



2020 Census Program Monthly Status Report

January 2019

All information in this report is as of January 31, 2019, unless otherwise stated.



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

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2020 Census

General Update

The U.S. Senate on January 2 unanimously confirmed Dr. Steven Dillingham to be the next Director of the U.S. Census Bureau. He was then sworn in on January 7, and he is now in the office. Dr. Dillingham has more than 25 years of statistical, research, senior management, and legal experience in the federal government. He previously served as the Director of the Office of Strategic Information, Research, and Planning for the Peace Corps and as Director of the Bureau of Justice Statistics and the Bureau of Transportation Statistics.

On January 15, a U.S. District Court judge in New York ruled against the decision to add a citizenship question to the 2020 Census questionnaire. The case is under appeal. The Supreme Court has agreed to review the case, and a hearing is expected in April. In the meantime, the Census Bureau will continue with its plans to conduct the 2019 Census Test, which is designed to measure the operational effect of including a citizenship question on self-response rates.

The 2020 Census program (including Census Enterprise Data Collection and Processing [CEDCaP] work) used carryover funding to continue operations at full capacity during the lapse in appropriations from December 22 through January 25. The FY 2018 appropriation provided funds available for use in FY 2019. This funding, carried into FY 2019, allowed the 2020 Census Programs (including the Census Enterprise data Collection and Processing [CEDCaP]) to continue operations during the lapse in appropriations.

The Census Bureau continues to closely monitor the space acquisition process for the Wave 2 Area Census Offices (ACOs). Wave 2 offices are scheduled for occupancy five to eight months from now (as early as June) but some of these locations are experiencing delays. The Census Bureau's Field Division is planning to implement contingencies in the event these delays continue, which include launching early ACO activities from alternate ACO locations, using existing space in regional offices and regional census centers, and housing early ACO activities in hotel meeting rooms.

The Census Bureau published the results from the 2020 Census Barriers, Attitudes, and Motivators Study (CBAMS) on January 22. The CBAMS was designed to provide the foundation of the data-driven 2020 Census Integrated Partnership and Communications operation, whose primary goal is to develop a research-based communications plan with the objective of motivating self-response to the 2020 Census. The CBAMS included both a quantitative component (a survey from a nationally representative sample of 50,000 households) and a qualitative component (of 42 focus groups across 14 cities). The results were published as two reports, one for each component.

2018 End-to-End Census Test

Key Activities and Accomplishments Update

[30-Day Look Back](#)

Redistricting Data Program

- Completed testing of the data disc software for use in the upcoming delivery on DVD of the prototype P.L. 94-171 Redistricting Data File, tabulations from the 2018 End-to-End Census Test. Testing was completed on-time by January 31.

Update Leave (UL)

- Walked through 2018 End-to-End Census Test UL Assessment Report with UL Implementation Project Team (IPT).

Response Processing

- Received version 1.0 of 2018 Census Edited File (CEF) for review from Decennial Response Processing System (DRPS) on January 8.
- The Population Division (POP) completed review of 2018 CEF 1.0 on January 22.
- DRPS delivered CEF to the Census Depository Library (CDL) on January 22.

Group Quarters (GQ)

- Received 2018 GQ Enumeration debriefing data and results.

Non-ID Processing

- Examination of results and analysis required for Operational Assessment Report was completed on January 18.
- Completed updates to Lessons Learned on January 24.

[30-Day Look Ahead](#)

Redistricting Data Program

- Deliver prototype P.L. 94-171 Redistricting Data geographic products to the states including maps, shapefiles, and equivalency tables by February 28, 2019.

Update Leave (UL)

- Receive final 2018 End-to-End Census Test UL Quality Control Plan.
- Prepare 2018 End-to-End Census Test Assessment Report for Decennial Research Objectives and Methods (DROM) Review.

Response Processing

- Prepare initial draft of 2018 Response Processing Assessment.

Archiving

- Ensure Final 2018 End-to-End Census Test Records Schedule artifacts are delivered to the Central Repositories.

Systems Readiness – Releases to Date

- Production activities for Release E-3 (Tabulation and Dissemination) continue, and Population Division staff have reviewed the CEF. The CEF contains response data examined for logical consistency and imputed with any missing (or erroneous) values of the reportable data items, such as age, date of birth, race, etc. The third and final stage of the 2018 End-to-End Census Test, Release E-3 is in production.

2019 Census Test

Key Activities and Accomplishments Update

Operational Planning

- The Census Bureau is planning to implement a 2019 Census Test to better plan for the 2020 Census Nonresponse Followup operation. This 2019 Census Test plans to ask a nationally representative sample of 480,000 households to answer the planned 2020 Census questions. The test is designed to measure the operational effect of including a citizenship question on self-response rates; it will be a split panel test with one panel receiving the citizenship question and the other not. The sample area will include mail out/mail back households in all 50 states and the District of Columbia. The first mailing is scheduled to occur in mid-June 2019, with data collection ending on August 15, 2019. Updates include:
 - The cost estimate for the test has been finalized at \$5,390,000.
 - The Government Publishing Office awarded a one-time print contract for the questionnaires, envelopes, and mail materials on January 2. The contractor has printed the questionnaires for the test, and Census Bureau headquarters, the National Processing Center, and Government Publishing Office staff conducted an on-site “press sheet inspection.”
 - Executive-level clearance of the 30-day Federal Register Notice and Nonsubstantive Change Request for the 2019 Census Test continues with the documents in policy and legal review.
 - Development of the internet instrument is on schedule.

2020 Census

2020 Census Operational Readiness

Operational Planning

- As of January 24, there are 42 states or state-equivalents that have agreed to form 2020 Census Complete Count Commissions. Seven more states are considering legislation to form a commission. Even though 10 states do not have a complete count commission, they have either government complete count committees, community complete count committees, or a mix of government, community, and tribal complete count committees. These committees comprise a broad spectrum of leaders from education, business, health care, and other community organizations. These trusted voices develop and implement a 2020 Census awareness campaign based upon their knowledge of the local community to encourage a response. As of January 24, those 10 states have formed 60 committees:
 - Tennessee (13 committees) – 13 governments
 - Massachusetts (12 committees) – 11 governments, 1 community
 - Wisconsin (12 committees) – 10 tribes, 2 governments
 - Nebraska (7 committees) – 6 governments, 1 community
 - Kansas (6 committees) – 6 governments
 - South Dakota (4 committees) – 4 governments
 - Maine (2 committees) – 2 governments
 - Connecticut (2 committees) – 2 communities
 - Nevada (1 committee) – 1 government
 - Vermont (1 committee) – 1 government
- Many places across the country, including those noted above, are also forming 2020 Census Complete Count Committees. Updates as of January 24:
 - 1,020 local complete count committees have been established:
 - 867 by governments, 112 by communities, and 41 by tribes
 - 5,318 active organizations
 - 7,395 awareness and education events

2020 Census

2020 Census Operational Readiness (continued)

Operational Planning (continued)

- Lease awards have been granted to all 40 Wave 1 area census offices (ACOs), and all 40 have complete design intent drawings, complete construction drawings, approved tenant improvement costs, and a notice to proceed. Wave 1 ACOs have a status of “on track” to ensure timely completion of their construction and deployment activities and to open in the coming months. As of January 28, there are 26 Wave 1 ACOs with buildout/space accepted. Eighteen of those offices are “ready for business,” which means the IT equipment is installed, furniture is in place, and the Intrusion Detection System is operable. The office may or may not yet have staff occupying the space.
 - Note: These activities will occur in Wave 2 for the Caguas ACO because of the decision to place Puerto Rico in the Update Leave Type of Enumeration Area. As a result, the Address Canvassing operation will not take place in Puerto Rico, so the Caguas ACO does not need to open in Wave 1.
- Space has been identified for all 208 Wave 2 ACOs, which are scheduled to open between June and September 2019. As of January 28, 204 of the Wave 2 ACOs have an occupancy agreement signed, and of those, 202 have leases awarded. So far, 168 of the Wave 2 ACOs have complete design intent drawings and 112 have complete construction drawings.
 - Wave 2 ACOs have a status of “requires attention” as space acquisition for the area census offices continues to be a concern. The Department of Commerce continues to work with GSA on the overall space acquisition and lease management process, and Census continues to work with GSA to ensure all tasks remain on target. With occupancy scheduled for five to eight months from now, the work to get to “ACO Ready for Business” status continues and remains fluid. The Census Bureau’s Field Division is planning to implement contingencies in the event there are delays, which include using regional offices and regional census centers as a base for management staff to fulfill training and perform duties and to serve as processing center(s) for Recruiting, Administration, Tech Support and Operational Planning until the ACOs open.

2020 Census

2020 Census Operational Readiness (continued)

Operational Planning (continued)

- The Census Bureau has been working throughout the decade to update the Master Address File (MAF) in the In-Office Address Canvassing Operation (IOAC). In IOAC, Census Bureau staff use imagery in conjunction with data in the MAF to determine whether individual census blocks are “passive” (that is, the number of housing units visible in current imagery match the number of addresses in the MAF) or “active” (that is, comparison of imagery to the MAF detected undercoverage or overcoverage in the MAF).
- The Census Bureau is preparing to conduct the In-Field Address Canvassing (IFAC) operation to support the 2020 Census. IFAC is the process in which Census Bureau staff called “listers” visit specific Self-Response (Type of Enumeration Area [TEA] 1) areas to identify every place where people live or could live. They then compare what they see on the ground to the existing census address list and verify or correct the address and location information. They also add any additional living quarter not already on the list. The IFAC operation is scheduled to take place this year from August to October.
 - The estimated IFAC workload, as of January 25:
 - Housing units: 48,187,190 (34.8 percent of all TEA 1 housing units).
 - Basic collection units (BCUs): 1,149,591 (22.9 percent of all TEA 1 BCUs).
 - The IFAC workload includes all housing units in TEA 1 BCUs that contain one or more tabulation blocks that are in “active,” “on-hold,” or “triggered” status at the time the workload is identified. Because a BCU can also contain blocks in “passive” status, the IFAC workload is larger than that indicated solely by tabulation block-level measurement. The final IFAC workload will be identified in March 2019.

