2005 Annual Services Report
Service Annual Survey

Social Assistance

FORM
SA-624EA

REPORT DUE

Any questions call 1–800–772–7851
M–F, 8:30 a.m. to 5:00 p.m. EST.

Please correct any error in the name, address, or ZIP Code.

YOUR RESPONSE IS REQUIRED BY LAW
Title 13, U.S. Code, requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the Census Bureau.

YOUR RESPONSE IS CONFIDENTIAL BY LAW
Title 13, U.S. Code, requires that your response may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. The law also provides that copies retained in your files are immune from legal process.

YOUR RESPONSE IS IMPORTANT
The services industries account for nearly 70 percent of all economic activity. We conduct this survey to obtain timely, comprehensive and consistent measures needed by policy-makers, businesses, and the public to accurately assess domestic economic performance.
Annual Services Report

- This report should be completed and returned on or before the due date in the preaddressed envelope provided.
- If filing within the required time frame will cause an undue burden and you would like an extension, or if you have any questions, please write to:
  
  U.S. CENSUS BUREAU
  1201 East 10th Street
  Jeffersonville, IN 47132-0001

  or call a Census Bureau Representative at 1–800–772–7851, weekdays from 8:30 a.m. to 5:00 p.m., eastern standard time.

1 Report Coverage

This report covers all domestic locations operated by your company and its subsidiaries primarily engaged in providing nonresidential individual and family social assistance services (except for those specifically directed towards children, the elderly, persons diagnosed with mental retardation, or persons with disabilities). Examples include alcoholic and drug addiction self-help organizations, counseling services, ex-offender rehabilitation agencies, hotline centers, and support group services.

Does the above coverage describe this firm’s business activity?

- [ ] Yes – Go to 3
- [ ] No – Specify the firm’s business activity and complete the report where applicable beginning with 3.

2 Not Applicable

3 Report Periods

What periods of time will this data represent?

- Report data for the 2005 and 2004 calendar years if possible.
- For locations that were sold or acquired during a year, only report for the periods that this firm operated the locations.

- [ ] 2005 and 2004 calendar years – Go to 4
- [ ] Other than calendar years – Enter the periods this report will cover.
  
  (e.g., fiscal years, periods with less than a full calendar year).

- From
  
  2005
  
  Month
  
  Day
  
  Year
  
  2004
  
  Month
  
  Day
  
  Year

- To
  
  2005
  
  Month
  
  Day
  
  Year
  
  2004
  
  Month
  
  Day
  
  Year

FORM asr_b1_05 (11-23-2005)
### Revenue

Report the total revenue for this firm’s locations defined in 1 for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.
- Do not combine data for two or more detail lines.

**Include:**
- Program service revenue for services provided in 2004 and 2005, whether or not payment was received in 2004 and 2005.
- Gross sales of merchandise, minus returns and allowances.
- Income from interest, dividends, gross rents (including display space rentals and share of receipts from departments operated by other companies), royalties, and other investments.
- Gross contributions, gifts, and grants received (whether or not restricted for use in operations).
- Dues and assessments from members and affiliates.
- Commissions earned from the sale of merchandise owned by others (including commissions from vending machine operators).
- Gross receipts from fundraising activities.

**Exclude:**
- Taxes collected directly from customers or clients and paid directly to a local, state, or federal tax agency.
- Gross receipts of departments or concessions operated by other companies.
- Amounts transferred to operating funds from capital or reserve funds.

<table>
<thead>
<tr>
<th>Revenue Category</th>
<th>2005 Revenue</th>
<th>2004 Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Contributions, gifts, and grants received</td>
<td>$1741</td>
<td>$1001</td>
</tr>
<tr>
<td>2. Investment and property income – Include interest and dividends. Exclude gains (losses) from assets sold</td>
<td>$1742</td>
<td>$1800</td>
</tr>
<tr>
<td>3. All other revenue – Revenue not reported in lines 1–2. If this item is greater than 20% of the total revenue, specify the primary source of the revenue here</td>
<td>$1798</td>
<td>$1800</td>
</tr>
</tbody>
</table>
| 4. TOTAL REVENUE – Sum of lines 1–3 | $ | $

5 Not Applicable
6 Operating Expenses

Report operating expenses for this firm’s locations as defined in 1 for the following categories.

Enter "0" where applicable.
Estimates are acceptable.

Exclude:
- Transfers made within the company
- Capitalized expenses
- Interest
- Bad debt
- Impairment
- Income tax

<table>
<thead>
<tr>
<th>Personnel Costs</th>
<th>2005 Operating Expenses</th>
<th>2004 Operating Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross annual payroll</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Employer’s cost for fringe benefits</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Temporary staff and leased employee expense</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Expensed Materials, Parts and Supplies (not for resale)</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Expensed Purchased Services</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Expensed purchases of software</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Purchased electricity and fuels (except motor fuels)</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Lease and rental payments</td>
<td>$</td>
<td>$</td>
</tr>
</tbody>
</table>
Operating Expenses – (Continued)

Report operating expenses for this firm’s locations as defined in 1 for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.

Exclude:
- Transfers made within the company
- Capitalized expenses
- Interest
- Bad debt
- Impairment
- Income tax

Expensed Purchased Services – (Continued)

9. Purchased repair and maintenance – Include expensed repair and maintenance to buildings and integral building components (e.g., elevators, heating and cooling systems), structures, offices, machinery, vehicles, equipment, and computer hardware. Exclude materials, parts, and supplies used for repair and maintenance performed by this firm’s employees. Report janitorial and grounds maintenance services in line 13.

10. Purchased advertising and promotional services – Include marketing and public relations services.

11. Depreciation and amortization charges – Include depreciation charges taken against tangible assets owned and used by your firm, tangible assets and improvements owned by your firm within leaseholds, tangible assets obtained through capital lease agreements, and amortization charges against intangible assets (e.g., patents, copyrights). Exclude impairment.

