



UNITED STATES DEPARTMENT OF COMMERCE
U.S. Census Bureau
Washington, DC 20233-0001

2020 CENSUS PROGRAM MEMORANDUM SERIES: 2020.02

Date: March 31, 2020

MEMORANDUM FOR: The Record

From: Albert E. Fontenot, Jr. **(Signed March 31, 2020)**
Associate Director, Decennial Census Programs

Subject: 2020 Census Count Question Resolution Operation Detailed Operational Plan

Contact: Melody Troxell
Decennial Census Management Division
301-763-4329
melody.troxell@census.gov

This memorandum documents the 2020 Census Count Question Resolution operation Detailed Operational Plan. The purpose of the Count Question Resolution operation is to provide a mechanism for governmental units to request a review of their official 2020 Census results. The 2020 Census Count Question Resolution is the final operation by which updates to the 2020 Census data can be made. Tribal chairpersons and the highest elected officials (or their representative) from state and local governments in the United States and Puerto Rico can submit a Count Question Resolution case to request review of the official 2020 Census counts of population and housing, and to correct boundary, geocoding, and certain coverage issues.

The 2020 Census Memorandum Series

The 2020 Census Memorandum Series documents significant decisions, actions, and accomplishments of the 2020 Census Program for the purpose of informing stakeholders, coordinating interdivisional efforts, and documenting important historical changes.

A memorandum generally will be added to this series for any decision or documentation that meets the following criteria:

1. A major program-level decision that will affect the overall design or have significant effect on 2020 Census operations or systems.
2. A major policy decision or change that will affect the overall design or significantly impact 2020 Census operations or systems.
3. A report that documents the research and testing for 2020 Census operations or systems.

Visit 2020 Census on [Census.gov](https://www.census.gov) to access the Memorandum Series, the 2020 Census Operational Plan, and other information about preparations for the 2020 Census.