2020 Census

2020 Census Operational Readiness (continued)

Operational Planning (continued)

- Applicant status for early operations is on track with about 120,000 applicants having created a profile in the Recruitment and Assessment application to become temporary workers for the 2020 Census. As of January 28, more than 97,000 of those total applicants have completed the assessments, and 1,544 have been selected to become recruiting assistants. Fingerprints have been collected from 1,351 of the selectees, and 927 have cleared the background check.
- The training and hiring of recruiting assistants began on January 2. As of January 28, 670 have been hired, with a goal of hiring 1,187 by February 8. As the onboarding status remains under “requires attention,” the Census Bureau’s Human Resources Division is hiring additional staff and bringing on additional security specialists. The telework option has been denied for onboarding staff, and management has been authorized to grant overtime.
- The Census Bureau’s June 30 goal of hiring 1,501 partnership specialists who will work out of the six regional census centers (RCCs) is under “management focus.” As of January 24, the RCCs have hired 353 partnership specialists, and 169 more are awaiting clearance. The pace of applicant clearances is a concern.
- The 10 Census Questionnaire Assistance contact center sites, which will support 2020 Census telephone operations, are targeted for opening by July 1. Seven of the sites (Jacksonville, FL; Pueblo, CO; Irving, TX; Blythewood, SC; Tamarac, FL; Tempe, AZ; and Kansas City, MO) have lease awards, as of January 28. A general contractor has not yet been hired for the Tamarac and Kansas City sites. The status of the other three sites are as follows:
 - A meeting was held with the landlord of the Nashville, TN, site, and the lease document is being revised. All permits have been obtained.
 - The lease document for the El Paso, TX, site has been reviewed, and comments have been submitted back to landlord. A signed lease is expected by February 8.
 - A meeting with the landlord of the non-English, non-Spanish dedicated bilingual site in New York City was held on January 24 to review open items. Final input for an executable lease is expected soon, and a signed lease is expected by February 8. A general contractor has not been hired.

2020 Census

2020 Census Operational Readiness (continued)

30-Day Look Back

Address Canvassing

- Conducted Test Readiness Review (TRR) for In-Field Address Canvassing on January 4.
- Began program-level testing for In-Field Address Canvassing on January 7.

Archiving

- Participated in the Requirements lockup sessions for the Evaluations and Experiments and Count Question Resolution operations.
- Presented operation scope at 2018 End-to-End Census Test/ 2020 Combined Weekly Status Meeting.

Non-ID Processing

- Completed updating adapted Non-ID Clerical Processing procedures and training manuals on January 28.
- Finished development of Matching and Coding Software (MaCS) on January 28.

Count Review

- Finished developing Geography Update Partnership Software (GUPS) user stories.

30-Day Look Ahead

Address Canvassing

- Conduct dry run for Early Operations classroom training for area census office (ACO) managers starting on February 19.
- Conduct dry run for In-Field Address Canvassing lister training starting on February 25.

Archiving

- Continue to work with the Decennial Information Technology Division (DITD) to develop a Central Artifact Repository.
- Continue to work with the National Archives and Records Administration (NARA) regarding 2020 Census transfer mechanisms and records schedule appraisal.

Non-ID Processing

- Complete update training procedures for Non-ID Clerical Processing on February 21.

Count Review

- Award the 34 Federal-State Cooperative for Population Estimates (FSCPE) contracts.
- Finish GUPS development.
- Present status of the operation and GUPS demo at the FSCPE Steering Committee.

2020 Census

2020 Census Operational Readiness (continued)

30-Day Look Back

Content and Forms Design

- Prepared draft questionnaires and envelopes for the operational test. The term “operational test” is used to describe the printing of materials for testing purposes. (e.g. printed questionnaires will be used to test the data capture system.)
- Participated in user acceptance testing of automated data collection instruments.

Language Services

- Began translations of draft language guides.

Redistricting Data Program

- Began the first round of verification for Phase 2 – the Voting District Project by delivering software, participant procedures, and geographic data to official program liaisons. Mailed late December, arrived early January.
- Conducted national training webinar for official liaisons on January 10. The webinar covered how to participate in the first round of verification for Phase 2 – the Voting District Project and other program expectations.

Field Infrastructure

- Conducted RCC management overview training sessions at headquarters between January 23 and January 25.
- Wave 1 ACO management overview training began on January 14.
- Completed Wave 1 RCC management overview training session at the Philadelphia RCC, January 8 to January 9.
- HSPD-12 badging equipment was delivered to the six RCCs.
- Began hiring and training recruiting assistants.
- Began recruiting Address Canvassing field staff on January 7.

30-Day Look Ahead

Content and Forms Design

- Continue to participate in user acceptance testing of automated data collection instruments.

Language Services

- Begin expert review of draft non-English language guides.
- Review pretesting findings and ensure necessary non-English updates are made within internet instrument.

Redistricting Data Program

- Finalize Phase 2 – the Voting District Project verification procedures and scripts; begin processing incoming files by February 28.

Field Infrastructure

- Continue selection activities (fingerprinting and background check) for Clerk and Office Operation Supervisors (OOS).
- Continue recruiting activities for Early Operations until June 7.
- Continue receiving Dual Employment Waivers from various government departments.
- Continue coordination activities with Human Resources to track the HSPD-12 badge equipment delivery and installation for the regional offices, regional census centers, and area census offices.

2020 Census

2020 Census Operational Readiness (continued)

30-Day Look Back

Internet Self-Response (ISR)

- Sent User Acceptance Testing (UAT) 4 defects to Enterprise Census and Survey Enabling (ECaSE) ISR product owner on January 22.

Coverage Measurement Design and Estimation (CMDE)

- Lead and coordinated Initial Baseline Review for operational delivery (OD) 15.2, and created a presentation to update the Census Integration Group on OD readiness for CMDE operations.

Integrated Partnership and Communications

- The Census Barriers, Attitudes, and Motivators Study (CBAMS) quantitative and qualitative reports have been cleared by the Census Bureau. Team Young & Rubicam (Y&R) is working to make the document Section 508 compliant (accessible to people with disabilities). The Census Bureau's Public Information Office posted on January 22 a news release about the CBAMS results. https://www.census.gov/programs-surveys/decennial-census/2020-census/planning-management/memo-series/2020-memo-2019_04.html
- Census Bureau staff have been providing comments on the initial content and design of the first phase of the 2020 Census website.
- Staff has attended two weeklong workshops in Y&R HQ to review the audience specific creative plans and potential creative executions.

30-Day Look Ahead

Internet Self-Response (ISR)

- UAT 5 and Usability Testing 2 begins on February 20.

Coverage Measurement Design and Estimation

- Finalize and Deliver the Post-Enumeration Survey (PES) Design Document.
- Finalize and Deliver High-Level Requirements for all PES field and matching operations.

Integrated Partnership and Communications

- Census Bureau staff will participate in one additional weeklong workshop to review a second round of creative materials. There is the possibility of adding other meetings to further discuss some of the creative work.
- Census will host a two-day workshop for the National Advisory Committee Partnership and Communications Working Group to share details on the creative development and testing.
- The Census Bureau will start planning of Phase 2 recruitment advertising.
- The Census Bureau will approve a crisis communications plan and key messages for the Statistics in Schools program.

2020 Census

2020 Census Operational Readiness (continued)

30-Day Look Back

Local Update of Census Addresses (LUCA)

- Completed the first draft of the 2020 LUCA Feedback PDF Paper Materials Requirements on January 22.
- Completed the first draft of the 2020 LUCA Detailed Feedback Address List Requirements on January 22.
- Completed the first draft of the 2020 LUCA Feedback Address Count List Requirements on January 25.
- Completed the first draft of the Software Requirements Specification for the update of the 2020 New Construction Invitation Mailing List on January 3.
- Began formatting and Section 508 compliance of the 2020 New Construction Invitation Materials on January 16.

Forms Printing and Distribution

- Issued task order for operational testing materials (questionnaires, envelopes) to test paper data capture on January 29.
- The print requirements for the small print contracts were collected, including those supporting the following operations: Island Areas, Group Quarters, Enumeration at Transitory Locations, Update Enumerate, Remote Alaska, and Language Services.

30-Day Look Ahead

Local Update of Census Addresses (LUCA)

- Distribute the final draft of the 2020 LUCA Assessment Study Plan to the Census Bureau Executive Board by early February 2019.
- Finalize and Deliver to the National Processing Center and Master Address File/Topologically Integrated Geographic Encoding Referencing (MAF/TIGER) System the 2020 LUCA Feedback PDF Paper Maps Requirements by mid-February 2019.
- Complete the Geographic Update Partnership Software (GUPS) Development and Testing by the end of February 2019.
- Finalize the requirements for the 2020 New Construction Overprinting for Mailings by early February 2019.
- Update and review the System Requirements Specification (SRS) for the 2020 New Construction Phase Mailing List for follow-up email for the registration letter by the end of February 2019.

Forms Printing and Distribution

- Continue to work with the contractor (R.R. Donnelley Inc.) to finalize its production plan.
- Work with R.R. Donnelley and the Government Publishing Office to finalize and approve the quality control plans.

2020 Census

2020 Census Operational Readiness (continued)

30-Day Look Back

Paper Data Capture

- The two 2020 Census Paper Data Capture Centers (PDCC) leased by the General Services Administration (GSA) and located in Jeffersonville, IN, (PDCC-East) and Phoenix, AZ, (PDCC-West) have lease awards/occupancy agreements.
- PDCC-East – Space was accepted early because it shares the building with Decennial Logistics Management. IT infrastructure and electrical work continued.
- PDCC-West— Space was accepted and internal buildout design began. An updated draft design intent drawing was sent to GSA by January 25.

