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Automated Export System Scheduled Maintenance Outage

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Automated Export System Scheduled Maintenance Outage

The Automated Export System (AES) will undergo a scheduled maintenance outage for two hours on April 2, 2013 from 6:00am EDT to 8:00am EDT.

Previously, these maintenance outages were performed on weekends by U.S. Customs and Border Protection (CBP).

During this outage, incoming AES shipments will be stored in a queue and once the AES is restored, processing will continue and messages will be returned to the filers. The AES*Direct* website will still be available, but shipments will remain in queue until CBP completes the scheduled maintenance.

The AES Downtime Policy will not be enacted for this short outage.

We strongly encourage you to file your shipment prior to this outage if possible.

For further information or questions, contact the U.S. Census Bureau's AES Branch.

Telephone: (800) 549-0595, select option 1 for AES
Email: askaes@census.gov
Online: www.census.gov/trade
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