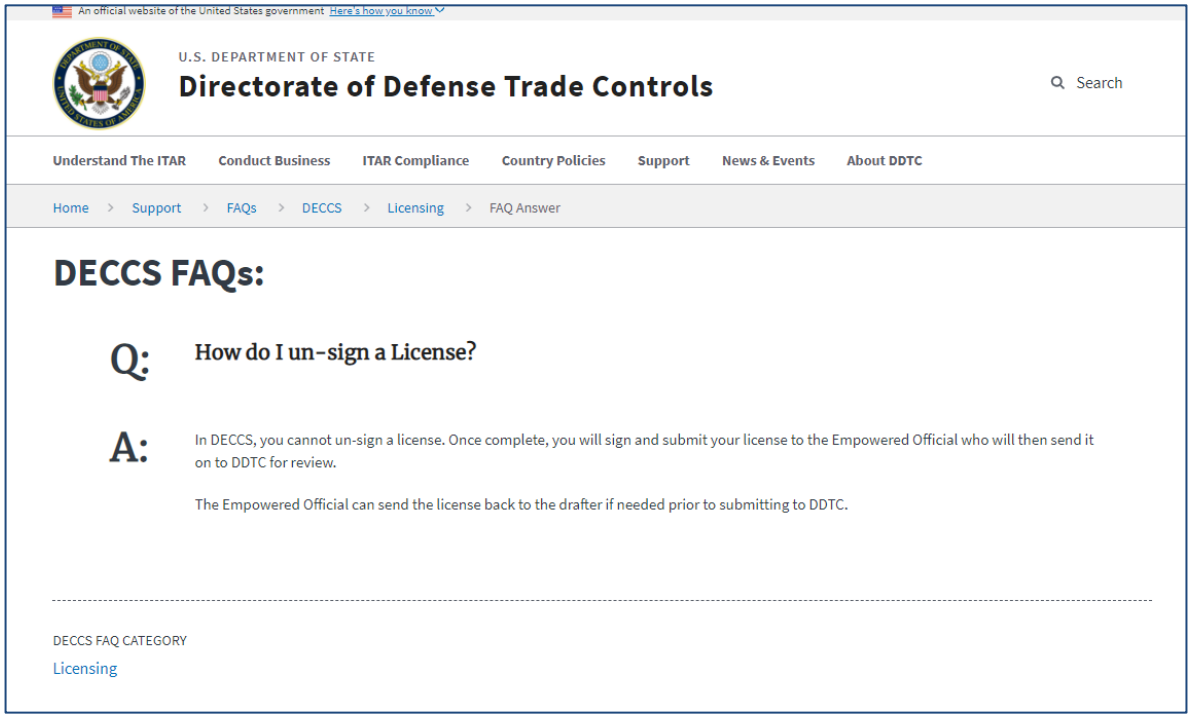
02/18/20
Where did my licenses go?

02/18/20
What roles are available in DECCS Licensing to assign to users to limit their access?

03/04/20
Will DECCS allow users to edit/submit licenses applications that were originally created in DTRADE and then RWA'd? Or do they need to create a new lic...

02/18/20

DECCS FAQs & Help Guides



An official website of the United States government Here's how you know

U.S. DEPARTMENT OF STATE
Directorate of Defense Trade Controls

Search

Understand The ITAR | Conduct Business | ITAR Compliance | Country Policies | Support | News & Events | About DDTC

Home > Support > FAQs > DECCS > Licensing > FAQ Answer

DECCS FAQs:

