

# 2005 Annual Services Report Service Annual Survey

U.S. DEPARTMENT OF COMMERCE  
Economics and Statistics Administration  
U.S. CENSUS BUREAU



## Museums, Historical Sites, and Similar Institutions

FORM

**SA-712EA**

140 SAS\_G  
712190 E

**REPORT DUE**

Any questions call **1-800-772-7851**  
M-F, 8:30 a.m. to 5:00 p.m. EST.

Please correct any error in the name, address, or ZIP Code.

### YOUR RESPONSE IS REQUIRED BY LAW

Title 13, U.S. Code, requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the Census Bureau.

### YOUR RESPONSE IS CONFIDENTIAL BY LAW

Title 13, U.S. Code, requires that your response may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. The law also provides that copies retained in your files are **immune from legal process**.

### YOUR RESPONSE IS IMPORTANT

The services industries account for nearly 70 percent of all economic activity. We conduct this survey to obtain timely, comprehensive and consistent measures needed by policy-makers, businesses, and the public to accurately assess domestic economic performance.

## Annual Services Report

- This report should be completed and returned on or before the due date in the preaddressed envelope provided.
- If filing within the required time frame will cause an undue burden and you would like an extension, or if you have any questions, please write to:

**U.S. CENSUS BUREAU**  
**1201 East 10th Street**  
**Jeffersonville, IN 47132-0001**

or call a Census Bureau Representative at 1-800-772-7851, weekdays from 8:30 a.m. to 5:00 p.m., eastern standard time.

### 1 Report Coverage

This report covers all domestic locations operated by your company and its subsidiaries primarily engaged in the preservation and exhibition of natural areas or settings. Examples include bird or wildlife sanctuaries, conservation areas, caverns, waterfalls, national parks, and nature centers or preserves.

**Does the above coverage describe this firm's business activity?**

- 0001 1 ☐ Yes – Go to 3
- 2 ☐ No – Specify the firm's business activity and complete the report where applicable beginning with 3. →
- 0002

### 2 Not Applicable

### 3 Report Periods

**What periods of time will this data represent?**

- Report data for the 2005 and 2004 calendar years if possible.
- For locations that were sold or acquired during a year, only report for the periods that this firm operated the locations.

| 2005                                                                                                   |  |     |  | 2004    |  |       |  |     |  |      |  |
|--------------------------------------------------------------------------------------------------------|--|-----|--|---------|--|-------|--|-----|--|------|--|
| Month                                                                                                  |  | Day |  | Year    |  | Month |  | Day |  | Year |  |
| 0007 From                                                                                              |  |     |  | From    |  |       |  |     |  |      |  |
| 0006 1 <input type="checkbox"/> 2005 and 2004 calendar years – Go to 4                                 |  |     |  |         |  |       |  |     |  |      |  |
| 2 <input type="checkbox"/> Other than calendar years – Enter the periods this report will cover. . . . |  |     |  | 0008 To |  |       |  | To  |  |      |  |
| (e.g., fiscal years, periods with less than a full calendar year).                                     |  |     |  |         |  |       |  |     |  |      |  |

## 4 Revenue

Report the total revenue for this firm's locations defined in **1** for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.
- Do not combine data for two or more detail lines.

**Include:**

- Program service revenue for services provided in 2004 and 2005, whether or not payment was received in 2004 and 2005.
- Gross sales of merchandise, minus returns and allowances.
- Income from interest, dividends, gross rents (including display space rentals and share of receipts from departments operated by other companies), royalties, and other investments.
- Gross contributions, gifts, and grants received (whether or not restricted for use in operations).
- Dues and assessments from members and affiliates.
- Commissions earned from the sale of merchandise owned by others (including commissions from vending machine operators).
- Gross receipts from fundraising activities.

**Exclude:**

- Taxes collected directly from customers or clients and paid directly to a local, state, or federal tax agency.
- Gross receipts of departments or concessions operated by other companies.
- Amounts transferred to operating funds from capital or reserve funds.

