

**Table A-7.1. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Coefficients of Variation for Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

NAICS code	Kind of business	Coefficient of variation					Standard error			
		2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>56</b>	<b>Administrative and support and waste management and remediation services .....</b>	<b>0.9</b>	<b>0.5</b>	<b>0.0</b>	<b>2.4</b>	<b>2.0</b>	<b>0.5</b>	<b>0.5</b>	<b>2.5</b>	<b>1.0</b>
56*	Administrative and support and waste management and remediation services <sup>1</sup> .....	0.8	0.5	0.0	2.3	1.9	0.6	0.5	2.4	0.9
561	Administrative and support services .....	1.0	0.6	0.0	2.6	2.2	0.6	0.6	2.8	1.1
561*	Administrative and support services <sup>1</sup> .....	0.9	0.6	0.0	2.5	2.1	0.6	0.6	2.6	1.0
56111	Office administrative services .....	3.9	1.7	0.0	6.1	4.6	2.8	1.8	6.3	3.3
56121	Facilities support services .....	2.5	1.2	0.0	5.2	4.4	2.7	1.3	9.0	3.2
5613	Employment services .....	1.9	1.3	0.0	4.7	4.4	1.4	1.3	5.3	1.9
56131	Employment placement agencies .....	4.5	3.7	0.0	8.3	7.9	3.4	3.9	13.9	3.5
56132	Temporary help services .....	2.3	1.6	0.0	6.8	6.1	1.5	1.6	12.9	1.8
56133	Professional employer organizations .....	3.4	2.3	0.0	7.6	6.8	2.5	2.4	10.4	3.7
5614	Business support services .....	2.0	0.9	0.0	2.1	1.8	1.2	0.9	2.2	1.6
56141	Document preparation services .....	4.7	3.7	0.0	8.8	15.0	3.9	3.6	8.9	7.4
56142	Telephone call centers .....	5.7	2.6	0.0	3.9	3.6	3.1	2.7	4.9	3.9
561421	Telephone answering services .....	3.4	2.7	0.0	6.1	5.6	1.9	2.8	14.8	2.1
561422	Telemarketing bureaus .....	6.7	3.1	0.0	4.9	4.5	3.6	3.1	6.1	4.7
56143	Business service centers .....	1.4	1.6	0.0	4.6	3.2	1.1	1.5	5.7	1.8
561431	Private mail centers .....	3.1	1.8	0.0	10.5	10.6	2.6	1.8	9.6	3.1
561439	Other business service centers (including copy shops) ..	1.9	2.1	0.0	4.5	2.3	1.0	2.0	6.0	2.1
56144	Collection agencies .....	3.5	1.7	0.0	6.2	4.3	2.4	1.7	6.8	3.0
56145	Credit bureaus .....	1.7	2.1	0.0	1.5	1.6	1.2	2.0	1.5	1.4
56149	Other business support services .....	4.3	2.4	0.0	4.4	2.6	2.6	2.6	4.5	3.2
561491	Repossession services .....	6.0	4.7	0.0	26.3	21.3	5.3	5.3	20.5	6.1
561492	Court reporting and stenotype services .....	2.2	2.4	0.0	7.7	7.2	1.5	2.3	9.4	2.4
561499	All other business support services .....	5.7	3.0	0.0	6.8	3.2	3.6	3.3	6.7	4.2
5615	Travel arrangement and reservation services .....	1.5	0.9	0.0	2.7	2.4	1.0	0.9	3.2	1.5
56151	Travel agencies .....	2.8	1.5	0.0	3.7	3.2	1.7	1.5	5.9	2.1
56152	Tour operators .....	3.6	2.4	0.0	6.7	6.5	2.8	2.6	7.8	3.4
56159	Other travel arrangement and reservation services .....	1.0	1.2	0.0	3.7	2.8	0.9	1.2	3.4	2.3
561591	Convention and visitors bureaus .....	2.1	1.3	0.0	3.7	2.9	1.8	1.3	4.2	1.8
561599	All other travel arrangement and reservation services ...	1.2	1.4	0.0	4.1	3.0	1.0	1.5	3.9	2.5
5616	Investigation and security services .....	3.7	1.6	0.0	3.9	3.5	2.7	1.7	4.4	1.7
56161	Investigation, guard, and armored car services .....	5.3	2.0	0.0	4.0	3.3	3.9	2.0	4.2	1.7
561611	Investigation services .....	6.3	3.0	0.0	7.4	7.2	6.4	2.9	7.4	6.1
561612	Security guards and patrol services .....	5.9	2.5	0.0	4.6	4.2	4.0	2.6	5.0	1.5
561613	Armored car services .....	0.5	0.2	0.0	3.2	1.5	0.4	0.2	4.4	2.1
56162	Security systems services .....	2.4	2.3	0.0	7.5	7.0	1.5	2.5	10.9	3.1
561621	Security systems services (except locksmiths) .....	2.7	2.5	0.0	8.7	8.0	1.7	2.7	12.9	3.5
561622	Locksmiths .....	4.3	2.2	0.0	7.3	7.1	3.2	2.2	6.4	2.9
5617	Services to buildings and dwellings .....	2.8	1.8	0.0	3.8	2.8	1.4	1.8	4.0	1.9
5617*	Services to buildings and dwellings <sup>1</sup> .....	2.2	1.2	0.0	4.0	3.2	1.3	1.2	3.5	2.0
56171	Exterminating and pest control services .....	1.5	1.6	0.0	3.1	3.6	1.3	1.7	3.0	1.6
56172	Janitorial services .....	3.4	1.5	0.0	4.6	3.7	2.1	1.6	4.6	2.7
56173	Landscaping services .....	5.0	3.0	0.0	5.2	4.1	2.7	2.9	6.7	2.7
56174	Carpet and upholstery cleaning services .....	5.1	3.8	0.0	6.4	4.4	2.8	3.9	4.8	2.9
56179	Other services to buildings and dwellings .....	6.2	5.4	0.0	9.7	6.4	3.0	3.5	7.6	5.4
5619	Other support services .....	2.8	1.8	0.0	6.8	4.4	1.6	1.8	5.4	3.2
56191	Packaging and labeling services .....	5.2	3.2	0.0	4.4	4.1	3.1	3.3	3.1	3.0
56192	Convention and trade show organizers .....	2.4	1.4	0.0	4.4	3.7	2.2	1.5	4.3	2.4
56199	All other support services .....	4.3	3.1	0.0	13.0	8.0	2.2	3.1	13.3	5.4