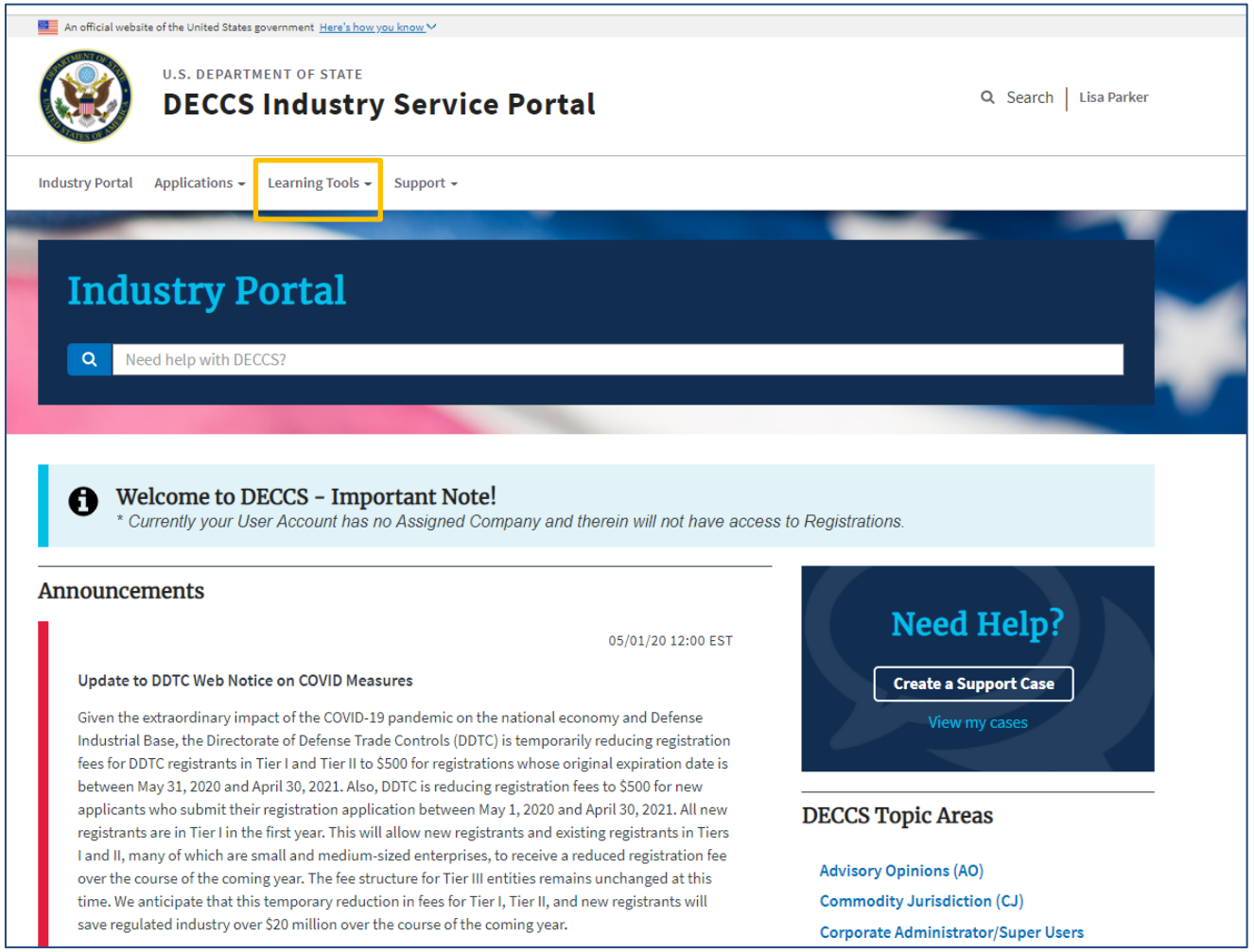
Q: How do I un-sign a License?

A: In DECCS, you cannot un-sign a license. Once complete, you will sign and submit your license to the Empowered Official who will then send it on to DDTC for review.

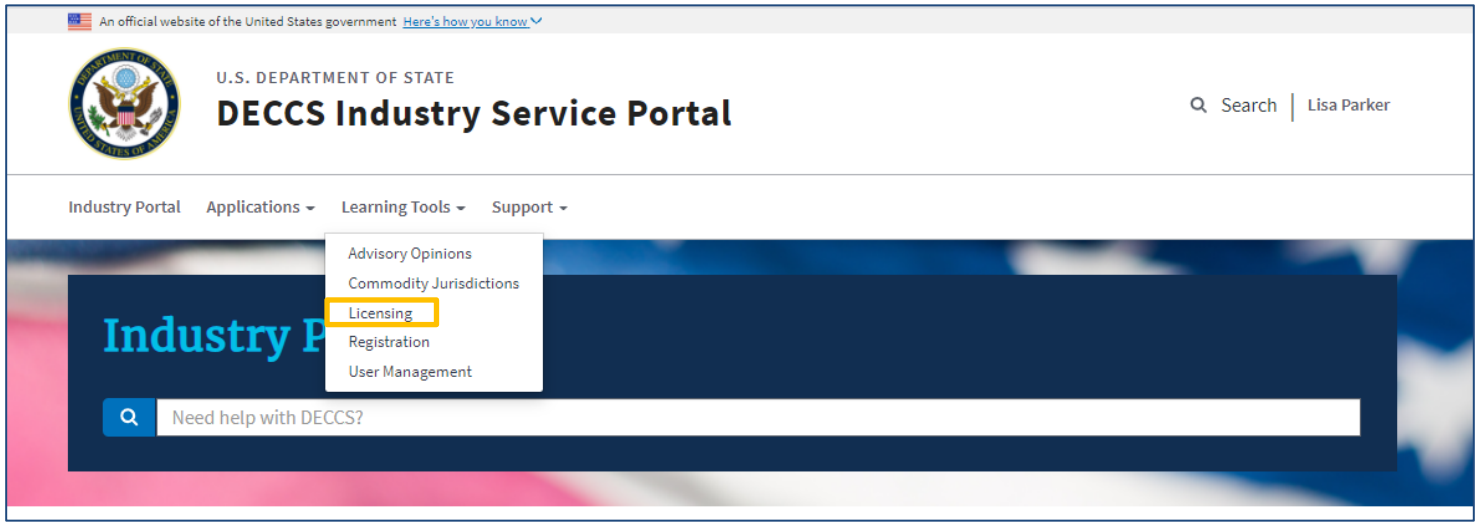
The Empowered Official can send the license back to the drafter if needed prior to submitting to DDTC.

