

**Table 7.1. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Revenue for Employer Firms: 2001 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008           | 2007           | 2006           | 2005           | 2004           | 2003      | 2002      | 2001      |
|------------|---|----------------|----------------|----------------|----------------|----------------|-----------|-----------|-----------|
| <b>56</b>  | <b>Administrative and support and waste management and remediation services .....</b>       | <b>606,616</b> | <b>591,537</b> | <b>561,823</b> | <b>526,968</b> | <b>484,288</b> | <b>NA</b> | <b>NA</b> | <b>NA</b> |
| 56*        | Administrative and support and waste management and remediation services <sup>1</sup> ..... | 554,679        | 538,874        | 512,593        | 482,173        | 443,926        | 414,988   | 397,408   | 390,683   |
| 561        | Administrative and support services .....   | 532,692        | 520,786        | 493,366        | 463,913        | 425,645        | NA        | NA        | NA        |
| 561*       | Administrative and support services <sup>1</sup> .....                                      | 480,755        | 468,123        | 444,137        | 419,118        | 385,283        | 360,434   | 346,099   | 339,028   |
| 56111      | Office administrative services .....  | 51,410         | 48,501         | 45,665         | 43,112         | 38,014         | 34,556    | 32,081    | 29,523    |
| 56121      | Facilities support services .....   | 19,279         | 17,215         | 15,655         | 14,028         | 12,520         | 12,158    | 12,957    | 12,878    |
| 5613       | Employment services .....   | 179,387        | 177,937        | 170,919        | 159,043        | 145,717        | 133,833   | 128,662   | 129,471   |
| 56131      | Employment placement agencies .....   | 8,099          | 7,695          | 7,184          | 6,772          | 6,513          | 5,874     | 5,940     | 5,355     |
| 56132      | Temporary help services .....   | 92,377         | 93,821         | 90,236         | 85,077         | 77,660         | 69,910    | 68,190    | 68,658    |
| 56133      | Professional employer organizations .....   | 78,911         | 76,421         | 73,499         | 67,194         | 61,544         | 58,049    | 54,532    | 55,458    |
| 5614       | Business support services .....   | 55,289         | 55,160         | 54,140         | 50,823         | 48,166         | 46,111    | 43,981    | 43,983    |
| 56141      | Document preparation services .....   | 2,833          | 2,934          | 2,835          | 2,631          | 2,483          | 2,500     | 2,419     | 2,121     |
| 56142      | Telephone call centers .....  | 15,916         | 15,702         | 15,359         | 14,420         | 13,843         | 13,273    | 13,394    | 15,116    |
| 561421     | Telephone answering services .....  | 2,256          | 2,174          | 1,877          | 1,923          | 1,783          | 1,897     | 2,109     | 2,323     |
| 561422     | Telemarketing bureaus .....   | 13,660         | 13,528         | 13,482         | 12,497         | 12,060         | 11,376    | 11,285    | 12,793    |
| 56143      | Business service centers .....  | 7,945          | 7,765          | 7,627          | 8,369          | 8,469          | 8,335     | 8,234     | 8,342     |
| 561431     | Private mail centers .....  | 2,745          | 2,545          | 2,397          | 2,229          | 2,274          | 2,187     | 1,957     | 1,830     |
| 561439     | Other business service centers (including copy shops) .....                                 | 5,200          | 5,220          | 5,230          | 6,140          | 6,195          | 6,148     | 6,277     | 6,512     |
| 56144      | Collection agencies .....   | 11,773         | 12,113         | 11,600         | 11,479         | 10,860         | 9,830     | 8,852     | 8,092     |
| 56145      | Credit bureaus .....  | 8,038          | 8,391          | 8,202          | 6,332          | 5,516          | 5,230     | 4,591     | 4,243     |
| 56149      | Other business support services .....   | 8,784          | 8,255          | 8,517          | 7,592          | 6,995          | 6,943     | 6,491     | 6,069     |
| 561491     | Repossession services .....   | S              | S              | 606            | 582            | 534            | 549       | 552       | 467       |
| 561492     | Court reporting and stenotype services .....  | 2,000          | 2,048          | 2,023          | 1,847          | 1,792          | 1,715     | 1,638     | 1,407     |
| 561499     | All other business support services .....   | 6,042          | 5,539          | 5,888          | 5,163          | 4,669          | 4,679     | 4,301     | 4,195     |
| 5615       | Travel arrangement and reservation services .....   | 32,705         | 32,587         | 30,173         | 28,996         | 28,200         | 26,594    | 25,535    | 25,622    |
| 56151      | Travel agencies .....   | 11,590         | 11,942         | 10,965         | 10,331         | 10,101         | 9,759     | 9,387     | 10,220    |
| 56152      | Tour operators .....  | 3,990          | 3,944          | 3,574          | 3,614          | 3,515          | 3,212     | 3,190     | 3,266     |
| 56159      | Other travel arrangement and reservation services .....                                     | 17,125         | 16,701         | 15,634         | 15,051         | 14,584         | 13,623    | 12,958    | 12,136    |
| 561591     | Convention and visitors bureaus .....   | 1,712          | 1,600          | 1,408          | 1,313          | 1,256          | 1,227     | 1,128     | 1,124     |
| 561599     | All other travel arrangement and reservation services .....                                 | 15,413         | 15,101         | 14,226         | 13,738         | 13,328         | 12,396    | 11,830    | 11,012    |
| 5616       | Investigation and security services .....   | 41,991         | 39,972         | 37,592         | 37,100         | 33,723         | 32,325    | 31,375    | 28,549    |
| 56161      | Investigation, guard, and armored car services .....  | 27,340         | 26,240         | 24,787         | 24,377         | 21,754         | 20,920    | 19,468    | 17,471    |
| 561611     | Investigation services .....  | 3,970          | 4,052          | 3,539          | 3,668          | 3,345          | 3,090     | 2,586     | 2,413     |
| 561612     | Security guards and patrol services .....   | 21,125         | 20,077         | 19,097         | 18,608         | 16,321         | 15,551    | 14,763    | 13,037    |
| 561613     | Armored car services .....  | 2,245          | 2,111          | 2,151          | 2,101          | 2,088          | 2,279     | 2,119     | 2,021     |
| 56162      | Security systems services .....   | 14,651         | 13,732         | 12,805         | 12,723         | 11,969         | 11,405    | 11,907    | 11,078    |
| 561621     | Security systems services (except locksmiths) .....   | 12,702         | 11,787         | 10,961         | 11,083         | 10,488         | 9,987     | 10,592    | 9,765     |
| 561622     | Locksmiths .....  | 1,949          | 1,945          | 1,844          | 1,640          | 1,481          | 1,418     | 1,315     | 1,313     |
| 5617       | Services to buildings and dwellings .....   | 111,455        | 109,037        | 100,452        | 93,493         | 85,991         | NA        | NA        | NA        |
| 5617*      | Services to buildings and dwellings <sup>1</sup> .....                                      | 59,520         | 56,376         | 51,224         | 48,700         | 45,628         | 43,697    | 40,144    | 38,168    |
| 56171      | Exterminating and pest control services .....   | 9,017          | 8,783          | 8,535          | 8,144          | 7,673          | 7,206     | 6,597     | 6,067     |
| 56172      | Janitorial services .....   | 38,537         | 36,501         | 32,781         | 31,743         | 30,288         | 29,303    | 27,009    | 26,220    |
| 56173      | Landscaping services .....  | 51,935         | 52,662         | 49,228         | 44,793         | 40,363         | NA        | NA        | NA        |
| 56174      | Carpet and upholstery cleaning services .....   | 4,080          | 3,891          | 3,618          | 3,397          | 2,964          | 2,808     | 2,719     | 2,541     |
| 56179      | Other services to buildings and dwellings .....   | 7,886          | 7,201          | 6,290          | 5,416          | 4,703          | 4,380     | 3,819     | 3,340     |
| 5619       | Other support services .....  | 41,174         | 40,375         | 38,769         | 37,316         | 33,315         | 31,160    | 31,364    | 30,834    |
| 56191      | Packaging and labeling services .....   | 8,293          | 7,925          | 7,236          | 6,658          | 5,591          | 5,021     | 4,916     | 4,804     |
| 56192      | Convention and trade show organizers .....  | 12,087         | 11,334         | 11,408         | 10,727         | 9,517          | 9,083     | 8,562     | 8,362     |
| 56199      | All other support services .....  | 20,794         | 21,116         | 20,125         | 19,931         | 18,207         | 17,056    | 17,886    | 17,668    |

See footnotes at end of table.