See footnotes at end of table.

**Table A-7.1. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Coefficients of Variation for Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009 —Con.**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

NAICS code	Kind of business	Coefficient of variation					Standard error			
		2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
562	Waste management and remediation services .....	1.3	0.8	0.0	1.7	1.6	0.9	0.9	1.8	1.2
5621	Waste collection .....	1.9	1.2	0.0	2.4	2.1	1.3	1.3	2.7	1.7
562111	Solid waste collection .....	2.0	1.3	0.0	2.6	2.2	1.4	1.4	2.9	1.8
562112	Hazardous waste collection .....	2.2	1.2	0.0	3.8	3.3	1.3	1.3	3.7	2.5
562119	Other waste collection .....	3.4	3.3	0.0	15.1	14.9	3.1	3.7	21.3	5.0
5622	Waste treatment and disposal .....	1.6	1.1	0.0	2.1	1.9	1.1	1.1	2.4	1.4
562211	Hazardous waste treatment and disposal .....	2.9	1.5	0.0	2.9	2.2	2.3	1.6	4.9	1.3
562212	Solid waste landfill .....	2.0	1.7	0.0	3.5	3.1	1.8	1.7	3.1	2.0
562213	Solid waste combustors and incinerators .....	3.5	1.2	0.0	3.7	3.8	2.3	1.3	4.1	1.1
562219	Other nonhazardous waste treatment and disposal .....	6.9	6.4	0.0	13.6	5.2	1.8	6.8	12.0	9.6
5629	Remediation and other waste management services .....	3.4	2.2	0.0	5.9	6.0	1.7	2.3	5.2	2.7
56291	Remediation services .....	4.7	3.2	0.0	8.5	8.2	2.8	3.2	8.8	4.0
56292	Materials recovery facilities .....	6.5	3.8	0.0	7.3	6.7	4.3	4.3	9.4	3.2
56299	All other waste management services .....	4.3	3.4	0.0	8.3	7.1	1.9	3.3	5.4	4.3
562991	Septic tank and related services .....	4.2	3.1	0.0	13.1	10.6	2.7	3.1	11.5	4.2
562998	All other miscellaneous waste management services .....	8.5	7.3	0.0	12.0	11.2	2.3	6.8	16.2	7.5

<sup>1</sup>Excludes NAICS 56173 (Landscaping services).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.2. Administrative and Support and Waste Management and Remediation Services (NAICS 5615 except 561591) - Estimated Coefficients of Variation for Export Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

NAICS code	Kind of business	Coefficient of variation					Standard error			
		2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
56151	Travel agencies .....	3.1	3.3	3.9	4.1	4.7	1.0	1.6	5.7	1.1
56152	Tour operators .....	S	S	22.6	21.9	19.2	S	S	10.3	9.1
561599	All other travel arrangement and reservation services ...	S	S	23.0	10.8	10.1	S	S	5.1	3.2

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.3. Employment Placement Agencies (NAICS 56131) - Estimated Coefficients of Variation for Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total .....</b>	<b>4.5</b>	<b>3.7</b>	<b>0.0</b>	<b>8.3</b>	<b>7.9</b>	<b>3.4</b>	<b>3.9</b>	<b>13.9</b>	<b>3.5</b>
<b>Sources of Revenue</b>									
Placement of individuals as permanent employees .....	8.0	8.8	8.3	15.1	17.4	8.9	4.3	25.1	6.9
Placement of individuals as independent contractors .....	S	16.8	S	13.2	S	S	S	S	S
Temporary staffing services .....	7.8	8.5	7.7	8.3	7.8	3.6	6.2	12.7	4.6
Long-term staffing .....	16.6	17.8	17.3	28.4	S	10.3	14.7	42.7	S
Temporary staffing-to-permanent placement .....	19.9	S	27.1	24.9	25.1	S	S	22.2	13.5
All other operating revenue .....	12.6	8.9	8.8	11.1	10.3	7.4	8.3	16.3	1.1

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at [www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html).