DECCS FAQ CATEGORY
Licensing

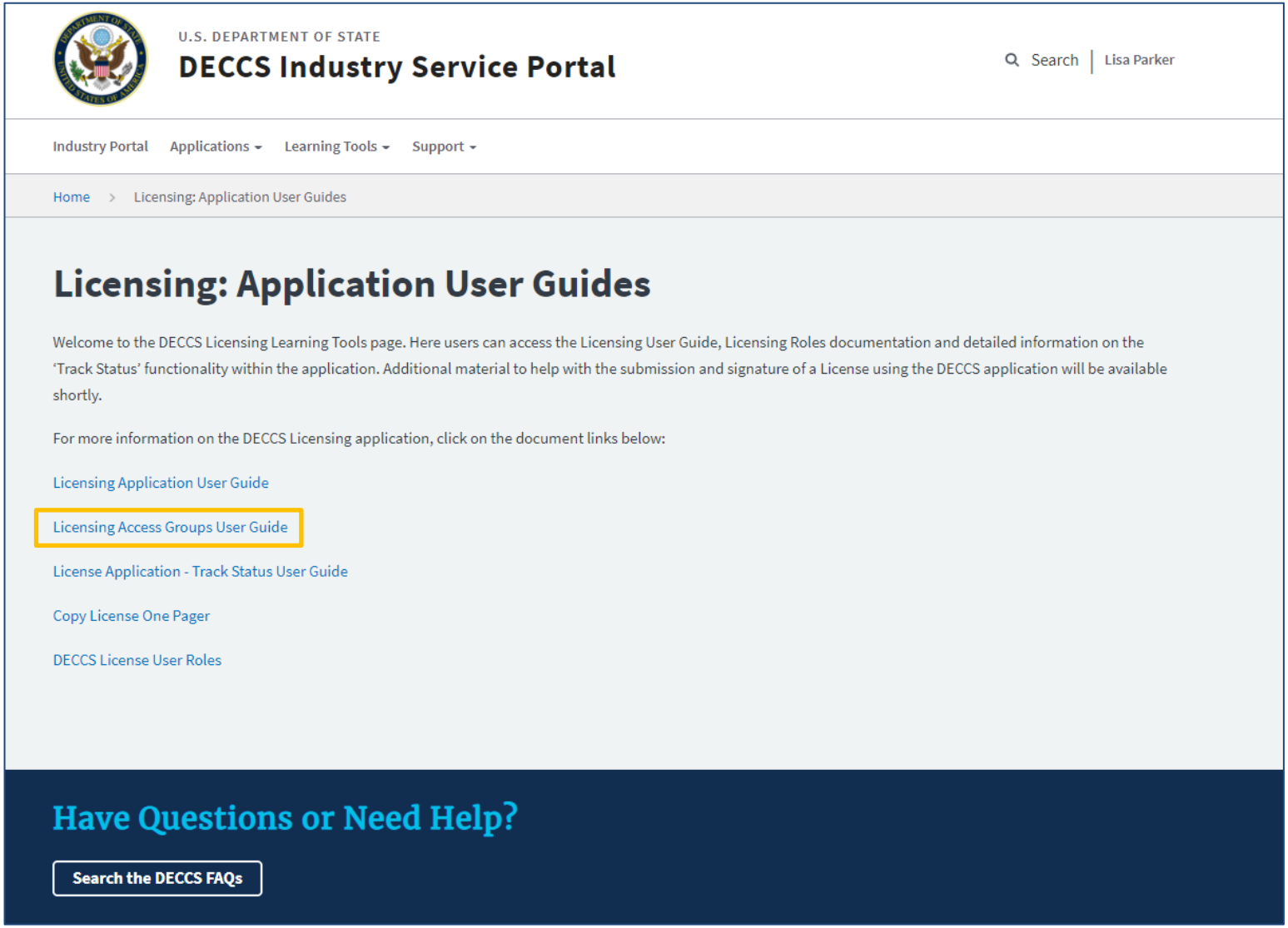
Learning Tools



Learning Tools



Learning Tools



U.S. DEPARTMENT OF STATE

DECCS Industry Service Portal

Search | Lisa Parker

Industry Portal | Applications | Learning Tools | Support

Home > Licensing: Application User Guides

Licensing: Application User Guides

Welcome to the DECCS Licensing Learning Tools page. Here users can access the Licensing User Guide, Licensing Roles documentation and detailed information on the 'Track Status' functionality within the application. Additional material to help with the submission and signature of a License using the DECCS application will be available shortly.

For more information on the DECCS Licensing application, click on the document links below:

Licensing Application User Guide

Licensing Access Groups User Guide

License Application - Track Status User Guide

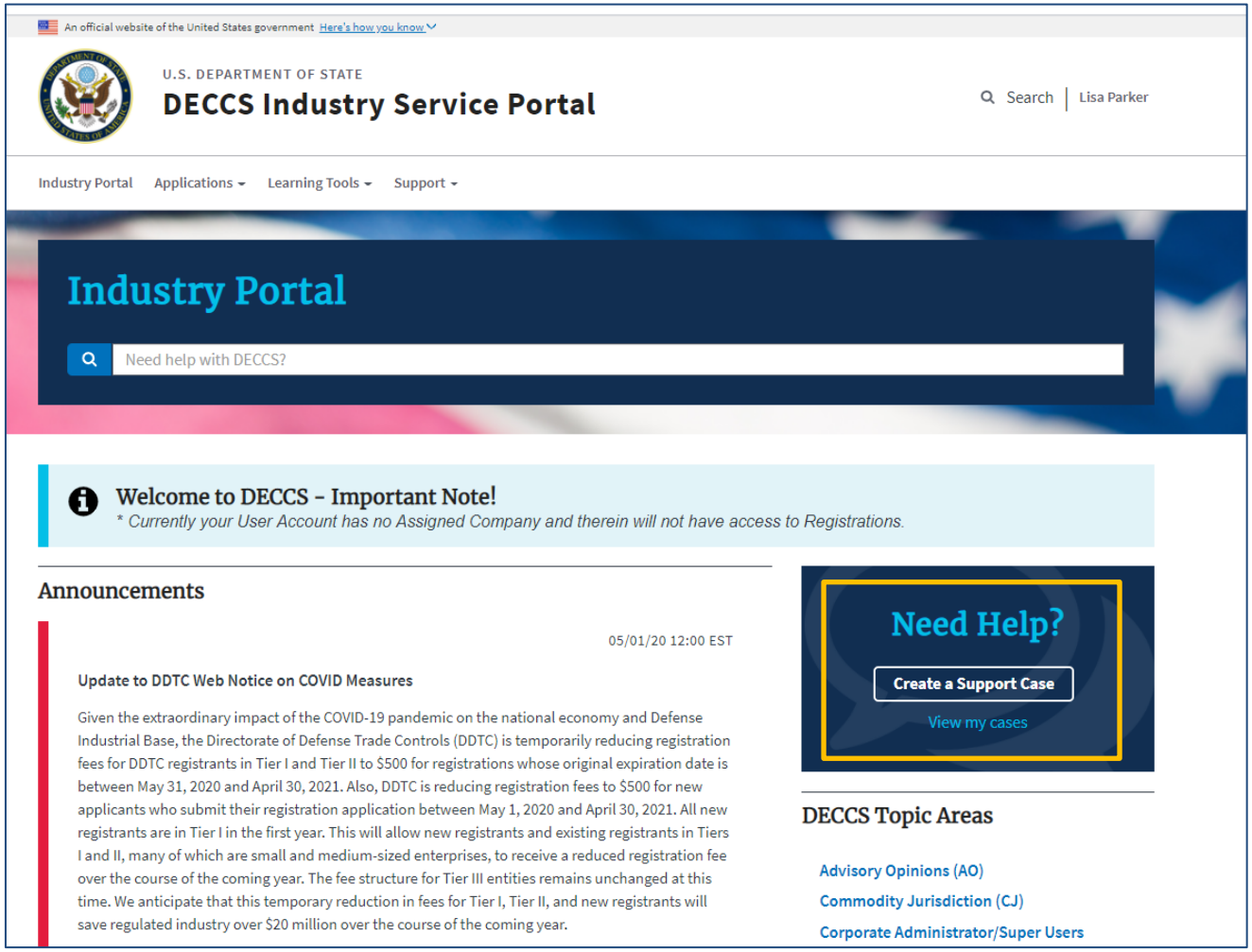
Copy License One Pager

DECCS License User Roles

Have Questions or Need Help?