**Table 7.1. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Revenue for Employer Firms: 2001 Through 2008—Con.**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008   | 2007   | 2006   | 2005   | 2004   | 2003   | 2002   | 2001   |
|------------|---|--------|--------|--------|--------|--------|--------|--------|--------|
| 562        | Waste management and remediation services .....         | 73,924 | 70,751 | 68,456 | 63,055 | 58,643 | 54,554 | 51,309 | 51,655 |
| 5621       | Waste collection .....                                  | 40,679 | 38,176 | 37,187 | 33,838 | 32,430 | 30,272 | 28,206 | 28,649 |
| 562111     | Solid waste collection .....                            | 37,870 | 35,588 | 34,818 | 31,781 | 30,436 | 28,363 | 26,416 | 26,827 |
| 562112     | Hazardous waste collection .....                        | 2,108  | 1,910  | 1,766  | 1,573  | 1,565  | 1,445  | 1,325  | 1,308  |
| 562119     | Other waste collection .....                            | 701    | 678    | 603    | 484    | 429    | 464    | 465    | 514    |
| 5622       | Waste treatment and disposal .....                      | 13,335 | 13,124 | 13,238 | 12,532 | 11,398 | 11,173 | 10,834 | 11,290 |
| 562211     | Hazardous waste treatment and disposal .....            | 4,369  | 4,291  | 3,981  | 3,724  | 3,264  | 3,351  | 3,642  | 3,270  |
| 562212     | Solid waste landfill .....                              | 6,710  | 6,654  | 6,704  | 6,439  | 6,168  | 5,802  | 5,272  | 5,841  |
| 562213     | Solid waste combustors and incinerators .....           | 1,314  | 1,286  | 1,672  | 1,587  | 1,303  | 1,442  | 1,365  | 1,532  |
| 562219     | Other nonhazardous waste treatment and disposal .....   | 942    | 893    | 881    | 782    | 663    | 578    | 555    | 647    |
| 5629       | Remediation and other waste management services .....   | 19,910 | 19,451 | 18,031 | 16,685 | 14,815 | 13,109 | 12,269 | 11,716 |
| 56291      | Remediation services .....                              | 11,501 | 11,363 | 11,115 | 10,206 | 8,834  | 7,745  | 7,640  | 7,246  |
| 56292      | Materials recovery facilities .....                     | 3,917  | 3,505  | 2,811  | 2,742  | 2,633  | 2,222  | 1,800  | 1,546  |
| 56299      | All other waste management services .....               | 4,492  | 4,583  | 4,105  | 3,737  | 3,348  | 3,142  | 2,829  | 2,924  |
| 562991     | Septic tank and related services .....                  | 2,753  | 2,732  | 2,563  | 2,372  | 2,132  | 2,049  | 1,973  | 2,055  |
| 562998     | All other miscellaneous waste management services ..... | 1,739  | 1,851  | 1,542  | 1,365  | 1,216  | 1,093  | 856    | 869    |

NA Not available. S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

<sup>1</sup>Excludes NAICS 56173 (Landscaping services).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.1 provides estimated measures of sampling variability.

**Table 7.2. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Year-to-Year Percent Change in Revenue for Employer Firms: 2001 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008/2007  | 2007/2006  | 2006/2005  | 2005/2004  | 2004/2003 | 2003/2002 | 2002/2001 |
|------------|---|------------|------------|------------|------------|-----------|-----------|-----------|
| <b>56</b>  | <b>Administrative and support and waste management and remediation services .....</b>       | <b>2.5</b> | <b>5.3</b> | <b>6.6</b> | <b>8.8</b> | <b>NA</b> | <b>NA</b> | <b>NA</b> |
| 56*        | Administrative and support and waste management and remediation services <sup>1</sup> ..... | 2.9        | 5.1        | 6.3        | 8.6        | 7.0       | 4.4       | 1.7       |
| 561        | Administrative and support services .....   | 2.3        | 5.6        | 6.3        | 9.0        | NA        | NA        | NA        |
| 561*       | Administrative and support services <sup>1</sup> .....                                      | 2.7        | 5.4        | 6.0        | 8.8        | 6.9       | 4.1       | 2.1       |
| 56111      | Office administrative services .....  | 6.0        | 6.2        | 5.9        | 13.4       | 10.0      | 7.7       | 8.7       |
| 56121      | Facilities support services .....   | 12.0       | 10.0       | 11.6       | 12.0       | 3.0       | -6.2      | 0.6       |
| 5613       | Employment services .....   | 0.8        | 4.1        | 7.5        | 9.1        | 8.9       | 4.0       | -0.6      |
| 56131      | Employment placement agencies .....   | 5.3        | 7.1        | 6.1        | 4.0        | 10.9      | -1.1      | 10.9      |
| 56132      | Temporary help services .....   | -1.5       | 4.0        | 6.1        | 9.6        | 11.1      | 2.5       | -0.7      |
| 56133      | Professional employer organizations .....   | 3.3        | 4.0        | 9.4        | 9.2        | 6.0       | 6.4       | -1.7      |
| 5614       | Business support services .....   | 0.2        | 1.9        | 6.5        | 5.5        | 4.5       | 4.8       | Z         |
| 56141      | Document preparation services .....   | -3.4       | 3.5        | 7.8        | 6.0        | -0.7      | 3.3       | 14.0      |
| 56142      | Telephone call centers .....  | 1.4        | 2.2        | 6.5        | 4.2        | 4.3       | -0.9      | -11.4     |
| 561421     | Telephone answering services .....  | 3.8        | 15.8       | -2.4       | 7.9        | -6.0      | -10.1     | -9.2      |
| 561422     | Telemarketing bureaus .....   | 1.0        | 0.3        | 7.9        | 3.6        | 6.0       | 0.8       | -11.8     |
| 56143      | Business service centers .....  | 2.3        | 1.8        | -8.9       | -1.2       | 1.6       | 1.2       | -1.3      |
| 561431     | Private mail centers .....  | 7.9        | 6.2        | 7.5        | -2.0       | 4.0       | 11.8      | 6.9       |
| 561439     | Other business service centers (including copy shops) .....                                 | -0.4       | -0.2       | -14.8      | -0.9       | 0.8       | -2.1      | -3.6      |
| 56144      | Collection agencies .....   | -2.8       | 4.4        | 1.1        | 5.7        | 10.5      | 11.0      | 9.4       |
| 56145      | Credit bureaus .....  | -4.2       | 2.3        | 29.5       | 14.8       | 5.5       | 13.9      | 8.2       |
| 56149      | Other business support services .....   | 6.4        | -3.1       | 12.2       | 8.5        | 0.7       | 7.0       | 7.0       |
| 561491     | Repossession services .....   | S          | S          | 4.1        | 9.0        | -2.7      | -0.5      | 18.2      |
| 561492     | Court reporting and stenotype services .....  | -2.3       | 1.2        | 9.5        | 3.1        | 4.5       | 4.7       | 16.4      |
| 561499     | All other business support services .....   | 9.1        | -5.9       | 14.0       | 10.6       | -0.2      | 8.8       | 2.5       |
| 5615       | Travel arrangement and reservation services .....   | 0.4        | 8.0        | 4.1        | 2.8        | 6.0       | 4.1       | -0.3      |
| 56151      | Travel agencies .....   | -2.9       | 8.9        | 6.1        | 2.3        | 3.5       | 4.0       | -8.2      |
| 56152      | Tour operators .....  | 1.2        | 10.4       | -1.1       | 2.8        | 9.4       | 0.7       | -2.3      |
| 56159      | Other travel arrangement and reservation services .....                                     | 2.5        | 6.8        | 3.9        | 3.2        | 7.1       | 5.1       | 6.8       |
| 561591     | Convention and visitors bureaus .....   | 7.0        | 13.6       | 7.2        | 4.5        | 2.4       | 8.8       | 0.4       |
| 561599     | All other travel arrangement and reservation services .....                                 | 2.1        | 6.2        | 3.6        | 3.1        | 7.5       | 4.8       | 7.4       |
| 5616       | Investigation and security services .....   | 5.1        | 6.3        | 1.3        | 10.0       | 4.3       | 3.0       | 9.9       |
| 56161      | Investigation, guard, and armored car services .....  | 4.2        | 5.9        | 1.7        | 12.1       | 4.0       | 7.5       | 11.4      |
| 561611     | Investigation services .....  | -2.0       | 14.5       | -3.5       | 9.7        | 8.3       | 19.5      | 7.2       |
| 561612     | Security guards and patrol services .....   | 5.2        | 5.1        | 2.6        | 14.0       | 5.0       | 5.3       | 13.2      |
| 561613     | Armored car services .....  | 6.3        | -1.9       | 2.4        | 0.6        | -8.4      | 7.6       | 4.8       |
| 56162      | Security systems services .....   | 6.7        | 7.2        | 0.6        | 6.3        | 4.9       | -4.2      | 7.5       |
| 561621     | Security systems services (except locksmiths) .....   | 7.8        | 7.5        | -1.1       | 5.7        | 5.0       | -5.7      | 8.5       |
| 561622     | Locksmiths .....  | 0.2        | 5.5        | 12.4       | 10.7       | 4.4       | 7.8       | 0.2       |
| 5617       | Services to buildings and dwellings .....   | 2.2        | 8.5        | 7.4        | 8.7        | NA        | NA        | NA        |
| 5617*      | Services to buildings and dwellings <sup>1</sup> .....                                      | 5.6        | 10.1       | 5.2        | 6.7        | 4.4       | 8.9       | 5.2       |
| 56171      | Exterminating and pest control services .....   | 2.7        | 2.9        | 4.8        | 6.1        | 6.5       | 9.2       | 8.7       |
| 56172      | Janitorial services .....   | 5.6        | 11.3       | 3.3        | 4.8        | 3.4       | 8.5       | 3.0       |
| 56173      | Landscaping services .....  | -1.4       | 7.0        | 9.9        | 11.0       | NA        | NA        | NA        |
| 56174      | Carpet and upholstery cleaning services .....   | 4.9        | 7.5        | 6.5        | 14.6       | 5.6       | 3.3       | 7.0       |
| 56179      | Other services to buildings and dwellings .....   | 9.5        | 14.5       | 16.1       | 15.2       | 7.4       | 14.7      | 14.3      |
| 5619       | Other support services .....  | 2.0        | 4.1        | 3.9        | 12.0       | 6.9       | -0.7      | 1.7       |
| 56191      | Packaging and labeling services .....   | 4.6        | 9.5        | 8.7        | 19.1       | 11.4      | 2.1       | 2.3       |
| 56192      | Convention and trade show organizers .....  | 6.6        | -0.6       | 6.3        | 12.7       | 4.8       | 6.1       | 2.4       |
| 56199      | All other support services .....  | -1.5       | 4.9        | 1.0        | 9.5        | 6.7       | -4.6      | 1.2       |

