



Tips on How to Resolve AES Fatal Errors

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When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.

To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES this month.

Fatal Error Response Code:
077

Narrative: Commodity Line Item Missing

Reason: No commodity line items were included in the shipment.

Resolution: At least one commodity line item must be included in the shipment.

Verify the commodity line information, correct the shipment and resubmit.

Fatal Error Response Code:
641

Narrative: Quantity 1 Must Be Greater Than Zero

Reason: The Schedule B/ HTS Number reported requires a Quantity 1 to be reported and Quantity 1 is missing.

Resolution: Report a Quantity 1 greater than zero.

Verify the Quantity 1, correct the shipment and resubmit.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see [Appendix A - Commodity Filing Response Messages](#).

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the [Foreign Trade Regulations](#). These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.

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