**Table A-7.4. Temporary Help Services (NAICS 56132) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total .....</b>	<b>2.3</b>	<b>1.6</b>	<b>0.0</b>	<b>6.8</b>	<b>6.1</b>	<b>1.5</b>	<b>1.6</b>	<b>12.9</b>	<b>1.8</b>
<b>Sources of Revenue</b>									
Placement of individuals as permanent employees .....	26.0	21.6	23.5	28.3	S	5.4	7.3	15.5	S
Placement of individuals as independent contractors .....	5.8	8.4	8.9	12.2	8.8	3.7	6.0	15.1	3.6
Temporary staffing services .....	2.8	1.8	1.7	6.5	5.4	1.8	2.1	12.6	2.2
Long-term staffing .....	19.1	14.3	15.9	22.4	26.6	13.3	23.4	19.4	11.2
Temporary staffing-to-permanent placement .....	23.5	24.5	23.6	21.7	20.5	10.1	7.5	10.6	6.1
All other operating revenue .....	S	24.0	15.6	11.8	11.3	S	27.2	13.6	4.0

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at [www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html).

**Table A-7.5. Professional Employer Organizations (NAICS 56133) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total .....</b>	<b>3.4</b>	<b>2.3</b>	<b>0.0</b>	<b>7.6</b>	<b>6.8</b>	<b>2.5</b>	<b>2.4</b>	<b>10.4</b>	<b>3.7</b>
<b>Sources of Revenue</b>									
Co-employment with payroll, benefits, and human resource services ..	2.9	2.8	2.3	7.8	6.3	1.4	3.9	10.6	4.2
Payroll services .....	23.5	18.9	S	14.0	12.7	34.1	S	S	2.2
Payroll and benefit services .....	14.1	19.3	17.3	21.5	22.4	44.0	9.9	18.2	7.3
Payroll and human resource services .....	S	S	S	S	S	S	S	S	S
All other operating revenue .....	21.3	27.8	12.2	15.8	18.5	6.5	6.3	16.3	10.0

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.6. Travel Agencies and All Other Travel Arrangement and Reservation Services (NAICS 561510 and 561599) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total</b> .....	1.6	1.0	0.0	2.6	2.3	1.1	1.0	3.1	1.6
<b>Sources of Revenue</b>									
Reservation services .....	3.4	2.5	1.9	4.2	3.1	1.6	1.7	3.9	2.5
Airline seats, domestic destinations .....	4.7	5.5	5.6	6.0	4.4	1.5	1.6	5.3	2.2
Airline seats, international destinations .....	12.2	15.5	14.2	10.9	9.3	8.8	5.0	6.5	4.3
Cruises .....	25.7	21.7	18.5	18.6	16.4	5.5	6.9	7.0	3.7
Lodging .....	5.3	4.8	5.3	9.4	3.9	3.9	2.8	4.7	11.2
Event tickets .....	14.6	S	S	11.8	12.4	S	S	S	5.6
Computerized reservation systems .....	3.3	3.2	4.4	S	7.1	2.6	4.3	S	S
Packaged tours .....	7.8	7.7	7.2	5.4	10.0	4.0	3.1	5.5	4.7
Other reservation services .....	22.1	16.2	15.8	20.1	18.9	8.9	9.4	9.3	5.2
Other travel arrangement services .....	3.5	2.6	2.6	2.6	2.7	1.3	0.5	2.8	1.4
Trip planning .....	9.2	6.0	5.9	6.8	6.2	3.0	1.5	7.5	3.2
Automobile clubs and road and travel service .....	6.7	6.6	6.2	6.8	8.0	2.5	2.1	3.4	2.8
Other travel arrangement services revenue .....	18.4	14.7	12.2	11.8	11.7	4.6	6.1	10.1	2.6
All other operating revenue .....	5.4	5.6	5.2	5.3	5.6	2.1	1.4	3.9	1.2
<b>Breakdown of Revenue by Type of Customer</b>									
Business .....	3.5	3.3	3.1	4.8	4.6	2.7	2.1	3.4	4.1
Leisure .....	2.8	2.6	2.1	2.8	2.8	4.0	1.5	3.5	2.0