Include exhibit admissions; amounts received from the use of facilities; parking fees; income from the operation of schools, classes, training facilities, etc.; sales of food, refreshments, alcoholic beverages; and other merchandise excluding sales taxes. Exclude state, local, and sales taxes.

|                                                                                                                                                                   | 2005 Revenue |      |       |      | 2004 Revenue |      |       |      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|------|-------|------|--------------|------|-------|------|
|                                                                                                                                                                   | Bil.         | Mil. | Thou. | Dol. | Bil.         | Mil. | Thou. | Dol. |
| 1741 1. Contributions, gifts, and grants received . . . . .                                                                                                       | \$           |      |       |      | \$           |      |       |      |
| 1742 2. Investment and property income – Include interest and dividends. Exclude gains (losses) from assets sold . . . . .                                        | \$           |      |       |      | \$           |      |       |      |
| 3. All other revenue – Revenue not reported in lines 1–2. If this item is greater than 20% of the total revenue, specify the primary source of the revenue here ↗ |              |      |       |      |              |      |       |      |
| 1001                                                                                                                                                              |              |      |       |      |              |      |       |      |
| 1798                                                                                                                                                              | \$           |      |       |      | \$           |      |       |      |
| 1800 4. TOTAL REVENUE – Sum of lines 1–3. . . . .                                                                                                                 | \$           |      |       |      | \$           |      |       |      |

## 5 Not Applicable

## 6 Operating Expenses

Report operating expenses for this firm's locations as defined in **1** for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.

**Exclude:**

- Transfers made within the company
- Capitalized expenses
- Interest
- Bad debt
- Impairment
- Income tax

### Personnel Costs

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 2005 Operating Expenses |      |       |      | 2004 Operating Expenses |      |       |      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------|-------|------|-------------------------|------|-------|------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Bil.                    | Mil. | Thou. | Dol. | Bil.                    | Mil. | Thou. | Dol. |
| <b>1. Gross annual payroll</b> – Total annual Medicare salaries and wages for all employees as reported on your firm's IRS Form 941, Employer's Quarterly Federal Tax Return, line 5(c) for the four quarters that correspond to the survey period. . . . .                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 1821                    | \$   |       |      |                         | \$   |       |      |
| <b>2. Employer's cost for fringe benefits</b> – Employer's cost for legally required programs and programs not required by law. <b>Include</b> insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs); premium equivalents for self-insured plans and fees paid to third-party administrators (TPAs); defined benefit pension plans; defined contribution plans (e.g., profit sharing, 401K and stock option plans); and other fringe benefits (e.g., Social Security, workers' compensation insurance, unemployment tax, state disability insurance programs, life insurance benefits, Medicare). Do not include employee contributions. . . . . | 1822                    | \$   |       |      |                         | \$   |       |      |
| <b>3. Temporary staff and leased employee expense</b> – Total costs paid to Professional Employer Organizations (PEOs) and staffing agencies for personnel. <b>Include</b> all charges for payroll, benefits, and services. . . . .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1823                    | \$   |       |      |                         | \$   |       |      |

### Expensed Materials, Parts and Supplies (not for resale)

|                                                                                                                                                                                                                                                                                          |      |    |  |  |  |    |  |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|----|--|--|--|----|--|--|
| <b>4. Expensed equipment</b> – Expensed computer hardware and other equipment (e.g., copiers, fax machines, telephones, shop and lab equipment, CPUs and monitors). Report packaged software in line 6. Report leased and rented equipment in line 8. . . . .                            | 1824 | \$ |  |  |  | \$ |  |  |
| <b>5. Expensed purchases of other materials, parts, and supplies</b> – Materials and supplies used in providing services to others; materials and parts used in repairs; office and janitorial supplies; small tools; containers and other packaging materials; and motor fuels. . . . . | 1825 | \$ |  |  |  | \$ |  |  |

### Expensed Purchased Services

|                                                                                                                                                                                                                                                                                                                                                           |      |    |  |  |  |    |  |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|----|--|--|--|----|--|--|
| <b>6. Expensed purchases of software</b> – Purchases of prepackaged, custom coded, or vendor customized software. <b>Include</b> software developed or customized by others, web-design services and purchases, licensing agreements, upgrades of software; and maintenance fees related to software upgrades and alterations. . . . .                    | 1826 | \$ |  |  |  | \$ |  |  |
| <b>7. Purchased electricity and fuels (except motor fuels)</b> – If the cost of electricity and heating fuels (e.g., natural gas, propane, oil, coal) are included in lease or rental payments, report in line 8 . . . . .                                                                                                                                | 1827 | \$ |  |  |  | \$ |  |  |
| <b>8. Lease and rental payments</b> – For land, buildings, offices, structures, machinery, equipment, and other tangible items. <b>Include</b> lease and rental of transportation equipment without operators; and penalties incurred for broken leases. <b>Exclude</b> capital and financing lease agreements and licensing/leasing of software. . . . . | 1828 | \$ |  |  |  | \$ |  |  |

## 6 Operating Expenses – (Continued)

Report operating expenses for this firm's locations as defined in 1 for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.