Systems Readiness

- Systems supporting both the Address Canvassing and Peak Recruiting and Hiring operational deliveries have begun system integration testing.

Federally Affiliated Count Overseas (FACO)

- Began developing the FACO Detailed Operational Plan.

Group Quarters (GQ)

- Delivered draft copy of 2020 GQ Address Canvassing clerk and field supervisor manual and training guides.

30-Day Look Ahead

Paper Data Capture

- Paper Data Capture continues to work with the National Processing Center (NPC) to facilitate the articulation of buildout requirements for Paper Data Capture Center (PDCC) East (Jeffersonville, IN); construction of the build-out continues and is on-track with schedule milestones.
 - PDCC-East — Complete IT infrastructure and electrical work. Facility shall be ready to accept furniture on February 25.
- Paper Data Capture continues to work with NPC to facilitate the articulation of buildout requirements for PDCC-West (Phoenix, AZ); space planning continues and is on-track with schedule milestones.

Systems Readiness

- Systems are delivering functionality to the integrated testing environment, in preparation for Production Readiness Review (PRR), for systems supporting both the Address Canvassing and Peak Recruiting & Hiring operational deliveries.

Federally Affiliated Count Overseas (FACO)

- Finalize the FACO Detailed Operational Plan.
- Conduct output testing.
- Conduct user acceptance testing.

Group Quarters (GQ)

- Conduct user acceptance testing for GQ Production Control System application supporting GQ Address Canvassing.
- Deliver 2020 GQ website requirements.

2020 Census

2020 Census Operational Readiness (continued)

30-Day Look Back

Geographic Programs

- Delivered Master Address File Extract (MAFX) and Geographic Reference File–Codes (GRF-C) to Post-Enumeration Survey (PES) and Production Environment for Administrative Records Staging Integration and Storage (PEARSIS) by January 4.
- Completed Address Canvassing and Remote Alaska Interactive Field Management Areas Delineation on January 9.
- Began the Participant Statistical Area Program (PSAP) mailout on January 17.
- Sent Boundary and Annexation Survey (BAS) email to participants on January 23.
- Delivered GRF-C and Geographic Reference File–Names (GRF-N) to the Demographic Analysis and Population Projection System (DAPPS) on January 28.

Decennial Logistics Management

- Began printing Address Canvassing lister training materials (quality control/stateside).
- Completed kitting area census office (ACO) administrative logistics materials for hiring and selection (stateside); kits to be shipped upon request by ACOs.
- Completed kitting early operations field staff promotional materials; kits to be shipped upon request by ACOs.

30-Day Look Ahead

Decennial Logistics Management

- Complete shipment of assessment materials to Wave 1 ACOs - stateside and Puerto Rico.

2020 Census

2020 Census Operational Readiness (continued)

30-Day Look Back

Update Enumerate (UE)

- Finalized user stories for the Geographic Update Partnership Software (GUPS).
- Delivered the UE universe workload specifications.
- Delivered the UE printing specifications.
- Delivered the UE alerts specifications.
- Began visualization sessions for Unified Tracking System reports.
- Completed final basic collection unit (BCU) splits.
- Drafted the 2020 UE assessment study plan.

Update Leave (UL)

- Drafted and revised the 2020 UL production runbook. A runbook is a compilation of routine procedures and operations that the system administrator or operator carries out.

30-Day Look Ahead

Update Enumerate (UE)

- Conduct the final Remote Alaska planning session.
- Review and revise the 2020 UE assessment study plan.
- Perform user acceptance testing for the Group Quarters Production Control System supporting GQ Advance Contact in Remote Alaska.
- Finalize updates to the UE Address Register quality assurance checklist.

Update Leave (UL)

- Update UL production and quality control start dates in UL operation documentation and artifacts dates to March 15, 2020, and March 22, 2020, respectively.
- Develop workflow to reconcile UL response data for cases that were incorrectly linked during UL fieldwork.

2020 Census

Major Contracts Overview

Technical Integration (TI)

- Support the 2020 Census Program to deliver a fully integrated Census System of Systems.
- Ensure that the 2020 Census System of Systems integrates, scales, performs, is secure, and meets 2020 Census business objectives.
- **Awarded: August 26, 2016; Awardee: T-Rex Solutions LLC**

Decennial Device as a Service (dDaaS)

- Provide a single integrated solution for mobile devices and related services to support the 2018 End-to-End Census Test, Nonresponse Followup operation, and 2020 Census.
- Configure, provision, ship, manage, and decommission all mobile devices and provide reliable network coverage.
- **Awarded: June 29, 2017; Awardee: CDW-G**

Census Questionnaire Assistance (CQA)

- Create, test, and operate telephone contact centers to provide support for assistance in completing census questionnaires and other general assistance. The system includes an Interactive Voice Response (IVR) mode designed for self-assistance and efficiency.
- Enables respondents to complete an enumeration over the telephone.
- Supports outbound calling to verify respondent information as a follow-up activity for Coverage Improvement.
- **Awarded: July 11, 2016; Awardee: General Dynamics Information Technology (GDIT)**

2020 Enterprise Census and Survey Enabling (CEDCaP ECaSE) Platform

- Design, develop, test, systems engineering, maintenance, and operational support of an enterprise data collection and processing platform.
- This solution includes the following 2020 Census capability areas: Internet Self-Response (ISR), Operational Control System (Field OCS and Survey OCS), and Enumeration application.
- **Awarded: June 19, 2017; Awardee: immixGroup Inc.**

Integrated Communications Contract (ICC)

- Plan, design, integrate, produce, implement, monitor, and assess an integrated communications program for the 2020 Census.
- By implementing an integrated communications campaign, it is anticipated that awareness of the decennial census will increase, promoting self-response, reducing field workload for the Nonresponse Followup operation, and improve response rates for targeted audiences.
- **Awarded: August 24, 2016; Awardee: Young & Rubicam (Y&R)**

2020 Census

Major Contracts Overview (continued)

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS) - Recruiting and Assessment (R&A)

- Through a combination of vendor-provided and legacy Census Bureau systems, the C-SHaRPS ecosystem will provide the following for Schedule A field staff for decennial operations:
 - Online job application and assessment through the recruiting and assessment solution.
 - Automated core human resources and payroll functionality.
 - Online training provided by CSRA utilizing Cornerstone's Learning Management System.
- **Awarded: November 10, 2016; Awardee: CSRA**

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS) - Fingerprinting

- Collect fingerprints of selected applicants for Schedule A selectees during decennial census testing beginning in FY2018 and ultimately for the 2020 Census.
- Additional options may include the collection of fingerprints from CQA contractor candidates and facial photography operations (both for Schedule A and CQA) during these periods.
- **Awarded: November 21, 2017; Awardee: IndraSoft Inc.**

2020 Census Printing and Mailing

- Provide primary print production and mailing services contract for the 2018 End-to-End Census Test and the 2020 Census; will print and distribute a variety of materials in support of Self-Response, Update Leave, and Nonresponse Followup operations.
- Materials to be produced include questionnaires; letters inviting households to respond to the census online, by phone, or by mail; reminder letters and postcards; and language inserts.
- **Awarded: December 28, 2018; Awardee: R.R. Donnelley Inc.**

Field Information Technology Deployment (FITd)

- Provide and support IT equipment in the regional census centers (RCCs) (support only), area census offices (ACOs), Island Area offices (IAOs), paper data capture centers (PDCCs), and remote workers.
- Stage, provision, ship, install, track, maintain, and decommission Field IT equipment.
- Provide on-site help desk services and system administration support for paper data capture centers.
- **Awarded: August 1, 2018; Awardee: Unisys Corporation**

2020 Census

Major Contracts Status

Status	Contract
●	Technical Integrator (TI) – T-Rex
●	Decennial Device as a Service (dDaaS) – CDW-G
●	Census Questionnaire Assistance (CQA) – GDIT
●	2020 Enterprise Censuses and Surveys Enabling (ECaSE) Platform – immixGroup/Pega
●	Integrated Communication Contract (ICC) – Team Y&R
●	C-SHaRPS Recruiting and Assessment – CSRA
●	C-SHaRPS Fingerprinting – Indrasoft
●	Printing and Mailing – R.R. Donnelley
●	Field IT Deployment (FITd)

Pre-Award	On Track	Management Focus	Requires Attention
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Legend

2020 Census

Major Contracts

30-Day Look Back

Technical Integrator (TI)

- Continued performance and scalability Phase 1 Testing (System analysis and initial recommendations).
- Continued Performance and Scalability Phase 2 Testing (Baseline Testing against Performance models).
- Continued Integration Testing for 2018 E2E Release E3 - Disclosure Avoidance, CEF, Micro Data File (MDF), Redistricting, Creation and Dissemination of Tabulation Products, and Archiving
- Continued Integration Testing for 2020 Address Canvassing
- Continued Integration Testing for Peak Operations, Recruiting & Hiring
- Continued to plan for the following 2020 Census Operational Deliveries (Baseline by August 1, 2019):
 - Count Question Resolution

30-Day Look Ahead

Technical Integrator (TI)

- Continue performance and scalability Phase 2 testing to include test and tool planning, model updates, and infrastructure build-up.
- Continue integration testing for data processing release of 2018 End-to-End Census Test.
- Continue to manage and track the 2020 Census peak operations, Self-Response, Nonresponse Followup, Update Leave, Address Canvassing, Group Quarters Enumerations, Update Enumerate, Integrated Partnership, Count Review, Remote Alaska Communications, Archiving, Response Processing, Data Products/Dissemination and Redistricting Operational Deliveries Baselines.
- Continue supporting the deployment of Wave 1 ACOs.
- Continue supporting operations and management activities for early operations preparations.