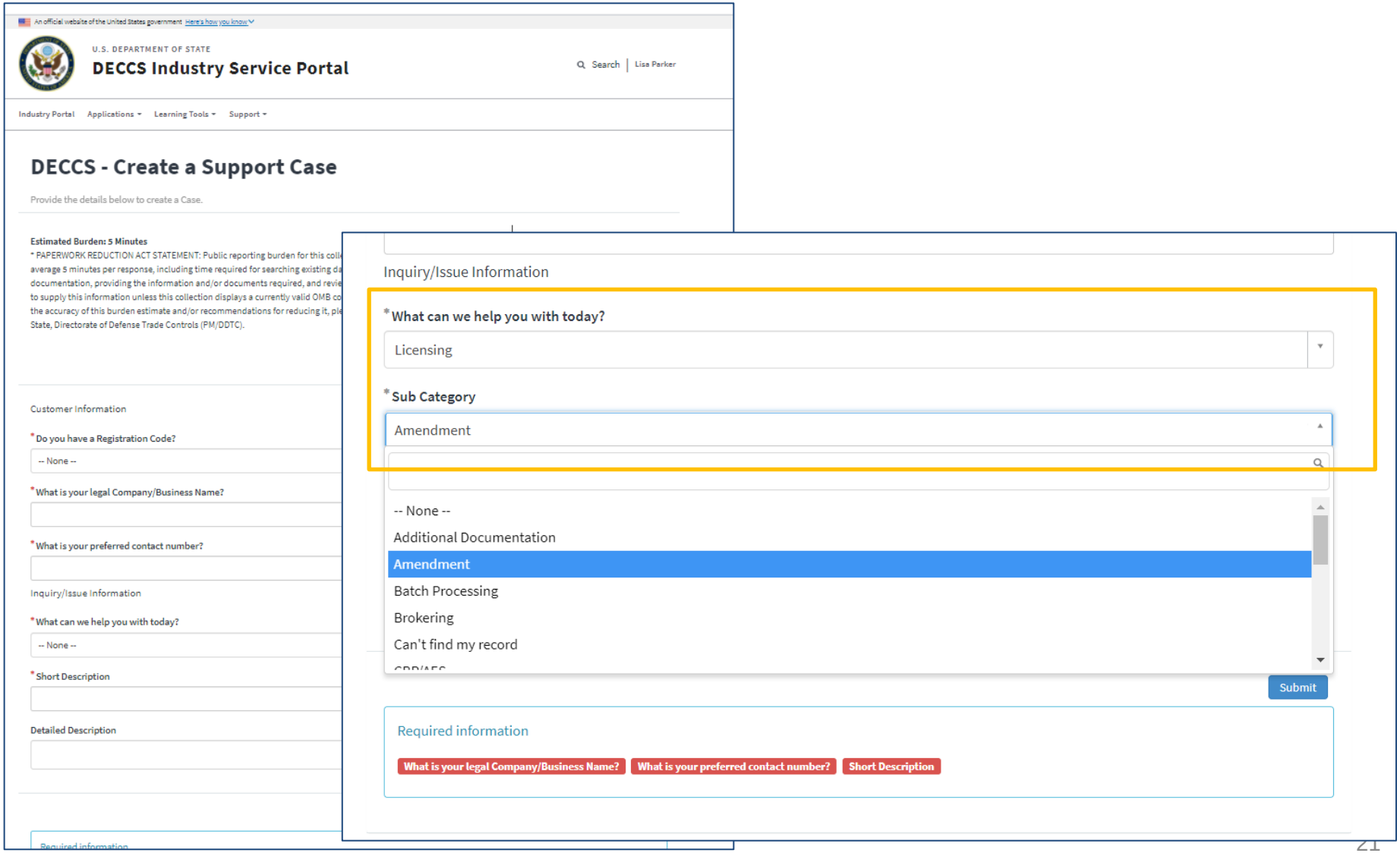
Search the DECCS FAQs

Self Service



Self Service

Self Service



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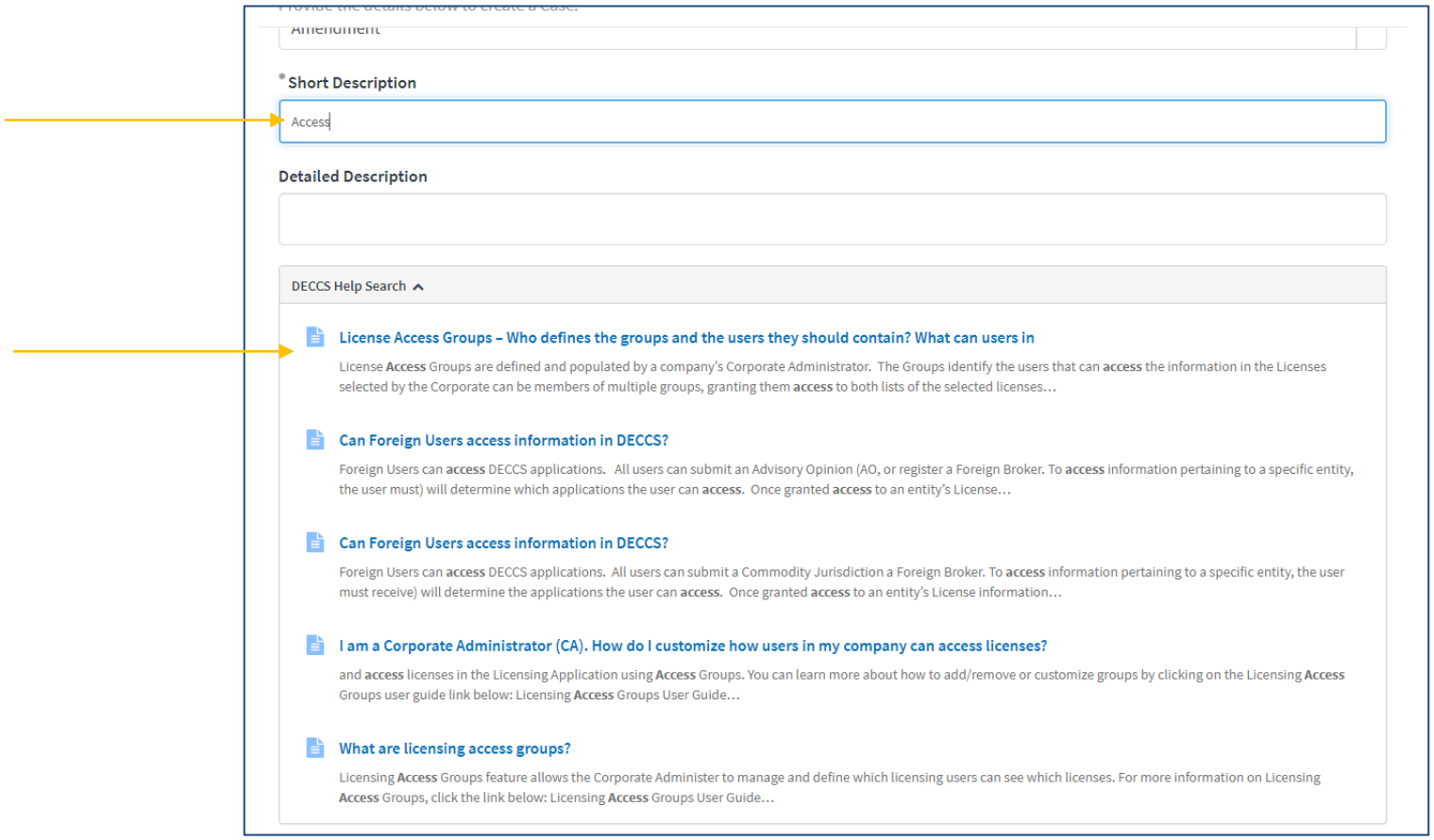