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.7. Tour Operators (NAICS 56152) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
Total .....	3.6	2.4	0.0	6.7	6.5	2.8	2.6	7.8	3.4
<b>Sources of Revenue</b>									
Pre-packaged tours .....	7.3	5.4	4.6	8.5	8.3	4.3	3.4	7.4	4.5
Domestic travel .....	11.5	7.1	6.5	9.9	14.6	6.0	3.0	8.2	11.0
International travel .....	6.9	7.2	6.9	9.5	7.6	4.3	4.9	8.1	4.6
Customized group tours .....	11.4	9.1	8.1	8.2	8.0	3.2	7.2	16.7	8.7
Domestic travel .....	15.2	13.9	12.7	9.9	9.5	3.9	5.5	15.6	16.5
International travel .....	18.9	16.3	15.2	16.7	14.9	4.7	22.7	27.7	14.8
All other operating revenue .....	15.1	13.8	15.4	16.2	12.4	11.2	6.6	9.3	5.7
<b>Breakdown of Revenue by Type of Customer</b>									
Business .....	18.1	14.7	15.2	S	20.5	7.4	8.1	S	S
Leisure .....	4.2	3.6	2.2	5.8	4.8	2.8	2.7	8.0	2.8

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.8. Waste Collection (NAICS 5621) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total .....</b>	<b>1.9</b>	<b>1.2</b>	<b>0.0</b>	<b>2.4</b>	<b>2.1</b>	<b>1.3</b>	<b>1.3</b>	<b>2.7</b>	<b>1.7</b>
<b>Sources of Revenue</b>									
Nonhazardous waste management collection services .....	2.0	1.5	1.2	2.7	2.7	1.1	1.1	2.6	2.0
Residential nonhazardous waste and recyclable material collection services .....	2.8	3.8	4.3	5.4	3.3	1.9	2.0	3.3	5.9
Nonhazardous waste collection services .....	3.0	4.1	4.2	5.8	3.2	1.8	1.8	3.4	6.2
Nonhazardous recyclable collection services .....	10.8	19.7	28.4	27.6	19.4	8.2	12.1	22.9	9.0
Non-residential nonhazardous waste and recyclable material collection services .....	3.2	2.8	2.5	3.3	2.9	1.3	1.4	3.0	1.6
Nonhazardous waste collection services .....	S	4.0	3.6	3.5	3.3	S	1.5	3.1	2.1
Nonhazardous recyclable collection services .....	17.0	18.1	19.6	20.6	22.5	3.1	4.6	21.2	7.1
Nonhazardous waste collection from construction and demolition sites .....	7.8	10.7	14.7	17.6	18.3	5.1	19.1	6.5	13.8
Operation of waste transfer facilities .....	12.2	S	12.5	9.3	6.8	S	S	13.0	8.6
Hazardous waste management collection services .....	7.1	6.1	7.3	7.8	7.4	3.6	6.2	5.2	5.2
Hazardous waste collection .....	10.0	7.3	10.2	11.9	10.2	6.6	9.3	8.1	7.6
Hazardous waste transportation services .....	10.3	7.1	7.0	6.9	9.7	7.3	7.1	7.2	9.9
All other operating revenue .....	21.3	15.6	13.8	15.1	16.1	5.7	7.8	8.9	3.6

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.9. Waste Treatment and Disposal (NAICS 5622) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total .....</b>	<b>1.6</b>	<b>1.1</b>	<b>0.0</b>	<b>2.1</b>	<b>1.9</b>	<b>1.1</b>	<b>1.1</b>	<b>2.4</b>	<b>1.4</b>
<b>Sources of Revenue</b>									
Nonhazardous waste disposal services .....	2.1	2.1	1.3	2.8	2.2	1.2	1.5	2.6	1.7
Nonhazardous waste landfill disposal services .....	2.7	2.8	2.0	3.8	2.9	1.8	1.6	3.1	1.8
Nonhazardous waste incineration disposal services .....	3.5	3.0	3.1	2.0	1.8	0.9	0.6	4.3	1.2
Other nonhazardous waste disposal services .....	12.8	10.5	10.4	10.3	7.2	3.4	6.3	6.0	7.5
Hazardous waste treatment and disposal services .....	3.2	3.2	2.8	3.9	3.7	1.4	1.2	4.4	1.2
Hazardous waste treatment - biological infectious waste .....	6.0	6.7	6.8	7.1	6.8	2.6	2.2	4.8	2.0
Hazardous waste treatment - radioactive waste .....	4.6	4.4	4.6	3.4	4.3	0.8	0.5	4.2	1.9
All other hazardous waste treatment .....	S	6.2	6.7	7.7	6.3	S	4.4	4.1	3.4
Hazardous waste disposal services .....	3.6	3.9	5.8	8.9	9.6	1.7	3.0	9.1	3.6
Other hazardous waste treatment and disposal services .....	S	23.5	18.4	12.1	6.7	S	4.3	6.9	4.2
All other operating revenue .....	9.1	9.8	7.3	10.4	11.0	4.7	4.7	10.0	7.1

