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Tips on How to Resolve AES Fatal Errors



When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.

To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES this month.

Fatal Error Response Code: 128

Narrative: Port of Export Unknown

Reason: The Port of Export Code reported is not valid in AES.

Resolution: The Port of Export Code must be valid in AES. Valid Port of Export Codes reportable in AES are contained in Appendix D - Export Port Codes.

Verify the Port of Export Code, correct the shipment and resubmit.

Fatal Error Response Code: 632

Narrative: 2nd Unit of Measure Code / Schedule B/HTS Mismatch

Reason: The Unit of Measure reported for the 2nd Quantity does not match the Unit of Measure for the 2nd Quantity required for the Schedule B/HTS Number reported.

Resolution: Each Schedule B/HTS Number has a predetermined unit(s) of measure to describe quantities. The unit(s) reported must match exactly those unit(s) prescribed by the Schedule B/HTS Number reported.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see Appendix A - Commodity Filing Response Messages.

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the Foreign Trade Regulations. These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.
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