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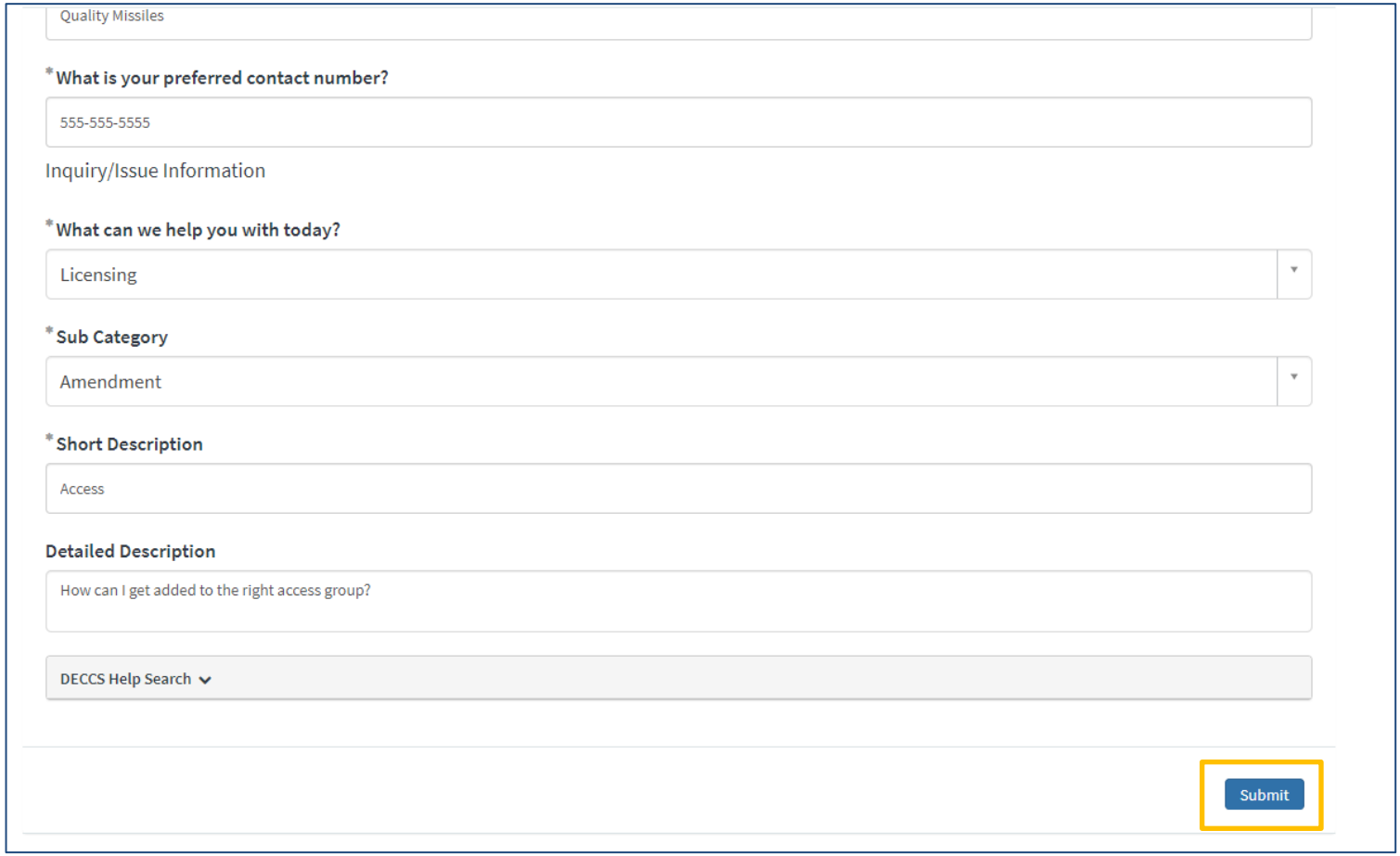