See footnotes at end of table.

**Table 7.2. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Year-to-Year Percent Change in Revenue for Employer Firms: 2001 Through 2008—Con.**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008/2007 | 2007/2006 | 2006/2005 | 2005/2004 | 2004/2003 | 2003/2002 | 2002/2001 |
|------------|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| 562        | Waste management and remediation services .....         | 4.5       | 3.4       | 8.6       | 7.5       | 7.5       | 6.3       | -0.7      |
| 5621       | Waste collection .....                                  | 6.6       | 2.7       | 9.9       | 4.3       | 7.1       | 7.3       | -1.5      |
| 562111     | Solid waste collection .....                            | 6.4       | 2.2       | 9.6       | 4.4       | 7.3       | 7.4       | -1.5      |
| 562112     | Hazardous waste collection .....                        | 10.4      | 8.2       | 12.3      | 0.5       | 8.3       | 9.1       | 1.3       |
| 562119     | Other waste collection .....                            | 3.4       | 12.4      | 24.6      | 12.8      | -7.5      | -0.2      | -9.5      |
| 5622       | Waste treatment and disposal .....                      | 1.6       | -0.9      | 5.6       | 9.9       | 2.0       | 3.1       | -4.0      |
| 562211     | Hazardous waste treatment and disposal .....            | 1.8       | 7.8       | 6.9       | 14.1      | -2.6      | -8.0      | 11.4      |
| 562212     | Solid waste landfill .....                              | 0.8       | -0.7      | 4.1       | 4.4       | 6.3       | 10.1      | -9.7      |
| 562213     | Solid waste combustors and incinerators .....           | 2.2       | -23.1     | 5.4       | 21.8      | -9.6      | 5.6       | -10.9     |
| 562219     | Other nonhazardous waste treatment and disposal .....   | 5.5       | 1.4       | 12.7      | 17.9      | 14.7      | 4.1       | -14.2     |
| 5629       | Remediation and other waste management services .....   | 2.4       | 7.9       | 8.1       | 12.6      | 13.0      | 6.8       | 4.7       |
| 56291      | Remediation services .....                              | 1.2       | 2.2       | 8.9       | 15.5      | 14.1      | 1.4       | 5.4       |
| 56292      | Materials recovery facilities .....                     | 11.8      | 24.7      | 2.5       | 4.1       | 18.5      | 23.4      | 16.4      |
| 56299      | All other waste management services .....               | -2.0      | 11.6      | 9.8       | 11.6      | 6.6       | 11.1      | -3.2      |
| 562991     | Septic tank and related services .....                  | 0.8       | 6.6       | 8.1       | 11.3      | 4.1       | 3.9       | -4.0      |
| 562998     | All other miscellaneous waste management services ..... | -6.1      | 20.0      | 13.0      | 12.3      | 11.3      | 27.7      | -1.5      |

NA Not available. Z Absolute value is less than 0.05. S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

<sup>1</sup>Excludes NAICS 56173 (Landscaping services).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.1 provides estimated measures of sampling variability.

