



2012 ECONOMIC CENSUS

Commercial, Industrial, and Electronic Equipment Repair and Maintenance Services

DUE DATE
FEBRUARY 12, 2013

(Please correct any errors in this mailing address.)

Need help or have questions?

- **Read** the accompanying information sheet(s) before answering the questions.
- **Visit** econhelp.census.gov
- **Call** 1-800-233-6136, between 8:00 a.m. and 6:00 p.m., Eastern time, Monday through Friday.

OS-81103

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Report Online - It's fast and secure!
Go to: econhelp.census.gov

- **OR** -

Mail your completed form to:

U.S. CENSUS BUREAU
1201 East 10th Street
Jeffersonville, IN 47134-0001

YOUR RESPONSE IS REQUIRED BY LAW. Title 13, United States Code, requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the U.S. Census Bureau. By the same law, **YOUR CENSUS REPORT IS CONFIDENTIAL.** It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. Further, copies retained in respondents' files are immune from legal process.

- Use blue or black ballpoint pen.
- Do not use pencil or felt-tip pen.
- Do not put slashes through 0 or 7.
- Please center numbers in their respective boxes.
- Place an "X" inside the box.

Examples:

0 1 2 3 4 5 6 7 8 9

The reporting unit for this form is an establishment. An **establishment** is generally a single physical location where business is conducted or where services or industrial operations are performed. For further clarification, see information sheet(s).

1 EMPLOYER IDENTIFICATION NUMBER

Is the Employer Identification Number (EIN) shown to the left of the mailing address the same as the one used for this establishment on its latest 2012 Internal Revenue Service Form 941, Employer's Quarterly Federal Tax Return?

0021 Yes - Go to **2** 0022 No - Enter current EIN (9 digits) → 0025 -

2 PHYSICAL LOCATION

A. Is this establishment's physical location the same as shown in the mailing address? (P.O. Box and rural route addresses are not physical locations.)

0031 Yes - Go to line B

0032 No - Enter physical location →

0035 Number and street

0036 City, town, village, etc. 0037 State 0038 ZIP Code
 -

CONTINUE WITH **2** ON PAGE 2



2 PHYSICAL LOCATION - Continued

B. Is this establishment physically located inside the legal boundaries of the city, town, village, etc.? (Mark "X" only ONE box.)

0041 Yes 0042 No 0043 No legal boundaries 0044 Do not know

C. In what type of municipality is this establishment physically located? (Mark "X" only ONE box.)

0046 City, village, or borough 0047 Town or township 0048 Other 0024 Do not know

3 OPERATIONAL STATUS

Which ONE of the following best describes this establishment's operational status at the end of 2012? (Mark "X" only ONE box.)

0011 In operation

0013 Temporarily or seasonally inactive

0014 Ceased operation - *Give date at right* →

Month	Day	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

0015 Sold or leased to another corporation - *Give date at right AND enter name and address of new owner or operator and Employer Identification Number (EIN) below* →

Month	Day	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

 0018

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0060 Name of new owner or operator	0061 EIN (9 digits)
<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>

0062 Mailing address (Number and street, P.O. Box, etc.)

0063 City, town, village, etc.	0064 State	0065 ZIP Code
<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>

0016 Other - *Specify* → 0815

4 MONTHS IN OPERATION

Number of months in operation during 2012 (If none, mark "X" and go to 30.) 0002

2012 Number
<input style="width: 20px; height: 20px;" type="text"/>

HOW TO REPORT DOLLAR FIGURES

Dollar figures should be **rounded to thousands** of dollars.

If a figure is **\$2,035,628.79:** **Report** →

If a value is "0" (or less than \$500.00): **Report** →

Mark "X" if None

2012		
\$ Bil.	Mil.	Thou.
<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>
<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>

EXAMPLE

5 SALES, SHIPMENTS, RECEIPTS, OR REVENUE

Operating receipts 0100

2012		
\$ Bil.	Mil.	Thou.
<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>
<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>	<input style="width: 20px; height: 20px;" type="text"/>

6 Not Applicable.

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If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

7 EMPLOYMENT AND PAYROLL

Include:

- Full- and part-time employees working at this establishment whose payroll was reported on Internal Revenue Service Form 941, Employer's Quarterly Federal Tax Return, and filed under the Employer Identification Number (EIN) shown to the left of the mailing address or corrected in **1**.

Exclude:

- Temporary staffing obtained from a staffing service.
- Contractors, subcontractors, or independent contractors.
- Full- or part-time leased employees whose payroll was filed under an employee leasing company's EIN.
- Purchased or managed services, such as janitorial, guard, or landscape services.
- Professional or technical services purchased from another firm, such as software consulting, computer programming, engineering, or accounting services.

For further clarification, see information sheet(s).