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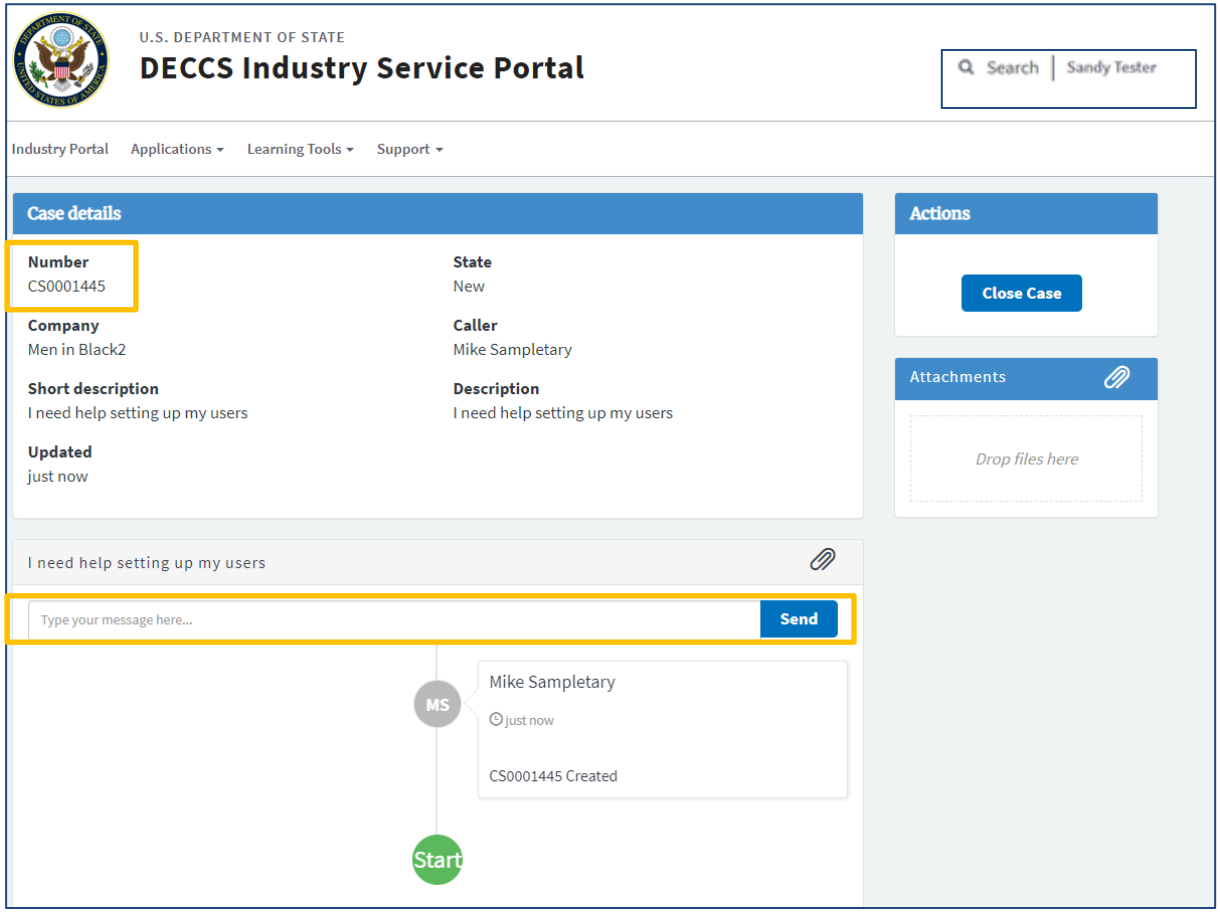
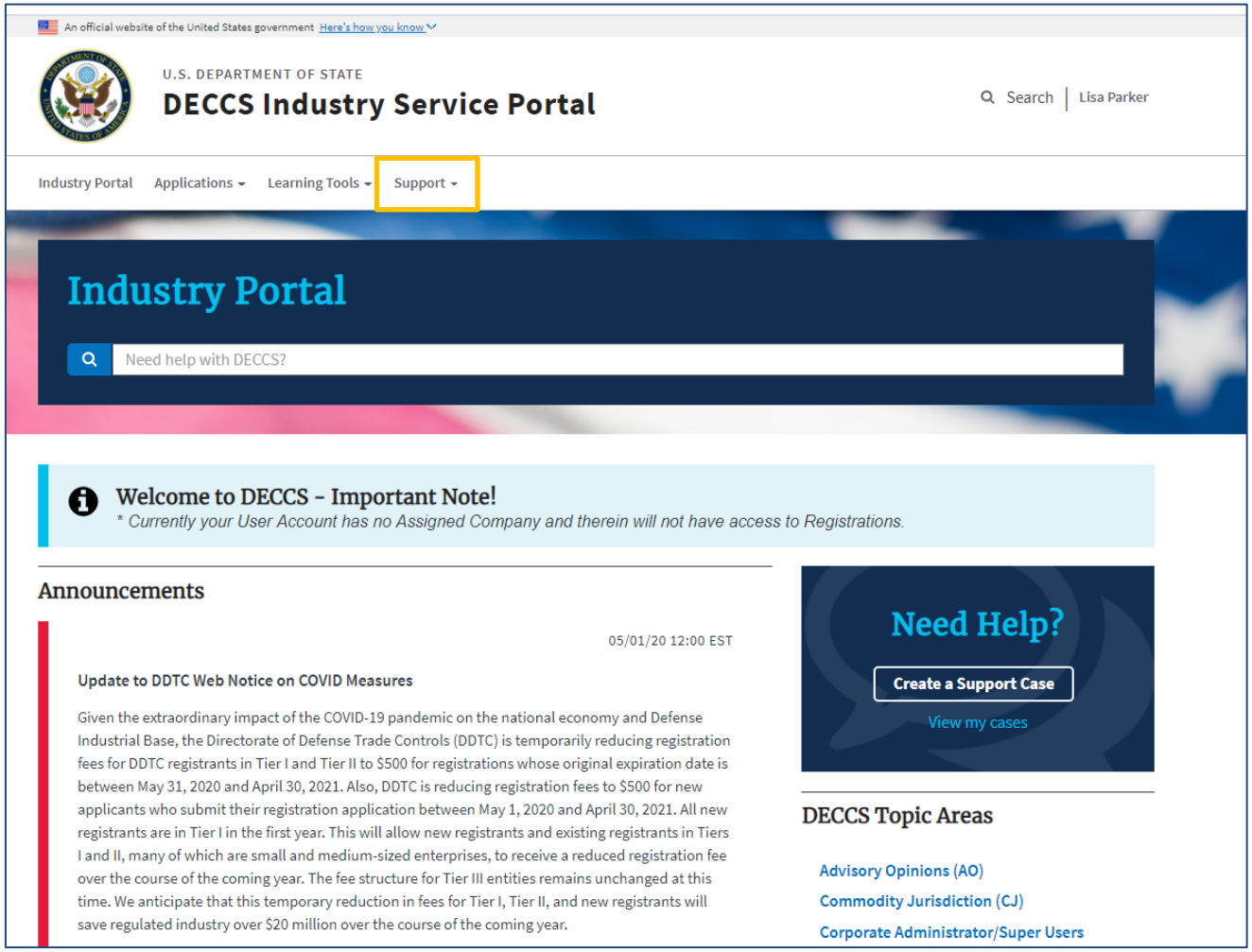