**Table 7.3. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Export Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008      | 2007         | 2006         | 2005         | Percent change |             |            |
|------------|---|-----------|--------------|--------------|--------------|----------------|-------------|------------|
|            |   |           |              |              |              | 2008/2007      | 2007/2006   | 2006/2005  |
| <b>56</b>  | <b>Administrative and support and waste management and remediation services .....</b> | <b>\$</b> | <b>2,376</b> | <b>2,580</b> | <b>2,525</b> | <b>\$</b>      | <b>-7.9</b> | <b>2.2</b> |
| 561        | Administrative and support services .....   | \$        | 1,983        | 2,223        | 2,175        | \$             | -10.8       | 2.2        |
| 56111      | Office administrative services .....  | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56121      | Facilities support services .....   | \$        | \$           | \$           | 63           | \$             | \$          | \$         |
| 5613       | Employment services .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56131      | Employment placement agencies .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56132      | Temporary help services .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56133      | Professional employer organizations .....   | \$        | ZZ           | ZZ           | ZZ           | \$             | NA          | NA         |
| 5614       | Business support services .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56141      | Document preparation services .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56142      | Telephone call centers .....  | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 561421     | Telephone answering services .....  | \$        | \$           | ZZ           | ZZ           | \$             | \$          | NA         |
| 561422     | Telemarketing bureaus .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56143      | Business service centers .....  | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 561431     | Private mail centers .....  | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 561439     | Other business service centers (including copy shops) .....                           | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56144      | Collection agencies .....   | \$        | 6            | 5            | 6            | \$             | 20.0        | -16.7      |
| 56145      | Credit bureaus .....  | \$        | \$           | 5            | 3            | \$             | \$          | 66.7       |
| 56149      | Other business support services .....   | \$        | 1            | \$           | \$           | \$             | \$          | \$         |
| 561491     | Repossession services .....   | \$        | 1            | \$           | \$           | \$             | \$          | \$         |
| 561492     | Court reporting and stenotype services .....  | \$        | \$           | ZZ           | ZZ           | \$             | \$          | NA         |
| 561499     | All other business support services .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 5615       | Travel arrangement and reservation services .....                                     | \$        | 894          | 996          | 910          | \$             | -10.2       | 9.5        |
| 56151      | Travel agencies .....   | 377       | 326          | 342          | 321          | 15.6           | -4.7        | 6.5        |
| 56152      | Tour operators .....  | \$        | 135          | 133          | 144          | \$             | 1.5         | -7.6       |
| 56159      | Other travel arrangement and reservation services .....                               | \$        | 433          | 520          | 444          | \$             | -16.7       | 17.1       |
| 561591     | Convention and visitors bureaus .....   | \$        | ZZ           | ZZ           | 1            | \$             | NA          | -100.0     |
| 561599     | All other travel arrangement and reservation services .....                           | \$        | 432          | 520          | 444          | \$             | -16.9       | 17.1       |
| 5616       | Investigation and security services .....   | \$        | 29           | \$           | \$           | \$             | \$          | \$         |
| 56161      | Investigation, guard, and armored car services .....                                  | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 561611     | Investigation services .....  | \$        | D            | D            | 3            | \$             | D           | D          |
| 561612     | Security guards and patrol services .....   | \$        | 2            | \$           | \$           | \$             | \$          | \$         |
| 561613     | Armored car services .....  | \$        | D            | D            | \$           | \$             | D           | D          |
| 56162      | Security systems services .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 561621     | Security systems services (except locksmiths) .....                                   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 561622     | Locksmiths .....  | \$        | 1            | 2            | 2            | \$             | -50.0       | Z          |
| 5617       | Services to buildings and dwellings .....   | \$        | 64           | 67           | 62           | \$             | -4.5        | 8.1        |
| 56171      | Exterminating and pest control services .....   | \$        | ZZ           | ZZ           | ZZ           | \$             | NA          | NA         |
| 56172      | Janitorial services .....   | \$        | 59           | 64           | 61           | \$             | -7.8        | 4.9        |
| 56173      | Landscaping services .....  | \$        | \$           | \$           | ZZ           | \$             | \$          | \$         |
| 56174      | Carpet and upholstery cleaning services .....   | \$        | ZZ           | ZZ           | ZZ           | \$             | NA          | NA         |
| 56179      | Other services to buildings and dwellings .....                                       | \$        | ZZ           | ZZ           | ZZ           | \$             | NA          | NA         |
| 5619       | Other support services .....  | \$        | 688          | \$           | \$           | \$             | \$          | \$         |
| 56191      | Packaging and labeling services .....   | \$        | \$           | \$           | \$           | \$             | \$          | \$         |
| 56192      | Convention and trade show organizers .....  | \$        | 41           | 44           | \$           | \$             | -6.8        | \$         |
| 56199      | All other support services .....  | \$        | 482          | \$           | \$           | \$             | \$          | \$         |

See footnotes at end of table.

**Table 7.3. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Export Revenue for Employer Firms: 2005 Through 2008—Con.**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008 | 2007 | 2006 | 2005 | Percent change |           |           |
|------------|---|------|------|------|------|----------------|-----------|-----------|
|            |   |      |      |      |      | 2008/2007      | 2007/2006 | 2006/2005 |
| 562        | Waste management and remediation services .....         | S    | 393  | 357  | 350  | S              | 10.1      | 2.0       |
| 5621       | Waste collection .....                                  | S    | 11   | D    | 29   | S              | D         | D         |
| 562111     | Solid waste collection .....                            | S    | 10   | D    | 28   | S              | D         | D         |
| 562112     | Hazardous waste collection .....                        | S    | ZZ   | S    | S    | S              | S         | S         |
| 562119     | Other waste collection .....                            | S    | S    | S    | ZZ   | S              | S         | S         |
| 5622       | Waste treatment and disposal .....                      | S    | 54   | D    | 36   | S              | D         | D         |
| 562211     | Hazardous waste treatment and disposal .....            | S    | 44   | 32   | 33   | S              | 37.5      | -3.0      |
| 562212     | Solid waste landfill .....                              | S    | S    | ZZ   | ZZ   | S              | S         | NA        |
| 562213     | Solid waste combustors and incinerators .....           | S    | S    | S    | S    | S              | S         | S         |
| 562219     | Other nonhazardous waste treatment and disposal .....   | S    | S    | ZZ   | ZZ   | S              | S         | NA        |
| 5629       | Remediation and other waste management services .....   | S    | 328  | 293  | 286  | S              | 11.9      | 2.4       |
| 56291      | Remediation services .....                              | S    | 137  | 139  | 132  | S              | -1.4      | 5.3       |
| 56292      | Materials recovery facilities .....                     | S    | 191  | 154  | 154  | S              | 24.0      | Z         |
| 56299      | All other waste management services .....               | S    | ZZ   | ZZ   | ZZ   | S              | NA        | NA        |
| 562991     | Septic tank and related services .....                  | S    | ZZ   | ZZ   | ZZ   | S              | NA        | NA        |
| 562998     | All other miscellaneous waste management services ..... | S    | ZZ   | ZZ   | ZZ   | S              | NA        | NA        |

NA Not available. Z Absolute value is less than 0.05. ZZ Absolute value is less than 0.5. D Estimate in table is withheld to avoid disclosing data of individual companies; data are included in higher level totals. S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.2 provides estimated measures of sampling variability.

**Table 7.4. Employment Placement Agencies (NAICS 56131) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business  | 2008         | 2007         | 2006         | 2005         | Percent change |            |            |
|---|--------------|--------------|--------------|--------------|----------------|------------|------------|
|   |              |              |              |              | 2008/2007      | 2007/2006  | 2006/2005  |
| <b>Operating Revenue</b>                                  |              |              |              |              |                |            |            |
| <b>Total .....</b>  | <b>8,099</b> | <b>7,695</b> | <b>7,184</b> | <b>6,772</b> | <b>5.3</b>     | <b>7.1</b> | <b>6.1</b> |
| <b>Sources of Revenue</b>                                 |              |              |              |              |                |            |            |
| Placement of individuals as permanent employees .....     | 2,062        | 2,161        | 1,910        | 1,802        | -4.6           | 13.1       | 6.0        |
| Placement of individuals as independent contractors ..... | 1,324        | S            | 1,287        | S            | S              | S          | S          |
| Temporary staffing services .....                         | 3,123        | 2,869        | 2,574        | 2,430        | 8.9            | 11.5       | 5.9        |
| Long-term staffing .....                                  | 553          | 486          | 397          | S            | 13.8           | 22.4       | S          |
| Temporary staffing-to-permanent placement .....           | 211          | 309          | 307          | 315          | -31.7          | 0.7        | -2.5       |
| All other operating revenue .....                         | 827          | 757          | 710          | 627          | 9.2            | 6.6        | 13.2       |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.3 provides estimated measures of sampling variability.

**Table 7.5. Temporary Help Services (NAICS 56132) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business  | 2008          | 2007          | 2006          | 2005          | Percent change |            |            |
|---|---------------|---------------|---------------|---------------|----------------|------------|------------|
|   |               |               |               |               | 2008/2007      | 2007/2006  | 2006/2005  |
| <b>Operating Revenue</b>                                  |               |               |               |               |                |            |            |
| <b>Total .....</b>  | <b>92,377</b> | <b>93,821</b> | <b>90,236</b> | <b>85,077</b> | <b>-1.5</b>    | <b>4.0</b> | <b>6.1</b> |
| <b>Sources of Revenue</b>                                 |               |               |               |               |                |            |            |
| Placement of individuals as permanent employees .....     | 2,323         | 3,182         | 2,648         | S             | -27.0          | 20.2       | S          |
| Placement of individuals as independent contractors ..... | 6,795         | 7,019         | 6,464         | 6,253         | -3.2           | 8.6        | 3.4        |
| Temporary staffing services .....                         | 73,522        | 74,352        | 71,401        | 66,916        | -1.1           | 4.1        | 6.7        |
| Long-term staffing .....                                  | 6,562         | 6,041         | 6,433         | 6,915         | 8.6            | -6.1       | -7.0       |
| Temporary staffing-to-permanent placement .....           | 1,678         | 1,942         | 2,077         | 1,848         | -13.6          | -6.5       | 12.4       |
| All other operating revenue .....                         | 1,497         | 1,285         | 1,213         | 1,033         | 16.5           | 5.9        | 17.4       |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.4 provides estimated measures of sampling variability.