**Exclude:**

- Transfers made within the company
- Capitalized expenses
- Interest
- Bad debt
- Impairment
- Income tax

### Expensed Purchased Services – (Continued)

- 9. Purchased repair and maintenance – Include** expensed repair and maintenance to buildings and integral building components (e.g., elevators, heating and cooling systems), structures, offices, machinery, vehicles, equipment, and computer hardware.

**Exclude** materials, parts, and supplies used for repair and maintenance performed by this firm's employees. Report janitorial and grounds maintenance services in line 13. . . . .

#### 2005 Operating Expenses

Bil. Mil. Thou. Dol.

|      |    |  |  |  |  |
|------|----|--|--|--|--|
| 1829 | \$ |  |  |  |  |
|------|----|--|--|--|--|

#### 2004 Operating Expenses

Bil. Mil. Thou. Dol.

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

- 10. Purchased advertising and promotional services – Include** marketing and public relations services. . . . .

1830

|      |    |  |  |  |  |
|------|----|--|--|--|--|
| 1830 | \$ |  |  |  |  |
|------|----|--|--|--|--|

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

### Other Operating Expenses

- 11. Depreciation and amortization charges – Include** depreciation charges taken against tangible assets owned and used by your firm, tangible assets and improvements owned by your firm within leaseholds, tangible assets obtained through capital lease agreements, and amortization charges against intangible assets (e.g., patents, copyrights). **Exclude** impairment. . . . .

1831

|      |    |  |  |  |  |
|------|----|--|--|--|--|
| 1831 | \$ |  |  |  |  |
|------|----|--|--|--|--|

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

- 12. Governmental taxes and license fees –** Payments to government agencies for taxes and licenses. **Include** business and property taxes. **Exclude** income taxes, and sales and excise taxes collected from customers. . . . .

1832

|      |    |  |  |  |  |
|------|----|--|--|--|--|
| 1832 | \$ |  |  |  |  |
|------|----|--|--|--|--|

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

- 13. All other operating expenses –** Report all other operating expenses not reported above, unless specifically excluded in the general instructions at the top of the page. **Exclude** purchases of merchandise for resale and non-operating expenses. . . . .

1899

|      |    |  |  |  |  |
|------|----|--|--|--|--|
| 1899 | \$ |  |  |  |  |
|------|----|--|--|--|--|

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

1900

|      |    |  |  |  |  |
|------|----|--|--|--|--|
| 1900 | \$ |  |  |  |  |
|------|----|--|--|--|--|

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

- 14. TOTAL OPERATING EXPENSES –** Sum of lines 1–13. . . . .

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

|  |    |  |  |  |  |
|--|----|--|--|--|--|
|  | \$ |  |  |  |  |
|--|----|--|--|--|--|

## 7 Interest Expense

Report interest expense for all this firm's locations as defined in **1** for the following category.

- Enter "0" where applicable.
- Estimates are acceptable.

**Exclude:**

- Transfers made within the company
- Capitalized interest

|                                                                                                                                                   | 2005 Interest Expense |      |       |      | 2004 Interest Expense |      |       |      |
|---------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|------|-------|------|-----------------------|------|-------|------|
|                                                                                                                                                   | Bil.                  | Mil. | Thou. | Dol. | Bil.                  | Mil. | Thou. | Dol. |
| 1. <b>Interest expense</b> – Interest expenses incurred in the financing of operations and long lived assets used in continuing operations. . . . | \$                    |      |       |      | \$                    |      |       |      |

**8 E-Commerce Revenue**

E-commerce includes sales and receipts from any transaction completed over an Internet, extranet, EDI network, electronic mail or other online system. Transactions are agreements between buyers and sellers to transfer ownership of, or rights to use, goods or services. Payment for these goods and services may or may not be made online.

**Include:**

- Revenue from online orders for goods or services placed by a buyer.
- Commissions or fees from trading of securities or the sale of other financial products online (insurance, loans, etc.).
- Commissions or fees from selling or facilitating the sale of third party products through your company's website.
- Commissions or fees from use of computerized reservation systems, financial transaction processing systems, etc.
- Revenue from orders or contracts negotiated online with a buyer and seller on the price and terms for transferring ownership or the rights to use goods or services.
- Revenue from telephone transactions using interactive voice response systems.

**Exclude:**

- Online billings where the order or contract was not negotiated online.
- Delivery of services online where the order or contract was not negotiated online.
- Provision of telecommunications systems and related infrastructure systems where the order or contract for such services was not negotiated online.
- Orders for goods or services placed by fax or over switched telephone network.
- Online advertising.

Did the revenue reported in **4** include any e-commerce revenue?

**2005 E-Commerce Revenue****2004 E-Commerce Revenue**

Bil. Mil. Thou. Dol.