Technical Integrator (TI) Yellow Status

- Maintain management focus on conducting and remediating any issues that may arise during ongoing system performance and scalability testing.

2020 Census

Major Contracts (continued)

30-Day Look Back

Decennial Device as a Service (dDaas) ●

- Continued development of the dDaas dashboard to be used for asset management, ordering, and reporting for 2020 operations.
- Continued to develop Help Desk integration with Decennial Service Center (DSC) for 2019/2020 operations.
- Continued development on a nationwide cellular wireless plan via a multiorganizational Tiger team, an interdivisional team working through the implementation of the Census Bureau's cellular strategy. The core of the strategy is to provide the best local cellular service that is cost-effective. The initial plan is focused on 2019 Address Canvassing, which has 39 area census offices with associated census field supervisor (CFS) zones; the plan is to set up no more than one carrier per CFS zone where that makes sense.
- Coordinated shipment of iPhone 7s from RCCs and HQ to decommissioning center in Atlanta, GA.
- Began decommissioning of iPhone 7s received in Atlanta as part of the transition to the iPhone 8.
- Continue to automate the Address Canvassing laptop image process and delivered the laptops with the Address Canvassing image to TI for testing and verification.
- Continue reimaging of deployed laptop devices for development and testing with the latest laptop image.
- CDW-G and TI are participating in daily meetings for transferring the Intelligent Telecommunications Management System (ITMS) system to the Decennial TI cloud.
- Placed the order with CDW-G for the Address Canvassing laptops.

30-Day Look Ahead

Decennial Device as a Service (dDaas)

- Continue to develop Help Desk integration with DSC for 2019/2020 operations.
- Continue decommissioning of iPhone 7s received in Atlanta as part of the transition to the iPhone 8.
- Continue CDW-G and TI meetings for transferring the ITMS system to the Decennial TI cloud.
- Place the order with CDW-G for the Address Canvassing iPhones.
- Finalize use cases for ITMS dashboard and Asset Management system.
- Conduct testing on ITMS dashboard and Asset Management system based on defined use cases.
- Analyze Address Canvassing device distribution options (ACO, UPS, Census Bureau employee, etc.).
- Continue to automate the Address Canvassing laptop image process and delivered the laptops with the Address Canvassing image to TI for testing and verification.
- Provide devices for Address Canvassing training dry runs.
- Receive "authority to test" for ITMS dashboard located in the Decennial TI cloud.

2020 Census

Major Contracts (continued)

30-Day Look Back

Census Questionnaire Assistance (CQA) ●

2018 End-to-End Census Test

- Distributed and presented the 2018 End-to-End Census Test operational assessment report to the Decennial governance group charged with review of the 2018 results.

2020 Census

- Until the novation process is complete, the CQA contract remains with GDIT as the prime contractor. Novation is the process of replacing the incumbent contractor (GDIT) with the acquiring contractor (Maximus) on government contracts, requiring a determination that the acquirer (Maximus) can perform on the contracts and receive the consent of all parties involved. The process for this is being led by the Centers for Medicare and Medicaid Services (CMS) and is expected to take months to complete. The acquisition by Maximus and the novation process does not impact CQA's preparation for the 2020 Census.
- Completed solution-level requirements following joint Government Program Management Office/contractor review and validation walk-throughs.
- Monitored the contractor's progress of the 10 planned contact center sites including leasing, site build-out, and staffing. Provided weekly status on facilities to the Department of Commerce.
- Monitored the ongoing development of the 84 required Phase 2 standard operating procedures to support the CQA operation.
- Monitored completion of the contractor's physical architecture and detailed system design plans.
- Provided a final review and acceptance on the contractor's detailed Integrated Master Schedule.

30-Day Look Ahead

Census Questionnaire Assistance (CQA)

2020 Census

- Continue to monitor the novation process of the Maximus purchase of GDIT's contact center operations.
- Continue to monitor the ongoing development of the 84 required Phase 2 standard operating procedures to support the CQA operation, the development of the 27 Phase 2 contractor deliverables, and the contractor's progress on the 10 planned contact center sites for Phase 2 operations.
- Participate in contractor's Initial Baseline Review (IBR) for Phase 2, to be held on February 7, and their Program Management Review (PMR), targeted for March 5.

Census Questionnaire Assistance (CQA) Yellow Status

- Schedule risk with Federal Risk and Authorization Management Program (FedRAMP) certification of TTEC Call Center as a Service (CCaaS) because of the recent government shutdown affecting the General Services Administration (GSA). Decennial senior leaders will meet with GSA leadership on February 5 to request prioritization of TTEC CCaaS with FedRAMP process. GSA plans to provide notification in February if TTEC CCaaS will be prioritized. TeleTech, or TTEC, is a global provider of customer experience, engagement and growth solutions.

2020 Census

Major Contracts (continued)

30-Day Look Back

2020 Enterprise Censuses and Surveys Enabling (ECaSE) Platform

- Delivered the functionality and documentation required for the January 4 Address Canvassing Test Readiness Review. Provided support to 2020 Census integration testing and addressed defects found during testing.
- Continued development for subsequent 2020 Census deliveries, including the Test Readiness Reviews (TRR) for Forms Printing and Distribution in April and for Remote Alaska (which includes Group Quarters, Enumeration at Transitory Locations, and Update Enumerate) in May. Closely monitoring sprint velocity and the backlog to identify areas at risk for TRR deliveries.
- Continued working with the Decennial Service Center (DSC) to confirm the tier 3 support requirements for the ECaSE team during the 2020 Census production operations. Began work on knowledge based articles (KBAs) that will be used by DSC to respond to calls from the field staff.
- Continued production support of time and expense activities for early operations recruiting.
- Held a Risk Management Summit in Cambridge, MA, on January 16-17 between the Census Bureau, Immix/Pega, and the Technical Integrator. Topics centered around the infrastructure, development, and testing timelines leading to production, security, and system monitoring during testing and production. Action items were documented and are being tracked to address any risks/issues identified during the summit.

30-Day Look Ahead

2020 Enterprise Censuses and Surveys Enabling (ECaSE) Platform

- Continue development for subsequent 2020 Census deliveries, including the Test Readiness Reviews for Forms Printing and Distribution in April and for Remote Alaska (which includes Group Quarters and Enumeration at Transitory Locations, and Update Enumerate) in May.
- Continue support for Address Canvassing integration testing.
- Continue production support of time and expense activities for early ops recruiting.

2020 Census

Major Contracts (continued)

30-Day Look Back

2020 Census Integrated Communications – Young & Rubicam (Team Y&R) ●

- Team Y&R delivered and presented the first version of the 2020 Census media plan. The Census Bureau provided comments by January 31.
- Team Y&R and the Census Bureau continued discussions about content and design for the 2020 Census website. Team Y&R and the Census Bureau have also started conversations about several features, such as email marketing and chatbots. A chatbot is a computer program designed to convincingly simulate how a human would behave as a conversational partner.
- Census Bureau staff and Team Y&R met on January 18 to discuss the campaign logo, tag, and brand guidelines. Census Bureau to provide final approval by the beginning of February.
- Census Bureau staff and Team Y&R kicked off work regarding 2020 Census public relations and earned media. The team identified top messages, challenges and opportunities, and key mindsets using CBAMS results and other Census information. Team Y&R will be working on current talking points and key messages and making them more robust with what was discussed in this meeting.

30-Day Look Ahead

2020 Census Integrated Communications – Young & Rubicam (Team Y&R)

- With Census Day 2020 almost one year away, the Census Bureau and Team Y&R are working on a “One Year Out” kickoff event. Team Y&R is securing a historical federal facility for this event scheduled for April 1. The event will be set up as an operational news conference. Remarks will be provided on topics related to the 2020 Census program, such as address canvassing, complete count committees, and the creative platform. The event will be live-streamed and will have web and social media content. Partners and other trusted voices will be invited, and a tool kit will be provided with template materials for regional offices and partners to amplify the message during the day.
- Team Y&R and the Census Bureau met to discuss the selection of promotional materials and items, with the initial items being delivered to the Census Bureau by mid-February.
- Y&R will present the “request for proposal” criteria for Media for Census review and acceptance.

2020 Census

Major Contracts (continued)

30-Day Look Back

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS) ●

Recruiting and Assessment

- Achieved annual ongoing “authorization to operate.”
- To date, more than 100,000 applicants have accessed the system and completed an application.
- Recruiting assistants, office operation supervisors, and clerks began using the Learning Management System on January 4 to complete online training.

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS) ●

Fingerprinting

- Fingerprints were captured for recruiting assistants, office operation supervisors, and clerk selectees.
- Operated and supported the online appointment system.

30-Day Look Ahead

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS)

Recruiting and Assessment

- Operate and maintain the online job application and assessments to support recruiting.
- Support selections of office operation supervisors and clerks in the early ACOs.
- Support the online training of recruiting assistants, clerks and office operation supervisors.

Census Schedule A Human Resources and Recruiting, Payroll System (C-SHaRPS)

Fingerprinting

- Operate and support the online appointment system.
- Collect fingerprints for recruiting assistants, office operation supervisors, and clerk selectees.

2020 Census

Major Contracts (continued)

30-Day Look Back

2020 Printing and Mailing Contract ●

- Conducted “authority to operate” and continuous monitoring meetings. Census Bureau IT security personnel engaged with R.R. Donnelley IT security personnel to define the system boundary for the transmission and handling of census data. These meetings and engagements help to inform the upcoming “authority to operate” and continuous monitoring task order.
- Continued working through production planning activities with R.R. Donnelley.
- R.R. Donnelley provided production, staffing, and quality control plans for review on January 28.

