0

Receive Updates Enter Email Address Go



AES Downtime Policy Has Been Activated for AESDirect Filers Only

U.S. Census Bureau sent this bulletin at 03/24/2013 10:10 AM EDT

March 24, 2013

AES Broadcast #2013021

AESDirect Required Maintenance – Unscheduled Outaged

This message is intended for AESDirect program users only. If you are not an AESDirect program filer, you are not affected by this outage.

The outage is effective *immediately*. Another message will be sent once the system returns to normal operations.

AESDirect filers may submit shipments under the AES Downtime Policy. State Department licensable shipments cannot be exported under the AES Downtime Policy and must be held until the connection is restored and an Internal Transaction Number (ITN) is received. Once connection is brought back on-line after the outage, all shipments that were exported under the AES Downtime Policy must be filed along with any new AES transactions.

AESPcLink users are encouraged to continue creating and storing shipments in a queue on their local computer for transmission when AESDirect is brought back on-line after the outage.

If you use the AES Downtime Policy for export, please contact the port from which you will be exporting. In lieu of the AES Proof of Filing citation, please use the AES Downtime citation which consists of the phrase AESDOWN, your individual company's Filer ID, followed by the date.

For example: AESDOWN 123456789 03/24/2013

Please see the CBP web site for further information on the AES Downtime Policy:
http://cbp.gov/xp/cgov/trade/automated/aes/tech_docs/aestir/june04_intro/

For further information or questions, contact the U.S. Census Bureau's AES Branch.

Telephone: (800) 549-0595, Option 1 for AES
Email: askaes@census.gov
Online: www.census.gov/trade
Blog: blogs.census.gov/globalreach

Powered by govDELIVERY