Bil. Mil. Thou. Dol.

2000

\$

\$

1 ☐ Yes – What was this firm's e-commerce revenue? . . . . .

0011 2 ☐ No – Go to **11**

Month Year

0010

When did this firm begin e-commerce sales?. . . . .

**9** Not Applicable

**10** Not Applicable

## 11 Ownership or Control

Does another firm own more than 50 percent of the voting stock or have the power to control the management and policies of this company?

0013 1 ☐ Yes – Provide this firm's information. . . . .

2 ☐ No – Go to 12

0014 Name of owning or controlling company

0015

EIN

Street address

City, State, ZIP Code

## 12 Acquisitions or Mergers

Did this company acquire or merge with another firm in 2005 or 2004?

0018 Month Year

0016 1 ☐ Yes – Provide the date of the merger or acquisition and the firm's information. . . . .  
(for multiple mergers, provide each firm's information as an attachment to this report)

2 ☐ No – Go to 13

0017 Name of company acquired or merged with

0019

EIN

Street address

City, State, ZIP Code

## 13 Remarks – Please provide an explanation for any inconsistent or incomplete data that would aid in understanding this report. For any separate correspondence pertaining to this report, please include the identification number shown in the address label area at the top of the first page.

0027

## 14 Certification – This report is substantially accurate and has been prepared in accordance with the instructions.

0020 Name of person completing this report – Please print

0024 Title

0025 Date

0021 Address (Street address, City, State, ZIP Code)

0022 Telephone number

Area code

Number

Extension

0023 Fax number

Area code

Number

Extension

0026 E-mail address

**Return Completed form to:**  
U.S. CENSUS BUREAU  
1201 East 10th Street  
Jeffersonville, IN 47132-0001

**or fax to:** 1-800-447-4613

Public reporting burden for this collection of information is estimated to average 3.0 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: Paperwork Project 0607-0422, U.S. Census Bureau, 4700 Silver Hill Road, Stop 1500, Washington, DC 20233-1500. You may e-mail comments to [Paperwork@census.gov](mailto:Paperwork@census.gov); use "Paperwork Project 0607-0422" as the subject. Please include form name and number in all correspondence. Respondents are not required to respond to any information collection unless it displays a valid approval number from the Office of Management and Budget. This 8-digit number appears in the top right corner on the front of this form.

To see aggregate industry results of previous Service Annual Surveys, go to the following website: [www.census.gov/econ/www/servmenu.html](http://www.census.gov/econ/www/servmenu.html)

# 2005 Annual Services Report

## Instructions for Tax-Exempt Firms

U.S. DEPARTMENT OF COMMERCE  
Economics and Statistics Administration  
U.S. CENSUS BUREAU

### General Instructions

- Report data on an accrual basis, except for payroll.
- Dollars should be rounded to the nearest dollar.
- If a figure is \$1,030,280,456, it should be reported as →

| Bil. | Mil. | Thou. | Dol. |
|------|------|-------|------|
| 1    | 030  | 280   | 456  |

#### Include in revenue:

- Report gross billings, except where noted elsewhere on the form.
- Program service revenue for services provided in 2004 or 2005, whether or not payment was received in 2004 or 2005.
- Gross sales of merchandise, minus returns and allowances.
- Income from interest, dividends, gross rents (including display space rentals and share of receipts from departments operated by other companies), royalties, and other investments.
- Gross contributions, gifts, and grants (whether or not restricted for use in operations).
- Dues and assessments from members and affiliates.
- Commissions earned from the sale of merchandise owned by others (including commissions from vending machine operators).
- Gross receipts from fundraising activities.

#### Exclude from revenue:

- Taxes collected directly from customers or clients and paid directly to a local, state, or federal tax agency.
- Gross receipts of departments or concessions operated by other companies.
- Amounts transferred to operating funds from capital or reserve funds.

### Item Specific Instructions

#### Item 6 – Operating Expenses

##### Line 1 – Gross annual payroll

**Include** salaries and wages, commissions, dismissal pay, bonuses, employee contributions to Social Security, income tax withholding, union dues, group insurance premiums, savings bonds, cash equivalent in-kind, allowances, holiday pay, vacation pay, sick leave, stock purchase plans, and employee contributions to pension plans. **Exclude** the cost of leased employees, employer's cost for fringe benefits, temporary staff obtained from temporary help services. For unincorporated businesses, **exclude** profit or other compensation of proprietors or partners.

##### All other operating expenses

**Include** travel and entertainment; postage, shipping or delivery services, warehousing, and storage services; royalties; security services; janitorial and grounds maintenance services; purchased transportation with operators; and other expenses not reported elsewhere.