**Table 7.6. Professional Employer Organizations (NAICS 56133) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business  | 2008          | 2007          | 2006          | 2005          | Percent change |            |            |
|---|---------------|---------------|---------------|---------------|----------------|------------|------------|
|   |               |               |               |               | 2008/2007      | 2007/2006  | 2006/2005  |
| <b>Operating Revenue</b>  |               |               |               |               |                |            |            |
| <b>Total .....</b>  | <b>78,911</b> | <b>76,421</b> | <b>73,499</b> | <b>67,194</b> | <b>3.3</b>     | <b>4.0</b> | <b>9.4</b> |
| <b>Sources of Revenue</b>   |               |               |               |               |                |            |            |
| Co-employment with payroll, benefits, and human resource services ..... | 67,359        | 55,529        | 50,703        | 43,820        | 21.3           | 9.5        | 15.7       |
| Payroll services .....  | 4,983         | S             | 13,807        | 13,567        | S              | S          | 1.8        |
| Payroll and benefit services .....                                      | 5,343         | 7,779         | 8,074         | 9,070         | -31.3          | -3.7       | -11.0      |
| Payroll and human resource services .....                               | S             | S             | S             | S             | S              | S          | S          |
| All other operating revenue .....                                       | 411           | 673           | 643           | 498           | -38.9          | 4.7        | 29.1       |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.5 provides estimated measures of sampling variability.

**Table 7.7. Travel Agencies and All Other Travel Arrangement and Reservation Services (NAICS 561510 and 561599) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business                                   | 2008          | 2007          | 2006          | 2005          | Percent change |            |            |
|--|---------------|---------------|---------------|---------------|----------------|------------|------------|
|  |               |               |               |               | 2008/2007      | 2007/2006  | 2006/2005  |
| <b>Operating Revenue</b>                           |               |               |               |               |                |            |            |
| <b>Total .....</b>                                 | <b>27,003</b> | <b>27,043</b> | <b>25,191</b> | <b>24,069</b> | <b>-0.1</b>    | <b>7.4</b> | <b>4.7</b> |
| <b>Sources of Revenue</b>                          |               |               |               |               |                |            |            |
| Reservation services .....                         | 14,862        | 14,935        | 14,333        | 13,840        | -0.5           | 4.2        | 3.6        |
| Airline seats, domestic destinations .....         | 2,054         | 2,423         | 2,608         | 2,740         | -15.2          | -7.1       | -4.8       |
| Airline seats, international destinations .....    | 1,104         | 1,219         | 1,241         | 1,207         | -9.4           | -1.8       | 2.8        |
| Cruises .....                                      | 1,460         | 1,521         | 1,429         | 1,306         | -4.0           | 6.4        | 9.4        |
| Lodging .....                                      | 4,034         | 3,871         | 3,482         | 3,146         | 4.2            | 11.2       | 10.7       |
| Event tickets .....                                | S             | S             | 1,715         | 1,597         | S              | S          | 7.4        |
| Computerized reservation systems .....             | 1,869         | 1,362         | S             | 1,218         | 37.2           | S          | S          |
| Packaged tours .....                               | 1,760         | 2,130         | 1,921         | 1,975         | -17.4          | 10.9       | -2.7       |
| Other reservation services .....                   | 563           | 615           | 647           | 652           | -8.5           | -4.9       | -0.8       |
| Other travel arrangement services .....            | 12,141        | 12,108        | 10,858        | 10,229        | 0.3            | 11.5       | 6.1        |
| Trip planning .....                                | 2,862         | 2,891         | 2,641         | 2,553         | -1.0           | 9.5        | 3.4        |
| Automobile clubs and road and travel service ..... | 3,032         | 2,844         | 2,852         | 2,659         | 6.6            | -0.3       | 7.3        |
| Other travel arrangement services revenue .....    | 321           | 295           | 273           | 288           | 8.8            | 8.1        | -5.2       |
| All other operating revenue .....                  | 5,926         | 6,078         | 5,093         | 4,730         | -2.5           | 19.3       | 7.7        |
| <b>Breakdown of Revenue by Type of Customer</b>    |               |               |               |               |                |            |            |
| Business .....                                     | 11,560        | 10,545        | 9,951         | 8,507         | 9.6            | 6.0        | 17.0       |
| Leisure .....                                      | 15,444        | 16,498        | 15,239        | 15,562        | -6.4           | 8.3        | -2.1       |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.6 provides estimated measures of sampling variability.

**Table 7.8. Tour Operators (NAICS 56152) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business                                | 2008         | 2007         | 2006         | 2005         | Percent change |             |             |
|---|--------------|--------------|--------------|--------------|----------------|-------------|-------------|
|   |              |              |              |              | 2008/2007      | 2007/2006   | 2006/2005   |
| <b>Operating Revenue</b>                        |              |              |              |              |                |             |             |
| <b>Total</b> .....                              | <b>3,990</b> | <b>3,944</b> | <b>3,574</b> | <b>3,614</b> | <b>1.2</b>     | <b>10.4</b> | <b>-1.1</b> |
| <b>Sources of Revenue</b>                       |              |              |              |              |                |             |             |
| Pre-packaged tours .....                        | 2,284        | 2,266        | 2,054        | 2,210        | 0.8            | 10.3        | -7.1        |
| Domestic travel .....                           | 1,098        | 1,062        | 1,010        | 1,041        | 3.4            | 5.1         | -3.0        |
| International travel .....                      | 1,186        | 1,204        | 1,044        | 1,169        | -1.5           | 15.3        | -10.7       |
| Customized group tours .....                    | 1,232        | 1,235        | 1,098        | 922          | -0.2           | 12.5        | 19.1        |
| Domestic travel .....                           | 678          | 646          | 581          | 473          | 5.0            | 11.2        | 22.8        |
| International travel .....                      | 554          | 589          | 517          | 450          | -5.9           | 13.9        | 14.9        |
| All other operating revenue .....               | 474          | 444          | 421          | 482          | 6.8            | 5.5         | -12.7       |
| <b>Breakdown of Revenue by Type of Customer</b> |              |              |              |              |                |             |             |
| Business .....                                  | 517          | 505          | S            | 619          | 2.4            | S           | S           |
| Leisure .....                                   | 3,473        | 3,439        | 3,073        | 2,995        | 1.0            | 11.9        | 2.6         |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.7 provides estimated measures of sampling variability.