Mark "X" if None

2012
Number

A. Number of employees for pay period including March 12, 2012 0030

--	--	--	--	--	--	--	--	--	--

B. Payroll before deductions (Exclude employer's cost for fringe benefits.) Mark "X" if None

	2012		
	\$ Bil.	Mil.	Thou.
1. Annual payroll 0300 <input type="checkbox"/>			
2. First quarter payroll (January-March 2012) 0310 <input type="checkbox"/>			

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8 - 18 Not Applicable.

19 KIND OF BUSINESS OR ACTIVITY

Which **ONE** of the following best describes this establishment's principal kind of business or activity in 2012? If none of the provided selections seem appropriate, provide a specific description of the primary business activity. **Mark "X" only ONE box.**

Air-conditioning and refrigeration equipment repair and maintenance

- 0700
- 811 310 90 1 Refrigeration equipment repair and maintenance, commercial
 - 238 220 00 6 Plumbing, heating, and/or air-conditioning (HVAC) contractor
 - 811 310 90 2 Cryogenic and other specialized commercial or industrial cooling equipment repair

Transportation equipment repair and maintenance

- 811 111 00 2 Truck tractor or trailer repair shop - general
- 777 811 02 1 Truck tractor or trailer repair shop - specialized - Describe type of repair

- 0701
- 811 111 00 1 General motor vehicle and light truck repair shop
 - 336 611 00 2 Ship building and/or repair
 - 488 190 00 3 Aircraft and/or avionics repair and maintenance
 - 336 612 00 1 Boat building
 - 488 210 00 1 Railroad car repair on a contract or fee basis

CONTINUE WITH **19** ON PAGE 4

CONTINUE ON PAGE 4

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19 KIND OF BUSINESS OR ACTIVITY - Continued**Transportation equipment repair and maintenance - Continued**

- 0700 488 210 00 3 Railroad locomotive engine repair
- 777 811 02 2 Other transportation equipment repair - *Describe type of equipment and repair* ↴

0701

Commercial and industrial machinery and equipment repair and maintenance, excluding electronic and precision equipment repair

- 811 310 90 3 Electric motor repair or armature rewinding shop
- 335 312 00 1 Armature rewinding or electric motor remanufacture on a factory basis
- 238 220 00 5 Boiler cleaning, including repair and maintenance
- 811 310 90 4 Cargo container repair
- 811 310 90 5 Construction, forestry, or mining equipment repair
- 238 210 00 1 Electrical contractor
- 238 290 00 2 Elevator installation and repair contractor
- 811 310 90 6 Engine and/or compressor repair
- 811 310 90 7 Exercise and athletic equipment repair
- 811 310 90 8 Farm machinery and equipment repair
- 811 310 90 N Forklift repair
- 811 310 90 9 Hydraulic system repair and maintenance, excluding aircraft
- 811 310 90 A Kitchen equipment repair, commercial
- 811 310 90 B Laundry and drycleaning equipment repair
- 332 710 00 1 Machine shop
- 811 310 90 C Oil and gas field equipment repair
- 811 310 90 O Overhead industrial crane repair
- 811 310 90 D Printing equipment repair and maintenance
- 811 310 90 E Pump and/or valve repair
- 811 310 90 F Service station and garage equipment repair and maintenance
- 811 310 90 G Tank repair and maintenance, including oil, water, hazardous waste, etc.
- 811 310 90 H Tool repair and maintenance, includes sharpening
- 811 310 90 I Vending equipment repair and maintenance
- 811 310 40 1 Welding repair of commercial or industrial machinery and equipment
- 238 190 20 1 Welding contracting, performing on-site construction work

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CONTINUE ON PAGE 5

19 KIND OF BUSINESS OR ACTIVITY - Continued

Other kind of business or activity - Continued

0700 777 811 02 8 General building repair or construction trade contractor, including painting, electrical, carpentry, and brickwork - *Describe* ↴

[Empty text box for description]

0701 773 000 00 2 Other kind of business or activity - *Describe type of business or activity* ↴

[Empty text box for description]

20 CLASS OF CUSTOMER

Estimate the percentage of receipts (reported in **5**) by class of customer.

- 1. Business firms and farms 3108
- 2. Not-for-profit organizations (include religious organizations.) 3107
- 3. Federal government 3105
- 4. State and local governments 3106
- 5. Household consumers and individuals (Report receipts from individually owned businesses on line 1.) 3100
- 6. **TOTAL**

2012	
Whole percent of receipts	
<input type="text" value=""/>	%
<input type="text" value="100"/>	%

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21 SUPPORT SERVICES

Was this establishment primarily engaged in providing management, administrative, or support services to other establishments of your enterprise (rather than for the general public or other business firms) in 2012?

- 0998 Yes
- 0999 No

HOW TO REPORT PERCENTS



Percents should be **rounded to whole** percents.