Self Service



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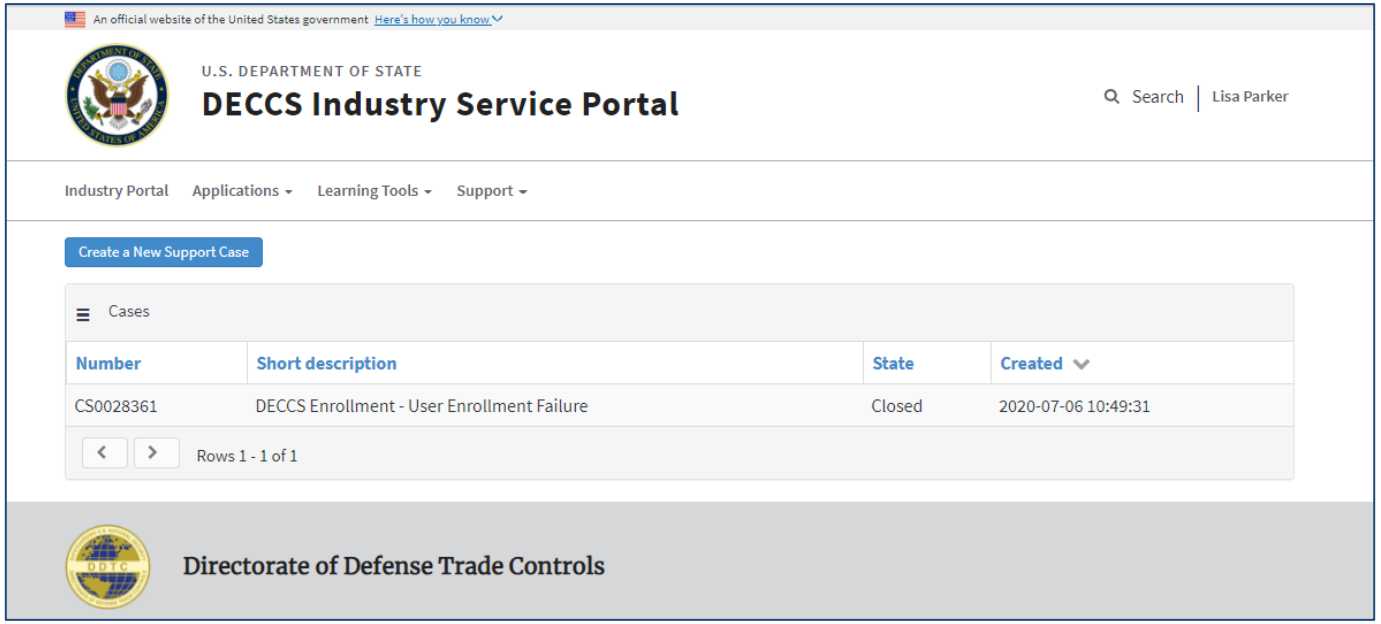

- **The DDTC email address** has changed! To contact the Help Desk and Response Team, utilize DDTCCustomerService@state.gov.

Questions?

To ask a question, simply type it into the WebEx Q&A chat box