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.10. Remediation Services (NAICS 56291) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total .....</b>	<b>4.7</b>	<b>3.2</b>	<b>0.0</b>	<b>8.5</b>	<b>8.2</b>	<b>2.8</b>	<b>3.2</b>	<b>8.8</b>	<b>4.0</b>
<b>Sources of Revenue</b>									
Remediation services .....	5.3	3.6	2.3	8.0	7.6	2.6	3.1	8.9	4.6
Site remediation services .....	7.1	5.8	5.3	9.2	6.7	2.7	3.7	9.5	7.0
Building remediation services - asbestos contamination .....	11.2	9.8	11.1	11.0	12.0	9.3	6.3	11.6	6.6
Building remediation services - other contaminations .....	25.5	19.7	18.4	19.7	18.2	15.5	12.6	27.2	15.0
Environmental emergency response services .....	7.1	7.5	9.5	21.7	22.5	2.4	3.7	8.3	2.7
Other remediation services .....	26.6	29.2	24.0	22.8	18.1	47.2	14.7	19.4	29.3
All other operating revenue .....	14.3	12.4	11.8	17.7	17.7	8.0	8.4	10.1	8.9

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.

**Table A-7.11. Materials Recovery Facilities and All Other Waste Management Services (NAICS 56292 and 56299) - Estimated Coefficients of Variation for Sources of Revenue and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>Operating Revenue</b>									
<b>Total .....</b>	<b>3.9</b>	<b>2.2</b>	<b>0.0</b>	<b>6.1</b>	<b>5.6</b>	<b>2.7</b>	<b>2.3</b>	<b>5.0</b>	<b>2.8</b>
<b>Sources of Revenue</b>									
Nonhazardous waste and recyclable material consolidation, storage, and preparation services .....	9.4	7.1	4.7	9.1	8.3	3.3	4.9	15.0	4.2
Nonhazardous recyclable material recovery preparation services .....	7.1	5.6	5.5	9.5	8.6	3.1	6.5	16.4	4.4
Operation of nonhazardous waste transfer facilities .....	S	S	S	21.8	23.0	S	S	S	25.9
Sale or brokerage of nonhazardous recyclable material .....	14.8	7.3	8.4	8.8	8.4	13.7	6.9	9.6	4.4
Other waste management services .....	6.0	5.1	3.7	10.5	10.5	2.7	3.4	6.1	4.2
Septic tank services .....	14.1	13.7	14.3	18.6	16.9	7.4	3.9	9.5	8.1
Cleaning and maintenance for nonhazardous waste holding and drain facilities .....	8.8	10.4	8.7	8.6	9.6	2.2	5.7	4.9	7.6
Portable toilet rental services .....	9.4	10.4	10.1	18.2	17.8	5.1	5.4	11.1	4.2
All other operating revenue .....	12.9	9.1	7.9	17.6	15.5	6.1	7.3	12.7	13.0

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at [www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html).

**Table A-7.12. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Coefficients of Variation for Expenses and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