12. Governmental taxes and license fees – Payments to government agencies for taxes and licenses. Include business and property taxes. Exclude income taxes, and sales and excise taxes collected from customers.

13. All other operating expenses – Report all other operating expenses not reported above, unless specifically excluded in the general instructions at the top of the page. Exclude purchases of merchandise for resale and non-operating expenses.

14. TOTAL OPERATING EXPENSES – Sum of lines 1–13.
7. **Interest Expense**

Report interest expense for all this firm’s locations as defined in 1 for the following category.

- Enter "0" where applicable.
- Estimates are acceptable.

**Exclude:**
- Transfers made within the company
- Capitalized interest

<table>
<thead>
<tr>
<th>2005 Interest Expense</th>
<th>2004 Interest Expense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bil.</td>
<td>Mil.</td>
</tr>
<tr>
<td>$1856</td>
<td></td>
</tr>
</tbody>
</table>

1. **Interest expense** – Interest expenses incurred in the financing of operations and long lived assets used in continuing operations...
E-Commerce Revenue

E-commerce includes sales and receipts from any transaction completed over an Internet, extranet, EDI network, electronic mail or other online system. Transactions are agreements between buyers and sellers to transfer ownership of, or rights to use, goods or services. Payment for these goods and services may or may not be made online.

Include:
- Revenue from online orders for goods or services placed by a buyer.
- Commissions or fees from trading of securities or the sale of other financial products online (insurance, loans, etc.).
- Commissions or fees from selling or facilitating the sale of third party products through your company’s website.
- Commissions or fees from use of computerized reservation systems, financial transaction processing systems, etc.
- Revenue from orders or contracts negotiated online with a buyer and seller on the price and terms for transferring ownership or the rights to use goods or services.
- Revenue from telephone transactions using interactive voice response systems.

Exclude:
- Online billings where the order or contract was not negotiated online.
- Delivery of services online where the order or contract was not negotiated online.
- Provision of telecommunications systems and related infrastructure systems where the order or contract for such services was not negotiated online.
- Orders for goods or services placed by fax or over switched telephone network.
- Online advertising.

Did the revenue reported in include any e-commerce revenue?

1 Yes – What was this firm’s e-commerce revenue? ...........
2 No – Go to 11

When did this firm begin e-commerce sales? ............

9 Not Applicable
10 Not Applicable
### Ownership or Control

Does another firm own more than 50 percent of the voting stock or have the power to control the management and policies of this company?

1. [ ] Yes – Provide this firm’s information.
2. [ ] No – Go to 12

- Name of owning or controlling company: [ ]
- EIN: [ ]
- Street address: [ ]
- City, State, ZIP Code: [ ]

### Acquisitions or Mergers

Did this company acquire or merge with another firm in 2005 or 2004?

1. [ ] Yes – Provide the date of the merger or acquisition and the firm’s information.
2. [ ] No – Go to 14

- Name of company acquired or merged with: [ ]
- EIN: [ ]
- Street address: [ ]
- City, State, ZIP Code: [ ]

### Remarks

Please provide an explanation for any inconsistent or incomplete data that would aid in understanding this report. For any separate correspondence pertaining to this report, please include the identification number shown in the address label area at the top of the first page.

### Certification

This report is substantially accurate and has been prepared in accordance with the instructions.

- Name of person completing this report – *Please print*: [ ]
- Title: [ ]
- Date: [ ]

### Return Completed form to:

U.S. CENSUS BUREAU
1201 East 10th Street
Jeffersonville, IN 47132-0001

or fax to: 1–800–447–4613

To see aggregate industry results of previous Service Annual Surveys, go to the following website: [www.census.gov/econ/www/servmenu.html](http://www.census.gov/econ/www/servmenu.html)
2005 Annual Services Report
Instructions for Tax-Exempt Firms

General Instructions

- Report data on an accrual basis, except for payroll.
- Dollars should be rounded to the nearest dollar.
- If a figure is $1,030,280,456, it should be reported as 1 030 280 456

Include in revenue:
- Report gross billings, except where noted elsewhere on the form.
- Program service revenue for services provided in 2004 or 2005, whether or not payment was received in 2004 or 2005.
- Gross sales of merchandise, minus returns and allowances.
- Income from interest, dividends, gross rents (including display space rentals and share of receipts from departments operated by other companies), royalties, and other investments.
- Gross contributions, gifts, and grants (whether or not restricted for use in operations).
- Dues and assessments from members and affiliates.
- Commissions earned from the sale of merchandise owned by others (including commissions from vending machine operators).
- Gross receipts from fundraising activities.

Exclude from revenue:
- Taxes collected directly from customers or clients and paid directly to a local, state, or federal tax agency.
- Gross receipts of departments or concessions operated by other companies.
- Amounts transferred to operating funds from capital or reserve funds.

Item Specific Instructions

Item 6 – Operating Expenses

Line 1 – Gross annual payroll

Include salaries and wages, commissions, dismissal pay, bonuses, employee contributions to Social Security, income tax withholding, union dues, group insurance premiums, savings bonds, cash equivalent in-kind, allowances, holiday pay, vacation pay, sick leave, stock purchase plans, and employee contributions to pension plans. Exclude the cost of leased employees, employer’s cost for fringe benefits, temporary staff obtained from temporary help services. For unincorporated businesses, exclude profit or other compensation of proprietors or partners.

All other operating expenses

Include travel and entertainment; postage, shipping or delivery services, warehousing, and storage services; royalties; security services; janitorial and grounds maintenance services; purchased transportation with operators; and other expenses not reported elsewhere.