**Table 7.9. Waste Collection (NAICS 5621) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business   | 2008          | 2007          | 2006          | 2005          | Percent change |            |            |
|--|---------------|---------------|---------------|---------------|----------------|------------|------------|
|  |               |               |               |               | 2008/2007      | 2007/2006  | 2006/2005  |
| <b>Operating Revenue</b>   |               |               |               |               |                |            |            |
| <b>Total .....</b>   | <b>40,679</b> | <b>38,176</b> | <b>37,187</b> | <b>33,838</b> | <b>6.6</b>     | <b>2.7</b> | <b>9.9</b> |
| <b>Sources of Revenue</b>  |               |               |               |               |                |            |            |
| Nonhazardous waste management collection services .....                              | 36,909        | 34,917        | 34,208        | 31,000        | 5.7            | 2.1        | 10.3       |
| Residential nonhazardous waste and recyclable material collection services .....     | 11,541        | 10,854        | 10,733        | 9,419         | 6.3            | 1.1        | 14.0       |
| Nonhazardous waste collection services .....   | 10,820        | 10,127        | 9,982         | 8,828         | 6.8            | 1.5        | 13.1       |
| Nonhazardous recyclable collection services .....                                    | 721           | 726           | 751           | 591           | -0.7           | -3.3       | 27.1       |
| Non-residential nonhazardous waste and recyclable material collection services ..... | 25,368        | 24,063        | 23,474        | 21,581        | 5.4            | 2.5        | 8.8        |
| Nonhazardous waste collection services .....   | 18,119        | 17,560        | 17,344        | 16,228        | 3.2            | 1.2        | 6.9        |
| Nonhazardous recyclable collection services .....                                    | 1,342         | 1,182         | 912           | 946           | 13.5           | 29.6       | -3.6       |
| Nonhazardous waste collection from construction and demolition sites .....           | 3,613         | 3,051         | 3,300         | 2,713         | 18.4           | -7.5       | 21.6       |
| Operation of waste transfer facilities .....   | S             | 2,271         | 1,919         | 1,694         | S              | 18.3       | 13.3       |
| Hazardous waste management collection services .....                                 | 724           | 617           | 565           | 552           | 17.3           | 9.2        | 2.4        |
| Hazardous waste collection .....   | 336           | 265           | 233           | 262           | 26.8           | 13.7       | -11.1      |
| Hazardous waste transportation services .....  | 389           | 351           | 332           | 291           | 10.8           | 5.7        | 14.1       |
| All other operating revenue .....  | 3,045         | 2,642         | 2,414         | 2,286         | 15.3           | 9.4        | 5.6        |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.8 provides estimated measures of sampling variability.

**Table 7.10. Waste Treatment and Disposal (NAICS 5622) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business  | 2008          | 2007          | 2006          | 2005          | Percent change |             |            |
|---|---------------|---------------|---------------|---------------|----------------|-------------|------------|
|   |               |               |               |               | 2008/2007      | 2007/2006   | 2006/2005  |
| <b>Operating Revenue</b>                                      |               |               |               |               |                |             |            |
| <b>Total .....</b>  | <b>13,335</b> | <b>13,124</b> | <b>13,238</b> | <b>12,532</b> | <b>1.6</b>     | <b>-0.9</b> | <b>5.6</b> |
| <b>Sources of Revenue</b>                                     |               |               |               |               |                |             |            |
| Nonhazardous waste disposal services .....                    | 8,486         | 8,463         | 8,991         | 8,374         | 0.3            | -5.9        | 7.4        |
| Nonhazardous waste landfill disposal services .....           | 6,343         | 6,311         | 6,629         | 6,126         | 0.5            | -4.8        | 8.2        |
| Nonhazardous waste incineration disposal services .....       | 1,396         | 1,343         | 1,648         | 1,559         | 3.9            | -18.5       | 5.7        |
| Other nonhazardous waste disposal services .....              | 747           | 810           | 713           | 690           | -7.8           | 13.6        | 3.3        |
| Hazardous waste treatment and disposal services .....         | 3,359         | 3,205         | 3,000         | 2,996         | 4.8            | 6.8         | 0.1        |
| Hazardous waste treatment - biological infectious waste ..... | 822           | 723           | 603           | 558           | 13.7           | 19.9        | 8.1        |
| Hazardous waste treatment - radioactive waste .....           | 564           | 660           | 710           | 671           | -14.5          | -7.0        | 5.8        |
| All other hazardous waste treatment .....                     | 1,160         | 1,028         | 960           | 1,014         | 12.8           | 7.1         | -5.3       |
| Hazardous waste disposal services .....                       | 566           | 583           | 520           | 522           | -2.9           | 12.1        | -0.4       |
| Other hazardous waste treatment and disposal services .....   | 247           | 211           | 207           | 230           | 17.1           | 1.9         | -10.0      |
| All other operating revenue .....                             | 1,489         | 1,456         | 1,248         | 1,162         | 2.3            | 16.7        | 7.4        |

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

Appendix A, Table A-7.9 provides estimated measures of sampling variability.

**Table 7.11. Remediation Services (NAICS 56291) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business   | 2008          | 2007          | 2006          | 2005          | Percent change |            |            |
|--|---------------|---------------|---------------|---------------|----------------|------------|------------|
|  |               |               |               |               | 2008/2007      | 2007/2006  | 2006/2005  |
| <b>Operating Revenue</b>                                     |               |               |               |               |                |            |            |
| <b>Total .....</b>   | <b>11,501</b> | <b>11,363</b> | <b>11,115</b> | <b>10,206</b> | <b>1.2</b>     | <b>2.2</b> | <b>8.9</b> |
| <b>Sources of Revenue</b>                                    |               |               |               |               |                |            |            |
| Remediation services .....                                   | 9,501         | 9,512         | 9,459         | 8,853         | -0.1           | 0.6        | 6.8        |
| Site remediation services .....                              | 5,332         | 5,746         | 5,670         | 5,484         | -7.2           | 1.3        | 3.4        |
| Building remediation services - asbestos contamination ..... | 2,071         | 2,122         | 2,083         | 1,930         | -2.4           | 1.9        | 7.9        |
| Building remediation services - other contaminations .....   | 447           | 421           | 451           | 382           | 6.2            | -6.7       | 18.1       |
| Environmental emergency response services .....              | 819           | 524           | 636           | 557           | 56.3           | -17.6      | 14.2       |
| Other remediation services .....                             | S             | S             | 619           | 500           | S              | S          | 23.8       |
| All other operating revenue .....                            | 1,999         | 1,851         | 1,657         | 1,353         | 8.0            | 11.7       | 22.5       |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.10 provides estimated measures of sampling variability.

**Table 7.12. Materials Recovery Facilities and All Other Waste Management Services (NAICS 56292 and 56299) - Estimated Sources of Revenue for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business  | 2008         | 2007         | 2006         | 2005         | Percent change |             |            |
|---|--------------|--------------|--------------|--------------|----------------|-------------|------------|
|   |              |              |              |              | 2008/2007      | 2007/2006   | 2006/2005  |
| <b>Operating Revenue</b>  |              |              |              |              |                |             |            |
| <b>Total .....</b>  | <b>8,410</b> | <b>8,088</b> | <b>6,916</b> | <b>6,479</b> | <b>4.0</b>     | <b>16.9</b> | <b>6.7</b> |
| <b>Sources of Revenue</b>   |              |              |              |              |                |             |            |
| Nonhazardous waste and recyclable material consolidation, storage, and preparation services ..... | 2,158        | 1,927        | 1,589        | 1,583        | 12.0           | 21.3        | 0.4        |
| Nonhazardous recyclable material recovery preparation services .....                              | 1,900        | 1,704        | 1,458        | 1,455        | 11.5           | 16.9        | 0.2        |
| Operation of nonhazardous waste transfer facilities .....   | S            | S            | 132          | 127          | S              | S           | 3.9        |
| Sale or brokerage of nonhazardous recyclable material .....                                       | 1,741        | 1,559        | 1,270        | 1,179        | 11.7           | 22.8        | 7.7        |
| Other waste management services .....   | 3,115        | 3,107        | 2,919        | 2,682        | 0.3            | 6.4         | 8.8        |
| Septic tank services .....  | 722          | 763          | 778          | 723          | -5.4           | -1.9        | 7.6        |
| Cleaning and maintenance for nonhazardous waste holding and drain facilities .....                | 1,387        | 1,300        | 1,225        | 1,146        | 6.7            | 6.1         | 6.9        |
| Portable toilet rental services .....   | 1,006        | 1,044        | 915          | 813          | -3.6           | 14.1        | 12.5       |
| All other operating revenue .....   | 1,395        | 1,494        | 1,138        | 1,035        | -6.6           | 31.3        | 10.0       |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.11 provides estimated measures of sampling variability.