NAICS code	Kind of business	Coefficient of variation					Standard error			
		2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>56</b>	<b>Administrative and support and waste management and remediation services .....</b>	<b>0.8</b>	<b>0.7</b>	<b>0.5</b>	<b>2.8</b>	<b>2.2</b>	<b>0.6</b>	<b>0.5</b>	<b>2.6</b>	<b>0.8</b>
561	Administrative and support services .....	0.9	0.8	0.5	3.1	2.4	0.7	0.7	2.9	0.9
56111	Office administrative services .....	4.3	2.8	2.5	7.3	5.1	2.3	1.5	7.4	3.7
56121	Facilities support services .....	2.7	2.1	2.3	5.6	4.9	2.5	2.0	9.2	4.4
5613	Employment services .....	2.0	1.8	1.2	5.2	4.5	0.9	1.2	5.6	1.4
56131	Employment placement agencies .....	3.6	3.6	1.8	7.9	7.9	2.7	3.6	15.2	4.1
56132	Temporary help services .....	2.5	1.9	0.6	6.8	6.3	1.6	1.9	13.4	2.0
56133	Professional employer organizations .....	4.2	3.7	2.6	7.7	6.5	1.4	2.1	9.9	2.9
5614	Business support services .....	2.2	1.2	0.8	2.6	2.0	1.4	0.8	2.7	1.6
56141	Document preparation services .....	4.4	4.5	2.4	8.6	9.6	4.1	4.9	9.2	4.4
56142	Telephone call centers .....	5.2	2.8	1.8	5.5	4.4	3.4	2.5	6.3	4.8
561421	Telephone answering services .....	3.9	2.7	1.6	6.2	5.9	2.6	2.5	15.0	2.8
561422	Telemarketing bureaus .....	6.2	3.3	2.1	6.6	5.4	3.9	3.0	7.8	5.4
56143	Business service centers .....	2.1	2.5	2.3	3.4	3.0	1.1	1.1	5.9	2.2
561431	Private mail centers .....	3.5	3.5	3.9	9.0	8.5	3.5	3.7	9.7	4.2
561439	Other business service centers (including copy shops) ..	2.8	2.9	2.6	2.8	2.5	1.1	1.1	5.9	1.9
56144	Collection agencies .....	4.4	2.7	2.3	7.3	5.4	2.5	1.6	7.9	3.9
56145	Credit bureaus .....	1.9	1.6	1.3	1.8	2.1	1.1	2.7	1.8	1.6
56149	Other business support services .....	5.7	4.5	3.1	4.4	3.5	2.5	2.6	5.5	1.9
561491	Repossession services .....	6.1	5.0	2.9	29.6	23.1	5.8	5.3	21.6	6.3
561492	Court reporting and stenotype services .....	3.0	2.9	1.9	8.4	7.5	1.8	2.4	10.6	3.2
561499	All other business support services .....	8.0	6.2	4.3	6.0	4.5	3.5	4.0	9.3	2.0
5615	Travel arrangement and reservation services .....	1.9	2.0	1.3	2.9	2.4	1.1	1.1	2.9	1.7
56151	Travel agencies .....	3.0	3.1	1.6	3.8	3.3	2.2	2.0	6.5	3.0
56152	Tour operators .....	4.4	3.8	4.0	7.5	8.1	2.2	1.9	9.2	3.6
56159	Other travel arrangement and reservation services .....	2.1	2.0	1.6	3.9	3.5	1.1	1.0	3.0	2.4
561591	Convention and visitors bureaus .....	2.8	2.1	1.5	3.1	3.0	2.1	1.7	4.1	1.6
561599	All other travel arrangement and reservation services ...	2.5	2.3	1.8	4.4	3.9	1.3	1.1	3.3	2.8
5616	Investigation and security services .....	3.7	2.0	0.8	4.0	3.8	2.6	2.1	4.6	1.8
56161	Investigation, guard, and armored car services .....	4.9	2.3	0.9	4.1	3.7	3.2	2.3	4.7	2.0
561611	Investigation services .....	3.5	2.6	2.8	6.1	5.6	2.0	3.2	7.5	5.5
561612	Security guards and patrol services .....	6.1	2.8	1.2	4.8	4.6	4.0	2.7	5.4	2.1
561613	Armored car services .....	0.7	0.7	0.9	3.3	1.5	0.4	0.5	3.5	2.7
56162	Security systems services .....	4.1	3.3	1.8	7.9	7.4	1.9	2.7	12.5	3.5
561621	Security systems services (except locksmiths) .....	4.3	3.5	2.0	9.0	8.2	2.1	2.9	14.6	3.8
561622	Locksmiths .....	4.8	4.5	3.1	7.6	6.4	3.2	2.5	7.1	4.1
5617	Services to buildings and dwellings .....	1.9	2.0	1.4	4.1	2.9	1.4	1.8	4.0	1.9
56171	Exterminating and pest control services .....	2.7	1.8	1.2	3.4	3.6	1.6	1.9	3.4	2.0
56172	Janitorial services .....	3.4	2.5	2.1	5.5	4.4	1.7	2.5	5.0	3.1
56173	Landscaping services .....	3.6	3.2	2.5	4.9	3.5	3.1	2.6	6.1	2.8
56174	Carpet and upholstery cleaning services .....	3.7	2.7	2.3	6.3	5.3	2.7	3.1	4.6	4.8
56179	Other services to buildings and dwellings .....	7.1	7.3	9.1	10.4	6.6	4.7	4.6	8.8	6.3
5619	Other support services .....	2.9	2.2	1.2	10.3	9.5	2.5	1.5	6.6	2.4
56191	Packaging and labeling services .....	4.3	3.5	3.9	6.4	6.6	3.4	2.8	3.1	2.6
56192	Convention and trade show organizers .....	2.9	1.5	1.5	4.2	3.8	2.1	2.0	4.2	2.4
56199	All other support services .....	4.8	3.6	2.0	17.6	15.9	3.9	2.7	19.1	5.0

See footnotes at end of table.

**Table A-7.12. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Coefficients of Variation for Expenses and Standard Error of Percent Change for Employer Firms: 2005 Through 2009 —Con.**

[Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses]