Field IT Deployment (FITd) ●

- Deployed 17 ACOs in January (total 20 ACOs deployed out of 39)
- Staff collected closeout, punch list, and lessons learned info for week 3 deployments.
- Begin remote worker deployments.
- Executed the FITd modification.
- Ordered Jeffersonville Paper Data Capture Center (PDCC) East equipment.
- Ordered remote worker wave 2 equipment.

30-Day Look Ahead

2020 Printing and Mailing Contract

- Questionnaires for the Paper Data Capture operation were ordered and are scheduled to be delivered by April 29. This will help refine the Paper Data Capture processes and procedures for the 2020 Census.
- Continue “authority to operate” and continuous monitoring meetings on the scoping of the “authority to operate” components.
- Plan to award “authority to operate” and continuous monitoring task order.
- Continue working through production planning activities.
- Further develop R.R. Donnelley’s production plan.
- Finalize and approve R.R. Donnelley’s quality control plans.

Field IT Deployment (FITd)

- Plan to deploy 12 ACOs in February.
- Continue to deploy remote worker kits.
- Plan to order wave 2 ACO equipment.
- Plan to order PDCC West equipment.

2020 Census

Budget

- Based on preliminary financial reporting, the 2020 Census program (including Census Enterprise Data Collection and Processing [CEDCaP]) committed or obligated 31 percent of the fiscal year operating plan of \$3.014 billion (including risk-based contingency) through January.
- The 2020 Census program (including Census Enterprise Data Collection and Processing [CEDCaP] work) used carryover funding to continue operations at full capacity during the lapse in appropriations from December 22 through January 25.
 - The FY 2018 appropriation provided funds for use in FY 2019 early. This funding, carried into FY 2019, allowed the 2020 Census Programs (including the Census Enterprise data Collection and Processing [CEDCaP]) to continue operations during the lapse in appropriations.

Periodic Performance Management Reports

Status Listing

Status Report Title

●	Area Census Office Construction and Deployment Status – Wave 1
●	Area Census Office Lease Status – Wave 2
●	Area Census Office Construction and Deployment Status – Wave 2
●	2020 Census: Community Engagement Partnership Specialists
●	2020 Census: State Complete Count Commissions
●	2020 Census: Local Complete Committees within States without a State Complete Count Commission
●	Paper Data Capture/Logistics Center – Space Acceptance & Opening Status
●	2020 Census: Applicant Status for Early Operations
●	2020 Census: Onboarding Status for Early Operations Recruiting Assistants
●	2020 Census: Questionnaire Assistance Contact Center Site Status

Legend

Not Started	Completed	On Track	Management Focus	Requires Attention
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Periodic Performance Management Reports

Area Census Office Construction and Deployment Status – Wave 1

Status:

● *On Track*

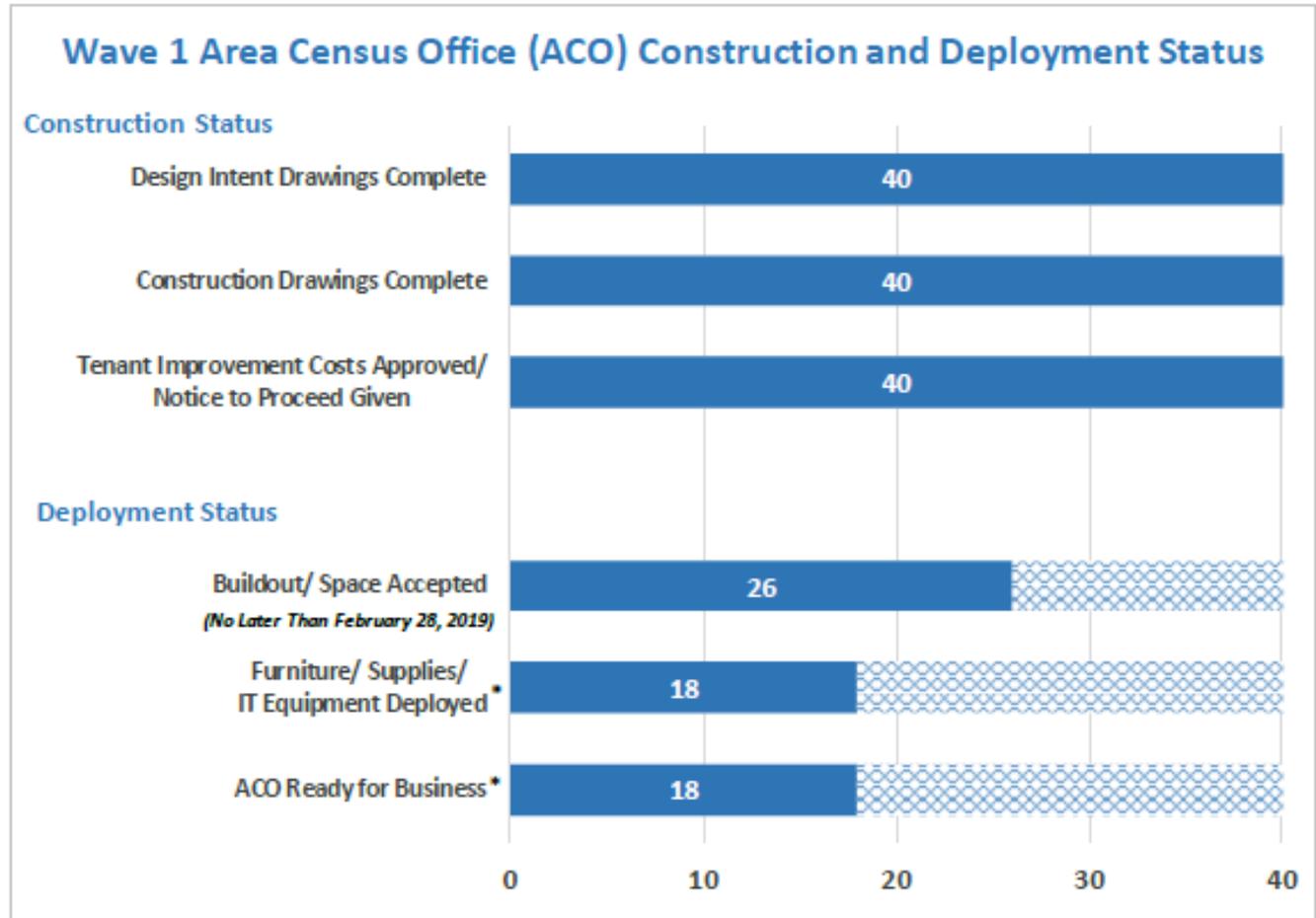
Data current as of:
January 28, 2019

**Wave 1 ACO Opening
Timeframe:**
January – March 2019

Notes:

ACO Ready for Business refers to an ACO where the IT equipment is installed/operable, furniture is in place, and the Intrusion Detection System is installed/operable. The office is ready for staff, but may not have staff occupying the space.

*This number will only reach 39. These activities will occur in Wave 2 for the Caguas, Puerto Rico (PR) ACO due to the decision to place PR in the Update Leave Type of Enumeration Area. As a result, Address Canvassing will not take place in PR, so the Caguas ACO does not need to open in Wave 1.



The Department of Commerce continues to work with GSA on the overall space acquisition and lease management process, and Census continues to work with GSA to ensure all tasks remain on target.

Periodic Performance Management Reports

Area Census Office Lease Status – Wave 2

Status:

● *Requires Attention*

Data current as of:

January 28, 2019

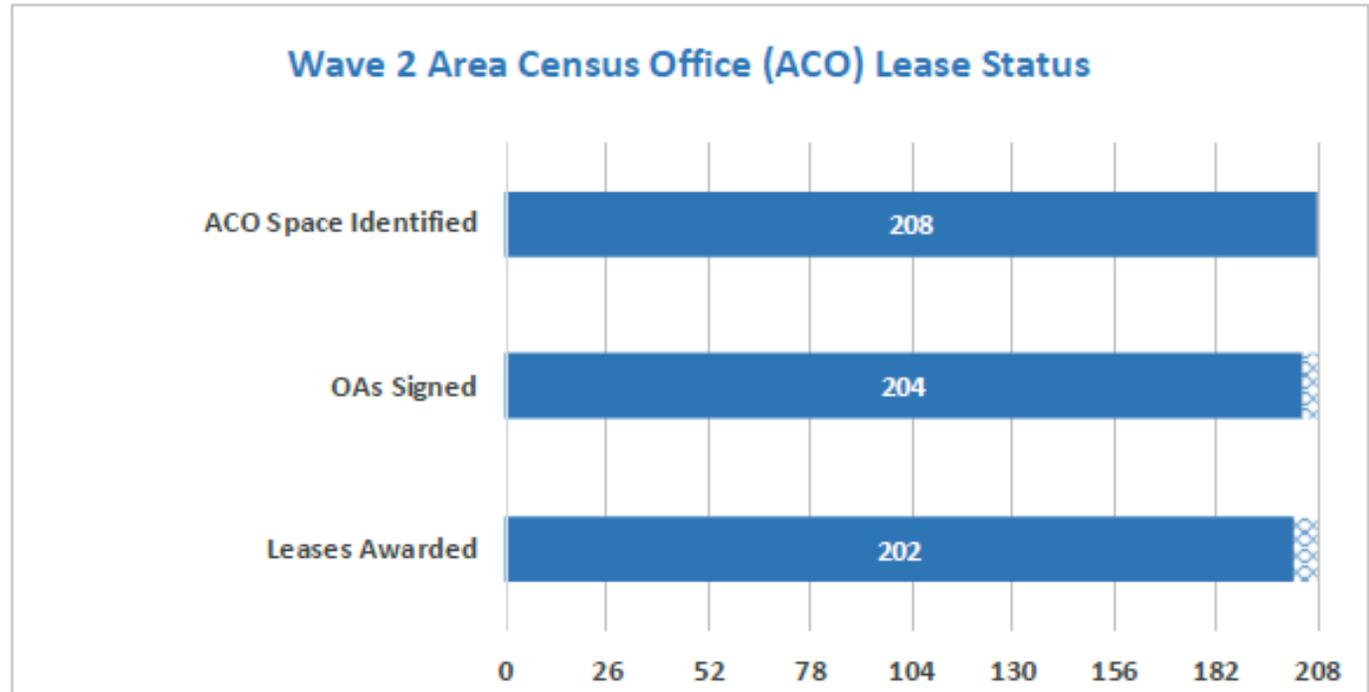
Completion Date

(adjusted):

December 15, 2018

Notes:

FLD is actively working with GSA to award 100% of the Wave 2 leases at the earliest date possible.



