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Tips on How to Resolve AES Fatal Errors

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When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.

To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES this month.

Fatal Error Response Code:
133

Narrative: Port of Export Must Be An Air Port

Reason: The Port of Exportation Code reported is not allowed for air shipments.

Resolution: The Port of Exportation Code reported must accommodate the mode of transport indicated in your shipment.

See [Appendix D](#) , Export Port Codes for a list of acceptable Port of Exportation Codes and their corresponding modes of transportation.

Verify the Port of Exportation Code and Mode of Transportation Code combination, correct the shipment and resubmit.

Fatal Error Response Code:
623

Narrative: Schedule B/ HTS Number Unknown

Reason: The Schedule B/ HTS Number reported is not valid in AES.

Resolution: A valid Schedule B/ HTS Number must be reported when adding or replacing a commodity line item, unless Export Information Code HH for shipments of household goods is reported.

Verify the Schedule B/ HTS Number, correct the shipment and resubmit.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see [Appendix A - Commodity Filing Response Messages](#).

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the [Foreign Trade Regulations](#). These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.
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