NAICS code	Kind of business	Coefficient of variation					Standard error			
		2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
562	Waste management and remediation services .....	1.5	1.1	0.6	1.6	1.7	0.8	0.9	1.9	1.4
5621	Waste collection .....	2.3	1.7	1.2	2.1	2.0	1.2	1.3	3.1	2.1
562111	Solid waste collection .....	2.6	1.9	1.3	2.3	2.2	1.3	1.5	3.4	2.2
562112	Hazardous waste collection .....	2.4	1.6	1.8	S	2.9	1.1	1.6	S	S
562119	Other waste collection .....	3.2	2.6	2.6	12.4	14.6	2.5	2.0	19.3	4.9
5622	Waste treatment and disposal .....	1.8	1.6	1.3	1.9	1.7	1.3	1.0	2.6	1.5
562211	Hazardous waste treatment and disposal .....	3.4	2.7	2.1	3.0	1.9	2.0	1.1	4.9	2.0
562212	Solid waste landfill .....	2.1	1.4	1.5	3.0	2.7	1.9	1.9	3.4	2.0
562213	Solid waste combustors and incinerators .....	3.3	1.5	2.0	5.5	5.8	2.8	1.5	4.1	0.6
562219	Other nonhazardous waste treatment and disposal .....	16.8	15.2	12.5	15.8	6.4	3.3	5.5	15.0	9.2
5629	Remediation and other waste management services .....	3.9	2.6	0.8	5.8	6.0	2.2	2.5	5.1	2.6
56291	Remediation services .....	5.3	3.3	1.3	8.2	8.2	2.9	3.0	9.2	4.6
56292	Materials recovery facilities .....	7.2	6.0	2.4	9.2	7.4	3.8	6.5	9.5	4.5
56299	All other waste management services .....	4.3	4.0	2.0	8.7	7.1	2.3	3.7	6.3	5.3
562991	Septic tank and related services .....	3.8	4.1	2.2	13.8	11.8	3.3	4.0	12.4	5.8
562998	All other miscellaneous waste management services .....	8.7	8.4	4.6	9.6	11.7	2.7	8.1	15.0	7.1

S Estimate does not meet publication standards because of high sampling variability (coefficient of variation is greater than 30%) or poor response quality (total quantity response rate is less than 50%). For a description of publication standards and the total quantity response rate, see [http://www.census.gov/quality/S20-0\\_v1.0\\_Data\\_Release.pdf](http://www.census.gov/quality/S20-0_v1.0_Data_Release.pdf).

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at [www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html).

**Table A-7.13. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Coefficients of Variation for Selected Expenses and Standard Error of Percent Change for Employer Firms: 2005 Through 2009**

Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>ADMINISTRATIVE AND SUPPORT AND WASTE MANAGEMENT AND REMEDIATION SERVICES (NAICS 56)</b>									
<b>Operating Expenses</b>									
<b>Total .....</b>	<b>0.8</b>	<b>0.7</b>	<b>0.5</b>	<b>2.8</b>	<b>2.2</b>	<b>0.6</b>	<b>0.5</b>	<b>2.6</b>	<b>0.8</b>
Personnel costs.....	1.3	1.0	0.8	3.1	2.5	0.7	0.6	3.2	1.0
Gross annual payroll.....	1.4	1.1	0.8	3.1	2.8	0.7	0.6	3.3	0.8
Employer's cost for fringe benefits.....	1.4	1.2	1.4	3.5	2.8	0.9	1.0	3.6	2.2
Temporary staff and leased employee expense.....	5.2	5.9	6.1	7.7	7.8	3.0	3.1	4.3	9.3
Expensed materials, parts and supplies (not for resale).....	2.8	2.4	2.6	3.2	3.0	2.6	1.9	2.9	2.5
Expensed equipment.....	12.1	13.9	6.4	7.6	8.0	3.6	18.9	6.5	6.2
Expensed purchase of other materials, parts, and supplies.....	3.2	2.9	2.6	3.1	3.0	2.7	1.9	2.9	2.5
Expensed purchased services.....	1.6	1.7	1.2	2.7	2.1	1.2	1.3	2.2	1.7
Expensed purchases of software.....	6.9	5.9	3.4	7.5	3.6	3.6	6.3	5.0	7.4
Purchased electricity and fuels (except motor fuels).....	3.3	4.7	5.9	8.1	9.0	3.0	5.4	6.0	8.0
Lease and rental payments.....	1.8	2.6	2.2	2.9	2.1	2.1	1.8	2.3	1.4
Purchased repair and maintenance.....	4.5	2.6	2.3	3.3	2.7	2.2	2.4	2.9	2.8
Purchased advertising and promotional services.....	2.8	3.2	2.5	2.6	2.7	1.2	2.7	3.0	1.6
Other operating expenses.....	1.6	1.4	1.3	3.1	2.7	0.9	1.0	2.3	1.7
Depreciation and amortization charges.....	2.0	2.7	1.5	3.0	3.3	1.7	1.7	2.4	2.2
Governmental taxes and license fees.....	4.2	2.3	2.5	2.6	4.1	5.1	4.1	3.2	4.3
All other operating expenses.....	1.8	1.6	1.5	3.4	2.8	1.0	1.1	2.5	1.9
<b>ADMINISTRATIVE AND SUPPORT SERVICES (NAICS 561)</b>									
<b>Operating Expenses</b>									
<b>Total .....</b>	<b>0.9</b>	<b>0.8</b>	<b>0.5</b>	<b>3.1</b>	<b>2.4</b>	<b>0.7</b>	<b>0.7</b>	<b>2.9</b>	<b>0.9</b>
Personnel costs.....	1.4	1.0	0.9	3.3	2.7	0.7	0.6	3.4	1.0
Gross annual payroll.....	1.5	1.2	0.8	3.3	2.9	0.8	0.7	3.4	0.8
Employer's cost for fringe benefits.....	1.6	1.4	1.5	3.9	3.1	1.0	1.1	3.8	2.4
Temporary staff and leased employee expense.....	6.1	6.7	7.1	8.7	8.6	3.4	3.6	5.1	11.4
Expensed materials, parts and supplies (not for resale).....	3.7	3.1	3.5	3.7	3.5	3.4	2.5	3.6	2.5
Expensed equipment.....	13.5	14.7	6.6	8.0	8.7	3.8	20.7	7.0	6.7
Expensed purchase of other materials, parts, and supplies.....	4.3	3.7	3.5	3.6	3.5	3.7	2.3	3.7	2.4
Expensed purchased services.....	1.9	2.0	1.3	3.0	2.5	1.4	1.6	2.5	1.7
Expensed purchases of software.....	7.1	6.0	3.5	7.5	3.7	3.7	6.3	5.0	7.6
Purchased electricity and fuels (except motor fuels).....	3.3	5.4	6.8	9.6	11.0	4.0	6.6	6.4	9.4
Lease and rental payments.....	2.0	2.6	2.1	3.0	2.5	2.0	2.0	2.6	1.0
Purchased repair and maintenance.....	6.1	3.9	3.2	5.1	3.7	3.8	3.1	4.4	3.9
Purchased advertising and promotional services.....	2.9	3.3	2.5	2.6	2.8	1.3	2.8	3.0	1.7
Other operating expenses.....	1.5	1.6	1.6	3.8	3.4	1.1	1.3	2.9	2.1
Depreciation and amortization charges.....	2.5	3.6	2.0	4.1	4.1	2.1	2.5	3.1	3.0
Governmental taxes and license fees.....	5.8	3.0	3.4	3.4	5.0	6.9	5.6	4.2	4.7
All other operating expenses.....	1.8	1.7	1.9	4.1	3.6	1.1	1.3	3.1	2.2

