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Tips on How to Resolve AES Fatal Errors



When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.

To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES this month.

Fatal Error Response Code:
501

Narrative: Export Information Code Missing

Reason: The Export Information Code is missing.

Resolution: An Export Information Code must be reported on every Electronic Export Information (EEI).

Verify the Export Information Code, correct and resubmit.

For a complete list of Export Information Codes, see Appendix E – Commodity Filing Export Information Codes and Reporting Guidelines.

Narrative: Export Information Code Cannot Be Claimed With License Code

Reason: The Export Information Code reported is not one associated with the License Code/ License Exemption Code reported.

Fatal Error Response Code:
510

Resolution: The Export Information Code reported must be compatible with the reported License Code/ License Exemption Code.

See Appendix E – Commodity Filing Export Information Codes and Reporting Guidelines to determine the appropriate Export Information Code and License Code/ License Exemption Code combination.

Verify the Export Information Code and License Code/ License

Exemption Code, correct and resubmit.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see [Appendix A - Commodity Filing Response Messages](#).

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the [Foreign Trade Regulations](#). These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.

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