**Table 7.13. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Expenses for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008           | 2007           | 2006           | 2005           | Percent change |            |            |
|------------|---|----------------|----------------|----------------|----------------|----------------|------------|------------|
|            |   |                |                |                |                | 2008/2007      | 2007/2006  | 2006/2005  |
| <b>56</b>  | <b>Administrative and support and waste management and remediation services .....</b> | <b>524,555</b> | <b>510,449</b> | <b>486,992</b> | <b>455,354</b> | <b>2.8</b>     | <b>4.8</b> | <b>6.9</b> |
| 561        | Administrative and support services .....   | 461,672        | 450,126        | 428,428        | 402,581        | 2.6            | 5.1        | 6.4        |
| 56111      | Office administrative services .....  | 49,029         | 44,971         | 41,563         | 36,279         | 9.0            | 8.2        | 14.6       |
| 56121      | Facilities support services .....   | 16,289         | 15,563         | 14,166         | 12,308         | 4.7            | 9.9        | 15.1       |
| 5613       | Employment services .....   | 157,601        | 159,007        | 153,966        | 146,702        | -0.9           | 3.3        | 5.0        |
| 56131      | Employment placement agencies .....   | 7,485          | 6,988          | 6,365          | 6,209          | 7.1            | 9.8        | 2.5        |
| 56132      | Temporary help services .....   | 83,024         | 85,124         | 81,679         | 78,153         | -2.5           | 4.2        | 4.5        |
| 56133      | Professional employer organizations .....   | 67,092         | 66,895         | 65,922         | 62,340         | 0.3            | 1.5        | 5.7        |
| 5614       | Business support services .....   | 46,493         | 45,657         | 44,212         | 41,084         | 1.8            | 3.3        | 7.6        |
| 56141      | Document preparation services .....   | 2,453          | 2,498          | 2,387          | 2,052          | -1.8           | 4.7        | 16.3       |
| 56142      | Telephone call centers .....  | 13,271         | 13,303         | 12,814         | 12,540         | -0.2           | 3.8        | 2.2        |
| 561421     | Telephone answering services .....  | 2,040          | 1,932          | 1,669          | 1,674          | 5.6            | 15.8       | -0.3       |
| 561422     | Telemarketing bureaus .....   | 11,231         | 11,371         | 11,145         | 10,866         | -1.2           | 2.0        | 2.6        |
| 56143      | Business service centers .....  | 6,450          | 6,446          | 6,633          | 6,542          | 0.1            | -2.8       | 1.4        |
| 561431     | Private mail centers .....  | 1,990          | 1,966          | 1,821          | 1,694          | 1.2            | 8.0        | 7.5        |
| 561439     | Other business service centers (including copy shops) .....                           | 4,460          | 4,480          | 4,812          | 4,848          | -0.4           | -6.9       | -0.7       |
| 56144      | Collection agencies .....   | 10,323         | 10,140         | 9,661          | 9,192          | 1.8            | 5.0        | 5.1        |
| 56145      | Credit bureaus .....  | 6,671          | 6,504          | 5,983          | 4,835          | 2.6            | 8.7        | 23.7       |
| 56149      | Other business support services .....   | 7,325          | 6,766          | 6,734          | 5,923          | 8.3            | 0.5        | 13.7       |
| 561491     | Repossession services .....   | \$             | \$             | 455            | 437            | \$             | \$         | 4.1        |
| 561492     | Court reporting and stenotype services .....  | 1,640          | 1,763          | 1,687          | 1,594          | -7.0           | 4.5        | 5.8        |
| 561499     | All other business support services .....   | 5,067          | 4,480          | 4,592          | 3,892          | 13.1           | -2.4       | 18.0       |
| 5615       | Travel arrangement and reservation services .....                                     | 28,581         | 27,495         | 25,769         | 24,508         | 3.9            | 6.7        | 5.1        |
| 56151      | Travel agencies .....   | 11,140         | 10,845         | 9,754          | 8,801          | 2.7            | 11.2       | 10.8       |
| 56152      | Tour operators .....  | 3,100          | 3,128          | 2,842          | 2,940          | -0.9           | 10.1       | -3.3       |
| 56159      | Other travel arrangement and reservation services .....                               | 14,341         | 13,522         | 13,173         | 12,767         | 6.1            | 2.6        | 3.2        |
| 561591     | Convention and visitors bureaus .....   | 1,701          | 1,535          | 1,329          | 1,269          | 10.8           | 15.5       | 4.7        |
| 561599     | All other travel arrangement and reservation services .....                           | 12,640         | 11,987         | 11,844         | 11,498         | 5.4            | 1.2        | 3.0        |
| 5616       | Investigation and security services .....   | 36,129         | 34,864         | 32,102         | 31,264         | 3.6            | 8.6        | 2.7        |
| 56161      | Investigation, guard, and armored car services .....                                  | 24,920         | 24,335         | 22,869         | 22,344         | 2.4            | 6.4        | 2.3        |
| 561611     | Investigation services .....  | 3,262          | 3,368          | 2,986          | 2,732          | -3.1           | 12.8       | 9.3        |
| 561612     | Security guards and patrol services .....   | 19,640         | 19,304         | 17,958         | 17,652         | 1.7            | 7.5        | 1.7        |
| 561613     | Armored car services .....  | 2,018          | 1,663          | 1,925          | 1,960          | 21.3           | -13.6      | -1.8       |
| 56162      | Security systems services .....   | 11,209         | 10,529         | 9,233          | 8,920          | 6.5            | 14.0       | 3.5        |
| 561621     | Security systems services (except locksmiths) .....                                   | 9,955          | 9,303          | 8,081          | 7,855          | 7.0            | 15.1       | 2.9        |
| 561622     | Locksmiths .....  | 1,254          | 1,226          | 1,152          | 1,065          | 2.3            | 6.4        | 8.2        |
| 5617       | Services to buildings and dwellings .....   | 94,052         | 90,472         | 84,760         | 79,110         | 4.0            | 6.7        | 7.1        |
| 56171      | Exterminating and pest control services .....   | 7,812          | 7,761          | 7,525          | 6,984          | 0.7            | 3.1        | 7.7        |
| 56172      | Janitorial services .....   | 32,641         | 30,476         | 28,370         | 27,537         | 7.1            | 7.4        | 3.0        |
| 56173      | Landscaping services .....  | 44,025         | 43,067         | 40,458         | 37,479         | 2.2            | 6.4        | 7.9        |
| 56174      | Carpet and upholstery cleaning services .....   | 3,333          | 3,264          | 2,984          | 2,825          | 2.1            | 9.4        | 5.6        |
| 56179      | Other services to buildings and dwellings .....                                       | 6,242          | 5,904          | 5,423          | 4,285          | 5.7            | 8.9        | 26.6       |
| 5619       | Other support services .....  | 33,498         | 32,099         | 31,891         | 31,326         | 4.4            | 0.7        | 1.8        |
| 56191      | Packaging and labeling services .....   | 5,576          | 5,376          | 5,017          | 4,703          | 3.7            | 7.2        | 6.7        |
| 56192      | Convention and trade show organizers .....  | 9,445          | 8,761          | 8,680          | 8,503          | 7.8            | 0.9        | 2.1        |
| 56199      | All other support services .....  | 18,477         | 17,962         | 18,194         | 18,120         | 2.9            | -1.3       | 0.4        |
| 562        | Waste management and remediation services .....                                       | 62,882         | 60,323         | 58,565         | 52,772         | 4.2            | 3.0        | 11.0       |
| 5621       | Waste collection .....  | 33,893         | 32,359         | 31,667         | 28,084         | 4.7            | 2.2        | 12.8       |
| 562111     | Solid waste collection .....  | 31,320         | 29,995         | 29,515         | 26,180         | 4.4            | 1.6        | 12.7       |
| 562112     | Hazardous waste collection .....  | 1,773          | 1,617          | \$             | 1,378          | 9.6            | \$         | \$         |

See footnotes at end of table.