If figure is **38.76%** of total sales: **Report** →

2012			
Report thousands of dollars OR whole percents. Estimates are acceptable.			
\$ Bil.	Mil.	Thou.	Percent
<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value="39"/>

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE

(Report receipts by source either as a dollar figure or as a whole percent of total receipts (reported in **5**). See **HOW TO REPORT DOLLAR FIGURES** on page 2 and **HOW TO REPORT PERCENTS** above. Do not combine data for two or more receipts lines.)

Line 1b - Report receipts from providing maintenance and repair services. Include the installation of replacement parts for communications and navigation equipment (e.g., telecommunications routers and switches, broadcasting equipment, two-way radios, cellular telephones, GPS devices, and handheld computers (PDA's)).

Line 1c - Report receipts from providing maintenance and repair services. Include the installation of replacement parts for office equipment (e.g., fax machines, shredders, and copy machines).

Line 1d(2) - Report receipts from providing maintenance and repair services, including installation of replacement parts, for home sound equipment (e.g., home stereos, sound systems, and external speakers).

CONTINUE WITH **22** ON PAGE 7

CONTINUE ON PAGE 7

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If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

Line 1e - Report receipts from providing maintenance and repair services, including installation of replacement parts, for precision electronic medical equipment (e.g., X-ray equipment, computerized axial tomography (CT/CAT) scanners, and magnetic resonance imaging (MRI) devices).

Line 2a - Report receipts from providing maintenance and repair services, including installation of replacement parts, for machinery and equipment used to manufacture goods or to process or transform materials. Includes parts bundled with maintenance and repair services.

Line 2b(1) - Report receipts from providing maintenance and repair services, including installation of replacement parts, for machinery and equipment used primarily in farming or harvesting of crops and livestock, such as farm tractors, combines, harvesters, plows, and other agricultural equipment.

Line 2b(2) - Report receipts from providing maintenance and repair services, including installation of replacement parts, for off-road machinery and equipment used primarily in the construction industry, such as bulldozers, backhoes, front-end loaders, cranes, and off-road construction equipment.

Line 2b(3) - Report receipts from providing maintenance and repair services, including installation of replacement parts, for machinery and equipment used primarily in the extraction of ores, hydrocarbons, or minerals from the earth.

Line 2b(4) - Report receipts from providing maintenance and repair services, including installation of replacement parts, for machinery and equipment used primarily in forestry (e.g., skidders and grapple booms). Includes parts bundled with maintenance and repair services.

Line 2c - Report receipts from providing maintenance and repair services, including installation of replacement parts, for commercial grade machinery and equipment used primarily in commercial or service industry establishments. Include maintenance and repair of equipment used in retail stores, hair salons, and restaurants.

Line 2d - Report receipts from providing maintenance and repair services, including installation of replacement parts, for machinery and equipment used primarily to manufacture or repair goods or to process or transform materials.

Line 2e(1) - Report receipts from providing maintenance and repair services, including installation of replacement parts, for commercial-grade or commercial-type equipment used to maintain cold temperatures. Include maintenance and repair services for commercial refrigerators, display counters and cabinets that use a cooling mechanism, commercial refrigeration units on warehouses, storage rooms, truck trailers, rail cars, or intermodal containers.

Line 2g - Report receipts from cleaning commercial and industrial machinery and equipment using steam, water, chemicals, or compressed air. Includes post-cleaning water extraction.

Line 4a - Report receipts from providing technical expertise to solve problems for the client in using software, hardware, or the entire computer system. Include auditing and assessing computer operations, data recovery, and disaster recovery.

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Description of sales, shipments, receipts, or revenue	2012			
	Report thousands of dollars OR whole percents. Estimates are acceptable.			
	\$ Bil.	Mil.	Thou.	Percent
1. Maintenance and repair of electronic and precision equipment				
a. Computer hardware and peripheral equipment				
(1) Computer hard-drives, including back-ups and recoveries 31901				
(2) Computer hardware, excluding hard-drives 31902				
(3) Computer peripheral equipment (Include computer monitors, scanners, and printers.) 31903				
(4) Add lines 1a(1) through 1a(3) 31900				
b. Communications and navigation equipment 32610				
c. Office equipment, excluding computer hardware and peripheral equipment 31950				

CONTINUE WITH **22** ON PAGE 8

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22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