See footnotes at end of table.

**Table A-7.13. Administrative and Support and Waste Management and Remediation Services (NAICS 56) - Estimated Coefficients of Variation for Selected Expenses and Standard Error of Percent Change for Employer Firms: 2005 Through 2009—Con.**

Estimates are based on data from the 2009 Service Annual Survey and administrative data and are published as percents. Estimates for 2008 and prior years have been revised to reflect historical corrections to individual responses

Kind of business	Coefficient of variation					Standard error			
	2009	2008	2007	2006	2005	2009/2008	2008/2007	2007/2006	2006/2005
<b>WASTE MANAGEMENT AND REMEDIATION SERVICES (NAICS 562)</b>									
<b>Operating Expenses</b>									
<b>Total .....</b>	<b>1.5</b>	<b>1.1</b>	<b>0.6</b>	<b>1.6</b>	<b>1.7</b>	<b>0.8</b>	<b>0.9</b>	<b>1.9</b>	<b>1.4</b>
Personnel costs.....	1.9	1.4	1.5	2.4	2.5	0.8	1.0	2.0	1.1
Gross annual payroll.....	1.7	1.5	1.6	2.3	2.4	0.7	1.2	1.8	1.1
Employer's cost for fringe benefits.....	2.0	2.0	2.5	2.8	3.0	2.1	1.9	3.0	2.2
Temporary staff and leased employee expense.....	14.6	6.3	8.2	10.4	10.0	6.0	3.4	5.7	2.5
Expensed materials, parts and supplies (not for resale).....	2.8	2.6	2.6	4.0	4.5	2.2	4.0	3.3	3.7
Expensed equipment.....	5.1	8.6	8.2	10.3	10.4	7.2	5.3	7.2	8.8
Expensed purchase of other materials, parts, and supplies.....	3.0	2.8	2.8	4.2	4.9	2.3	4.3	3.4	3.9
Expensed purchased services.....	3.5	2.9	2.8	2.7	2.2	2.3	2.6	3.8	2.5
Expensed purchases of software.....	5.0	6.6	7.9	9.1	8.7	7.6	8.4	8.2	10.4
Purchased electricity and fuels (except motor fuels).....	6.0	6.3	7.1	6.4	5.5	3.6	9.2	13.0	4.4
Lease and rental payments.....	5.6	5.5	4.9	6.4	4.5	5.5	2.8	5.1	7.0
Purchased repair and maintenance.....	4.3	3.8	3.4	3.1	3.1	2.3	3.4	4.1	2.9
Purchased advertising and promotional services.....	3.9	9.0	5.7	6.6	5.7	4.5	12.3	5.8	2.3
Other operating expenses.....	2.3	1.9	1.3	2.0	1.7	1.1	1.6	1.9	2.1
Depreciation and amortization charges.....	2.7	2.3	1.9	2.1	2.3	2.1	1.9	1.6	1.6
Governmental taxes and license fees.....	4.3	3.8	2.8	3.1	6.6	2.1	3.2	3.0	5.4
All other operating expenses.....	2.5	2.2	1.6	2.2	1.9	1.0	2.1	2.1	2.6

Note: The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at <[www.census.gov/services/sas/cv.html](http://www.census.gov/services/sas/cv.html)>.