**Table 7.13. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Estimated Expenses for Employer Firms: 2005 Through 2008—Con.**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| NAICS code | Kind of business  | 2008   | 2007   | 2006   | 2005   | Percent change |           |           |
|------------|---|--------|--------|--------|--------|----------------|-----------|-----------|
|            |   |        |        |        |        | 2008/2007      | 2007/2006 | 2006/2005 |
| 562119     | Other waste collection .....                            | 800    | 747    | 650    | 526    | 7.1            | 14.9      | 23.6      |
| 5622       | Waste treatment and disposal .....                      | 12,923 | 12,465 | 12,251 | 11,688 | 3.7            | 1.7       | 4.8       |
| 562211     | Hazardous waste treatment and disposal .....            | 3,987  | 3,914  | 3,502  | 3,345  | 1.9            | 11.8      | 4.7       |
| 562212     | Solid waste landfill .....                              | 7,219  | 6,982  | 6,897  | 6,663  | 3.4            | 1.2       | 3.5       |
| 562213     | Solid waste combustors and incinerators .....           | 880    | 848    | 1,082  | 1,007  | 3.8            | -21.6     | 7.4       |
| 562219     | Other nonhazardous waste treatment and disposal .....   | 837    | 721    | 770    | 673    | 16.1           | -6.4      | 14.4      |
| 5629       | Remediation and other waste management services .....   | 16,066 | 15,499 | 14,647 | 13,000 | 3.7            | 5.8       | 12.7      |
| 56291      | Remediation services .....                              | 9,938  | 9,664  | 9,586  | 8,287  | 2.8            | 0.8       | 15.7      |
| 56292      | Materials recovery facilities .....                     | 2,376  | 2,028  | 1,708  | 1,653  | 17.2           | 18.7      | 3.3       |
| 56299      | All other waste management services .....               | 3,752  | 3,807  | 3,353  | 3,060  | -1.4           | 13.5      | 9.6       |
| 562991     | Septic tank and related services .....                  | 2,396  | 2,336  | 2,156  | 1,931  | 2.6            | 8.3       | 11.7      |
| 562998     | All other miscellaneous waste management services ..... | 1,356  | 1,471  | 1,197  | 1,129  | -7.8           | 22.9      | 6.0       |

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau. For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.12 provides estimated measures of sampling variability.

**Table 7.14. Administrative and Support and Waste Management and Remediation Services (NAICS 56) – Selected Expenses for Employer Firms: 2005 Through 2008**

[Estimates are based on data from the 2008 Service Annual Survey and administrative data. Estimates for 2007 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently, results may not be additive. Estimates have been adjusted using results of the 2002 Economic Census]

| Kind of business   | 2008           | 2007           | 2006           | 2005           | Percent change |            |             |
|--|----------------|----------------|----------------|----------------|----------------|------------|-------------|
|  |                |                |                |                | 2008/2007      | 2007/2006  | 2006/2005   |
| <b>ADMINISTRATIVE AND SUPPORT SERVICES (NAICS 561)</b>         |                |                |                |                |                |            |             |
| <b>Operating Expenses</b>                                      |                |                |                |                |                |            |             |
| <b>Total .....</b>   | <b>461,672</b> | <b>450,126</b> | <b>428,428</b> | <b>402,581</b> | <b>2.6</b>     | <b>5.1</b> | <b>6.4</b>  |
| Personnel costs.....   | 303,856        | 300,531        | 285,789        | 268,952        | 1.1            | 5.2        | 6.3         |
| Gross annual payroll.....                                      | 260,902        | 256,963        | 243,003        | 227,822        | 1.5            | 5.7        | 6.7         |
| Employer's cost for fringe benefits.....                       | 33,621         | 34,529         | 33,437         | 32,899         | -2.6           | 3.3        | 1.6         |
| Temporary staff and leased employee expense.....               | 9,333          | 9,039          | 9,348          | 8,231          | 3.3            | -3.3       | 13.6        |
| Expensed materials, parts and supplies (not for resale).....   | 28,796         | 25,802         | 26,128         | 24,665         | 11.6           | -1.2       | 5.9         |
| Expensed equipment.....  | 3,204          | 2,450          | 2,784          | 2,572          | 30.8           | -12.0      | 8.2         |
| Expensed purchase of other materials, parts, and supplies..... | 25,592         | 23,353         | 23,344         | 22,093         | 9.6            | Z          | 5.7         |
| Expensed purchased services.....                               | 28,301         | 26,757         | 25,630         | 22,957         | 5.8            | 4.4        | 11.6        |
| Expensed purchases of software.....                            | 1,943          | 1,579          | 1,805          | 1,496          | 23.1           | -12.5      | 20.7        |
| Purchased electricity and fuels (except motor fuels).....      | 2,203          | 2,228          | 2,243          | 1,724          | -1.1           | -0.7       | 30.1        |
| Lease and rental payments.....                                 | 11,879         | 11,348         | 10,282         | 9,437          | 4.7            | 10.4       | 9.0         |
| Purchased repair and maintenance.....                          | 4,301          | 4,197          | 3,990          | 3,562          | 2.5            | 5.2        | 12.0        |
| Purchased advertising and promotional services.....            | 7,976          | 7,405          | 7,309          | 6,739          | 7.7            | 1.3        | 8.5         |
| Other operating expenses.....                                  | 100,719        | 97,035         | 90,881         | 86,004         | 3.8            | 6.8        | 5.7         |
| Depreciation and amortization charges.....                     | 12,836         | 11,375         | 10,829         | 10,300         | 12.8           | 5.0        | 5.1         |
| Governmental taxes and license fees.....                       | 4,007          | 3,495          | 3,559          | 3,682          | 14.6           | -1.8       | -3.3        |
| All other operating expenses.....                              | 83,876         | 82,166         | 76,493         | 72,022         | 2.1            | 7.4        | 6.2         |
| <b>WASTE MANAGEMENT AND REMEDIATION SERVICES (NAICS 562)</b>   |                |                |                |                |                |            |             |
| <b>Operating Expenses</b>                                      |                |                |                |                |                |            |             |
| <b>Total .....</b>   | <b>62,882</b>  | <b>60,323</b>  | <b>58,565</b>  | <b>52,772</b>  | <b>4.2</b>     | <b>3.0</b> | <b>11.0</b> |
| Personnel costs.....   | 20,448         | 19,686         | 18,823         | 17,976         | 3.9            | 4.6        | 4.7         |
| Gross annual payroll.....                                      | 16,424         | 15,673         | 14,930         | 14,189         | 4.8            | 5.0        | 5.2         |
| Employer's cost for fringe benefits.....                       | 2,880          | 2,739          | 2,498          | 2,403          | 5.1            | 9.6        | 4.0         |
| Temporary staff and leased employee expense.....               | 1,143          | 1,273          | 1,394          | 1,384          | -10.2          | -8.7       | 0.7         |
| Expensed materials, parts and supplies (not for resale).....   | 8,043          | 6,662          | 6,364          | 5,601          | 20.7           | 4.7        | 13.6        |
| Expensed equipment.....  | 309            | 300            | 267            | 284            | 3.0            | 12.4       | -6.0        |
| Expensed purchase of other materials, parts, and supplies..... | 7,735          | 6,362          | 6,097          | 5,317          | 21.6           | 4.3        | 14.7        |
| Expensed purchased services.....                               | 4,590          | 4,563          | 4,707          | 4,543          | 0.6            | -3.1       | 3.6         |
| Expensed purchases of software.....                            | 33             | 28             | 32             | 28             | 17.9           | -12.5      | 14.3        |
| Purchased electricity and fuels (except motor fuels).....      | 652            | 618            | 569            | 461            | 5.5            | 8.6        | 23.4        |
| Lease and rental payments.....                                 | 1,579          | 1,579          | 1,521          | 1,336          | Z              | 3.8        | 13.8        |
| Purchased repair and maintenance.....                          | 2,044          | 2,077          | 2,340          | 2,464          | -1.6           | -11.2      | -5.0        |
| Purchased advertising and promotional services.....            | 282            | 261            | 245            | 254            | 8.0            | 6.5        | -3.5        |
| Other operating expenses.....                                  | 29,801         | 29,412         | 28,670         | 24,654         | 1.3            | 2.6        | 16.3        |
| Depreciation and amortization charges.....                     | 5,345          | 5,022          | 4,913          | 4,435          | 6.4            | 2.2        | 10.8        |
| Governmental taxes and license fees.....                       | 1,285          | 1,235          | 1,111          | 1,059          | 4.0            | 11.2       | 4.9         |
| All other operating expenses.....                              | 23,171         | 23,156         | 22,646         | 19,160         | 0.1            | 2.3        | 18.2        |

Z Absolute value is less than 0.05.

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>. Appendix A, Table A-7.13 provides estimated measures of sampling variability.