Description of sales, shipments, receipts, or revenue	2012			
	Report thousands of dollars OR whole percents. Estimates are acceptable.			
	\$ Bil.	Mil.	Thou.	Percent
1. Maintenance and repair of electronic and precision equipment - Continued				
d. Consumer electronics				
(1) Televisions 31911				
(2) Home sound equipment 31912				
(3) Other consumer electronics 31913				
(4) Add lines 1d(1) through 1d(3) 31910				
e. Precision electronic medical equipment 31970				
f. Other electronic and precision equipment 31980				
2. Maintenance and repair of commercial and industrial machinery and equipment				
a. Manufacturing and metalworking machinery and equipment 32620				
b. Agricultural, construction, mining, and forestry machinery and equipment				
(1) Agricultural machinery and equipment 32001				
(2) Construction machinery and equipment 32002				
(3) Mining machinery and equipment 32003				
(4) Forestry machinery and equipment 32004				
(5) Add lines 2b(1) through 2b(4) 32000				
c. Commercial and service industry machinery and equipment 32010				
d. Industrial machinery and equipment 32020				

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CONTINUE WITH **22** ON PAGE 9

If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

Description of sales, shipments, receipts, or revenue	2012			
	Report thousands of dollars OR whole percents. Estimates are acceptable.			
	\$ Bil.	Mil.	Thou.	Percent
2. Maintenance and repair of commercial and industrial machinery and equipment - Continued				
e. General purpose machinery and equipment				
(1) Commercial refrigeration equipment 32031				
(2) Other general purpose machinery and equipment 32032				
(3) Add lines 2e(1) and 2e(2) 32030				
f. Other business machinery and equipment 32040				
g. Cleaning services for commercial and industrial machinery and equipment 32630				
3. All other maintenance and repair services - Describe ↴				
[] 32160				
4. Other services				
a. Information technology (IT) technical support services . . . 37520				
b. Resale of merchandise				
(1) Resale of parts and supplies not included in repair work 39684				
(2) Resale of new equipment - Describe ↴				
[] 39685				
(3) Resale of used equipment - Describe ↴				
[] 39686				
(4) Resale of other merchandise - Describe ↴				
[] 39687				
(5) Add lines 4b(1) through 4b(4) 39600				

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CONTINUE WITH **22** ON PAGE 10

CONTINUE ON PAGE 10

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

Description of sales, shipments, receipts, or revenue	2012			
	Report thousands of dollars OR whole percents. Estimates are acceptable.			
	\$ Bil.	Mil.	Thou.	Percent
4. Other services - Continued				
c. Rental or lease of goods and/or equipment 39500				
d. All other operating receipts - Describe if more than 10 percent of total receipts \nearrow				
<div style="border: 1px solid black; height: 20px; width: 400px;"></div> 39783				
5. TOTAL OPERATING RECEIPTS - Sum of lines should equal 5 if reporting in dollars 39850				100

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23 and **24** Not Applicable.

25 EXPORTED SERVICES

NOTE - An exported service is a product (e.g., service performed, license agreement) that is sold or transferred to, or performed for a customer or client (individual, government, business establishment, etc.) located **outside** the United States (i.e., outside the 50 States, District of Columbia, U.S. Commonwealth Territories, or U.S. possessions). Include products provided to unaffiliated and affiliated foreign firms (e.g., foreign parent firms, subsidiaries, branches). Exclude products provided to domestic subsidiaries of foreign firms.

A. Did the receipts or revenue (reported in **5**) include any amounts for exported services?

0911 Yes - Go to line B

0912 No - Go to **26**

2012		
\$ Bil.	Mil.	Thou.

B. Amount of receipts or revenue for exported services 0914

26 SPECIAL INQUIRIES

A. REPAIR RECEIPTS

Estimate the percentage of repair receipts reported in **22**, lines 1 through 3, by category:

1. Labor charges 3401

2. Parts installed in repair work 3402

3. TOTAL

2012	
Percent	
	%
	%
100	%

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CONTINUE WITH **26** ON PAGE 11

If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

26 SPECIAL INQUIRIES - Continued

B. FRANCHISE

1. Was this establishment operating under any trademark(s) authorized by a franchisor in 2012?
(Mark "X" only ONE box.)

0237 Yes - franchisee-owned establishment

0238 Yes - franchisor-owned establishment

0239 No

2. If yes, provide the trademark(s) below. ↴

0235

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27-29 Not Applicable.

REMARKS (Please use this space for any explanations that may be essential in understanding your reported data.)

30 CERTIFICATION - This report is substantially accurate and was prepared in accordance with the instructions.

Is the time period covered by this report a calendar year?

Yes No - Enter time period covered →

FROM	Month	Year	TO	Month	Year
	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>

Name of person to contact regarding this report

Title

Area code	Number	Extension
<input type="text"/>	<input type="text"/>	<input type="text"/>

Fax	Area code	Number
<input type="text"/>	<input type="text"/>	<input type="text"/>

E-mail address

Date completed	Month	Day	Year
	<input type="text"/>	<input type="text"/>	<input type="text"/>

Thank you for completing your 2012 ECONOMIC CENSUS form.
PLEASE PHOTOCOPY THIS FORM FOR YOUR RECORDS AND RETURN THE ORIGINAL.

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