The Department of Commerce continues to work with GSA on the overall space acquisition and lease management process, and Census continues to work with GSA to ensure all tasks remain on target.

Source: Weekly Field Division Report; emailed update January 28, 2019

Periodic Performance Management Reports

Area Census Office Construction and Deployment Status – Wave 2

Status:

● Requires Attention

Data current as of:

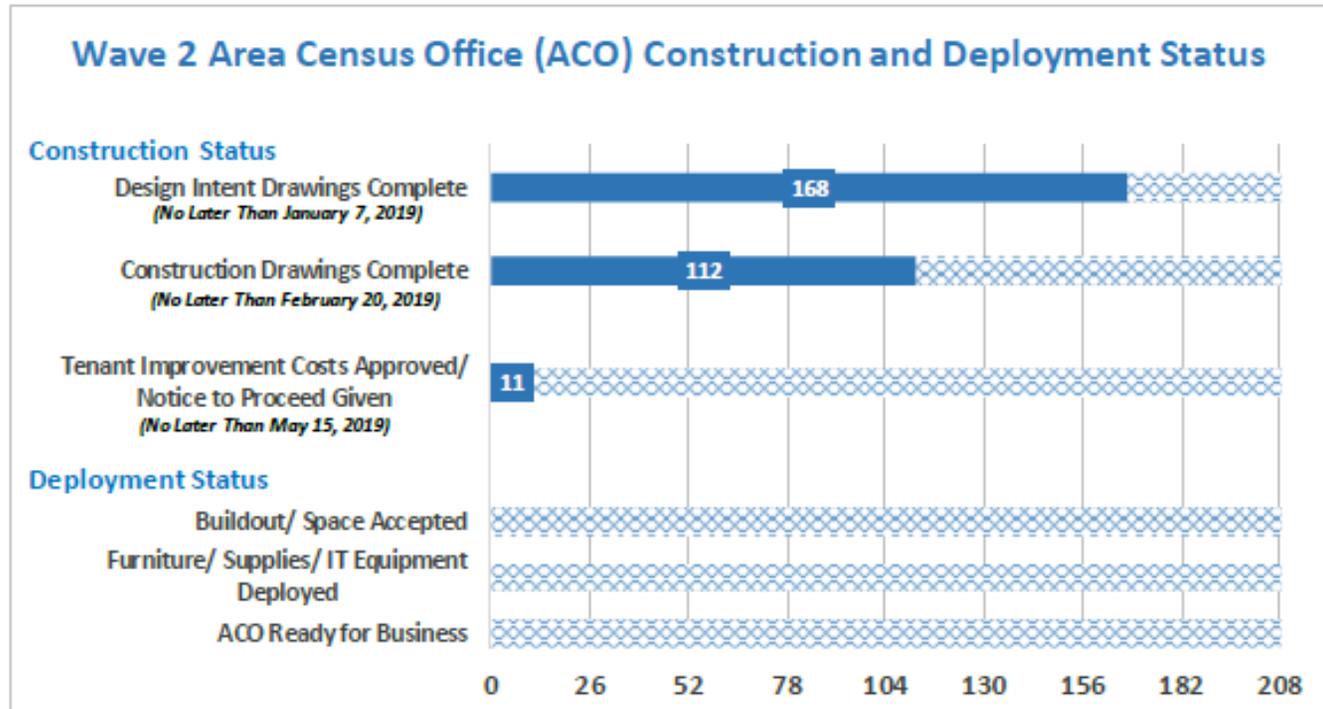
January 28, 2019

**Wave 2 ACO Opening
Timeframe:**

June – September 2019

Notes:

ACO Ready for Business refers to an ACO where the IT equipment is installed/ operable, furniture is in place, and the Intrusion Detection System is installed/operable. The office is ready for staff, but may not have staff occupying the space.



The Department of Commerce continues to work with GSA on the overall space acquisition and lease management process, and Census continues to work with GSA to ensure all tasks remain on target.

Source: Weekly Field Division Report; emailed update January 28, 2019

Periodic Performance Management Reports

2020 Census: Community Engagement Partnership Specialists

Status:

 *Management Focus*

Data current as of:
January 24, 2019

Completion Date:
(1,501 Partnership Specialists)
June 30, 2019

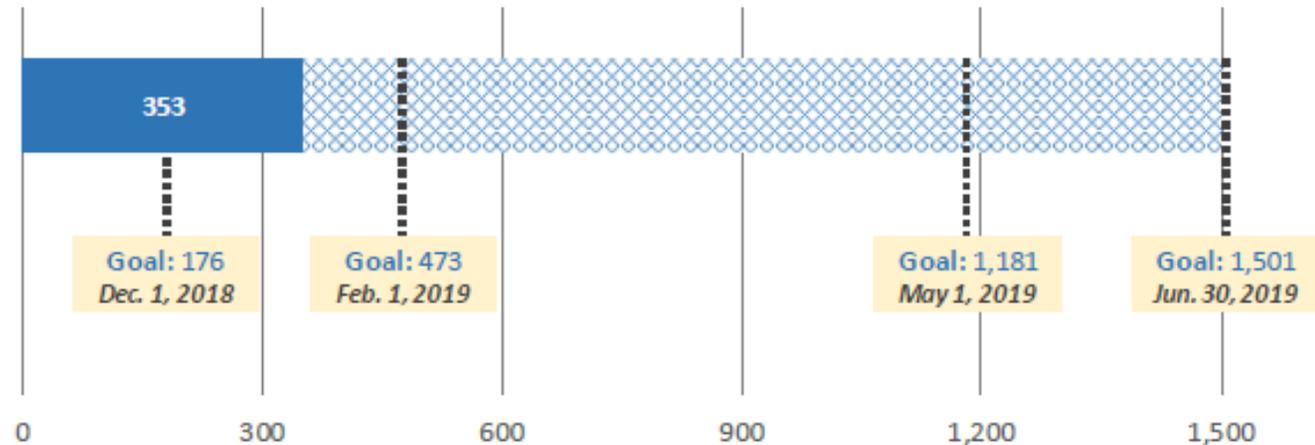
Partnership Specialist Staffing Overview

Offers Made <i>(awaiting acceptance)</i>	Offers Accepted <i>(awaiting clearance)</i>	Partnership Specialists Hired
34	169	353

Current Status and Projections for Staffing Partnership Specialists

Notes:

The pace of applicant clearances is a concern. If the rate of clearances continues at the current pace, reaching the February 1 goal is at risk.



Source: NFC Staffing

Periodic Performance Management Reports 2020 Census: State Complete Count Commissions

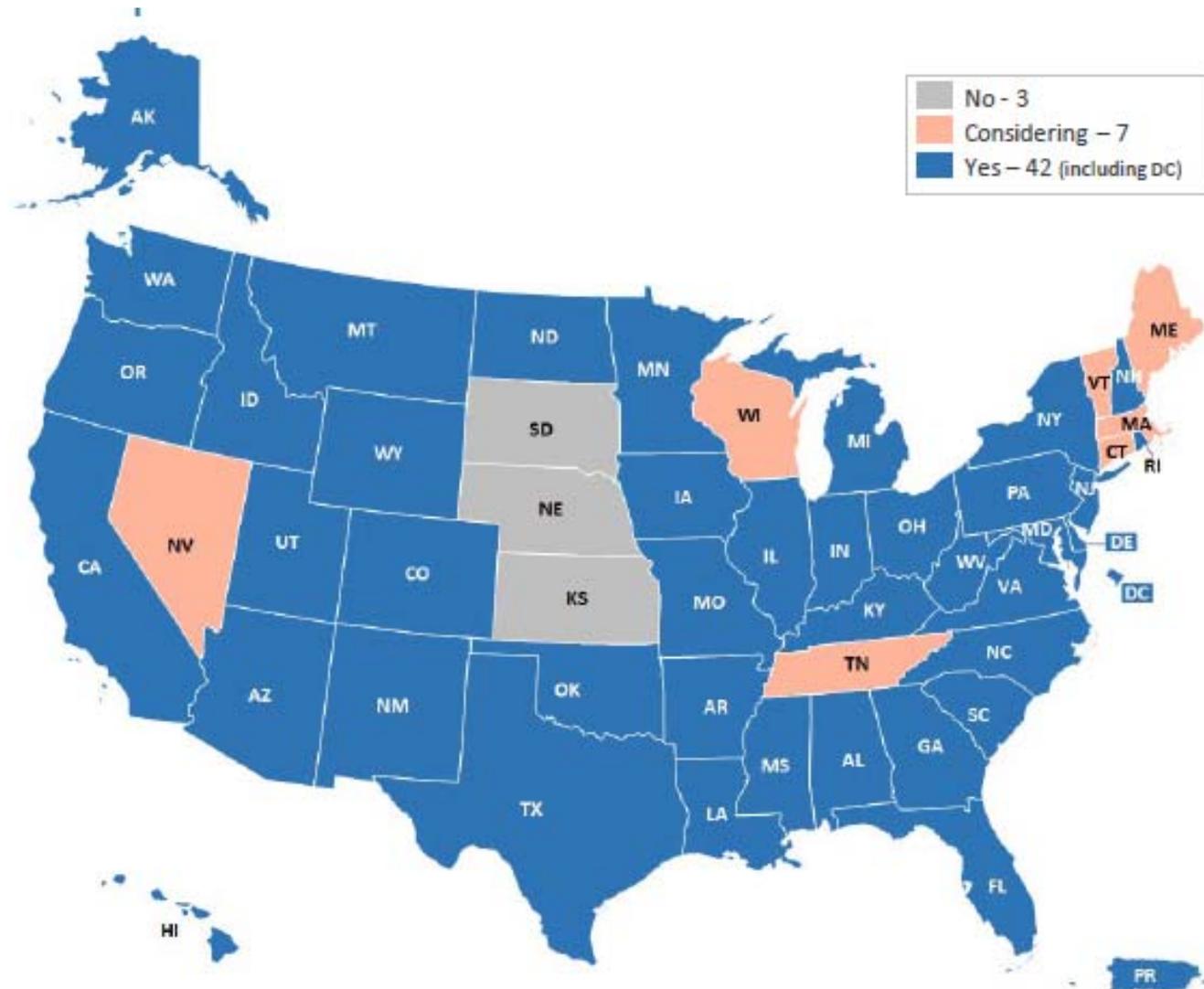
Status:

● On Track

Data current as of:
January 24, 2019

Completion Date:
December 2021

Notes:



Periodic Performance Management Reports

2020 Census: Local Complete Committees within States without a State Complete Count Commission (1 of 2)

Status:

● *On Track*

Data current as of:

January 24, 2019

Completion Date:

December 2021

Notes:

Nationwide there are 1,020 Local Complete Count Committees

- 867 Government
- 41 Tribal
- 112 Community


Kansas - 6
City of Kansas City
City of Lawrence
City of Leavenworth
City of Overland Park
City of Wichita
Johnson County


Nevada - 1
Washoe County Community Services Department


South Dakota - 4
City of Aberdeen
City of Brookings
City of Huron
City of Sioux Falls


Nebraska - 7
City of Grand Island
South Platte United Chambers of Commerce
City of Lincoln
City of Norfolk
City of Omaha
Sarpy County, Nebraska - Sarpy County Commission
City of Schuyler


Massachusetts - 12
Massachusetts Voter Table
State of Massachusetts Office of the Secretary of the Commonwealth - William Galvin
City of Chicopee Office of the Mayor
City of Everett
City of Framingham Mayor's Office
City of Lynn Office of the Mayor
Berkshire Regional Planning Commission
City of Pittsfield
City of Quincy
Pioneer Valley Planning Commission (PVPC)
City of Woburn
City of Worcester Office of the Mayor

Complete Count Committee Type
Total - 60
Government - 46
Tribal - 10
Community - 4

Periodic Performance Management Reports

2020 Census: Local Complete Committees within States without a State Complete Count Commission (2 of 2)

Status:

● *On Track*

Data current as of:

January 24, 2019

Completion Date:

December 2021

Notes:

Nationwide there are 1,020 Local Complete Count Committees

- 867 Government
- 41 Tribal
- 112 Community


Wisconsin - 12
Ho-Chunk Nation
Stockbridge-Munsee Band of Mohican Indians
Forest County Potawatomi Indian Community
Sokaogon Chippewa Community
City of Fitchburg
Lac Courte Oreilles Band of Lake Superior Chippewa Indians
Menominee Indian Tribe of WI
Lac du Flambeau Band of Lake Superior Chippewa Indians
Bad River Band of the Lake Superior Tribe of Chippewa Indians
Oneida Tribe of Indians
Village of Wales
St. Croix Chippewa Indians


Tennessee - 13
Crockett County
City of Chattanooga
Montgomery County
Tipton County
Weakley County Mayor
City of Dyersburg
Williamson County
City of Martin
Metropolitan Government of Nashville and Davidson County/Office of the Mayor
Office of Governor Bill Haslam
Bedford County Mayor
Lake County
Obion County


Maine - 2
City of Saco
City of South Portland

Vermont - 1
Town of Essex

Connecticut - 2
Hartford Public Library
Urban League of Greater Hartford, Inc.

Complete Count Committee Type
Total - 60
Government - 46
Tribal - 10
Community - 4

Periodic Performance Management Reports

Paper Data Capture/Logistics Center – Space Acceptance & Opening Status

Status:

 Management Focus

Data current as of:

January 24, 2019

Notes:

- **Logistics:** Area Census Office management training Early Operations kits delivered on time
- **PDCC East:** space accepted early because building shared with Logistics, ready to accept furniture (electrical + IT infrastructure in place) 2/25/19
- **PDCC West:** space accepted early (as is) so internal buildout could begin, updated Design Intent Drawing expected 1/25/19
- Test Readiness Review (TRR) – 6/28/19 (East)
- Production Readiness Review (PRR) – 12/13/19 (both)



Paper Data Capture Center (PDCC) Status

	Jeffersonville Logistics	Jeffersonville PDCC (East)	Phoenix PDCC (West)
Lease Award/ Occupancy Agreement	● ● Lease Award: August 1, 2017 Occ Agreement: April 9, 2018	● ● Lease Award: August 1, 2017 Occ Agreement: April 9, 2018	● ● Occ Agreement: July 24, 2018 Lease Award: July 26, 2018
Buildout/ Space Accepted	● ● Buildout: Nov 27, 2017 – June 6, 2018 Accepted: February 2, 2018	● ● Accepted (bldg shared): Jun 18 Buildout: Sept 10, 2018 – April 1, 2019	● ● Accept-lease signed: Jul 26, 18 Buildout: March 21, 2019 – May 31, 2019
Furniture/ Supplies/ IT Equipment Deployed	● ● ● IT: April 16 – August 30, 2018 Supp: April 16 – Aug 30, 2018 Furniture: May 8-18, 2018	● ● ● IT: January 15 - May 16, 2019 Furniture: March 4-15, 2019 Supplies: April 9 - July 31, 2019	● ● ● Furniture: June 3-14, 2019 IT: June 17 - June 28, 2019 Supplies: July 1 - Sept 1, 2019
Facility Open/ Production Begins	● ● ● Open - mgt staff: July 2, 2018 Open - for kits: Aug 30, 2018 Prod began: Nov 5, 2018	● ● ● ● Open - mgt staff: Nov 9, 2018 Open - for TRR: June 24, 2019 Prod Ready: March 2, 2020 Prod Begins: March 12, 2020	● ● ● ● Open - mgt staff: July 8, 2019 Open-for PRR prep: Oct 1, 2019 Prod Ready: March 2, 2020 Prod Begins: March 12, 2020

Legend

Not Started	Completed	On Track	Management Focus	Requires Attention
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Source: National Processing Center

Periodic Performance Management Reports

2020 Census: Applicant Status for Early Operations

Status:

● *On Track*

Data current as of:

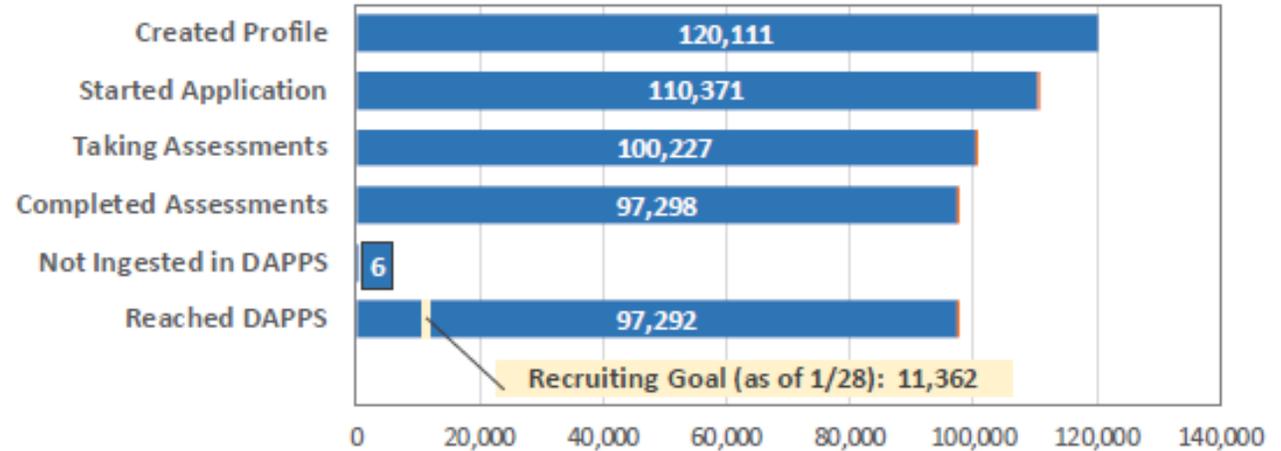
January 28, 2019

Completion Date:

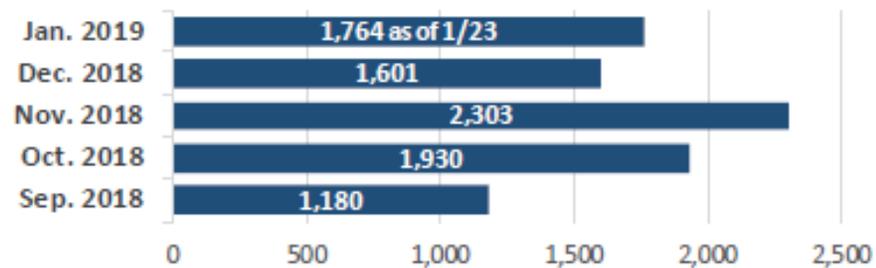
June 7, 2019

Notes:

Steps in Applying for a Position for Early Operations



R&A Help Desk Calls | Total: 8,778



7.6% of applicants contacted the R&A Help Desk since September 2018

Periodic Performance Management Reports

2020 Census: Onboarding Status for Early Operations Recruiting Assistants

Status:

● *Requires Attention*

Data current as of:

January 28, 2019

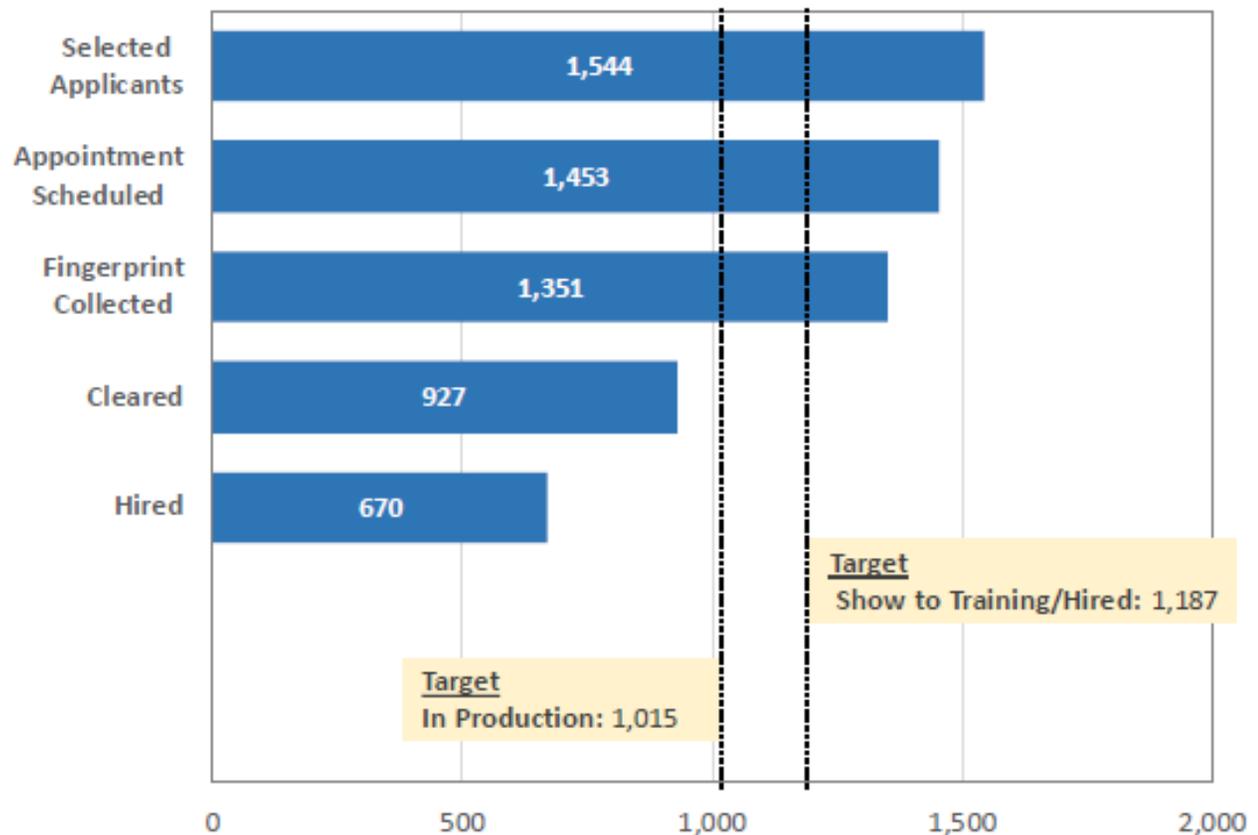
Completion Date:

February 8, 2019

Notes:

Training and hiring of Recruiting Assistants began on January 2, 2019.

Steps in Onboarding



Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Contact Center Site Status

Status:

● *On Track*

Data current as of:
January 24, 2019

Completion Date:
July 1, 2019

Notes:

- Nashville draft lease was reviewed by Legal and the landlord on 01.23.2019. Signature ready version is expected by 01.25.2019.
- El Paso lease is being drafted. General contractor has already been selected.
- NENS/New York site lease document is being prepared for final review.
- General contractors selected for Blythewood, Nashville, and El Paso.

Site	Lease Award	Floor Plan Approval	Permits Obtained	General Contractor Hired	Build-Out	Site Open
1. Jacksonville, FL	●	●	●	●	●	●
2. Pueblo, CO	●	●	●	●	●	●
3. Irving, TX	●	●	●	●	●	●
4. Blythewood/Columbia, SC	●	●	●	●	●	●
5. Tempe, AZ	●	●	●	●	●	●
6. Tamarac, FL	●	●	●	●	○	○
7. Nashville, TN	●	●	●	●	○	○
8. Kansas City, MO	●	●	●	●	○	○
9. El Paso, TX	●	●	●	●	○	○
10. Non-English Non-Spanish (NENS) Site, New York, NY	●	●	●	●	○	○

Legend

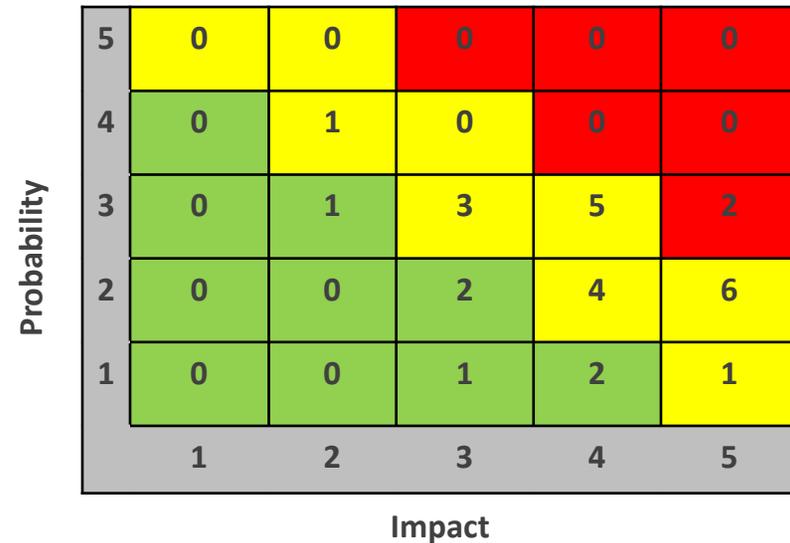


Source: Census Questionnaire Assistance Integrated Master Schedule

2020 Census

Portfolio Risk Management – Risk Register

Quadrant	Total Risks	%
RED	2	7.1%
YELLOW	20	71.4%
GREEN	6	21.4%
TOTAL	28	100%



The selected risks that follow represent the major concerns that could affect the design or the successful implementation of the 2020 Census.

- Public Perception of Ability to Safeguard Response Data (Probability 3, Impact 5) **RED**
- Cybersecurity Incidents (Probability 3, Impact 5) **RED**

2020 Census Obligations and Commitments

As of December 31, 2018

(Cumulative \$ Millions)	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
2020 Census Total												
2020 Census Total Plan (Baseline Plan)	\$487.0	\$579.5	\$747.3	\$1,077.6	\$1,269.3	\$1,391.4	\$1,595.4	\$1,693.5	\$1,900.9	\$2,117.7	\$2,662.7	\$2,934.7
2020 Census Total Obligations/Commitments	\$364.2	\$444.9	\$643.6									
2020 Census Total Variance Against Plan	\$122.8	\$134.6	\$103.7									
2020 Operations (Non IT)												
2020 Operations Plan (Baseline Plan)	\$196.3	\$272.3	\$340.1	\$537.3	\$592.5	\$657.7	\$740.6	\$822.2	\$956.9	\$1,095.3	\$1,494.9	\$1,758.0
2020 Operations Obligations/Commitments	\$116.9	\$145.6	\$205.4									
2020 Operations Variance Against Operating Plan	\$79.4	\$126.7	\$134.7									
2020 IT												
2020 IT Plan (Baseline Plan)	\$290.7	\$307.2	\$407.2	\$540.3	\$676.8	\$733.7	\$854.8	\$871.3	\$944.0	\$1,022.4	\$1,167.8	\$1,176.7
2020 IT Obligations/Commitments	\$247.3	\$299.3	\$438.2									
2020 IT Variance Against Operating Plan	\$43.4	\$7.9	(\$31.0)									
CEDCaP (Non-Add, Assumed in the EDCaDS PPA)												
CEDCaP Plan	\$15.7	\$30.3	\$37.2	\$44.8	\$50.7	\$54.5	\$59.2	\$64.1	\$74.8	\$76.3	\$77.7	\$79.0
CEDCaP Obligations/Commitments	\$11.0	\$29.0	\$34.5									
CEDCaP Variance Against Plan	\$4.7	\$1.3	\$2.7									

The 2020 Census Program (including CEDCaP) has committed or obligated 23 percent of the full year plan of \$3.014 billion through the first quarter of the fiscal year. There is a 13.6 percent variance against planned spending.

The variance of \$134.7 million against the original plan in 2020 Census non-IT operations is made up of \$38.3 million in salary lapse being repurposed to other program priorities and \$96.4 million surplus in contracts and other objects due to delays in commitment dates within the first quarter of the fiscal year.

The variance of (\$31.0) million against the original plan in 2020 Census IT systems and operations is made up of \$3.5 million in salary lapse and (\$34.5) million in contract funding in order to facilitate the approval of an early commitment for the Decennial Device as a Service (DDAAS) contract, offset by contract and other object surplus funding due to delays in commitment dates within the first quarter of the fiscal year. This contract deficit is expected to resolve in the upcoming months where the funding was originally planned.

The \$2.7 million variance against the original plan in CEDCaP is made up of \$1.4 million in salary lapse and \$1.3 million in contracts and other objects due to delays in planned commitments that are expected to resolve in January.

